

CalAIM Intermediate Care Facility for the Developmentally Disabled (ICF/DD) Carve-In Office Hours



How to Add Your Organization to Your Zoom Name

- » Click on the "Participants" icon at the bottom of the window.
- » Hover over your name in the "Participants" list on the right side of the Zoom window.
- » Select "Rename."
- » Enter your name and add your organization as you would like it to appear.
 - For example: Kristal Vardaman – Aurrera Health Group

Meeting Management

- » This session is being recorded.
- » Participants are in listen-only mode but can be unmuted during the Q&A discussion. Please use the "Raise Hand" feature and our team will unmute you.
- » Please also use the "chat feature" to submit any questions you have for the presenters.
- » This webinar will include several Q&A opportunities.

Presenters



Bambi Cisneros
Assistant Deputy Director
Managed Care, DHCS

Caroline Castaneda,
Deputy Director, Waiver
and Rates Division,
Department of
Developmental Services

Dana Durham
Division Chief,
Managed Care Quality
and Monitoring, DHCS

Office Hours Overview

- » “Office Hours” are forums for Q&A discussions with DHCS and DDS leaders and stakeholders implementing the ICF/DD Carve-In.
- » Each Office Hours session focuses on specific topics related to the transition of ICF/DD services to managed care.
- » Questions covered during today’s session come from:
 - Past webinars
 - The session’s registration page
 - Questions submitted via the chat or asked live

ICF/DD Carve-In Topics for Today’s Session:

- » Network readiness and contracting
- » Continuity of care
- » Authorizations
- » Leaves of absence and bed holds

Agenda

Topics	Time
Welcome and Introductions	10:00 – 10:05 AM
What is the ICF/DD Carve-In?	10:05 – 10:10 AM
Overview of Key ICF/DD Carve-In Requirements	10:10 – 10:20 AM
Discussion of Stakeholder Questions	10:20 – 10:55 AM
Next Steps & Closing	10:55 – 11:00 AM

California Advancing and Innovating Medi-Cal (CalAIM): What is the ICF/DD Carve-In?

CaAIM ICF/DD Carve-In Overview

Effective January 1, 2024, all managed care plans will become responsible for the full LTC benefit at the following Intermediate Care Facility (Home) Types:

- » Intermediate Care Facility for the Developmentally Disabled (ICF/DD)
- » Intermediate Care Facility for the Developmentally Disabled – Habilitative (ICF/DD-H)
- » Intermediate Care Facility for the Developmentally Disabled – Nursing (ICF/DD-N)

- » All Medi-Cal beneficiaries residing in ICF/DD, ICF/DD-H, and ICF/DD-N Homes are mandatorily enrolled into a Medi-Cal MCP for their Medi-Cal covered services.

*Note: ICF/DD-Continuous Nursing Care (ICF/DD-CN) Homes are **not** included in the LTC Carve-In.*

ICF/DD Carve-In Goals

- » Reduce the complexity and implementing benefit standardization across managed care plans (MCPs) statewide and ensure consistency in benefits delivered by Medi-Cal managed care and FFS.
- » Facilitate a seamless transition for ICF/DD Home residents with no disruptions in access to care or services.
- » MCPs to conduct a timely review and authorization of services in order to support the member's care planning.
- » Maintain the existing infrastructure of ICF/DD Homes and Regional Centers, which includes Lanterman Act protections and the roles and responsibilities of Regional Centers.

Statewide ICF/DD Carve-In

 Counties with ICF/DD Home Services currently carved-into Medi-Cal Managed Care (i.e., counties with County Organized Health System [COHS] plans)

 **Counties where ICF/DD Home Services will transition from Medi-Cal Fee-For-Service (FFS) to Medi-Cal Managed Care starting January 1, 2024**



ICF/DD services for an estimated ~4,500 members residing in ICF/DD Homes will be carved into Medi-Cal managed care on January 1, 2024.

Regional Centers' ICF/DD Carve-In Role

- » Regional Centers were established by the Lanterman Act to provide lifelong services and supports to assist those served to lead the most independent and productive lives in their chosen communities.
- » The Regional Centers will continue to serve members in the following ways under the ICF/DD Carve-In, as required by the Lanterman Act:



Enrollment into a MCP will not change a Member's relationship with their Regional Center. Access to Regional Center services and to the current IPP process will remain the same.

