Behavioral Health Plans 274 Data Submission

March 26, 2025

Data Reporting and Monitoring Webinar Series

DHCS
CALIFORNIA DEPARTMENT OF
HEALTH CARE SERVICES

Introduction

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Managed Care Data Support Section

DHCS

Agenda

- 274 BH Companion Guide effective May 1st
- Changes to 274 BH Validation Response File

DHCS Staff

- Speakers
  - Sara Rivera
  - Christine Fesler
- Support
  - Alvin Bautista
  - Abiy Gebereselassie
  - Mei Shan Ng
  - Xiaoyan Ma
  - Felicia Oropeza

Questions & Answers

- For **GENERAL** questions, please submit your question to the WebEx chat and please ensure that your questions are visible to all participants, because the host is not monitoring private chat to the host.
- For **SPECIFIC** questions, please reach out to the appropriate Data Mailbox as will be instructed closer to the end of this presentation.

Before we move on

- Today's webinar is being recorded for documentation purposes.
- The recorded video, script, and presentation materials will be uploaded to Data Reporting and Monitoring Webinar Series.
- The glossary and FAQs are also updated regularly every month.

274 Behavioral Health Companion Guide V3.01

Sara Rivera

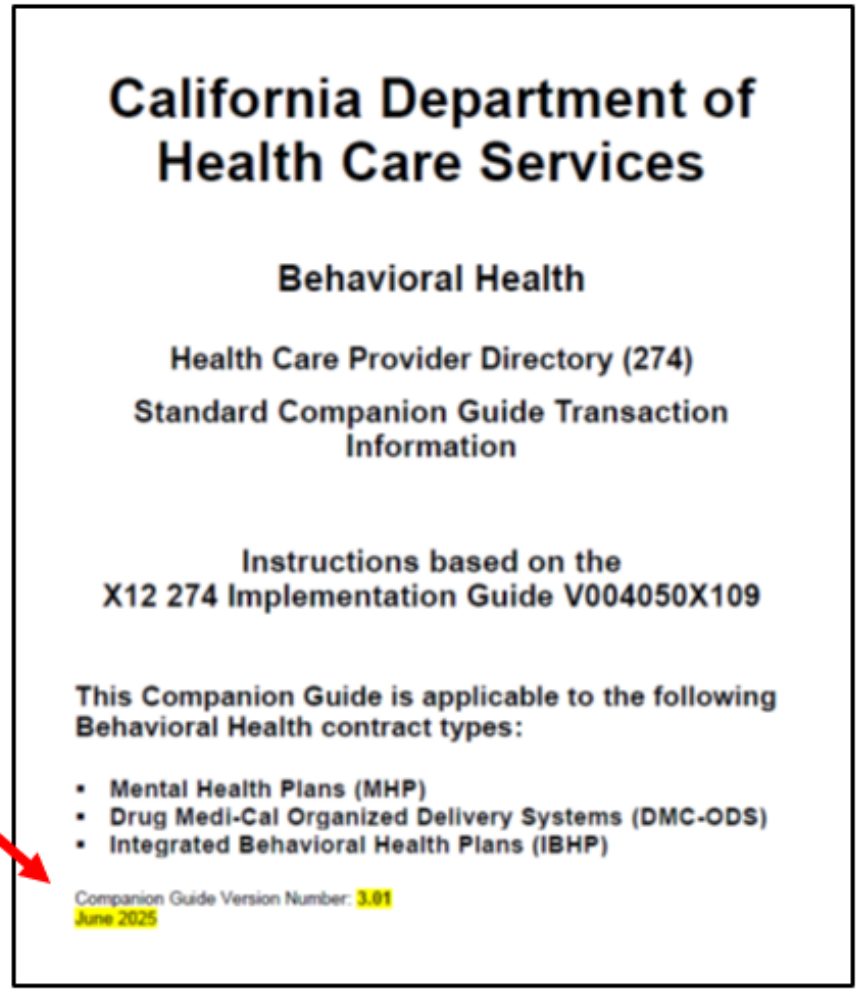
274 Behavioral Health Project Manager

DHCS

Overview

- On January 27, 2025, DHCS released a new version of the 274 Behavioral Health Companion Guide (CG) V3.0 to become effective on May 1, 2025.
- DHCS is pushing out the effective date by one month to June 1, 2025. This will allow additional time for plans to modify and test their systems.
- An updated CG V3.01 was released today, March 24th, with the new effective.
- A DHCS test environment will be available on May 1, 2025 and the Production environment will be deployed on June 1, 2025.
- The CG V3.01 updates impact MHP, DMC-ODS and IBHPs.

