Introduction

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DHCS

Agenda

» Primary Care Provider Assignment (PCPA) Tech Implementation

» PCPA and 274 Comparative Analysis

» Year-In-Review Projects Highlights

- Health Information Management Division (HIMD)
- Data Analytics Division (DAD)
- Program Data Reporting Division (PDRD)

DHCS Staff

» **Speakers**
  - **Jeff Jennings**
  - **Jenny Ong**
  - **Chris Mendieta**
  - **Eugene Stevenson**
  - **Elison Alcovendaz**
  - **Anne Carvalho**

» Support
  - Amy Peterson
  - Alvin Bautista
  - Abiy Gebereselassie
  - Mei Shan Ng
  - Xiaoyan Ma
  - Felicia Oropeza
  - Soo Jung Kim

Questions & Answers

» For **GENERAL** questions, please submit your question to the WebEx chat and please ensure that your questions are visible to all participants, because the host is not monitoring private chat to the host.

» For **SPECIFIC** questions, please reach out to the appropriate Data Mailbox as will be instructed closer to the end of this presentation.

Before we move on

» Today's webinar is being recorded for documentation purposes.

» The recorded video, script, and presentation materials will be uploaded to [Data Reporting and Monitoring Webinar Series](#).

» The glossary and FAQs are also updated regularly every month.

PCPA Data File Information

» MCPs report Primary Care Assignments data to DHCS via the PCPA file

» MCPs submit a single, monthly PCPA file in JavaScript Object Notation (JSON) format

» MCPs submit the PCPA file between the 1st and 10th of each month

» Submit the PCPA file to the PACES SFTP Submit folder for your plan

» DHCS-PACES/Prod/Plans/**PlanName**/Submit

» DHCS-PACES/Test/Plans/**PlanName**/Submit

PCPA Data File Testing Information

» DHCS will share the date that the PACES Test/Staging environment is ready for testing the PCPA 2.0 file. Date will be shared soon.

» Submit PCPA test files to the PACES/Test/Plans/Submit SFTP folder for your plan

» Example: DHCS-PACES/Test/Plans/**PlanName**/Submit

» Test Response files are posted to DHCS-PACES/Test/Plans/**PlanName**/Response

» Trading Partners may submit as many test files as needed. Trading partners can work with XXXX to discuss test results, errors, etc.

» For file troubleshooting and testing questions, please contact EDIMDataSupport@dhcs.ca.gov – Responses to testing questions are sent within 48 hours/2 business days of receipt

Changes to PCPA Data Elements

Current Data Elements	Updated or Added Data Elements	Required or Situational
Plan Code	No change	Required
CIN	No change	Required
NPI	Provider NPI	Situational
	Subnetwork	Required
	Provider Group Name	Required
	Provider Group Tax ID	Required
	Provider Group NPI	Situational
	Site NPI	Required
	Assignment Level	Required

PCPA Data Requirements/Technical Documentation

» [APL 20-017](#) "Requirements for Reporting Managed Care Program Data" for PCPA file

» Data requirements are included in the PCPA technical documentation

» Draft PCPA technical documentation has been shared with trading partners

» Final version will be published to the DHCS Documentation Center and trading partners notified

PCPA Technical Documentation

» PCPA technical document to include:

- Changes to the PCPA data elements
- PCPA Response Files (schema, error, and warning messages)
- Updated PCPA Record Layout
- Sample PCPA JSON File

» For access to the DHCS Documentation Center, please send request to DataExchange@dhcs.ca.gov

Questions ?

PCPA and 274 Comparative Analysis

» **Goal**: Primary Care Providers (PCP) listed in PCPA file are in the 274 file.

» **PCPA** – Lists the members and their PCP NPI assigned within each Health Care Plan (HCP) code.

» **274 Data** – Managed Care Plans (MCP) submit a monthly file that contains all their active providers (including PCPs).

