



State of California—Health and Human Services Agency
Department of Health Care Services



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March 29, 2021

Dear Medi-Cal Member:

Last year, the Department of Health Care Services (DHCS) sent you three letters about Medi-Cal Rx, a new program to cover your medications. Medi-Cal Rx was going to start on April 1, 2021 but the start has been delayed.

There is not a new start date for Medi-Cal Rx. DHCS will notify you when Medi-Cal Rx will begin.

Until further notice, you will continue to get your medications the same way you do today, from fee-for-service (Regular) Medi-Cal, or from your managed care plan (MCP).

If you are eligible for both Medicare and Medi-Cal, there is no change to your Medicare Part D coverage. Your current Regular Medi-Cal benefit or MCP may cover things Medicare does not. You should talk to your doctor or pharmacy if you have questions.

What do I need to do?

You do not need to do anything at this time. Your Medi-Cal health benefits are not changing.

Where can I get help finding a pharmacy?

If you belong to a Medi-Cal MCP, please call your MCP's customer service phone number.

If you get your care from Regular Medi-Cal, you can call the Medi-Cal Member Help Line (1-800-541-5555, TTY 1-800-430-7077), Monday thru Friday, 8 a.m. to 5 p.m.

Who do I contact for help or more information?

If you belong to a Medi-Cal MCP, please call your MCP's customer service phone number.

If you get your care from Regular Medi-Cal, you can call the Medi-Cal Member Help Line (1-800-541-5555, TTY 1-800-430-7077), Monday thru Friday, 8 a.m. to 5 p.m.