

**Mental Health Services Act (MHSA) Performance Review Report  
Placer County Program Review  
June 10, 2025 – June 11, 2025**

**FINDINGS**

**Finding #1:** Placer County did not include documentation of achievement in performance outcomes for Community Services and Support (CSS), Prevention and Early Intervention (PEI), and Innovation (INN) programs and services in the adopted Fiscal Year (FY) 2023-26 Three-Year Program and Expenditure Plan. Specifically, the county provided CSS and PEI program highlights; however, it did not include actual performance outcomes for direct services. (County Performance Contract (6)(A)(5)(d); (Welfare and Institution Code (W&I Code) section 5848 (c)).

**Recommendation #1:** The County must provide evidence of compliance for achievement in performance outcomes for each CSS, PEI (direct services only), and INN (direct services only) programs and services for FY 2023-24.

**Finding #2:** Placer County did not identify in the assessment for the narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served county residents who qualify for MHSA services in the adopted FY 2023-26 Plan, the number of children, transition age youth (TAY), adult and older adults by primary language. However, the county did identify these age groups by gender and race/ethnicity. (California Code of Regulation, title 9, section 3650(a)(1)(A)).

**Recommendation #2:** The County must provide evidence of compliance by identifying in the assessment for the narrative analysis the number of children, TAY, adult, and older adults by gender, race/ethnicity, and primary language for FY 2023-24.

**Finding #3:** Placer County did not include an assessment of the County's capacity to implement mental health programs and services in the adopted FY 2023-26 Plan. (Cal. Code Regs., tit 9, § 3650(a)(5)).

**Recommendation #3:** The County must provide evidence of compliance by an assessment of its capacity to implement mental health programs and services including all of the following requirements FY 2023-24:

- a. The strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations.
- b. The evaluation should include an assessment of bilingual proficiency in threshold languages.

c. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.

d. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.

**Finding #4:** Placer County did not provide an estimate of the number of clients, in each age group, to be served in the Full-Service Partnership (FSP) category for each fiscal year of the FY 2023-26 Plan. (Cal Code Regs., tit 9, § 3650(a)(3)).

**Recommendation #4:** The County must provide evidence of compliance for the estimated number of clients, in each age group, to be served in the FSP service category for FY 2023-24, FY 2024-25, and FY 2025-26.

**Finding #5:** Placer County did not indicate the number of children, TAY, adults, and older adults to be served, and did not provide the cost per person for CSS, PEI, and INN for each fiscal year of the FY 2023-26 Plan. (W&I Code section 5847(e)).

**Recommendation #5:** The County must provide evidence of compliance for the estimated number of children, TAY, adults, and older adults to be served, and indicate the cost per person for CSS, PEI, and INN for FY 2023-24, FY 2024-25, and FY 2025-26.

**Finding #6:** Placer County did not explain for each PEI, Access and Linkage to Treatment program, how the program will follow up with the referral to support engagement in treatment in the adopted FY 2023-26 Plan. However, the plan did explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to County mental health services, a primary care provider, or other mental health treatment. (Cal. Code Regs., tit. 9, § 3755(h)(5)).

**Recommendation #6:** The County must provide evidence of compliance explaining how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to County mental health services, a primary care provider, or other mental health treatment; and how the Program will follow up with the referral to support engagement in treatment for FY 2023-24.

**Finding #7:** Placer County and their contracted service providers did not consistently enter a Full Service Partnership (FSP) agreement with each client served under the FSP service category, and when appropriate the client's family. (Cal. Code of Regs., tit. 9, § 3620 (e)).

*Note: The Department of Health Services (DHCS) defines an agreement as a signed agreement between the client, and when appropriate the client's family, and the Personal Service Coordinator/Case Manager.*

**Recommendation #7:** The County and their contracted service providers must provide evidence of compliance that they consistently enter an FSP agreement between their client, and when appropriate the client's family, and the Personal Service Coordinator/Case Manager for each client served under the FSP service category for each subsequent client and client's family. The County must ensure that each contracted service provider's FSP agreement is consistent with the County's FSP agreement, in addition to revising the policy and procedure for FSP Agreements and evidence of staff and service provider training.

**Finding #8:** Placer County and their contracted service providers did not show consistent evidence of identifying client driven goals on the Individual Services Support Plan (ISSP), or similar document per Behavioral Health Information Notice (BHIN) 23-068. However, there was a contracted service provider that did present excellent examples of documentation of client driven goals. (Cal. Code Regs. tit. 9, § 3200.050; Behavioral Health Information Notice (BHIN) 23-068).

**Recommendation #8:** The County must document the client stated goals in the words of the client in the ISSP, or similar document, per Behavioral Health Information Notice (BHIN) 23-068 and Cal. Code Regs. tit. 9, § 3200.050, in addition to revising the policy and procedure for MHSA chart documentation and evidence of staff and service provider training.