PCPA and 274 Comparative Analysis

» **Purpose**: to ensure the quality of the data between the PCPA and 274 files.

» The preliminary analysis presents the data in the PCPA file and compares it against the 274 file for the month of September 2024.
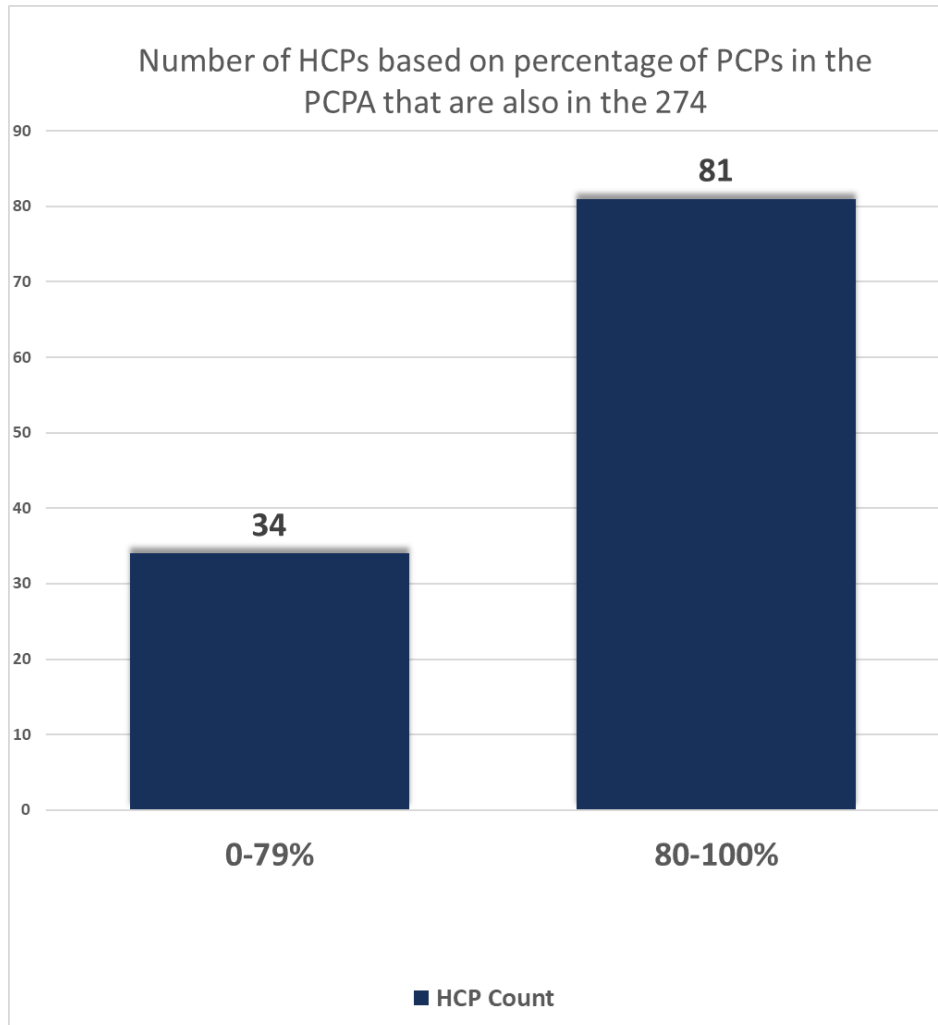
PCPA and 274 Comparative Analysis

» The analysis includes plans that submit a PCPA and 274 file.