Overview of Key Carve-In Requirements

Introduction to ICF/DD Carve-In Policies

- » Effective January 1, 2024, MCPs must authorize and cover medically necessary ICF/DD services for Members residing in or obtaining care in an ICF/DD Home, including:
 - Home services
 - Professional services
 - Ancillary services
 - Non-Emergency Medical Transportation (NEMT) and Non-Medical Transportation (NMT)
- » DHCS developed policy guidance in coordination with the ICF/DD LTC Carve-In Workgroup, which is comprised of representatives from ICF/DD Homes, MCPs, and Regional Centers.
 - The Workgroup has met monthly since October 2022.

Policy Guidance and Resources

- » DHCS has released the following policy guidance documents to guide the implementation of ICF/DD Carve-In and ensure consistent and seamless benefits for members:
 - **All Plan Letter (APL) 23-023** provides requirements to all MCPs for the coverage of ICF/DD services.
 - **Model Contract Language** provides standard terms and conditions that MCPs must incorporate into their contracts with ICF/DD Homes.
- » Additional resources are forthcoming, including:
 - Policy Guide, including Billing and Invoicing Guidance
 - FAQs
- » Policy guidance and additional forthcoming resources will be available on the [DHCS ICF/DD Carve-In webpage](#).

Network Readiness & Contracting

MCPs are required to maintain an adequate network of ICF/DD, ICF/DD-H, ICF/DD-N Homes licensed and certified by the California Department of Public Health (CDPH).

- » MCPs **must attempt** to contract with:
 - All CDPH licensed and certified ICF/DD Homes where a member resides.
 - All ICF/DD-H and ICF/DD-N Homes within the county where a member resides.
- » MCPs **must contract** with:
 - A minimum of one ICF/DD Home within California, prioritizing Homes in the MCP's county.
 - At least one ICF/DD-H and one ICF/DD-N within their county.
 - ICF/DD-Hs and ICF/DD-Ns where a member resides.
- » If no Homes are available within the MCPs' county, MCPs must contract with the eligible ICF/DD-Hs and ICF/DD-Ns within the MCPs' state region.
- » MCPs are required to incorporate the Model Contract Language into their contracts with ICF/DD Homes.

Continuity of Care

MCPs must automatically provide 12 months of continuity of care for the ICF/DD Home placement of any Member residing in an ICF/DD Home that undergoes a mandatory transition into an MCP after January 1, 2024.

- » This protection is **automatic** – Members do not need to request to stay in their facility.
- » Following the initial continuity of care period, Members or their representatives may request an **additional 12 months** continuity of care.
- » Continuity of care provides continued access to the following services but may require a switch to in-network providers:
 - Facility, Professional, and Select Ancillary Services
 - Non-Emergency Medical Transportation (NEMT) and Non-Medical Transportation (NMT)
 - Appropriate Level of Care Coordination

Authorizations

MCPs **must utilize the determination** and recommendation from the coordinating Regional Center and attending physician for a Member's admission to or continued residency in an ICF/DD Home.

- » MCPs must ensure Members in need of ICF/DD Home services are authorized.
- » Effective January 1, 2024, MCPs are responsible for approving any new treatment authorization and reauthorization requests for ICF/DD Home services for up to two years.
- » MCPs are responsible for all other approved authorization requests for services, outside of the ICF/DD Home per diem rate, for 90 days after enrollment in the MCP, or until the MCP is able to reassess the Member.
- » MCPs must turnaround routine authorizations in five days.

Leave of Absence and Bed Holds

MCPs must include as a covered benefit any leaves of absence (LOA) or bed holds that an ICF/DD Home provides, in compliance with state regulations on LOA and bed hold policies.

- » Bed Holds
 - MCPs must authorize up to **7 days per hospitalization** for a bed hold.
 - Bed holds are used when a member is admitted to an acute care hospital.
- » Leaves of Absence
 - MCPs must authorize up to **73 days per calendar year** for a LOA.
 - LOAs may include visits with relatives/friends and participation in organized summer camps.
- » The Member may return to the same ICF/DD Home where the Member previously resided following a leave of absence or bed hold, if it is the Member's preference.
 - If a Member does not wish to return to the same ICF/DD Home, the MCP must provide care coordination and transition support and work with the Regional Center to assist the Member in identifying another in-network ICF/DD Home.