274 BH Companion Guide (V3.01) Updates



California Department of Health Care Services

Behavioral Health

Health Care Provider Directory (274)

Standard Companion Guide Transaction Information

Instructions based on the
X12 274 Implementation Guide V004050X109

This Companion Guide is applicable to the following Behavioral Health contract types:

- Mental Health Plans (MHP)
- Drug Medi-Cal Organized Delivery Systems (DMC-ODS)
- Integrated Behavioral Health Plans (IBHP)

Companion Guide Version Number: 3.01
June 2025

- Includes all changes listed in V3.0
- Effective date changed to June 2025
- Corrects Section 3.17 Provider Detail – IBHP Provider Indicator location.
- Clarifies ‘Warning Message’ in Group, Site and Provider Contract Effective Dates.

Section 3.17 Provider Detail Loop 2100EA N2 IBHP Provider Indicator

Loop ID	Reference	Name	Codes	Notes/Comments
	N201	Name		See Appendix A.2 for specific mapping information: "FIRST" • Provider Gender; • Provider Date of Birth; • Telehealth Indicator; • Provider Profit Status; • Field-Based Services Indicator; • Distance Provider Travels to Field-Based Services; • Accepting New Patients Indicator; • Sees Children Indicator • ~~IBHP Provider Indicator~~ (Each field separated by semi-colon).

IBHP Provider Indicator Deleted from Loop2100EA N201

274 CG V3.0

Loop ID	Reference	Name	Codes	Notes/Comments
	N202	Name		See Appendix A.2 for specific mapping information: • State License Number; • Type of Licensure; • Licensing State; • Type of Board Certification; • Mental Health Provider Area of Expertise; • Mental Health Provider Practice Focus; • Service Type; • Cultural Competence Training • IBHP Provider Indicator (Each field separated by semi-colon).

IBHP Provider Indicator Moved to Loop2100EA N202

No change required in Appendix A.2 Provider Detail

274 CG V3.01

Group, Site, Provider Detail Contract Effective Dates

- The contract effective date must be equal to or less than the last day of the reporting month entered in ISA02. **Set Fatal Error**
- The contract expiration date must be greater than contract effective date. **Set Fatal Error**
- **If Contract Expiration Date is less than the first day of the reporting month, set Warning Message.**

Submission Process

- MHP, DMC-ODS and IBHPs will continue to use **the same DHCS-PACES SFTP folders** that are currently in use.
- For example, Orange County will continue to use the following folders for IBHP submissions:

ORANGE

HCP(s):

Folder Name:
DHCS-PACES/Prod/Counties/Orange_30/Submit
DHCS-PACES/Test/Counties/Orange_30/Submit
DHCS-PACES/Test/Counties/Orange_30/Response
DHCS-PACES/Prod/Counties/Orange_30/Response

Testing Process

- **Preparation (Feb-April 2025):** MHPs, DMC-ODS, and IBHPs modify systems.
- **County Testing (May 1-31 2025)**
  - DHCS deploys test environment on May 1, 2025 (DHCS-PACES/Test).
  - Plans must complete testing no later than May 31, 2025, and begin production submissions no later than June 10, 2025, for the May reporting period.
  - **DHCS will conduct quality checks on production files.**
  - Plans must continue submitting MHP and DMC-ODS data files through May 2025 using CG V2.1.
- **Go-live (June 2025)**
  - Starting June 2025, plans must submit 274 transactions using V3.01.

274 BH CG V3.01 Deployment Timelines

January

- Draft CG V3.0 sent to counties 1/9/25. Comments due by 1/22/25.
- Final CG V3.0 sent to counties on 1/31/25.
- Counties continue MHP/DMC-ODS submissions using CG V2.1

Feb – April

- Counties modify systems 274 CG V3.01 sent on 3/24/25.
- DHCS modifies systems.
- Counties continue MHP/DMC-ODS submissions using CG V2.1.