» The totals:

- 23 MCPs
- 118 HCPs
- 3 HCPs did not submit PCPA file

MCPs Included In analysis
Aids Healthcare Foundation
Alameda Alliance For Health
Anthem Blue Cross Partnership Plan
Blue Shield Of California Promise
CalOptima
CalViva
Cencal Health
Central California Alliance For Health
Community Health Group Partnership Plan
Community Health Plan Of Imperial Valley
Contra Costa Health Plan

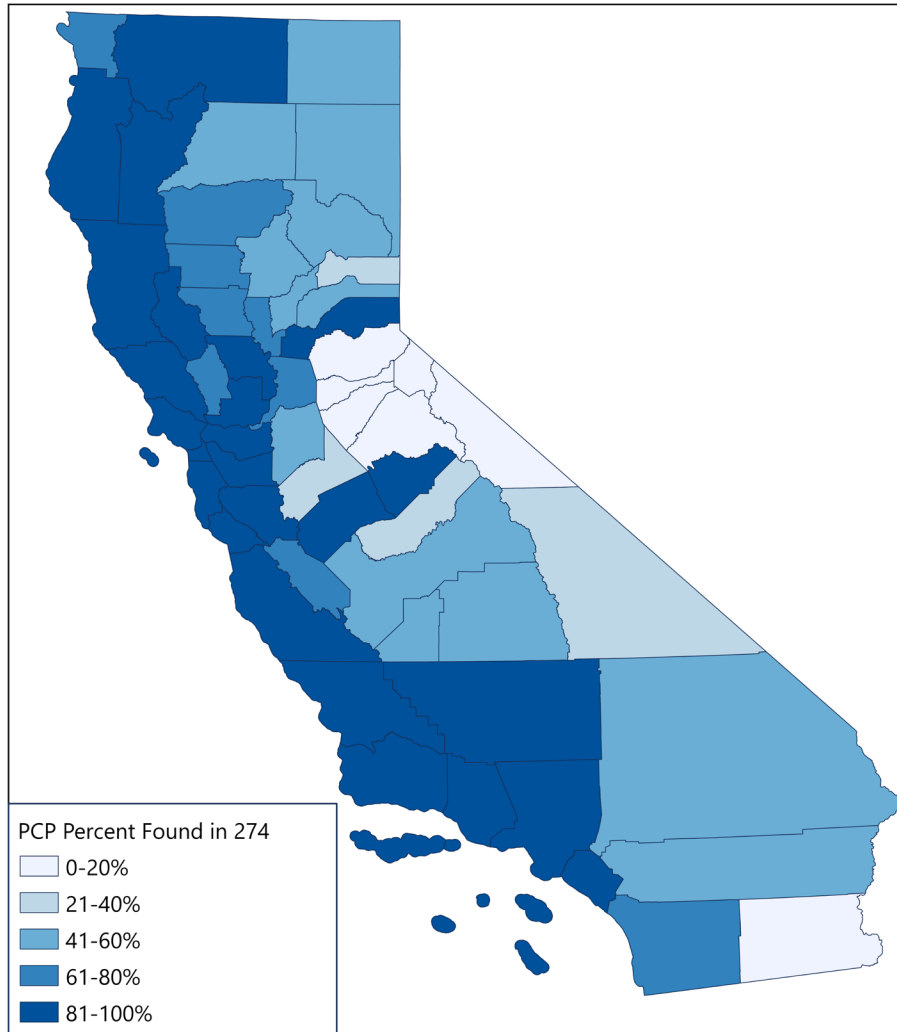| MCPs Included In analysis |
|---|
| Gold Coast Health Plan |
| Health Net Community Solutions Inc. |
| Health Plan Of San Mateo |
| Inland Empire Health Plan |
| Kaiser Permanente |
| Kern Family Health Care |
| L.A. Care Health Plan |
| Molina Healthcare Of California Partner Plan |
| Partnership Health Plan Of Ca |
| San Francisco Health Plan |
| Santa Clara Family Health Plan |
| SCAN Health Plan |

PCPA and 274 Comparative Analysis

Number of HCPs based on percentage of PCPs in the PCPA that are also in the 274

» Cross referenced the MCP providers in their PCPA file to their 274 Network.

» Percentage

- **Numerator** – The match of the PCPA NPIs to the 274 Network NPIs

- **Denominator** – PCPA NPIs

» Data quality - C.A.R.T.

