

Executive Summary

CalHEERS Maintenance Release 15.4 (deployed on 04/12/2015) contains the following:

- 834 Processing
- Data Warehouse
- Enrollment Assistance
- Individual Portal
- IRS 1095 Reporting
- MEDS
- Notices
- Plan and Enrollment Management
- Reports
- SAWS eHIT

The following **Key New Features** have been added or modified in this release:

- None

The following **Key System Updates** have been deployed in this release:

- None

The following **Key Fixes** have been updated or resolved in this release:

- Enrollment Assistance
- 834 Processing
- MEDS
- SAWS eHIT
- Data Warehouse
- Plan and Enrollment Management
- Individual Portal
- Notices
- IRS 1095 Reporting
- Reports

The following **Alternate Procedures** have been provided with this release:

No Longer in Effect with this release

- Individual Portal
- Plan and Enrollment Management

New with this release

- Individual Portal
- Plan and Enrollment Management

Purpose and Scope

This document describes the contents of the CalHEERS Maintenance Release 15.4. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

Key New Features

The following summarizes the new features included in this release.

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
None				

Key System Updates

The following summarizes the modified features included in this release.

Ref ID	Type	Previous Design/Problem	Modified Functionality In this Release	Pages Impacted
None				

Key Fixes

The following summarizes the key defect fixes implemented in this release.

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
Enrollment Assistance				
18419	Defect Fix	On the Certified Enrollment Counselor (CEC) <i>Certification Status</i> page, the text was misaligned.	On the CEC <i>Certification Status</i> page, the text is aligned properly.	CEC Certification Status
14211	Defect Fix	After an Admin updated a CEC's certification status, the <i>Certification Status</i> page displayed two Certification Enrollment Counselor Renewal Date labels.	After an Admin updates a CEC's certification status, the <i>Certification Status</i> page displays one Certification Enrollment Counselor Renewal Date label.	CEC Certification Status
2272	Defect Fix	In any browser (Chrome, Safari, Firefox, and Internet Explorer), the <i>Certified Enrollment Entity (CEE) Dashboard</i> page displayed "InActive" (capital A) in the Status column for CECs.	In any browser (Chrome, Safari, Firefox, and Internet Explorer), the <i>CEE Dashboard</i> page displays "Inactive" (lowercase a) in the Status column for CECs.	CEE Dashboard
13712	Defect Fix	The <i>CEC Dashboard</i> page did not display the Your Enrollments – Past 30 Days chart.	The <i>CEC Dashboard</i> page displays the Your Enrollments – Past 30 Days chart.	CEC Dashboard
16836	Defect Fix	After a CEC completed an application on behalf of an Individual, the <i>Eligibility Results</i> page displayed "Conditionally Eligible," but their <i>Dashboard</i> page displayed "Contingent Eligible."	After a CEC completes an application on behalf of an Individual, the <i>Eligibility Results</i> page and their <i>Dashboard</i> page display "Conditionally Eligible."	CEC Dashboard

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
9517	Defect Fix	The <i>Entity Information</i> page displayed the Fax field.	The <i>Entity Information</i> page displays the Fax Number field.	Entity Information
8416	Defect Fix	The Grant Award Amount field on the <i>Entity Information</i> page accepted more than 9 digits and, after the User clicked on the Next button, a validation error message displayed that said, “Please enter amount less than \$999,999,999.” After entering 9999999999 and clicking on the Next button, the <i>Populations Served</i> page displayed.	The Grant Award Amount field on the <i>Entity Information</i> page accepts 9 digits and, after the User clicks on the Next button, the <i>Populations Served</i> page displays.	Entity Information
14835	Defect Fix	On the <i>Locate Assistance</i> page, the Google map pinpoints the city of the selected CEE office, but not the exact the location.	On the <i>Locate Assistance</i> page, the Google map pinpoints the exact location of the CEE office.	Locate Assistance
9673	Defect Fix	The <i>Locate Assistance</i> page displayed semicolons in the following sentence instead of commas: “I grant this Agent permission to access; enter; and update information in my online application. I further grant permission to the Agent to submit my completed application; including activating an eSignature on my behalf.”	The <i>Locate Assistance</i> page displays commas in the following sentence: “I grant this Agent permission to access, enter, and update information in my online application. I further grant permission to the Agent to submit my completed application, including activating an eSignature on my behalf.”	Locate Assistance
9893	Defect Fix	The <i>Locate Assistance</i> page was not wrapping text for the <i>Languages</i> listed for the CEE, therefore words were cutoff.	The <i>Locate Assistance</i> page wraps text for the <i>Languages</i> listed for the CEE, therefore entire words display.	Locate Assistance
14274	Defect Fix	The Certified Enrollment Counselor Designation: Attestations on the <i>Locate Assistance</i> page contained capital letters at the start of each word in the attestation.	The Certified Enrollment Counselor Designation: Attestations on the <i>Locate Assistance</i> page contain capital letters only where grammatically correct.	Locate Assistance

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
20527	Defect Fix	After clicking on the Enroll button on the <i>Provide eSignature</i> page, an error message displayed that said, "Your enrollment could not be processed. Error Code: 241."	After clicking on the Enroll button on the <i>Provide eSignature</i> page, the <i>Confirmation</i> page displays.	Provide eSignature
9516	Defect Fix	The <i>CEE</i> page displayed the Primary Enrollment Counselor Site field.	The <i>CEE</i> page displays the Primary Certified Enrollment Counselor Site field.	CEC
9518	Defect Fix	The <i>CEE</i> page displayed an extra space after the Paid section.	The <i>CEE</i> page no longer displays an extra space after the Paid section.	CEE
12629	Defect Fix	When a CEE selected the Same As Mailing Address checkbox on the <i>Locations and Hours</i> page, the Physical Address fields disappeared.	When a CEE selects the Same As Mailing Address checkbox on the <i>Locations and Hours</i> page, the Physical Address fields display the same address as the Mailing Address .	Locations and Hours
12705	Defect Fix	On the <i>Location and Hours – Sub-Site</i> page, the address displayed without commas between the street address, city, and state.	On the <i>Location and Hours – Sub-Site</i> page, the address displays with commas between the street address, city, and state.	Location and Hours – Sub-Site
14278	Defect Fix	The Spanish version of the <i>Agent Information</i> page displayed the following sentence in English: "You are unable to make changes to your profile while your certification status is Pending/Eligible. If you need to update your profile in the interim, please contact the Agent Service Center at 1-877-453-9198 for assistance."	The Spanish version of the <i>Agent Information</i> page displays the following sentence in Spanish: "Usted no puede hacer cambios a su perfil mientras su estatus de certificación esta Pendiente/Elegible. Si necesita actualizar su perfil por mientras, por favor contacte el Centro de Servicio de Agentes al 1-877-453-9198 para asistencia."	Agent Information
834 Processing				
17002	Defect	The inbound 834 did not consider HouseHold_Case_id in	The inbound 834 considers	NA

