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Department of Health Care Services



GAVIN NEWSOM  
GOVERNOR

**Medi-Cal Rx Advisory Workgroup**  
**Tuesday, May 26, 2020 from 9:00 am to 1:00 p.m.**  
**\*\* Please see Webinar information on next page \*\***

AGENDA	
<p><b>Welcome &amp; Introductions   Harry Hendrix</b></p> <ul style="list-style-type: none"> <li>• Workgroup members and Medi-Cal Rx team introductions</li> </ul>	<b>9:00 – 9:15 AM</b>
<p><b>Medi-Cal Rx Project Updates   Erica Bonnifield</b></p> <ul style="list-style-type: none"> <li>• COVID-19</li> <li>• Medi-Cal Rx Configuration Phase</li> <li>• Noticing Templates and Materials</li> <li>• Planning to Launch Website in June               <ul style="list-style-type: none"> <li>◦ (Note: <i>limited functionality initially, with additional information being added incrementally leading up to January 1, 2021</i>).</li> </ul> </li> </ul>	<b>9:15 – 10:00 AM</b>
<p><b>Pharmacy Transition Policy - Updates   Erica Bonnifield</b></p> <ul style="list-style-type: none"> <li>• Updates to the 120-day pharmacy transition policy to support the MCPs, providers, and ensure Medi-Cal beneficiaries do not experience access to care issues</li> </ul>	<b>10:00 – 10:15 AM</b>
<p><b>Med-Cal Rx Clinical Liaison Policy   Jillian Lucas (Magellan)</b></p> <ul style="list-style-type: none"> <li>• Overview of dedicated Clinical Liaison Team to support the MCPs in their obligations related to beneficiary care coordination</li> </ul>	<b>10:15 – 10:45 AM</b>
<p><b>Medi-Cal Rx Website and Electronic Portal   Jillian Lucas (Magellan)</b></p> <ul style="list-style-type: none"> <li>• Overview of the Medi-Cal Rx website and the Electronic Portal functionality</li> </ul>	<b>10:45 – 11:15 AM</b>
<p><b>Complaints and Grievances Processes and Procedures   Jillian Lucas (Magellan)</b></p> <ul style="list-style-type: none"> <li>• Definition, channel and submitters, communication including turnaround time requirements, and operational process overview of the Medi-Cal Rx Complaints and Grievances Process</li> </ul>	<b>11:15 AM – 11:45 AM</b>
<p><b>Future Meeting Schedule and Topics   Harry Hendrix</b></p> <ul style="list-style-type: none"> <li>• Confirm topics for upcoming meetings</li> </ul>	<b>11:45 – 12:15 PM</b>
<p><b>Public Comment   Erica Bonnifield</b></p> <ul style="list-style-type: none"> <li>• The public is invited to provide comments to Workgroup members</li> </ul>	<b>12:15 – 1:00 PM</b>

(Continued on next page)

**Next Meeting:** Wednesday, July 29th, 2020, 1:00 p.m. - 5:00 p.m., Webinar only

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For individuals with disabilities, the Department will provide assistive devices such as sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into Braille, large print, audiocassette, or computer disk. To request such services or copies in an alternate format, please call or write:

Harry Hendrix  
Department of Health Care Services  
Pharmacy Benefits Division, MS 4604  
PO Box 997413  
Sacramento, CA 95814  
Phone number: (916) 552-9500  
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Please note, the range of assistive services available may be limited if requests are received less than ten working days prior to the meeting or event.

### **Webinar Information**

**Event:** Medi-Cal Rx Advisory Group Meeting - May 26<sup>th</sup>

**Event address for attendees:**

<https://dhcs.webex.com/dhcs/onstage/g.php?MTID=e097f6152c1e9bb2c4701cb41b3a8de1a>

**Date and time:** Tuesday, May 26, 2020 9:00 am  
Pacific Daylight Time (San Francisco, GMT-07:00)

**Duration:** 4 hours

**Event number:** 920 357 565

**Event password:** Welcome

### **Audio conference:**

To receive a call back, provide your phone number when you join the event, or call the number below and enter the access code.

US Toll +1-415-655-0001

Access code: **920 357 565**

### **Instructions for Public Comment:**

Please note that non-workgroup members will be in listen-only mode. For the "Public Comment" portion at the end of the Workgroup, individuals wishing to provide feedback will select the "raise hand" option in the webinar controls and the webinar host will unmute the line.