May

- DHCS deploys Test Environment on May 1, 2025
- Counties submit test files (5/1-5/31/25)
- Counties continue MHP/DMC-ODS submissions using CG V2.1.

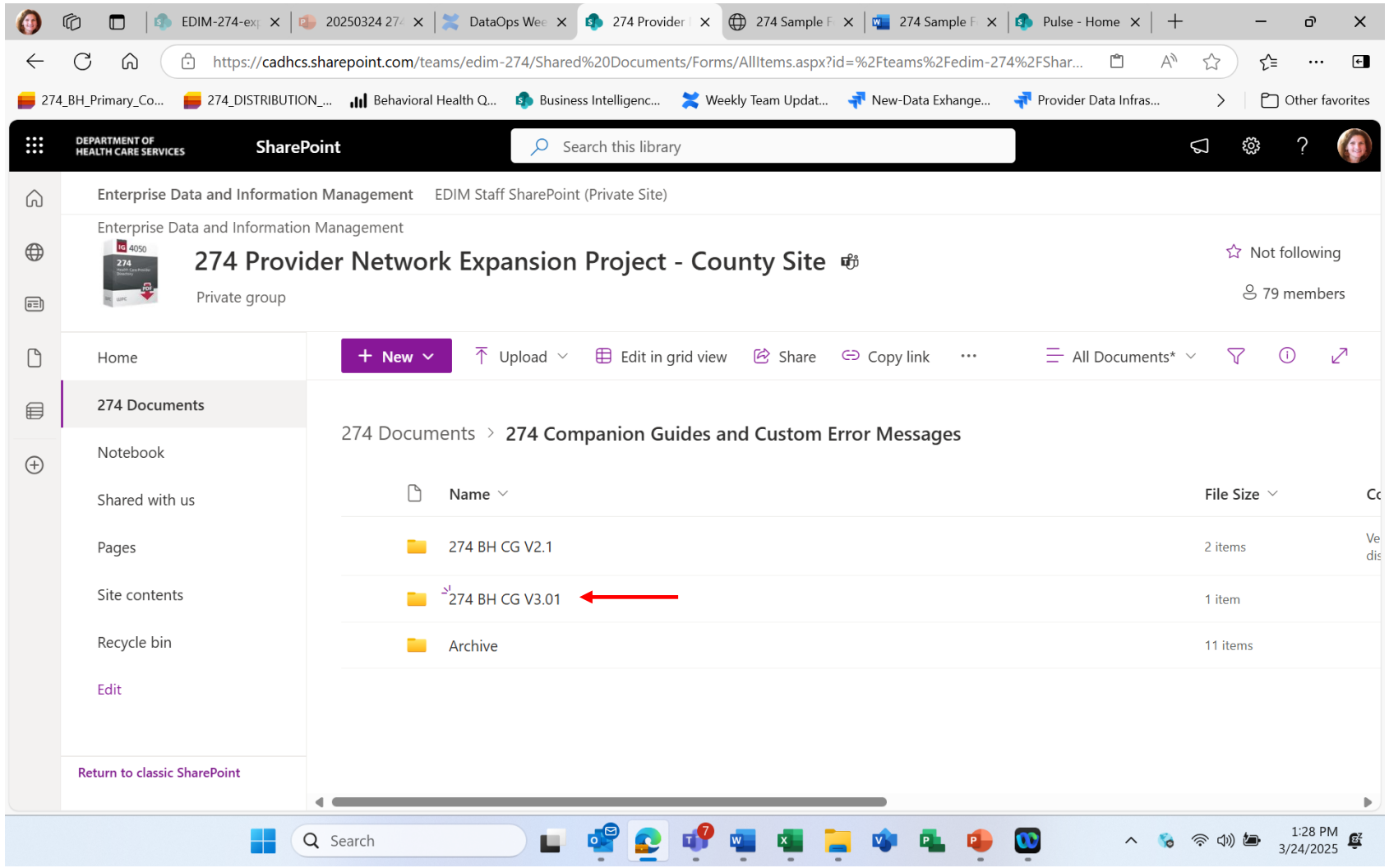
June

- DHCS deploy Production environment on 6/2/25)
- Counties submit no later than 6/10/25 for May reporting period using CG V3.01.
- DHCS sends quality check reports by end of May.

