December Notice to Medi-Cal Beneficiaries
Medi-Cal Rx Transition

[December 7, 2020]

Dear Medi-Cal Member (or Legal Designee):

Earlier this year, the Department of Health Care Services (DHCS) sent you two letters. The letters said that beginning January 1, 2021, Medi-Cal Rx will cover your medications.

**Medi-Cal Rx will now begin on April 1, 2021.**

DHCS is increasing the full transition to Medi-Cal Rx by three (3) months to April 1, 2021 because of the COVID-19 public health emergency. Until April 1, you will continue to get your medications the same way you do today, from fee-for-service (regular) Medi-Cal, or your Managed Care Plan.

**What is changing?**
Beginning April 1, 2021, Magellan Medicaid Administration, Inc. will provide Medi-Cal Rx services. This does not change your Medi-Cal eligibility or benefits.

If you are eligible for both Medicare and Medi-Cal (or are part of a CalMediConnect (CMC) plan), there is no change to your Medicare Part D coverage. Medi-Cal Rx, like your current fee-for-service (regular) Medi-Cal benefit or Managed Care Plan, may cover things Medicare does not. You should talk to your doctor or pharmacy if you have questions.

**What do I need to do?**
Your doctors and pharmacies know about this change and know what to do. Most people in Medi-Cal will not need to do anything. As we get closer to April 1, 2021, DHCS will send you another letter with more information about Medi-Cal Rx that may be helpful for you.

**Where can I get help finding a pharmacy?**
Most people will be able to use their current pharmacy after April 1, 2021.

You can use the pharmacy locator at [www.Medi-CalRx.dhcs.ca.gov](http://www.Medi-CalRx.dhcs.ca.gov). It will tell you if your pharmacy will accept Medi-Cal Rx or help you to find a different pharmacy to use on or after April 1, 2021. You can also call the numbers below.

**What happens now?**
How you pay for your medications does not change. For most Medi-Cal members, there is no cost. Bring your Medi-Cal Benefits ID Card (BIC) when you go to the pharmacy.
Who do I contact for help or more information?

- You can call the Medi-Cal Member Help Line at 1-800-541-5555, TTY 1-800-430-7077, Monday - Friday, 8am - 5pm.
- You can call the Medi-Cal Rx Customer Service Center line (1-800-977-2273 twenty-four hours a day, 7 days a week or 711 for TTY, Monday - Friday, 8am - 5pm).

You may also contact DHCS by email at RxCarveOut@dhcs.ca.gov. Make sure to include Medi-Cal Rx in your subject line.

Please do NOT include personal information in your first email. DHCS staff will reply with a secure email asking for your information, if they need that information to assist you.