



JENNIFER KENT
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

June 28, 2019

Richard C. Allen, Director
Western Regional Operations Group
Centers for Medicare & Medicaid Services
San Francisco Regional Office
90 Seventh Street, Suite 5-300 (5W)
San Francisco, CA 94103-6706

Dear Mr. Allen:

The Department of Health Care Services (DHCS) submits the enclosed July 2019 Medi-Cal Managed Care Health Plans Annual Network Certification Assurance of Compliance Report confirming that the Medi-Cal Managed Care Health Plans (MCP) contracted with the Department of Health Care Services (DHCS) are compliant, or have been deemed compliant, with the network certification requirements set forth in 42 Code of Federal Regulations (C.F.R.) §§438.206, 438.207, and 438.68. The Compliance Assurance Report is submitted in accordance with 42 C.F.R. §438.207(d). This Report includes an overview of the process used by DHCS to ensure that each MCP has provider networks with the ability to adequately serve the eligible beneficiaries for the upcoming contract year. The Report confirms that the MCPs meet all network certification requirements or have been deemed to meet the requirements.

MCPs that were unable to meet one or more standards for network certification have been deemed conditionally compliant and have a DHCS approved temporary standard in place. The temporary standards will remain in effect, and DHCS will continue enhanced monitoring, including the imposition of corrective action plans, until each MCP is fully compliant.

Should you have any questions or concerns regarding this summary, please contact Nathan Nau, Chief of the Managed Care Quality and Monitoring Division, at (916) 345-8217.

Sincerely,

A black rectangular redaction box covers the signature of Mari Cantwell. Blue ink scribbles are visible around the box.

Mari Cantwell
Chief Deputy Director
Health Care Programs
State Medicaid Director

Enclosure

cc: See Next Page

Richard C. Allen
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cc: Sarah Brooks
Deputy Director
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Managed Care Quality & Monitoring Division
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