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	Fix	the XML to uniquely identify the enrollment record for effectuation.	HouseHold_Case_id in the XML to uniquely identify the enrollment record for effectuation.	
MEDS				
20504	Defect Fix	HX12 - MED-1005-DD-06 was failing in production due to a null pointer exception.	HX12 - MED-1005-DD-06 processes successfully in production.	NA
18920	Defect Fix	HX12 - Individual/Household income amount was not correctly reporting on data element 3074.	HX12 - Individual/Household income amount is now correctly reporting on data element 3074.	NA
19688	Defect Fix	HX18 - CalHEERS was not sending HX18 optional elements to MEDS.	HX18 - CalHEERS is now sending HX18 optional elements to MEDS.	NA
19691	Defect Fix	HX20 - CalHEERS was not sending HX20 web service optional elements to MEDS.	HX20 - CalHEERS is now sending HX20 web service optional elements to MEDS.	NA
20058	Defect Fix	HX20 - Cases errored out in production due to empty portal response.	HX20 – Transactions process successfully.	NA
19693	Defect Fix	HX34 - CalHEERS was not sending HX34 optional elements to MEDS.	HX34 - CalHEERS is now sending HX34 optional elements to MEDS.	NA
20391	Defect Fix	MEDS outbound job failed in production due to a missing property in batch.properties file.	Configuration/property changes have been made to MEDS outbound job to support file transfer to HEMI8, HEMI9, and production.	NA
SAWS eHIT				
20764	Defect Fix	Only the name of the PDF file was used to retrieve the file from ECM while running the #7 batch job. Therefore, the SAWS were unable to access the files.	The name of the PDF file along with the extension, are used to retrieve the file from ECM while running the #7 batch job. Therefore, the SAWS are now able to access the files.	NA
19786	Defect Fix	Authorized Representative information was not displaying on the portal pages once the	Until a schema change can be implemented to include delegation codes,	NA

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		EDR was received from SAWS without Authorized Representative information.	SAWS initiated transactions with Authorized Representative information will not be displayed on the CalHEERS portal. Prior to this temporary fix existing Authorized Representative data was being deleted because there is no delegation code.	
20390	Defect Fix	The Intra-County Transfer (ICT) was failing when a new SAWS case number was also present in a different county, which caused the EDR to error out.	The Intra-County Transfer (ICT) and EDR process successfully when the same SAWS case number is also present in a different county. Therefore, the new county gets case linkage.	NA
19391	Defect Fix	QualifiedCitizenInd and FiveYearBarInd were being sent out as "N" in DER even though they were E-Verified.	QualifiedCitizenInd and FiveYearBarInd are being sent out as "Y" in DER.	NA
20286	Defect Fix	A null pointer exception displayed for prior determination time stamp.	EDR determination time stamp will be populated and process successfully.	NA
20351	Defect Fix	OSB_EHIT_Customization DER_V3 was pointing to V2.8 endpoints.	OSB_EHIT_Customization DER_V3 points to V3.0 schema endpoints.	NA
Data Warehouse				
20018	Defect Fix	The right application record was not correctly flagged as the current record.	The right application record is correctly flagged as the current record.	NA
19689	Defect Fix	End users with privileges to access Personally Identifiable Information (PII) type data were unable to create reports out of the Submitted Individual SA with these data elements.	End users with advanced access are able to create reports out of the Submitted Individual SA with the Member Individual ID and Delegate Key data elements.	NA
20452	Defect Fix	The race and ethnicity values were not populating on the DM_DMGRPHC_D table correctly. This was causing these	The correct race and ethnicity values are populated correctly for all Individuals.	NA

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
		values to not appear correctly for a subset of Individuals.		
20480 20479	Defect Fix	If the Individual had terminated their coverage for an application that was part of the Renewals population, the enrollment status appeared blank.	The enrollment status appears as "Terminated (Renewal)" for Individuals that have terminated their coverage for an application that was part of the Renewals population.	NA
Plan and Enrollment Management				
20667	Defect Fix	During reinstatement for 2014 enrollments, the system was populating the coverage end date as 31-Dec-2015 in Plan Members tables.	During reinstatement for 2014 enrollments, the system is populating the coverage end date as 31-Dec-2014 in Plan Members tables.	NA
20343	Defect Fix	The <i>Plan Enrollment Summary by Program</i> page displayed the APTC Applied amount as a round dollar amount instead of the actual dollar and cents amount.	The <i>Plan Enrollment Summary by Program</i> page displays the APTC Applied amount as the actual dollar and cents amount.	Plan Enrollment Summary by Program
20062	Defect Fix	When a Consumer submits an application during special enrollment and is found to be conditionally eligible because they need to submit proof of lawful presence, proceeds to select and pay for a plan, submits proof of lawful presence, and then an SCR/Admin passes their lawful presence and redetermines eligibility so that their eligibility status is now eligible, the <i>Household Enrollment Introduction</i> page displays " You are not eligible to enroll at this time...No plan has been selected, " even though the Consumer is already enrolled.	The <i>Household Enrollment Introduction</i> page displays the plan that the Consumer enrolled in.	Household Enrollment Introduction
20482	Defect	The <i>Household Enrollment Introduction</i> page displayed the	The <i>Household Enrollment Introduction</i> page displays	Household Enrollment

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
	Fix	CCP health plan information for the Medi-Cal member.	"You will receive information about your Medi-Cal benefits by your preferred communication method." for the Medi-Cal member.	Introduction
20649	Defect Fix	When a User clicked on the Choose Health Plan button on the <i>Household Enrollment Introduction</i> page, a "We apologize" error message displayed.	When a User clicks on the Choose Health Plan button on the <i>Household Enrollment Introduction</i> page, the <i>Shop for Health Plans</i> page displays.	Household Enrollment Introduction
3886	Defect Fix	From the Admin view of the <i>Browse Plans</i> page, when an Admin clicked on the Your favorites (0) button, a popup displayed that said, "Please add at least one plan to favorites" (no space between "at" and "least").	From the Admin view of the <i>Browse Plans</i> page, when an Admin clicks on the Your favorites (0) button, a popup displays that says, "Please add at least one plan to favorites" (space between "at" and "least").	Browse Plans
5033	Defect Fix	When the Print button was clicked on from the <i>Browse Plans</i> page, blank pages printed off after the <i>Browse Plans</i> pages.	When the Print button is clicked on from the <i>Browse Plans</i> page, only the <i>Browse Plans</i> pages are printed.	Browse Plans
20388	Defect Fix	After a household of four reported a change for 2014, the first household member was able to successfully choose a health plan, but when the next household member clicked on the Checkout button on the <i>Your Cart</i> page, a "We apologize" error displayed.	All household members are able to successfully choose a plan.	Your Cart
20449	Defect Fix	The <i>Browse Plans</i> page displayed the correct premium amount, but when the User added the plan to their cart, the <i>Your Cart</i> page displayed a different premium amount.	The <i>Browse Plans</i> page and the <i>Your Cart</i> page display the correct premium amount.	Your Cart
20450	Defect	After reporting a change to address and phone number,	After reporting a change to address and phone	Application Signature