July

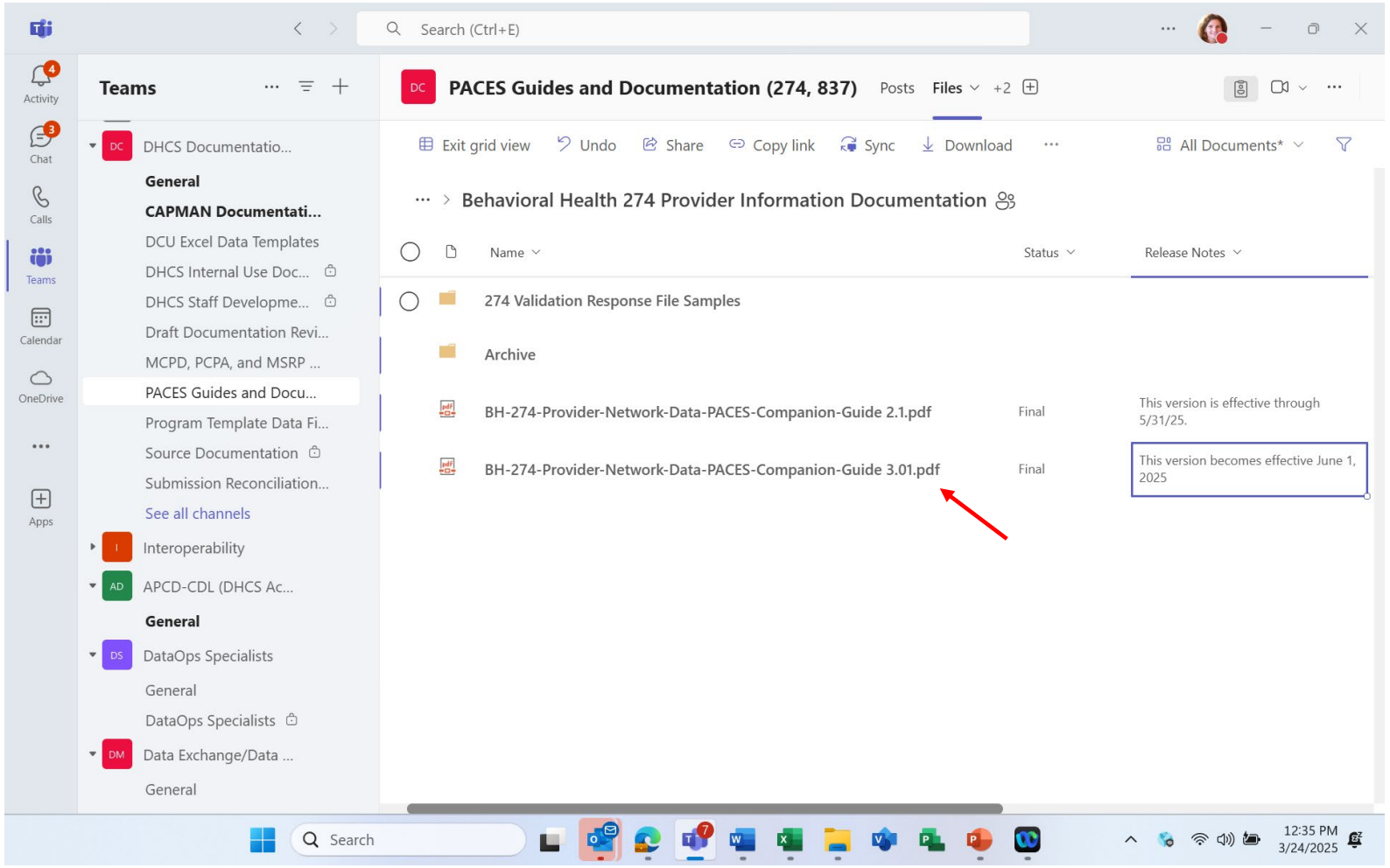
- Counties resubmit June files.
- Plans submit no later than 7/10/25 for June reporting period.
- DHCS release quality checks no later than 7/25/25.