- The chart shows a good level of accuracy but there is room for improvement

PCPs Identified in both the PCPA and 274 Files, by County

PCP Percent Found in 274
- 0-20%
- 21-40%
- 41-60%
- 61-80%
- 81-100%

» PCP access varies across California

- Urban and Rural Counties

» County statewide average is 60%

- Goal is greater than 80%

Questions ?

Year-In-Review: Projects Highlights

Eugene Stevenson

Chief, Program Data Reporting Division

Anne Carvalho

Chief, Data Analytics Division

Elison Alcovendaz

Chief, Health Information Management Division

DHCS

Year In Review Projects Highlights (HIMD)

» QMED Updates and Refresh

- Alignment with T-MSIS requirements

» Encounter Data Improvement Program

- Remediation of persistent data quality issues

» 274 Monthly Data Quality Checks

- Standardization of data quality checks across programs

» Expanded/Enhanced Data Collection Processes

- Refinement of data exchange lifecycle processes and tools
- Data Elements added to MCPD, PCPA, ECM/CS JSON files

Year In Review Projects Highlights (DAD)

» Core Set Measure Reporting

- Reporting uses plan submitted claims data, so quality and completeness matters!

- Measures are used to report to CMS – Publicly Available

  - CMS Medicaid and CHIP Scorecard linked HERE

  - CMS Medicaid Data Portal Data.Medicaid.gov

- Internal quality measurement for a variety of initiatives

» Sexual Orientation / Gender Identification (SOGI)

- Working to add data collection to enrollment form

- The latest SOGI Brief available is linked HERE

Year In Review Projects Highlights (PDRD)

» Enhanced Care Management/Community Supports

- Successfully initiated and completed a new file exchange in 7 months.
- Continued to support public reporting for ECM/CS implementation.
  - [ECM/CS Homepage](#)
  - [ECM/CS Implementation Report](#)

» Data Quality Webinar Series

- The team has reached over 14,000 participants.
- All the content is available at any time for increased literacy and training.

Communication

Communication

» Data group mailboxes

- PCPA: MCQMDProviderData@dhcs.ca.gov

- 274 Medical (Physical Health),
Encounter: DataQualityReporting@dhcs.ca.gov

- DHCS Documentation Center Access requests:
DataExchange@dhcs.ca.gov

- MCDSS Webinar Support: MCDSS@dhcs.ca.gov

» If the message is urgent, please mark [URGENT]

Resources

Behavioral Managed Care

Resource Emails	Topics
274-BH-DQ@dhcs.ca.gov	Behavioral Health 274 Expansion
	274 behavioral Health Plans (Mental Health Plan (MHP) and Drug Medi-Cal-Organized Delivery System (DMC-ODS)
CountySupport@dhcs.ca.gov	Behavioral Health Managed Care Plan Annual Report
	Behavioral Health 1915 (b) Appeals and Grievance Report
NAOS@dhcs.ca.gov	Behavioral Health Network Adequacy
MEDCCC@dhcs.ca.gov	Behavioral Health Short Doyle Claims
	Short Doyle Claim Denials/Recoupments

Medical Managed Care

Resource Emails	Topics
MCQMD@dhcs.ca.gov	MCPAR Critical Incidences-CMS Requirement for Managed Care Program Annual Report (MCPAR)
MCBHOMD@dhcs.ca.gov	Managed Care Plans send Managed Care Plan Annual Reports to DHCS for each delivery system by email to this address
DataQualityReporting@dhcs.ca.gov	274 Medical (Physical) Managed Care
MMCDEncounterData@dhcs.ca.gov	SFTP Site Access Denial/Issues (Contact/staff changes)
PACESProductionSupport@dhcs.ca.gov	SFTP Site Access Denial/Issues (Contact/staff changes)

