



May 28, 2025

THIS LETTER SENT VIA EMAIL TO: GTsai@ph.lacounty.gov

Gary Tsai, MD, DFAPA, FASAM, Director
Substance Abuse Prevention and Control Bureau
Los Angeles County Department of Public Health
1000 South Fremont Avenue, Building A-9 East, box #34
Alhambra, CA 91803

**SUBJECT: ANNUAL DRUG MEDI-CAL-ORGANIZED DELIVERY SYSTEM
COMPLIANCE FINDINGS REPORT**

Dear Director Tsai:

The Department of Health Care Services (DHCS) is responsible for determining compliance to the requirements of the Drug Medi-Cal Organized Delivery System (DMC-ODS) Intergovernmental Agreement operated by Los Angeles County.

The Substance Use Disorder Review Section (SUDRS) within DHCS' Audits and Investigations' Contract and Enrollment Review Division (CERD) conducted a review of the County's compliance with Federal and State laws, Medi-Cal regulations, program requirements and the State's DMC-ODS contract. The review included an inspection of the County's policies for providing services, procedures to implement these policies, and the process to determine whether these policies were effective. Documents were reviewed and interviews were conducted with County staff. Enclosed are the results of Los Angeles County's Fiscal Year (FY) 2024-25 DMC-ODS compliance review.

This letter serves as notification that Los Angeles County has sufficiently demonstrated compliance with the reviewed Federal and State laws, Medi-Cal regulations, program requirements and contractual obligations. During the compliance review, no deficiencies or findings were identified, and no further action is required at this time.

If you have any questions, please contact me at jonette.larue@dhcs.ca.gov.

Sincerely,

Jonette La Rue | Chief, SUDRS Unit 2

Distribution:

To: Director Tsai

CC: Mateo Hernandez, PhD, Assistant Deputy Director
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BHOMDMonitoring@dhcs.ca.gov, Behavioral Health County Support and
Operations Branch

Ruth Kantorowicz, Contracts and Compliance Division Staff Analyst, Substance
Abuse Prevention and Control Bureau, Los Angeles County Department of Public
Health

COUNTY REVIEW INFORMATION

County:

Los Angeles

County Contact Name/Title:

Ruth Kantorowicz, Contracts and Compliance Division Staff Analyst

County Address:

1000 S. Fremont Avenue. Bldg. A-9 East, 3rd Floor
Alhambra, CA 91803

County Phone Number/Email:

(626) 299- 4537
rkantorowicz@ph.lacounty.gov

Date of DMC-ODS Implementation:

7/1/2017

Date of Review:

4/21/2025

Lead SUDRS Reviewer:

Jonette La Rue

Assisting SUDRS Reviewer:

N/A

Report Prepared by:

Jonette La Rue

Report Approved by:

Mike Bivians

REVIEW SCOPE

- I. Regulations:
 - a. Special Terms and Conditions (STCs) for California Advancing & Innovating Medi-Cal (CalAIM) 1915(b) Waiver
 - b. Code of Federal Regulations, Title 42, Chapter IV, Subchapter C, Part 438; section 438.1 through 438.930: Managed Care
 - c. California Code of Regulations, Title 9, Division 4: Department of Drug and Alcohol Programs
 - d. California Health and Safety Code, Chapter 3 of Part 1, Division 10.5: Alcohol and Drug Programs
 - e. California Welfare and Institutions Code, Division 9, Part 3, Chapter 7, sections 14000 et seq., in particular but not limited to sections 14100.2, 14021, 14021.5, 14021.6, 14021.51-14021.53, 14124.20-14124.25, 14043, et seq., 14184.100 et seq. and 14045.10 et seq.: Basic Health Care
- II. Program Requirements:
 - a. Fiscal Year (FY) 2023-24 DMC-ODS Intergovernmental Agreement (IA)
 - b. State of California *Adolescent Best Practices Guidelines October 2020*
 - c. DHCS' *Perinatal Practice Guidelines FY 2018-19*
 - d. National Culturally and Linguistically Appropriate Services (CLAS)
 - e. Mental Health and Substance Use Disorders Services (MHSUDS) Information Notices
 - f. Behavioral Health Information Notices (BHIN)

ENTRANCE AND EXIT CONFERENCE SUMMARIES

Entrance Conference:

An Entrance Conference was conducted via Teams on 4/21/2025. The following individuals were present:

- Representing DHCS:
Jonette La Rue, Chief, SUDRS Unit 2
Amy Osuna, Chief, County Liaison and Operations Support Section (CLOSS) Unit 2
David Cannedy, Chief, CCMS Unit 1
Joel Case, County Liaison, CCMS, Behavioral Health Services Act (BHSA) Unit 2
- Representing Los Angeles County:
Gary Tsai, MD, DFAPA, FASAM, Director
Ruth Kantorowicz, Contracts and Compliance Division Staff Analyst
Setareh Yavari, Contracts and Compliance Division Chief
Adam Loomis, Systems of Care
Tina Kim, Health Outcomes and Data Analytics Division Chief
Antonne Moore, Strategic and Network Development Chief
Daniel Deniz, Finance Services Chief
Kevin Ong, Fiscal Compliance and Reporting Section Manager
David Hindman, Sage Management Chief
Sandy Song, Adult Services Manager
Bernie Lau, Systems of Care
Brian Hurley, MD, Medical Director and Clinical Services Division Chief
Rangell Oruga, Health Program Analyst

During the Entrance Conference, the following topics were discussed:

- Introductions
- DHCS overview of review process
- County overview of services provided

Exit Conference:

An Exit Conference was conducted via Teams on 4/21/2025. The following individuals were present:

- Representing DHCS:
Jonette La Rue, Chief, SUDRS Unit 2
Amy Osuna, Chief, CLOSS Unit 2
David Cannedy, Chief, CCMS Unit 1
Joel Case, County Liaison, CCMS, BHSA Unit 2

- Representing Los Angeles County:
Gary Tsai, MD, DFAPA, FASAM, Director
Ruth Kantorowicz, Contracts and Compliance Division Staff Analyst
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Adam Loomis, Systems of Care
Tina Kim, Health Outcomes and Data Analytics Division Chief
Antonne Moore, Strategic and Network Development Chief
Daniel Deniz, Finance Services Chief
Kevin Ong, Fiscal Compliance and Reporting Section Manager
David Hindman, Sage Management Chief
Sandy Song, Adult Services Manager
Bernie Lau, Systems of Care
Brian Hurley, MD, Medical Director and Clinical Services Division Chief
Rangell Oruga, Health Program Analyst

During the Exit Conference, the following topics were discussed:

- Submitting follow-up evidence
- Due date for evidence submission

SUMMARY OF FY 2024-25 COMPLIANCE FINDINGS

<u>Category</u>	<u>Number of Findings</u>
1.0 Availability of DMC-ODS Services	0
2.0 Care Coordination	0
3.0 Quality Assurance and Performance Improvement	0
4.0 Access and Information Requirements	0
5.0 Coverage and Authorization of Services	0
6.0 Beneficiary Rights and Protections	0
7.0 Program Integrity	0

TECHNICAL ASSISTANCE

Los Angeles County did not request technical assistance during the review.