274 BH CG V3.01 Location
274 SharePoint Site



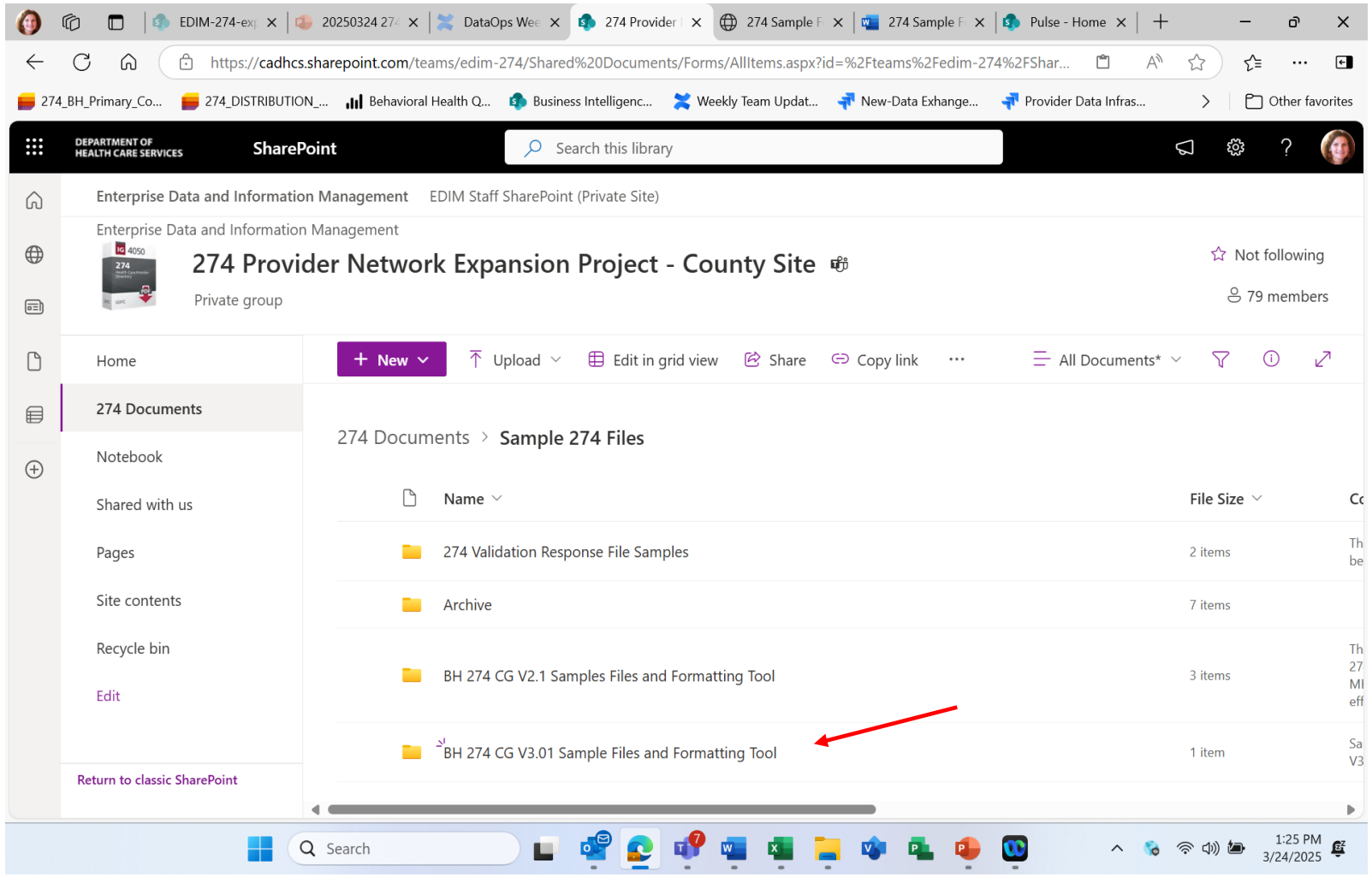
[Link: 274 Companion Guides and Custom Error Messages]