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
	Fix	selecting a new plan, and clicking on the Submit button on the <i>Application Signature</i> page, a “ We apologize ” error displayed.	number, selecting a new plan, and clicking on the Submit button on the <i>Application Signature</i> page, the <i>Eligibility Results</i> page displays.	
20457	Defect Fix	When error messages displayed on GetInsured pages, no timestamp displayed.	When error messages display on GetInsured pages, a timestamp displays.	GetInsured pages
19849	Defect Fix	A User added a plan with the lowest monthly APTC amount to their cart, clicked on the Adjust button on the <i>Your Cart</i> page, did not change the monthly APTC amount, clicked on the Confirm button, and navigated back to the <i>Find a Plan</i> page. The monthly APTC amount on all plans had changed to match the lowest APTC amount, even though previously the other plans had higher monthly APTC amounts.	The monthly APTC amount on all plans remains the same and the complete APTC amount is applied for plans whose premium is higher than the APTC.	Find a Plan
20100	Defect Fix	When a User clicked on the Back button on the <i>Additional Program Information</i> page, a “ We apologize ” error displayed.	When a User clicks on the Back button on the <i>Additional Program Information</i> page, the <i>Household Enrollment Summary</i> page displays.	Additional Program Information
20370	Defect Fix	A household with 2 members (husband & wife) was APTC eligible and completed plan selection. Both members enrolled in the same plan. A User reported a change (RAC) to add a child to the household and increase the income. They were then eligible for CCP, but were no longer APTC eligible. When the User clicked on the Continue Health Plan Update button on the <i>Household Enrollment Introduction</i> page, the <i>Qualified</i>	When the User clicks on the Continue Health Plan Update button on <i>Household Enrollment Introduction</i> page, the <i>Plan Selection – One Plan for All</i> page displays where the child is grouped with the parents and the system allows them to select one plan for all.	Plan Selection – One Plan for All

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
		<i>Health Plan – Plan Selection Method</i> page displayed which allowed the User to choose One Plan for All, Per Person , or Custom Grouping , even though the User was in RAC mode and their previous enrollment was not terminated.		
20326	Defect Fix	After initially declining dental coverage and later reporting a change, a “ We apologize ” error displayed when the User clicked on the Choose Dental Plan button on the <i>Plan Selection – One Plan for All</i> page.	After initially declining dental coverage and later reporting a change, plan selection opens when the User clicks on the Choose Dental Plan button on the <i>Plan Selection – One Plan for All</i> page.	Plan Selection – One Plan for All
20360	Defect Fix	On the <i>Preview Plans</i> page when more than 9 was selected from the How many people are in your household? dropdown list, the page was completed, and the See My Results button was clicked on, a validation error message displayed that said, “ Please select a number for members of household. ”	On the <i>Preview Plans</i> page when more than 9 is selected from the How many people are in your household? dropdown list, the page is completed, and the See My Results button is clicked on, the <i>My Options</i> page displays.	Preview Plans
Individual Portal				
20215	Defect Fix	When a user filled out the <i>Add Other Income</i> page, but left the One-time Lump Sum Pay Date field blank because it was not marked as a required field, and clicked on the OK button, a validation error message displayed that said, “ Date: The expected format is MM/DD/YYYY. ”	When One-time Lump Sum is selected from the How often dropdown list on the <i>Add Other Income</i> page, the One-time Lump Sum Pay Date field is marked as required, and when the User enters the date in the correct format and clicks on the OK button, the <i>Income Deductions</i> page displays.	Add Other Income
20075	Defect Fix	When a User included an apostrophe in the First Name field on the <i>Primary Contact</i>	When a User includes an apostrophe in the First Name field on the <i>Primary</i>	Primary Contact

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		page, completed the page, clicked on the Continue button, and confirmed their address, the <i>Confirm Identity</i> page displayed and said, " The Federal Data Services Hub is not accessible at this time to confirm your identity. Please come back later to finish your application. "	<i>Contact</i> page, completes the page, clicks on the Continue button, and confirms their address, the <i>Confirm Identity</i> page displays questions for the User to answer to confirm their identity.	
20396	Defect Fix	On the Spanish version of the <i>Primary Contact</i> page, the <i>Document Upload</i> popup title and the Close button displayed in English.	On the Spanish version of the <i>Primary Contact</i> page, the <i>Cargar documentos</i> popup title and the Cerrar button display in Spanish.	Primary Contact
20395	Defect Fix	On the Spanish version of the <i>Primary Contact</i> page, when an Admin clicked on the Continue button without uploading a document to verify the Consumer's identity, the validation error message said, " (read Spanish) You must upload all files. "	On the Spanish version of the <i>Primary Contact</i> page, when an Admin clicks on the Continue button without uploading a document to verify the Consumer's identity, the validation error message says, " Por favor, cargue todos los documentos requeridos a continuacion. "	Primary Contact
20032	Defect Fix	The <i>Personal Data - Health Insurance Information</i> page displayed too much space between the Are you currently enrolled in any of these plans/coverage? question and the corresponding help icon and radio buttons. In addition, when the Save & Exit button was clicked on, the <i>Save and Exit</i> popup displayed and said, " You have not completed all required fields on this page. If you exit now, your application will be saved but changes on this page will be	The <i>Personal Data - Health Insurance Information</i> page displays the appropriate space between the Are you currently enrolled in any of these plans/coverage? question and the corresponding help icon and radio buttons. In addition, when the Save & Exit button is clicked on, the <i>Save and Exit</i> popup displays and says, " Your application has been saved, but it has not been submitted. You can	Personal Data - Health Insurance Information