Resource Emails	Topics
MCQMDProviderData@dhcs.ca.gov	MoveIT/Secure File Transfer Protocol (SFTP) system issues impact file processing/posting of Response files
	SFTP Site Access Denial/Issues (Contact/staff changes)
	Post-Adjudicated Claims and Encounters System (PACES) queue backlog
	Clarification on primary contact and backup contact using a Provider box
	274 Provider Data Group
	274 Medical (Physical Health)
	Managed Care Program Data (MCPD)
	Primary Care Provider Assignment (PCPA)

Data Quality

Resource Emails	Topics
DataExchange@dhcs.ca.gov	Enhanced Care Management and Community Supports (ECM/CS)
	Dual-Special Needs Plan (D-SNP) Quarterly Report
	Dual-Special Needs Plan (D-SNP) Measures
	Dual-Special Needs Plan (D-SNP) Mild Cognitive Impairment
	Managed Care Program Annual Report Critical Incidents (MCPAR CI)
	Managed Long Term Services and Supports (MLTSS)

Resource Emails	Topics
DataExchange@dhcs.ca.gov	Community Based Adult Services (CBAS)
	Non-Emergency Transportation and Non-Medical Emergency Transportation
	Population Health Management Key Performance Indicators (PHM KPI)
	Whole Child Model (WCM)
QualityandHealthEquityDiv@dhcs.ca.gov	Dual Special Needs Plan Quarterly

Technical Support

Resource Emails	Topics
DataExchange@dhcs.ca.gov	X12 – The Standard Development Organization develops HIPAA- mandated standards for 274 and 837 transactions published in Implementation Guides
	Technical Assistance with Submitting a JSON file
	DHCS Documentation Center access
	Excel Data Template questions that Data Collection Unit (DCU) handles

Resource Emails	Topics
EDIMDataSupport@dhcs.ca.gov	Technical Questions related to Data Feed, ECM/CS/CCM JSON
CalAIMECMILOS@dhcs.ca.gov	ECM/CS/CCM JSON Exchange
	Monitoring and compliance oversight of Managed Care Plans' implementation of the new ECM/CS benefits
MCDSS@dhcs.ca.gov	Data Reporting and Monitoring Webinar Technical Support

Dental Managed Care

Resource Emails	Topics
DMCdeliverables@dhcs.ca.gov	274 Dental Provider and 837 Encounters
Dental@dhcs.ca.gov	Medi-Cal Dental Information
DentalManagedCare@dhcs.ca.gov	Dental Managed Care

Encounters

Resource Emails	Topics
DataQualityReportingUnit@dhcs.ca.gov	Questions related to Quality Measures of Encounter Data 2.0
MMCDEncounterData@dhcs.ca.gov	Denied Duplicate Encounters
	Managed Care Encounters
	Questions about Managed Care and Program for All-Inclusive Care for the Elderly (PACE) plans
PACECompliance@dhcs.ca.gov	Program for All-Inclusive Care for the Elderly (PACE) Plan encounters
MMCDEncounterData@dhcs.ca.gov	PACE Request an Encounter Data Quality Analyst Contact

Resource Emails	Topics
MCQMDProviderData@dhcs.ca.gov	837 Encounter and Claims
DataQualityReporting@dhcs.ca.gov	Encounter
MCQMD@dhcs.ca.gov	Excel Data Template questions that MCQMD handles
	Medical Managed Care Policy/APL
	Policy Questions Related to Managed Care Program Data (MCPD) and Primary Care Physician Assignment (PCPA)

Next Webinar Preview

» **For January, we will focus on Managed Care Program Data (MCPD) updates and ECM/CS/CCM JSON.**

» Meeting Information

- Date: January 29, 2025
- Time: 10 a.m. to 11:00 a.m.

Please note that the schedule and/or topic may be subject to change. We will notify you if any changes occur.

Thank you!

Please send any questions and comments about the webinar series or this event to MCDSS@dhcs.ca.gov

DHCS