



October 30, 2024

THIS LETTER SENT VIA EMAIL TO: Nicole.Ebrahimi-Nuyken@edcgov.us

Nicole Ebrahimi-Nuyken, LMFT, Behavioral Health Director
El Dorado County Health and Human Services Agency
768 Pleasant Valley Road, Suite 201
Diamond Springs, CA 95619

SUBJECT: ANNUAL COUNTY COMPLIANCE SECTION DMC-ODS FINDINGS REPORT

Dear Director Ebrahimi-Nuyken:

The Department of Health Care Services (DHCS) is responsible for determining compliance to requirements of the Drug Medi-Cal Organized Delivery System (DMC-ODS) Intergovernmental Agreement operated by El Dorado County.

The County Compliance Section (CCS) within Audits and Investigations (A&I) of DHCS conducted a review of the County's compliance with Federal and State regulations, program requirements and contractual obligations based on supporting documentation and interviews with County staff. Enclosed are the results of El Dorado County's Fiscal Year (FY) 2023-24 DMC-ODS compliance review.

This letter serves as notification that El Dorado County has sufficiently demonstrated compliance with all reviewed Federal and State regulations, program requirements and contractual obligations during FY 2023-24. During the compliance review, no deficiencies were identified, and no further action is required at this time.

If you have any questions, please contact me at michael.bivians@dhcs.ca.gov.

Sincerely,

Michael Bivians | Section Chief

Distribution:

To: Director Ebrahimi-Nuyken:

Cc: Mateo Hernandez, PhD, Assistant Deputy Director
Audits and Investigations

Brian Vu, Assistant Division Chief
Contract and Enrollment Review Division - Audits and Investigations

Catherine Hicks, Chief
Behavioral Health Review Branch
Contract and Enrollment Review Division - Audits and Investigations

Ayesha Smith, Chief
Specialty Mental Health Review Section
Contract and Enrollment Review Division - Audits and Investigations

Michael Bivians, Chief
Substance Use Disorder Review Section
Contract and Enrollment Review Division - Audits and Investigations

Sergio Lopez, Chief
County Compliance and Monitoring Section
Behavioral Health – Oversight and Monitoring Division

Tony Nguyen, Chief
County Liaison and Operations Section
Behavioral Health – Oversight and Monitoring Division

BHOMDMonitoring@dhcs.ca.gov, Behavioral Health Oversight and Monitoring
Branch

Salina Drennan, Alcohol and Other Drug (AOD) Administrator
El Dorado County Behavioral Health - Substance Use Disorder Services

COUNTY REVIEW INFORMATION

County:

El Dorado

County Contact Name/Title:

Salina Drennan / AOD Administrator

County Address:

929 Spring Street
Placerville, CA 95667

County Phone Number/Email:

(530) 621-6207
Salina.drennan@edcgov.us

Date of DMC-ODS Implementation:

6/30/2019

Date of Review:

6/26/2024

Lead CCS Analyst:

Michael Bivians

Assisting CCS Analyst:

N/A

Report Prepared by:

Michael Bivians

Report Approved by:

Ayesha Smith

REVIEW SCOPE

- I. Regulations:
 - a. California Code of Regulations, Title 22, section 51341.1, 51490.1 and 51516.1 – Drug Medi-Cal Substance Use Disorder Services
 - b. California Code of Regulations, Title 9, Division 4: Department of Alcohol and Drug Programs
 - c. Health and Safety Code, Division 10.5, Section 11750 – 11970: Alcohol and Drug Programs
 - d. Welfare and Institutions Code, Division 9, Part 3, Chapter 7, Sections 14000, et seq.; 14100.2, 14021, 14021.51-14021.53, 14021.6, and 14124.20-14124.25, 14184.402, 14059.5: Basic Health Care – Drug Medi-Cal Treatment Program

- II. Program Requirements:
 - a. Fiscal Year (FY) 2022-23 DMC-ODS Intergovernmental Agreement (IA)
 - b. State of California *Adolescent Best Practices Guidelines October 2020*
 - c. DHCS' *Perinatal Practice Guidelines FY 2018-19*
 - d. DHCS' *Minimum Quality Drug Treatment Standards (Document 2F(a))*
 - e. National Culturally and Linguistically Appropriate Services (CLAS)
 - f. Mental Health and Substance Use Disorders Services (MHSUDS) Information Notices
 - g. Behavioral Health Information Notices (BHIN)

ENTRANCE AND EXIT CONFERENCE SUMMARIES

Entrance Conference:

An Entrance Conference was conducted via Teams on 6/26/2024. The following individuals were present:

- Representing DHCS:
Michael Bivians, Substance Use Disorder Review Section (SUDRS) Chief
Sharisse Jordan, Contract and Enrollment Review Division (CERD) Nurse Evaluator II (NE II)
- Representing El Dorado County:
Nicole Ebrahimi-Nuyken, Behavioral Health Director
Salina Drennan, AOD Administrator
Shaun O'Malley, Supervising Health Education Coordinator-SUDS

During the Entrance Conference, the following topics were discussed:

- Introductions
- DHCS overview of review process
- County overview of services provided

Exit Conference:

An Exit Conference was conducted via Teams on 6/26/2024. The following individuals were present:

- Representing DHCS:
Michael Bivians, SUDRS Chief
Sharisse Jordan, CERD NE II

- Representing El Dorado County:
Nicole Ebrahimi-Nuyken, Behavioral Health Director
Salina Drennan, AOD Administrator
Shaun O'Malley, Supervising Health Education Coordinator-SUDS

During the Exit Conference, the following topics were discussed:

- Submitting follow-up evidence
- Due date for evidence submission

SUMMARY OF FY 2023-24 COMPLIANCE DEFICIENCIES (CD)

| <u>Category</u> | <u>Number of CDs</u> |
|---|----------------------|
| 1.0 Availability of DMC-ODS Services | 0 |
| 2.0 Care Coordination | 0 |
| 3.0 Quality Assurance and Performance Improvement | 0 |
| 4.0 Access and Information Requirements | 0 |
| 5.0 Coverage and Authorization of Services | 0 |
| 6.0 Beneficiary Rights and Protections | 0 |
| 7.0 Program Integrity | 0 |

TECHNICAL ASSISTANCE

El Dorado County did not request technical assistance during this review.