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
		lost. If you wish to complete this page before exiting, click "Cancel" now. If you wish to exit now, click "OK".	return at any time to complete your application."	
20074	Defect Fix	When a User entered an invalid date (e.g., entering 06/31/2015 when there are only 30 days in June) into the What is the termination date, if applicable, of your current or offered coverage? field, and clicked on the Continue button, the <i>Personal Data – Optional Data</i> page displayed.	When a User enters an invalid date (e.g., entering 06/31/2015 when there are only 30 days in June) into the What is the termination date, if applicable, of your current or offered coverage? field, and clicks on the Continue button, a validation error message displays that says, " Date of Change: Enter valid date in MM/DD/YYYY format. "	Personal Data - Health Insurance Information
19970	Defect Fix	On the <i>Personal Data - Demographic Information</i> page, when a User selected a status from the What is this person's marital status? dropdown list, did not answer the Is this person a member of a Federally-recognized Indian Tribe? question (because it was not marked as required), and clicked on the Continue button, the <i>Tax Information</i> page displayed.	On the <i>Personal Data - Demographic Information</i> page, when a User selects a status from the What is this person's marital status? dropdown list, does not answer the Is this person a member of a Federally-recognized Indian Tribe? question (which is now marked as required), and clicks on the Continue button, a validation error message displays and says, " Is this person a member of a Federally-recognized Indian Tribe? You Must select an option. "	Personal Data - Demographic Information
19987	Defect Fix	On the Spanish version of the <i>Personal Data - Demographic Information</i> page, when a User did not select a value from the Who is the primary caretaker of	On the Spanish version of the <i>Personal Data - Demographic Information</i> page, when a User does not select a value from the Who is the primary	Personal Data - Demographic Information

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		this child? dropdown list and clicked on the Continue button, a “ We apologize ” error displayed.	caretaker of this child? dropdown list and clicks on the Continue button, a validation error message displays and says, “ Quien es la persona al cuidado principal de este niño? Debe elegir una respuesta. ”	
20254	Defect Fix	After reporting a change to income deductions, a miscellaneous information change displayed in the 834 with a maintenance reason code of “AI.”	After reporting a change to income deductions, no miscellaneous information change displays in the 834 and the correct maintenance reason code of “22” displays.	NA
16165	Defect Fix	EDRs processed successfully when saving a seven digit phone number to the case.	EDRs are rejected for having an invalid phone number (less than 10 digits) and are given a validation error.	NA
17645	Defect Fix	The income used for calculating APTC was not being displayed in the Agent Portal.	The income used for calculating APTC is now being displayed in the Agent Portal.	Agent Portal - Individuals
20645	Defect Fix	The Exchange has already completed their renewal enrollments. When SAWS initiated and tried to complete their renewal enrollments, the system was setting renewal records back to open which caused the User to be unable to see the Renew button on the <i>Individual homepage</i> , and they were not able to report changes in CalHEERS.	Code fixes have been made so that in the case where the Exchange and SAWS renewal overlap and the Exchange renewal is complete, but the SAWS renewal is not completed, the Renew button will be enabled, Users are now able to see the Renew button on the <i>Individual homepage</i> , and they are able to report changes in CalHEERS.	Individual homepage
20484	Defect Fix	While reporting a change to the application type from unsubsidized to subsidized,	While reporting a change to the application type from unsubsidized to subsidized, clicking on the	Individual homepage

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		clicking on the Save & Exit button on the <i>Household Introduction</i> page, and clicking on the Resume button on the <i>Individual homepage</i> , the <i>Review Application</i> page displayed.	Save & Exit button on the <i>Household Introduction</i> page, and clicking on the Resume button on the <i>Individual homepage</i> , the <i>Household Introduction</i> page displays.	
20112	Defect Fix	When a User clicked on the Withdraw Application link on the <i>Individual homepage</i> , a “ We apologize ” error displayed.	When a User clicks on the Withdraw Application link on the <i>Individual homepage</i> , the <i>Withdraw Application Confirmation</i> popup displays.	Individual homepage
20297	Defect Fix	From the <i>Income Summary</i> page, when a User clicked on the If you expect your total household income to be different from this in 2015, then Click Here link, a “ We apologize ” error displayed.	From the <i>Income Summary</i> page, when a User clicks on the If you expect your total household income to be different from this in 2015, then Click Here link, the <i>Expected Income for 2015</i> page displays.	Income Summary
20403	Defect Fix	After completing the <i>Household Members</i> page and clicking on the Continue button, a “ We apologize ” error message displayed.	After completing the <i>Household Members</i> page and clicking on the Continue button, the <i>Household Summary</i> page displays.	Household Members
20081	Defect Fix	When a User entered an invalid Social Security number on the <i>Household Members</i> page and clicked on the Continue button, a validation error displayed that said, “ Please enter a valid Social Security Number in the format NNN-NN-NNNN. ” even though the number entered was in the expected format.	When a User enters an invalid Social Security number on the <i>Household Members</i> page and clicks on the Continue button, a validation error displays that says, “ This is not a valid Social Security Number. Enter a valid Social Security Number or leave blank to proceed. ”	Household Members
19211	Defect Fix	When a User entered numbers into the Middle name on the document field on the	When a User enters numbers into the Middle name on the document field on the <i>Household</i>	Household Members

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		<i>Household Members</i> page, completed the page, and clicked on the Continue button, the <i>Household Summary</i> page displayed.	<i>Members</i> page, completes the page, and clicks on the Continue button, a validation error message displays and says, " Middle Name as per the Document: Must be alphabets, hyphen, space, apostrophe and period. "	
20132	Defect Fix	When a User entered an invalid date (e.g., 10/11) into the Date of Birth field on the <i>Household Members</i> page and clicked on the Continue button, an incorrect validation error message displayed that said, " Date Of Birth: Cannot be in the future. "	When a User enters an invalid date (e.g., 10/11) into the Date of Birth field on the <i>Household Members</i> page and clicks on the Continue button, a correct validation error message displays that says, " Date of Birth: Enter a valid date in the format mm/dd/yyyy. "	Household Members
19533	Defect Fix	Eligibility status displayed as Contingent Eligible.	Eligibility status displays as Conditional Eligible.	All pages
20353	Defect Fix	When a User clicked on the Income Guidelines link in the footer of coveredca.com, <i>The 2015 Covered California Shop and Compare Tool</i> page displayed.	When a User clicks on the Income Guidelines link in the footer of coveredca.com, the <i>Income Guidelines</i> page displays.	All pages
20098	Defect Fix	The global footer was greyed out on the <i>Secure Mailbox, Inbox, and Message pages.</i>	The global footer displays correctly on the <i>Secure Mailbox, Inbox, and Message pages.</i>	<ul style="list-style-type: none"> Secure Mailbox Inbox Message
20407	Defect Fix	After submitting an unsubsidized application, the user reported a change in order to switch the application type to subsidized. Before submitting the change report, they clicked on the Save & Exit button on the <i>Household Introduction</i> page and they were navigated to the	When a User clicks on the Resume button on the <i>Individual homepage</i> , they are navigated to the last page they visited.	Individual homepage

