

STATE-WIDE SESSION PEOPLE WITH DISABILITIES & CHOICE IN AGING CAREGIVERS [VIRTUAL] FEBRUARY 13, 2024

SESSION WELCOME

"DHCS is working to improve health care quality and the experience of care you receive." - Sarah Lahidji, DHCS

WHAT'S WORKING

- FREE TRANSPORTATION to & from any type of appointment - physical, mental health, pharmacy

They listen & have insights into my care

My doctor addressed my list of concerns

- Top Notch SPECIALISTS

- A CARE COORDINATOR helped me get the right medicine and get it quickly

- PREVENTATIVE CARE

WHAT'S IMPORTANT

I'm an EQUAL PARTNER in my health care decisions

- DAY PROGRAMS (like Bedford Center in Antioch)

- CLEAR COMMUNICATION & COORDINATION of care

IDEAS

HOPES & WISHES

- More ACCESS to detox & rehab centers

- TEACHING HOSPITALS accept Medi-Cal

- Additional RESOURCES for diabetics

EVALUATE DOCTORS (Ask Members)

BARRIERS & CHALLENGES

- WAIT TIME for approval for physical therapy

- Unable to get the eyeglasses I need for work

Medi-Cal changed my adult son's mental health coverage. Challenged to find a new therapist - Caregiver

Medi-Cal makes it challenging for me to advocate for my client - Caregiver