274 BH CG V3.01 Location DHCS Documentation Center



[Link: DHCS Documentation Center]

Sample Formatting Tool for CG V3.01



[Link: 274 Sample Files]

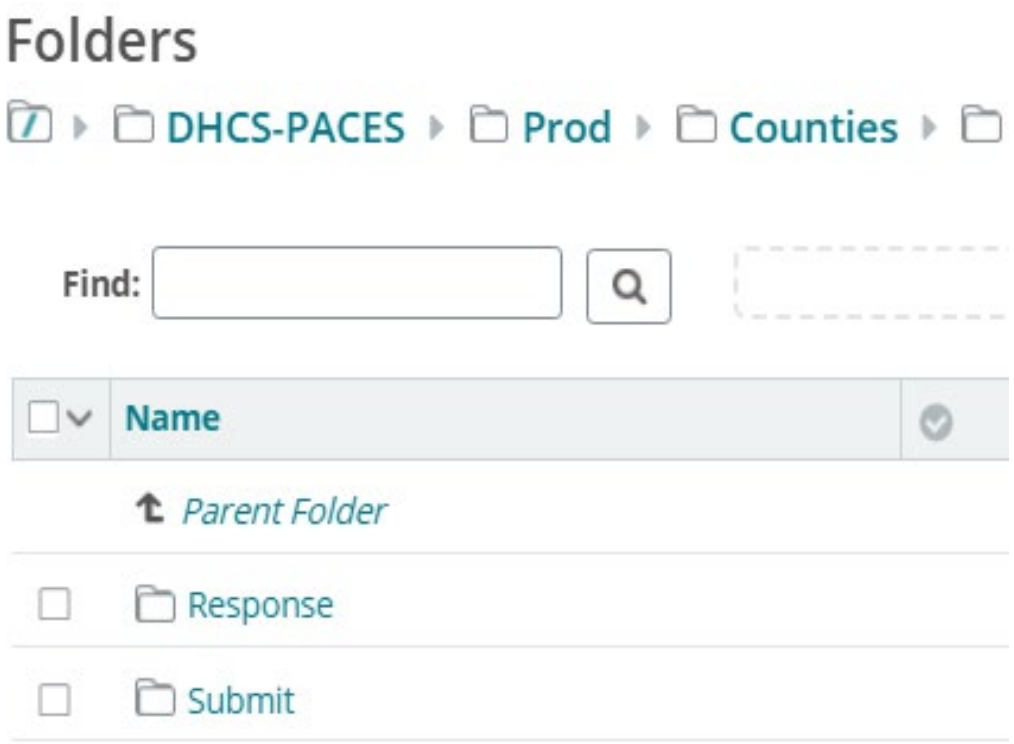
Questions ?

Changes to 274 Behavioral Health Validation Response File (VRF)

Christine Fesler
Chief, Data Quality Reporting Unit

DHCS

274 BH Validation Response File (VRF)



- The 274 BH VRF v1.3 is a custom XML error report DHCS PACES automatically generates in a County's **Response** folder.
- These are available to download (viewable in excel as XML table or via notepad++ with XML Tools)

Current 274 BH VRF v1.3

```
<?xml version="1.0" encoding="utf-8"?>
<ValidationResponse
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
ResponseVersion="1.3" Type="Network"
xmlns="http://www.dhcs.ca.gov/DHCSResponse">
    <FileName>COUNTY-MHP_C60_274B_20240710_00001.dat
    </FileName>
    <SubmitterName>COUNTY-MHP</SubmitterName>
    <SubmissionDate>2025-01-09T00:02:02.0000000+00:00
    </SubmissionDate>
   <ValidationStatus>Accepted</ValidationStatus>
   <Transactions>
    ....
    <Response Severity="warning">
            </Transactions>
</ValidationResponse>
```

Counties download **VRF v1.3** to view:

- **<ValidationStatus>:** File was "*Accepted*" or "Rejected"
- If Rejected, see: <**Response Severity**>="error">
- See examples in DHCS – Docs Center