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		<i>Individual homepage</i> . From there, they clicked on the Resume button and were navigated to the <i>Review Application</i> page instead of the <i>Household Introduction</i> page where they left off.		
20406	Defect Fix	When an Admin clicked on the Search button on the <i>Search Individual</i> page, a “ We apologize ” error displayed.	When an Admin clicks on the Search button on the <i>Search Individual</i> page, the search results display.	Search Individual
19067	Defect Fix	After an Admin searched for an Individual and clicked on the View Application button on the <i>Search Individual</i> page, a “ We apologize ” error displayed.	After an Admin searches for an Individual and clicks on the View Application button on the <i>Search Individual</i> page, the last visited page in the application displays.	Search Individual
19246	Defect Fix	When a User clicked on the Submit button on the <i>Application Signature</i> page, a “ We apologize ” error displayed.	When a User clicks on the Submit button on the <i>Application Signature</i> page, the <i>Eligibility Results</i> page displays.	Application Signature
19862	Defect Fix	The following issues displayed on the following income pages: <ul style="list-style-type: none"> • <i>Employment Income</i> page <ul style="list-style-type: none"> ○ The text on the Add Income button was touching the bottom of the button. • <i>Self-Employment Income</i> page <ul style="list-style-type: none"> ○ The text on the Add Income button was touching the bottom of the button. • <i>Other Income</i> page <ul style="list-style-type: none"> ○ The text on the Add Income button was touching the bottom of the button. ○ The first sentence said, “On this page, enter all 	The following issues displayed on the following income pages: <ul style="list-style-type: none"> • <i>Employment Income</i> page <ul style="list-style-type: none"> ○ The text on the Add Income button no longer touches the bottom of the button. • <i>Self-Employment Income</i> page <ul style="list-style-type: none"> ○ The text on the Add Income button no longer touches the bottom of the button. • <i>Other Income</i> page <ul style="list-style-type: none"> ○ The text on the Add Income button no 	<ul style="list-style-type: none"> • Employment Income • Self-Employment Income • Other Income • Income Deductions • Income Summary

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
		<p>other income income you have not already entered..."</p> <ul style="list-style-type: none"> • <i>Income Deductions</i> page <ul style="list-style-type: none"> ○ The text on the Add Deduction button was touching the bottom of the button. • <i>Income Summary</i> page <ul style="list-style-type: none"> ○ The dollar amounts next to each income type were aligned too far right. ○ The dividing line between the Income Type/Amount and the Total Current Monthly household income did not extend far enough right. ○ The text on the Edit button was touching the bottom of the button. • All income pages <ul style="list-style-type: none"> ○ When the browser window was minimized, the application progress track became distorted. 	<p>longer touches the bottom of the button.</p> <ul style="list-style-type: none"> ○ The first sentence says, "On this page, enter all other income you have not already entered..."" • <i>Income Deductions</i> page <ul style="list-style-type: none"> ○ The text on the Add Deduction button no longer touches the bottom of the button. • <i>Income Summary</i> page <ul style="list-style-type: none"> ○ The dollar amounts next to each income type are correctly aligned right. ○ The dividing line between the Income Type/Amount and the Total Current Monthly household income extends far enough right. ○ The text on the Edit button no longer touches the bottom of the button. • All income pages <ul style="list-style-type: none"> ○ When the browser window is minimized, the application progress track displays correctly. 	
20031	Defect Fix	On the <i>Apply for Benefits - Help with Costs</i> page, the <i>Applying for an Infant Under One</i> popup and the <i>Programs for Pregnant</i>	On the <i>Apply for Benefits - Help with Costs</i> page, the <i>Applying for an Infant Under One</i> popup and the	Apply for Benefits - Help With Costs

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
		<i>Women</i> popup contained hyperlinks in grey.	<i>Programs for Pregnant Women</i> popup contain hyperlinks in blue.	
20033	Defect Fix	The following issues displayed on the <i>Report a Change Summary</i> page: <ul style="list-style-type: none"> The Eligibility Results left navigation button was missing. The Edit button was missing in the Optional Information section. 	The following items have been resolved on the <i>Report a Change Summary</i> page: <ul style="list-style-type: none"> The Eligibility Results left navigation button displays. The Edit button displays in the Optional Information section. 	Report a Change Summary
20034	Defect Fix	The online help icon was missing on the <i>Household Introduction</i> page. In addition, the addresses were not aligned on the <i>Confirm Your Address</i> popup on the <i>Primary Contact</i> page.	The online help icon displays on the <i>Household Introduction</i> page. In addition, the addresses are aligned on the <i>Confirm Your Address</i> popup on the <i>Primary Contact</i> page.	<ul style="list-style-type: none"> Household Introduction Primary Contact
20057	Defect Fix	When a User submitted an application during special enrollment and was not eligible for any plan, the <i>Eligibility Results</i> page did not display any error message.	When a User submits an application during special enrollment and is not eligible for any plan, the <i>Eligibility Results</i> page displays a message that says, “You are not able to enroll at this time...Please come back in November for Open Enrollment or if you have a change in circumstance.”	Eligibility Results
20397	Defect Fix	When a User clicked on the Choose a Health Plan button on the <i>Eligibility Results</i> page, a “We apologize” error message displayed.	When a User clicks on the Choose a Health Plan button on the <i>Eligibility Results</i> page, the <i>Household Enrollment Introduction</i> page displays.	Eligibility Results
20123	Defect Fix	When a User entered a non-California address into the Mailing Address fields on the	When a User enters a non-California address into the Mailing Address	Address & Contact Information

