

MEDI-CAL CONNECT: POPULATION HEALTH MANAGEMENT

What is Medi-Cal Connect?

Medi-Cal Connect is an innovative, dynamic, statewide data analytics solution and tool for population health management (PHM). It is designed to strengthen care coordination, close gaps in services, and improve member health outcomes. By aggregating data from trusted partners, Medi-Cal Connect provides an expanded view of an individual's benefits and health along with population-level insights to inform policy and programs. Medi-Cal Connect also empowers Medi-Cal health plans, providers, and other trusted partners with secure access to data and evolving tools to improve health outcomes and equity throughout California.

Medi-Cal Connect is just beginning and will continue to evolve and improve based on real-world user input. We invite your feedback and partnership in shaping this data analytics solution.

Goals of Medi-Cal Connect



Informed Policymaking

- » Strengthen DHCS' oversight, monitoring, and improvement of Medi-Cal programs.
- » Use analytics and dashboards to guide policy decisions that help ensure improved health outcomes and equity across the state.



Population- Level Insights

- » Enhance the ability of DHCS, Medi-Cal health plans, and providers to improve health outcomes by identifying population level trends and disparities.
- » Integrate, analyze, visualize, and share data from various sources to better understand Medi-Cal members' health and social needs.



Personalized Whole-Person Care

- » Offer Medi-Cal service providers an expanded view of individual members' risks and unmet needs to provide better care.
- » Enable DHCS to leverage data from various sectors and populations (e.g., public health, social services, justice-involved) to develop a statewide risk stratification algorithm and risk profile for every member.



Improved Member Experience

- » Empower Managed Care and Behavioral Health Plans, care managers, providers, and state and county agencies to deepen their collaboration, anticipate needs, and provide more personalized, timely, and proactive services.
- » Support meaningful relationships between providers and members that promote longer, healthier, and happier lives and more equitable health outcomes.

Release Roadmap

Medi-Cal Connect will be rolled out in six releases to allow feedback, refinement, and implementation of its capabilities. The first two releases have been internal to DHCS. The third and subsequent releases prioritize trusted partners within the Medi-Cal delivery ecosystem.

Release 1* (7/24/24)	Release 2* (3/3/2025)	Release 3 (Q3 2025)
» DHCS (limited user group)	» DHCS (full user group)	» Medi-Cal MCPs
Release 4 (Q4 2025)	Release 5 (Q2 2026)	Release 6 (Q4 2026)
» County Behavioral Health Plans » State Partners and Agencies	» Develop and deliver Behavioral Health Measures	» Local County Providers » PHM Program Services & Supports » Healthcare Delivery Partners » Tribal Partners

*Go-Live Complete

For more information about Medi-Cal Connect and the PHM program, please see the [PHM webpage](#).