New 274 BH VRF Replaces Provider Data Submission Reconciliation Form (PDSRF)

- **Starting April 1, 2025**, counties are no longer required to submit the PDSRF **and** the VRF file to the 274 County SharePoint Site.
- New VRF v1.4 includes PDSRF header counts – Streamlines county submissions and reduces number of files to format and submit.
- Help counties catch critical errors earlier in submission the process.
- **Beginning April 1, 2025** – Counties are expected to review the updated VRF v1.4 to ensure accuracy of
  - Reporting Year and Month
  - Distinct Group Count using Group Tax ID
  - Distinct Site Count using Site NPI
  - Distinct Provider Count using Provider NPI

New 274 BH VRF v1.4

```
<?xml version="1.0" encoding="utf-8"?>
<ValidationResponse xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
ResponseVersion="1.4" Type="Network"
xmlns="http://www.dhcs.ca.gov/DHCSResponse">
    <FileName>COUNTY-MHP_C60_274B_20240710_00001.dat</FileName>
    <SubmitterName>COUNTY-MHP</SubmitterName>
    <SubmissionDate>2025-01-09T00:02:02.0000000+00:00</SubmissionDate>
    <ValidationStatus>Accepted</ValidationStatus>
    <NetworkDataYearMonth>2412</NetworkDataYearMonth>
    <DistinctGroupTaxIdCount>10</DistinctGroupTaxIdCount>
    <DistinctSiteNpiCount>20</DistinctSiteNpiCount>
    <DistinctProviderNpiCount>50</DistinctProviderNpiCount>
    <Transactions>
        <Transaction Status="Accepted">
    </Transactions>
</ValidationResponse>
```

- **April 1, 2025**, Counties use schema v1.4 and download VRF v1.4 to view: **Added Header Counts**

<NetworkDataYearMonth>

<DistinctGroupTaxIdCount>

<DistinctSiteNpiCount>

<DistinctProviderNpiCount>

- See examples in DHCS – Docs Center

Planning for the BH VRF v1.4 Updates

- **DHCS PACES Test Environment Effective March 1, 2025.** Starting on and after 3/1/25, test transactions submitted to the DHCS-PACES/Test folder will receive the updated VRF.
- **DHCS PACES Production Environment Effective April 1, 2025.** Starting on and after 4/1/25, production transactions submitted to the DHCS-PACES/Prod folder will receive the updated VRF.
- **Sample VRF File and Schema:** Located in the following DHCS Teams Documentation Center: 274 Validation Response File Samples and the 274 County SharePoint Site at: Sample 274 Files.

VRF v1.4 Update - Reporting Year and Month

FORMAT: <NetworkDataYearMonth>2412</NetworkDataYearMonth>

- Represents the reporting period entered in the ISA02 segment in the 274 file.
- Plans must use this information to ensure the submitted 274 file includes the intended reporting period.
- If the Reporting Period identified in the VRF is not the intended reporting period, plans must immediately correct ISA02 and resubmit the file.

VRF v1.4 Update - Distinct Group TaxID Count

Format: <DistinctGroupTaxIdCount>10</DistinctGroupTaxIdCount>

- Represents the total distinct Group Detail records based on the Group Tax ID.
- Plans must use this information to ensure the submitted 274 file includes all intended Group Detail records.
- If the Distinct Group count reported in the VRF does not represent the intended Group Detail records, plans must immediately correct and resubmit the file.

VRF V1.4 Update - Distinct Site NPI Count

Format: <DistinctSiteNpiCount>20</DistinctSiteNpiCount>

- Represents the total distinct Site Detail records based on the Site NPI.
- Plans must use this information to ensure the submitted 274 file includes all intended Site Detail records.
- If the Distinct Site count reported in the VRF does not represent the intended Site Detail records, plans must immediately correct and resubmit the file.

VRF V1.4 Update - Distinct Provider NPI Count

Format: <DistinctProviderNpiCount>50</DistinctProviderNpiCount>

- Represents the total distinct Provider Detail records based on the Provider NPI.
- Plans must use this information to ensure the submitted 274 file includes all intended Provider Detail records.
- If the Distinct Provider count reported in the VRF does not represent the intended Provider Detail records, plans must immediately correct and resubmit the file.