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
		<i>Address & Contact Information</i> page, clicked on the Continue button, and confirmed the address, a validation error message displayed that said, “County: There is no county for zip code,” and the County dropdown displayed as blank.	fields on the <i>Address & Contact Information</i> page, clicks on the Continue button, and confirms the address, the County dropdown displays the county and the <i>Demographic Data</i> page displays.	
20143	Defect Fix	The Spanish version of the help popup on the <i>Apply for Benefits</i> page and the <i>Address & Contact Information</i> page displayed extra question marks.	The Spanish version of the help popup on the <i>Apply for Benefits</i> page and the <i>Address & Contact Information</i> page no longer display extra question marks.	<ul style="list-style-type: none"> • Apply for Benefits • Address & Contact Information
20146	Defect Fix	On the Spanish version of the <i>Demographic Information</i> page, unreadable characters displayed in the Was this person in foster care in any state on his or her 18th birthday or later? (¿Estuvo esta persona en crianza temporal en algÃn estado el dia que cumpliÃ³ 18 aÃ±os o despues?) section.	On the Spanish version of the <i>Demographic Information</i> page, unreadable characters no longer display in the Was this person in foster care in any state on his or her 18th birthday or later? (Estuvo esta persona en crianza temporal en algun estado el dia que cumplio 18 anos or despues?) section.	Demographic Information
20158	Defect Fix	When a User selected the Yes radio button for the Is this person expected to be claimed as a dependent on any tax return for the benefit year? question, selected A Non-Custodial Parent not listed on the application from the Who expects to claim this person as a tax dependent? dropdown list, selected answers for the rest of the questions, and clicked on the Continue button on the <i>Tax Information</i> page, the <i>Health Care Information</i>	When a User selects the Yes radio button for the Is this person expected to be claimed as a dependent on any tax return for the benefit year? question, selects A Non-Custodial Parent not listed on the application from the Who expects to claim this person as a tax dependent? dropdown list, selects answers for the rest of the questions, and clicks on the Continue	Tax Information

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
		page displayed.	button on the <i>Tax Information</i> page, a validation error message displays and says, “ You cannot submit an application for this dependent without including a Custodial Parent or the Non-Custodial Parent who claims them for tax purposes. ”	
20176	Defect Fix	On the Spanish version of the <i>Apply for Benefits – Get Help with Costs</i> page, unreadable characters displayed in the validation error message (Usted debe elegir una opción½n...).	On the Spanish version of the <i>Apply for Benefits – Get Help with Costs</i> page, the validation error message displays correctly (Usted debe elegir una opción...).	Apply for Benefits – Get Help with Costs
20256	Defect Fix	Users were able to change APTC amounts using proxy tools.	Users are not able to change APTC amounts using proxy tools.	<ul style="list-style-type: none"> Household Enrollment Summary Plan Enrollment by Program
20268	Defect Fix	The following issues displayed: <ul style="list-style-type: none"> <i>Account Summary</i> page <ul style="list-style-type: none"> The Edit buttons were not aligned properly. <i>Locate Assistance</i> page <ul style="list-style-type: none"> The Spanish version of the page displayed in English. <i>Contact Us</i> page <ul style="list-style-type: none"> There was extra space between the For Information and Comments section and the General Contact Information section. <i>Medi-Cal Overview</i> page <ul style="list-style-type: none"> When Users clicked on the EXPLORE What’s Right For You top 	The following issues displayed: <ul style="list-style-type: none"> <i>Account Summary</i> page <ul style="list-style-type: none"> The Edit buttons are aligned properly. <i>Locate Assistance</i> page <ul style="list-style-type: none"> The Spanish version of the page displays in Spanish. <i>Contact Us</i> page <ul style="list-style-type: none"> There is no extra space between the For Information and Comments section and the General Contact 	<ul style="list-style-type: none"> Individual homepage Set Up Account Contact Us Locate Assistance

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
		<p>navigation tab in the header of coveredca.com, and selected Medi-Cal from the dropdown list, Users were navigated to http://www.coveredca.com/medi-cal/.</p>	<p>Information section.</p> <ul style="list-style-type: none"> • <i>Medi-Cal Overview</i> page <ul style="list-style-type: none"> ○ When Users click on the EXPLORE What's Right For You top navigation tab in the header of coveredca.com, and select Medi-Cal from the dropdown list, Users are navigated to https://www.coveredca.com/coverage-basics/medi-cal/. 	
20270	Defect Fix	<p>The Spanish version of coveredca.com displayed the following issues in the header:</p> <ul style="list-style-type: none"> • The sub text under the EXPLORE top navigation tab said, "Que es lo correcto para usted?" • When any of the EXPLORE dropdown values (Individuals & Families, Medi-Cal, and Small Business) were clicked on, the page displayed in English. <p>The Spanish version of coveredca.com displayed the following issues in the footer:</p> <ul style="list-style-type: none"> • Herramienta para comparar y comprar • Pautas de Ingreso • Enlaces recomendados • Consejeros de Inscripcion Certificadas • Otros lenguajes <p>The Spanish version of the <i>What</i></p>	<p>The Spanish version of coveredca.com displayed the following issues in the header:</p> <ul style="list-style-type: none"> • The sub text under the EXPLORE top navigation tab says, "Sus mejores opciones." • When any of the EXPLORE dropdown values (Individuals & Families, Medi-Cal, and Small Business) are clicked on, the page displays in Spanish. <p>The Spanish version of coveredca.com displays the following issues in the footer:</p> <ul style="list-style-type: none"> • Herramienta para Buscar y Comprar • Pautas de Ingresos • Enlaces destacados 	<ul style="list-style-type: none"> • All pages • What kind of application are you starting?

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
		<p><i>kind of application are you starting?</i> page displayed the following issue:</p> <ul style="list-style-type: none"> The text under the Continue button said, “Consejeros de Inscripcion Certificados y Agentes Certificados de Seguros, por favor <u>empiecen aqui.</u>” 	<ul style="list-style-type: none"> Consejeros Certificados de Inscripcion Otros idiomas <p>The Spanish version of the <i>What kind of application are you starting?</i> page displays the following issue:</p> <ul style="list-style-type: none"> The text under the Continue button says, “Consejeros Certificados de Inscripcion.” 	
20292	Defect Fix	The Spanish version of the <i>Confirm Identity</i> page displayed the following validation error message in English: “ Please answer all questions before continue ”.	The Spanish version of the <i>Confirm Identity</i> page displays the following validation error message in Spanish: “ Por favor, conteste todas las preguntas requeridas a continuacion. ”	Confirm Identity
20363	Defect Fix	The help popup for the Spanish version of the <i>Set Up an Account – With Your Provided Delegation Code</i> page displayed the popup title (<i>Delegation Code</i>) and the Close button in English.	The help popup for the Spanish version of the <i>Set Up an Account – With Your Provided Delegation Code</i> page displays the popup title (<i>Codigo de delegacion</i>) and the Cerrar button in Spanish.	Set Up an Account – With Your Provided Delegation Code
20378	Defect Fix	The title of the <i>Save and Exit</i> popup on the Spanish version of the <i>Overview</i> page displayed in English.	The title of the <i>Guardar y salir</i> popup on the Spanish version of the <i>Overview</i> page displays in Spanish.	Overview
20424	Defect Fix	For cases with only a 2014 application submitted, the <i>Transaction History</i> page did not display any data.	For cases with only a 2014 application submitted, the <i>Transaction History</i> page displays data.	Transaction History

