



State of California—Health and Human Services Agency
Department of Health Care Services



Medi-Cal Rx Advisory Workgroup Discussion Topics

Purpose: This document summarizes the feedback, in no particular order, received from Medi-Cal Rx Advisory Workgroup (Workgroup) members, as requested by the Department. The Department consolidated the detailed feedback received and rolled it up into general themes and/or categories. Please note that some of the feedback received includes nuanced and specialty areas not within the scope of this Workgroup, e.g., 340B and Medi-Cal reimbursement methodologies, so those items will not be discussed during our Workgroup meetings.

Medi-Cal Rx implementation strategies for various areas, including;

- Operational responsibilities between the Department, Medi-Cal Rx Contractor, Medi-Cal Managed Care Plans, etc.
- Continuity of care, including a 90-day pharmacy transitional period
- Coordination of care activities
- Billing and claims processing, as of 1/1/21
- Grievances and appeal processes
- Data sharing expectations and agreements

Medi-Cal Rx pharmacy policy, including;

- Prior authorization/utilization management
- Contract Drug List (CDL)/formulary development and oversight processes
- How the Department classifies medical versus pharmacy benefits

Beneficiary and provider services and supports, including;

- Medi-Cal Rx's Customer Service Center, including related services and supports for Medi-Cal providers and beneficiaries
- Education and outreach, including communication and noticing plans