

STATE-WIDE SESSION [VIRTUAL] FEBRUARY 15, 2024

SESSION WELCOME

"We extend our gratitude and appreciation to all of the ancestors of all California Native American tribes and their descendants." - Pam Riley, DHCS

DHCS is on a mission to create a better future - a better program that serves all populations we serve better.

WHAT'S IMPORTANT

- My doctor understands me & my culture
- PROMPT health care
- ACCESS to PROVIDERS - evenings & weekends
- ACCESS to PREVENTATIVE CARE
- Black, Women's health issues need to be understood & respected

IDEAS

HOPES & WISHES

- EARLY DETECTION & TREATMENT for Cancer
- SCREENING for genetic diseases (cancer & schizophrenia)
- MENTAL HEALTH PROVIDERS should be PAID MORE
- DOCTORS LISTEN to patients
- TUTORIALS for new Medi-Cal Members
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- Medi-Cal STOPS BEING A BARRIER to doctors providing care

Every physician should be equipped to have a conversation with LGBTQ patients

DOCTORS are not competent in gay men's health

PROVIDERS treat me differently because of RACE.

BARRIERS & CHALLENGES

- LONG WAIT times in EMERGENCY ROOM

WHAT'S WORKING

- REMINDERS FOR APPOINTMENTS
- QUICK APPROVAL for specialists
- POSITIVE RELATIONSHIP with primary doctor
- DENTAL COVERAGE For Root Canal
- GOOD MEDICAL EQUIPMENT
- FLEXIBLE HOURS