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
20439	Defect Fix	On the <i>Application Signature for Reported Changes</i> page in the Special Enrollment section, the Coverage Date Category dropdown was not populated.	On the <i>Application Signature for Reported Changes</i> page in the Special Enrollment section, the Coverage Date Category dropdown is populated.	Application Signature for Reported Changes
Notices				
19218	Defect Fix	On CalNOD62A IRS 1095-A Health Insurance Marketplace Statement (Original), the main Covered California logo did not display “ TM ” next to it, but the Covered California logo located near the return address did display “ TM ” next to it.	On CalNOD62A IRS 1095-A Health Insurance Marketplace Statement (Original), the main Covered California logo displays “ TM ” next to it, and the Covered California logo located near the return address no longer displays “ TM ” next to it.	NA
20195	Defect Fix	On CalNOD62B IRS 1095-A Health Insurance Marketplace Statement (Corrected), the notice ID (NOD62B) and page numbers displayed in black “Calibri (Body)” size 10 font.	On CalNOD62B IRS 1095-A Health Insurance Marketplace Statement (Corrected), the notice ID (NOD62B) and page numbers display in grey “Arial” size 11.5 font.	NA
20371	Defect Fix	On CalNOD62B IRS 1095-A Health Insurance Marketplace Statement (Corrected), “ Box ” displayed in lower case letters (i.e., PO Box 989725), and there wasn’t enough space between Covered California’s return address and logo.	On CalNOD62B IRS 1095-A Health Insurance Marketplace Statement (Corrected), “ BOX ” displays in upper case letters (i.e., PO BOX 989725) and there is enough space between Covered California’s return address and logo.	NA
IRS 1095 Reporting				
20729	Defect Fix	Data extract job configuration files did not write all possible errors to the monitor table.	Data extract job configuration files have been updated to write all possible errors to the monitor table for easier debugging.	NA
20730	Defect	IRS-3000-DD-01: The query was pulling all records, including	IRS-3000-DD-01: The query has been modified	NA

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
	Fix	records which were not eligible for corrections.	to pull only correction-specific records.	
20749	Defect Fix	There was a check on APTC/gross dates outside the tax year for 1095-As.	The check on APTC/gross dates outside the tax year for 1095-As has been removed.	NA
20448	Defect Fix	IRS-3001-DD-01: The corrected XML file did not reflect the change reported.	IRS-3001-DD-01: The corrected XML file reflects the change reported.	NA
20164	Defect Fix	IRS-3001-DD-01: RecordSequenceNum in XML file was not per sprint F business services definition (BSD).	IRS-3001-DD-01: RecordSequenceNum in XML file is per sprint F business services definition (BSD).	NA
20313	Defect Fix	IRS-2002-DD-01 and IRS-3002-DD-01: Batch jobs were not processing successfully in production.	IRS-2002-DD-01 and IRS-3002-DD-01: Batch jobs are processing successfully in production.	NA
20560	Defect Fix	IRS-1000-DD-02: Was not pulling the residence address for non-covered individuals.	IRS-1000-DD-02: Pulls the residence address for non-covered individuals.	NA
19549	Defect Fix	<p>IRS-1000-DD-02: Contained the following problems:</p> <ul style="list-style-type: none"> Remaining 0 Second Lowest Cost Silver Plan (SLCSP) issues were not fixed in staging tables. Null SLCSP in annual tables (where there is a lapse in coverage) was not fixed. <p>All members under 21 were counted for SLCSP.</p>	<p>IRS-1000-DD-02: Contains the following fixes:</p> <ul style="list-style-type: none"> Remaining 0 Second Lowest Cost Silver Plan (SLCSP) issues have been fixed in staging tables. Null SLCSP in annual tables (where there is a lapse in coverage) has been fixed. <p>Members age 3 up to 21 are counted for SLCSP.</p>	NA
20095	Defect Fix	IRS-1000-DD-02: APTC, Gross, and SLCSP were not being calculated back to the policy start date if the first case event occurred after the policy start date.	IRS-1000-DD-02: APTC, Gross, and SLCSP are now calculated back to the policy start date if the first case event occurs after the policy start date. This will help alleviate missing APTC, Gross, and SLCSP amounts in the IRS submissions.	NA

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
19086	Defect Fix	IRS-1003-DD-01: Response content files with version 1.0 were received from CMS.	IRS-1003-DD-01: Response content files with version 1.1 are received from CMS.	NA
19837	Defect Fix	IRS-3003-DD-01: Did not exist.	IRS-3003-DD-01: Has been created for encrypting the correction IRS1095 zip file using PGP encryption.	NA
20259	Defect Fix	IRS-3000-DD-01: Was not picking up HBX-only changes.	IRS-3000-DD-01: Picks up HBX-only changes.	NA
20349	Defect Fix	ARC-1002-OB-01: Was missing ARC-1002-OB-01.properties file reference.	ARC-1002-OB-01: Includes ARC-1002-OB-01.properties file reference.	NA
20420	Defect Fix	IRS-2003-DD-01: Job failed in production.	IRS-2003-DD-01: Job processes successfully in production.	NA
20431	Defect Fix	IRS-2008-DD-01: Job was not deleting the files from yearly_encrypted.	IRS-2008-DD-01: Job is deleting the files from yearly_encrypted.	NA
20443	Defect Fix	CMS-3001-DD-01: Batch job did not exist.	CMS-3001-DD-01: Batch job now exists.	NA
19460	Defect Fix	After reporting a change in county, on the CalNOD62A IRS 1095-A Health Insurance Marketplace Statement (Original) in Part III Household Information of Form 1095-A, the Monthly Premium Amount of Second Lowest Cost Silver Plan (SLCSP) was updated a month early.	After reporting a change in county, on the CalNOD62A IRS 1095-A Health Insurance Marketplace Statement (Original) in Part III Household Information of Form 1095-A, the Monthly Premium Amount of Second Lowest Cost Silver Plan (SLCSP) is updated in the correct month.	NA
20280	Defect Fix	On CalNOD62B IRS 1095-A Health Insurance Marketplace Statement (Corrected), the Monthly Premium Amount of Second Lowest Cost Silver Plan (SLCSP) was too high for the rating region.	On CalNOD62B IRS 1095-A Health Insurance Marketplace Statement (Corrected), the Monthly Premium Amount of Second Lowest Cost Silver Plan (SLCSP) displays as	NA