Discussion of Stakeholder Questions

Question Logistics

- » Q&A will begin with questions previously submitted via the Zoom Registration form or other forums.
- » DHCS and DDS will then provide time for open Q&A with today's Office Hours stakeholder audience.
- » **To ensure DHCS and DDS cover as many questions as possible, please follow the guidelines below:**
 - Please submit your questions via the Zoom Chat function.
 - If your question is chosen and you would like to provide more context or clarification, please use the "raise hand" function and a team member will unmute your line.

ICF/DD Carve-In Topics for Today's Session:

- » Network readiness and contracting
- » Continuity of care
- » Authorizations
- » Leaves of absence and bed holds

Next Steps

ICF/DD Upcoming Webinars

Topic	Audience	Date and Time
ICF/DD Carve-In 101 for ICF/DD Homes	ICF/DD Homes and Regional Centers (RCs)	August 21, 2023 2:30-4:00pm
Office Hours	ICF/DD Homes, RCs, and MCPs	September 8, 2023 10:00-11:00am
Promising Practices	ICF/DD Homes, RCs, and MCPs	October 6, 2023 9:30-11:00am
Billing and Payment	ICF/DD Homes, RCs, and MCPs	November 17, 2023 1:00-2:00pm
Office Hours	ICF/DD Homes, RCs, and MCPs	December 1, 2023 1:00-2:00pm
How Medi-Cal Supports ICF/DD & Subacute Residents	ICF/DD Homes, RCs, Subacute Facilities and MCPs	December 15, 2023 2:00-3:00pm

Information about past and upcoming webinars and available ICF/DD Carve-In resources can be found on the [DHCS ICF/DD Carve-In webpage](#).

If you have additional questions that were not addressed during this webinar, please email: LTCTransition@dhcs.ca.gov



Appendix

Appendix A: ICF/DD Carve-In Communications & Outreach



Member Communications and Outreach

- » DHCS will be mailing member notices directly to the affected individuals and a link to a Notice of Additional Information (NOAI) that will be posted on the DHCS and HCO website and accessible through a Quick Reference (QR) code will be included in the notices.
 - 60-day and 30-day member notices will be mailed before January 1, 2024.
 - Member notices will also be mailed to authorized representatives documented within the Medi-Cal Eligibility Data Systems (MEDS).
- » DHCS has published the member notices, in addition to a member-facing plain language version of the member notice, on the [ICF-DD LTC Carve-In Member Information webpage](#).
- » Member call campaign will begin in November 2023 and continue through January 2024.

MCP and ICF/DD Homes Communications and Outreach

- » ICF/DD Carve-In Notification Letter for MCPs and ICF/DD Home providers was sent in August 2023.
- » DHCS will send providers information and updates about the ICF/DD Carve-In via:
 - Provider Bulletins on a monthly basis from October – December 2023.
 - Provider Newsflashes on a weekly basis in December 2023.
- » DHCS is hosting an ongoing educational webinar series which started in July.
 - Topics include: ICF/DD 101 for MCPs, ICF/DD Carve-In 101s for Homes, Promising Practices, Billing and Payment, How Medi-Cal Supports ICF/DD Residents.
 - More information about previous and upcoming webinar events can be found on the [CalAIM ICF/DD LTC Carve-In Webpage](#).
- » DHCS will continue leveraging existing weekly Managed Care Plan Calls to provide regular updates regarding the ICF/DD Carve-In.

Trainings for Trusted Advisors

- » The following groups, which are listed as resources in the DHCS ICF/DD member notices, will be offered two training date options – September 25 and October 20, 2023:
 - Health Care Options
 - Medi-Cal Managed Care Ombudsman
 - Medi-Cal Help Line (CA-MMIS)
 - LTC Ombudsman
 - Medicare Medi-Cal Ombudsman

- » Additional trainings will be provided to the following groups in October and November 2023:
 - Health Insurance Counseling and Advocacy Program (HICAP)
 - Regional Centers

General Public and Other Key Stakeholders

- » DDS will send Regional Centers a letter about the ICF/DD Carve-in.
- » DHCS and DDS will develop fact sheets, FAQs, or handouts as needed for different audiences. Additional details are forthcoming.