Questions ?

Resources

Behavioral Health Managed Care

Resource Emails	Topics
274-BH-DQ@dhcs.ca.gov	274 behavioral Health Plans (Mental Health Plan (MHP) and Drug Medi-Cal-Organized Delivery System (DMC-ODS)
CountySupport@dhcs.ca.gov	• Behavioral Health Managed Care Plan Annual Report • Behavioral Health 1915 (b) Appeals and Grievance Report
NAOS@dhcs.ca.gov	Behavioral Health Network Adequacy
MEDCCC@dhcs.ca.gov	• Behavioral Health Short Doyle Claims • Short Doyle Claim Denials/Recoupments

Dental Managed Care

Resource Emails	Topics
DMCdeliverables@dhcs.ca.gov	274 Dental Provider and 837 Encounters
Dental@dhcs.ca.gov	Medi-Cal Dental Information
DentalManagedCare@dhcs.ca.gov	Dental Managed Care

Programs for All-Inclusive Care for the Elderly (PACE) Organizations

Resource Emails	Topic(s)
PACECompliance@dhcs.ca.gov	Program for All-Inclusive Care for the Elderly (PACE) Plan policy and compliance questions
pacecontractmanager@dhcs.ca.gov	• SFTP Access and changes • PACE Organization onboarding

Medical Managed Care Program

Resource Emails	Topics
MCQMD@dhcs.ca.gov	• MCPAR Critical Incidences • CMS Requirement for Managed Care Program Annual Report (MCPAR) • Primary Care Provider Assignment (PCPA) Policy • Managed Care Program Data (MCPD)
MCBHOMD@dhcs.ca.gov	Managed Care Plans send Managed Care Plan Annual Reports to DHCS for each delivery system by email to this address
MMCDPMB@dhcs.ca.gov	• General Inquiries • Medi-Cal Managed Care • Managed Care contract managers
MCODReadiness@dhcs.ca.gov	• SFTP Access Set Up • Plan Onboarding • Managed Care Contracts

Medical Managed Care Data Quality

Resource Email	Topics
DataQualityReportingUnit@dhcs.ca.gov	• Medical Managed Care 274 Provider Data file submissions to PACES SFTP and Plan contact updates • Managed Care Program Data (MCPD) file submissions to PACES SFTP and Plan contact updates • Primary Care Provider Assignment (PCPA) Data file submissions to PACES SFTP and Plan contact updates • ECM-CS Plan Contact Updates • 274 Medical Monthly Data Checks (MDC) Reports and Semi-Annual Data Checks (SDC) Reports

Encounter Data Quality

Resource Email	Email Subject Line Topics
DataQualityReportingUnit@dhcs.ca.gov	• 837 Institutional, 837 Professional, 837 Dental, and NCPDP Encounter file submissions to PACES *(does not include questions specific to data feeds, contract requirements, SFTP access changes, or policy questions)* • Encounter Data Monthly Data Quality Reports (ED Monthly Reports) • Encounter Data Reporting Status Updates and Plan Contact Changes • Quality Measures for Encounter Data (QMED) Report Cards • Encounter Data Validation Testing • Monthly PADs/HCPCS List

Technical Support

Resource Emails	Topics
DataExchange@dhcs.ca.gov	• Technical Assistance with Submitting a JSON file • DHCS Documentation Center access • Excel Data Template questions that Data Collection Unit (DCU) handles

Resource Emails	Topics
EDIMDataSupport@dhcs.ca.gov	Technical Questions related to Data Feed, ECM/CS/CCM JSON
CalAIMECMILOS@dhcs.ca.gov	• ECM/CS/CCM JSON Exchange • Monitoring and compliance oversight of Managed Care Plans' implementation of the new ECM/CS benefits
MCDSS@dhcs.ca.gov	Data Reporting and Monitoring Webinar Technical Support

Next Webinar Preview

- **For April, we will focus on Annual Address.**
- Meeting Information
  - Date: April 30, 2025
  - Time: 10 a.m. to 11:00 a.m.

Thank you!

Please send any questions and comments about the webinar series or this event to MCDSS@dhcs.ca.gov

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