

## AGENDA

### CCS/CCHA NICU Improvement Initiative

### Design Patterns: Sharing Promising Results

January 24 and January 29, 2007

- |   |            |              |
|---|------------|--------------|
| 1. Welcome and Introductions                                  | 10 minutes | All          |
| 2. Review of Baseline Data                                    | 10 minutes | Paul         |
| 3. Getting to Zero!?  | 15 minutes | Paul         |
| • Design Patterns: Sharing Proven Results                     |            |              |
| • Root cause analysis   |            |              |
| • Check-lists, carts, stop the line                           |            |              |
| 4. Sharing Stories:   | 40 minutes | All          |
| • What has been done  |            |              |
| • Why you did it  |            |              |
| • How did it go   |            |              |
| • Results   |            |              |
| 5. Using a Fishbone to Accelerate Improvement                 | 90 minutes | Janet, David |
| 6. Lunch  |            |              |
| 7. Microsystems: Drilling down and Addressing Specific Issues | 60 minutes | Thomas       |
| 8. Team Exercise: Based upon today's discussion               | 45 minutes | All          |
| • What changes will be made in direction/approach             |            |              |
| • What are your specific next steps                           |            |              |
| 9. Next Steps:  |            | All          |
| • Site visits   |            |              |
| • Data collection and reporting                               |            |              |
| • Next meeting - June?  |            |              |
| • Financial analysis?   |            |              |