Behavioral Health Information Notice No.: 25-009 Page 20 April 11, 2025

# Enclosure 2: Enclosure for Member Handbooks ADDITIONAL SPECIALTY MENTAL HEALTH SERVICES AVAILABLE

## Assertive Community Treatment (ACT)

- ACT is a service that helps people with serious mental health needs. People who
  need ACT have typically been to the hospital, visited the emergency room,
  stayed in treatment centers and/or had trouble with the law. They might also
  have been homeless or not able to get help from regular clinics.
- ACT tailors services to each person and their own needs. The goal is to help
  people feel better and learn how to live in their community. A team of different
  experts works together to provide all kinds of support and treatment. This team
  helps people with their mental health, teaches them important life skills,
  coordinates their care, and offers support in the community. The overall aim is to
  help each person recover from their behavioral health condition and live a better
  life within their community.
- Providing ACT is optional for participating counties. Refer to the "Additional Information About Your County" section located at the end of this handbook to find out if your county provides this service.

## Forensic Assertive Community Treatment (FACT)

- FACT is a service that helps people with serious mental health needs who have also had trouble with the law. It works just like the ACT program, but with some extra features to help people who are at high risk or have been previously involved with the criminal justice system.
- The FACT team is made up of experts who have special training to understand the needs of people who have had trouble with the law. They provide the same types of support and treatment as ACT, like helping with behavioral health, teaching life skills, coordinating care, and offering community support.
- The goal is to help each person feel better, stay out of trouble, and live a healthier life in their community.
- Providing FACT is optional for participating counties. Refer to the "Additional Information About Your County" section located at the end of this handbook to find out if your county provides this service.

## Coordinated Specialty Care (CSC) for First Episode Psychosis (FEP)

• CSC is a service that helps people who are experiencing psychosis for the first time. Psychosis can show up with a lot of different symptoms, including but not limited to seeing or hearing things that other people do not. CSC provides quick and combined support during the early stages of psychosis, which helps prevent

Behavioral Health Information Notice No.: 25-009

Page 21 April 11, 2025

hospital stays, emergency room visits, time in treatment centers, trouble with the law, substance use, and homelessness.

- CSC focuses on each person and their own needs. A team of different experts
  works together to provide all kinds of help. They assist with mental health
  treatment, teach important life skills, coordinate care, and offer support in the
  community. The goal is to help people feel better, manage their symptoms, and
  live well in their community.
- Providing CSC for FEP is optional for participating counties. Refer to the "Additional Information About Your County" section located at the end of this handbook to find out if your county provides this service.

#### **Clubhouse Services**

- Clubhouses are special places that help people recover from behavioral health conditions. They focus on people's strengths and create a supportive community.
- In a Clubhouse, people can find jobs, make friends, learn new things, and develop skills to improve their health and well-being. People also work alongside Clubhouse staff to contribute to shared Clubhouse needs, like making lunch for other Clubhouse members. The goal is to help everyone be members of a community, encourage others to achieve their goals, and improve their overall quality of life.
- Providing Clubhouse Services is optional for participating counties. Refer to the "Additional Information About Your County" section located at the end of this handbook to find out if your county provides this service.

## Supported Employment

- The IPS model of Supported Employment is a service that helps people with serious behavioral health needs find and keep competitive jobs in their community.
- By participating in IPS Supported Employment, people can get better job outcomes and support their recovery from their behavioral health condition.
- This program also helps improve independence, a sense of belonging, and overall health and well-being.
- Providing Supported Employment is optional for participating counties. Refer to the "Additional Information About Your County" section located at the end of this handbook to find out if your county provides this service.

Behavioral Health Information Notice No.: 25-009

Page 22 April 11, 2025

## ADDITIONAL SUBSTANCE USE DISORDER SERVICES AVAILABLE

### Supported Employment

- The IPS model of Supported Employment is a service that helps people with serious behavioral health needs find and keep competitive jobs in their community.
- By participating in IPS Supported Employment, people can get better job outcomes and support their recovery from their behavioral health condition.
- This program also helps improve independence, a sense of belonging, and overall health and well-being.
- Providing Supported Employment is optional for participating counties. Refer to the "Additional Information About Your County" section located at the end of this handbook to find out if your county provides this service.