Ref ID	Type	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
			per the rating region.	
20165	Defect Fix	After reporting a change to remove the primary tax filer, the change was not picked up by the correction job.	After reporting a change to remove the primary tax filer, the change is picked up by the correction job.	NA
Reports				
17900	Defect Fix	The income used for calculating APTC was not being displayed in the Agent Manager Dashboard on OBIEE	The income used for calculating APTC is now being displayed in the Agent Manager Dashboard on OBIEE.	NA
17984	Defect Fix	The income used for calculating APTC was not being displayed in the Agent Extract after the batch job was released.	The income used for calculating APTC is now being displayed in the Agent Extract after the batch job was released.	NA

Alternate Procedures

Summary of Alternate Procedures

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
Individual Portal			
122	Users are encountering null pointer exceptions when determining eligibility.	19067	15.4
128	The Customer has entered the SSN details less than 9 digits. When Admin /User tries to submit application in RAC mode he gets error message X9JQTO5N.	19246	15.4
141	No Validation Error Message for Invalid Termination Date on the Health Care Information Page.	20074	15.4
144	Incorrect Validation Error Message for Date of Birth on the Household Members Page.	20132	15.4
146	Error Message Displays While Trying To Add One-time Lump Sum Amount on the Other Income Page.	20215	15.4
148	Filter For Conditional Eligible Does Not Function.	19533, 16836	15.4
Plan and Enrollment Management			
147	Household Enrollment Introduction Page Displays "You are	20062	15.4

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
	not eligible to enroll at this time...No plan has been selected” for an Enrolled Consumer.		

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

#	New Alternate Procedures	Ref ID	Planned Release
Individual Portal			
153	Eligibility Changes to MAGI Medi-Cal for Household Member After RAC to Update the Home/Residence Address.	Defect 20552	15.6
154	The Edit Button in the Household Relationships section on the <i>Household Summary</i> Page Does Not Work.	Defect 20756	15.6
156	SCRs Unable to Search for Individuals by State Client Index No.	Defect 20607	15.6
Plan and Enrollment Management			
155	Users Are Unable to Choose a Health Plan When DOB is After the Coverage Start Date.	Defect 17082/ Change Request 34282	TBD

Detailed Alternate Procedures

The following provides detailed alternate procedures for known issues:

Alternate Procedure 153 - Eligibility Changes to MAGI Medi-Cal for Household Member After RAC to Update the Home/Residence Address	
Users Impacted	Consumers of the application that provide a residential address which does not get normalized through the portal application and does not indicate they are living with the primary contact.
Area Impacted	Individual Portal (Consumer's MAGI household composition)
What's Happening Now	The Business Rules Engine's address comparison is case sensitive. On the <i>Personal Data – Address & Contact Information</i> page, if a household member selects No for <i>Is this person's residence address the same as your address?</i> , but enters the same address as the primary contact except for capitalization usage, the household members are not recognized as living in the same residence. This defect has an impact on a Consumer's eligibility determination. If household members do not live in the same residence, then it is possible that CalHEERS will not include Individuals in each other's MAGI households.
Actions to Take	If the User has <u>not</u> submitted an application: The User should confirm that household members living in the same residence

Alternate Procedure 153 - Eligibility Changes to MAGI Medi-Cal for Household Member After RAC to Update the Home/Residence Address	
	<p>input their address information in the same way, making sure that identical upper and lower case letters are entered.</p> <p>If the household members live with the primary contact, they also have the option to indicate they live with the primary contact on the <i>Address & Contact Information</i> page.</p> <p>If the User <u>has</u> submitted an application: The User should Report a Change to correct the addresses. From the <i>Report a Change Summary</i> page, click the Edit button to change the address on the <i>Household Primary Contact</i> page or the <i>Personal Data – Address & Contact Information</i> page for any Household Member living in the same residence. Edit addresses as needed, making sure that identical upper and lower case letters are entered.</p>
SCR/Defect	Defect 20552
Planned Release	15.6

Alternate Procedure 154: The Edit Button in the Household Relationships section on the <i>Household Summary</i> Page Does Not Work	
Users Impacted	Admins, Certified Enrollment Counselors, and Individuals
Area Impacted	Individual Portal
What's Happening Now	When a User clicks on the Edit button in the Household Relationships section on the <i>Household Summary</i> page, the system does not navigate the User to the <i>Relationships</i> page, but stays on the <i>Household Summary</i> page.
Actions to Take	<p>Complete the application through to the <i>Review Application</i> page.</p> <p>Click on the Edit button in the Family Relationships section of the <i>Review Application</i> page. The <i>Relationships</i> page displays.</p> <p>Enter the correct relationship status.</p> <p>Continue through the completed application pages and submit the application.</p>
SCR/Defect	Defect 20756
Planned Release	15.6

Alternate Procedure 155: Users Are Unable to Choose a Health Plan When DOB is After the Coverage Start Date	
Users Impacted	Admins, Agents, and CECs
Area Impacted	Plan and Enrollment Management
What's Happening Now	During the Special Enrollment period, a User enters a future date as the date of birth (DOB) of a household member which contradicts with the Enter today's date or the date of your qualifying life event if you have one field on the <i>Application Signature</i> page (or the <i>Application Signature for Reported Changes</i>

Alternate Procedure 155: Users Are Unable to Choose a Health Plan When DOB is After the Coverage Start Date	
	<p>page). This results in a “We apologize” error when the user clicks on the Choose Health Plan button on the <i>Household Enrollment Introduction</i> page.</p> <p>FOR EXAMPLE: A newborn’s DOB is <u>May 8, 2015</u>, but the date entered into the Enter today’s date or the date of your qualifying life event if you have one field on the <i>Application Signature</i> page (or the <i>Application Signature for Reported Changes</i> page) was <u>May 7, 2015</u>.</p>
Actions to Take	<p>The DOB of the newborn must be equal to or before the date entered in the Enter today’s date or the date of your qualifying life event if you have one field on the <i>Application Signature</i> page (or the <i>Application Signature for Reported Changes</i> page).</p> <p>FOR EXAMPLE: A Consumer’s DOB is <u>May 8, 2015</u>. The date entered in the Enter today’s date or the date of your qualifying life event if you have one field on the <i>Application Signature</i> page (or the <i>Application Signature for Reported Changes</i> page) is <u>May 9, 2015</u>.</p>
SCR/Defect	Defect 17082 / CR 34282
Planned Release	TBD

Alternate Procedure 156: SCRs Unable to Search for Individuals by State Client Index No	
Users Impacted	SCRs
Area Impacted	Individual Portal
What’s Happening Now	After SCRs enter the State Client Index No and click on the Search button on the <i>Search Individual</i> page, a “We apologize” error message displays.
Actions to Take	SCRs can search by Case ID, Application ID, SSN, or Combo.
SCR/Defect	Defect 20607
Planned Release	15.6