

Audits and Investigations (A&I) Updates

Presenters: Stacy Fox, Brandon Smith, and Said Mursal

Financial Review Outpatient Behavioral Health Division

Special Programs Section

Audits & Investigations Reorganization

» Audits & Investigations Division reorganized into 4 separate divisions.

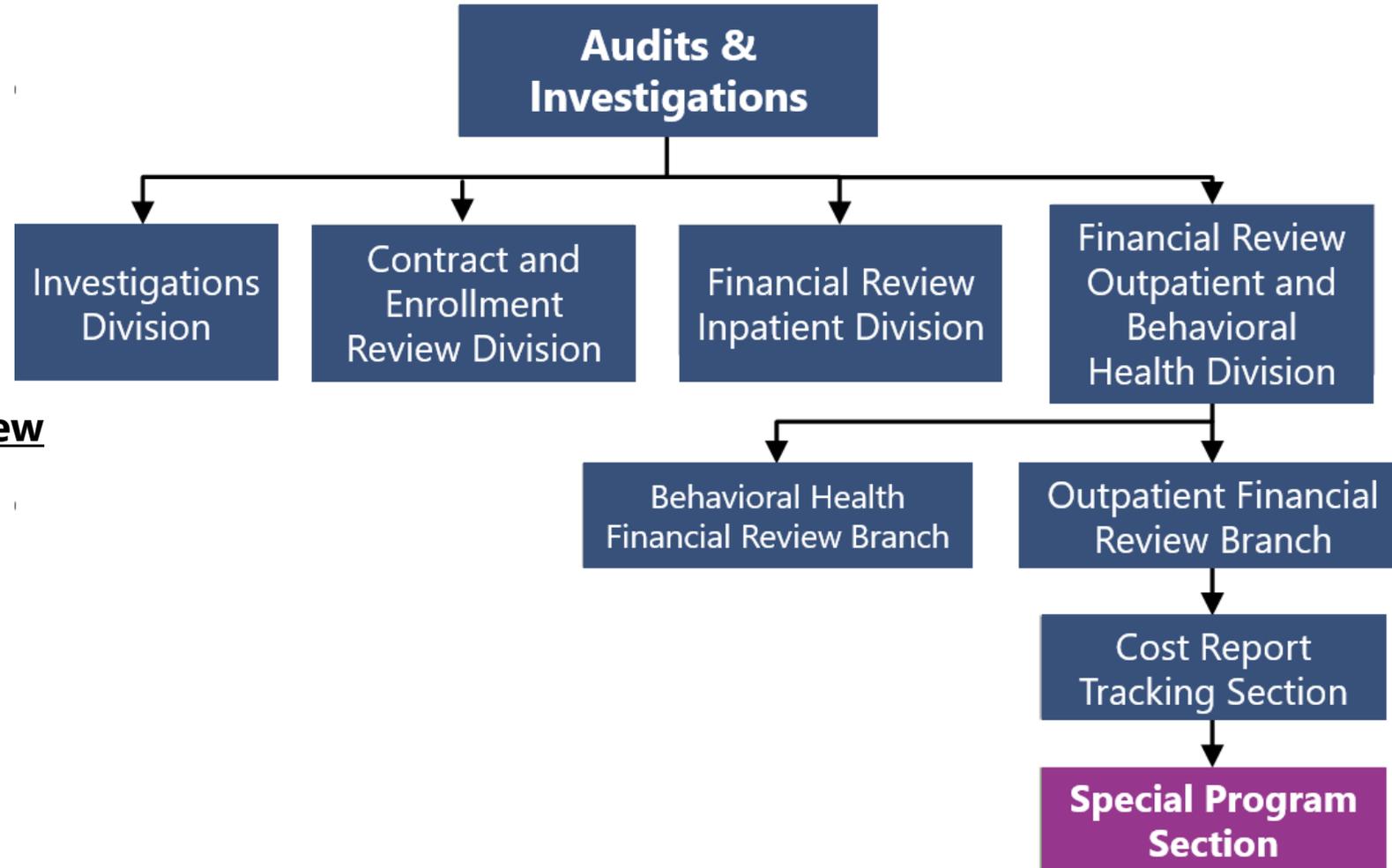
1) Investigations

2) Contract and Enrollment Review

3) Financial Review Inpatient

4) Financial Review Outpatient and Behavioral Health

- Outpatient Financial Review Branch
- Behavioral Health Financial Review Branch



Financial Review Outpatient and Behavioral Health Division (FROBHD)

- » Stacy Fox, Chief
 - FROBHD
- » Allison Clinton, Chief
 - Outpatient Financial Review Branch
- » Brie-Anne Massi, Chief
 - Cost Report Tracking Section
- » Brandon Smith, Chief
 - Special Programs Section
- » Said Mursal, LEA Manager
 - Special Programs Section

Roles and Responsibilities

Local Educational Agency (LEA)



- » Completes and submits CRCS by March 1 annually
- » Maintains CRCS supporting documentation and responds to CRCS auditors
- » Follows the audit issues Escalation Process

Local Educational Financing Division (LGFD)



- » LEA Medi-Cal Billing Option Program administration and education
- » CRCS assistance

Financial Review Outpatient and Behavioral Health Division (FROBHD)



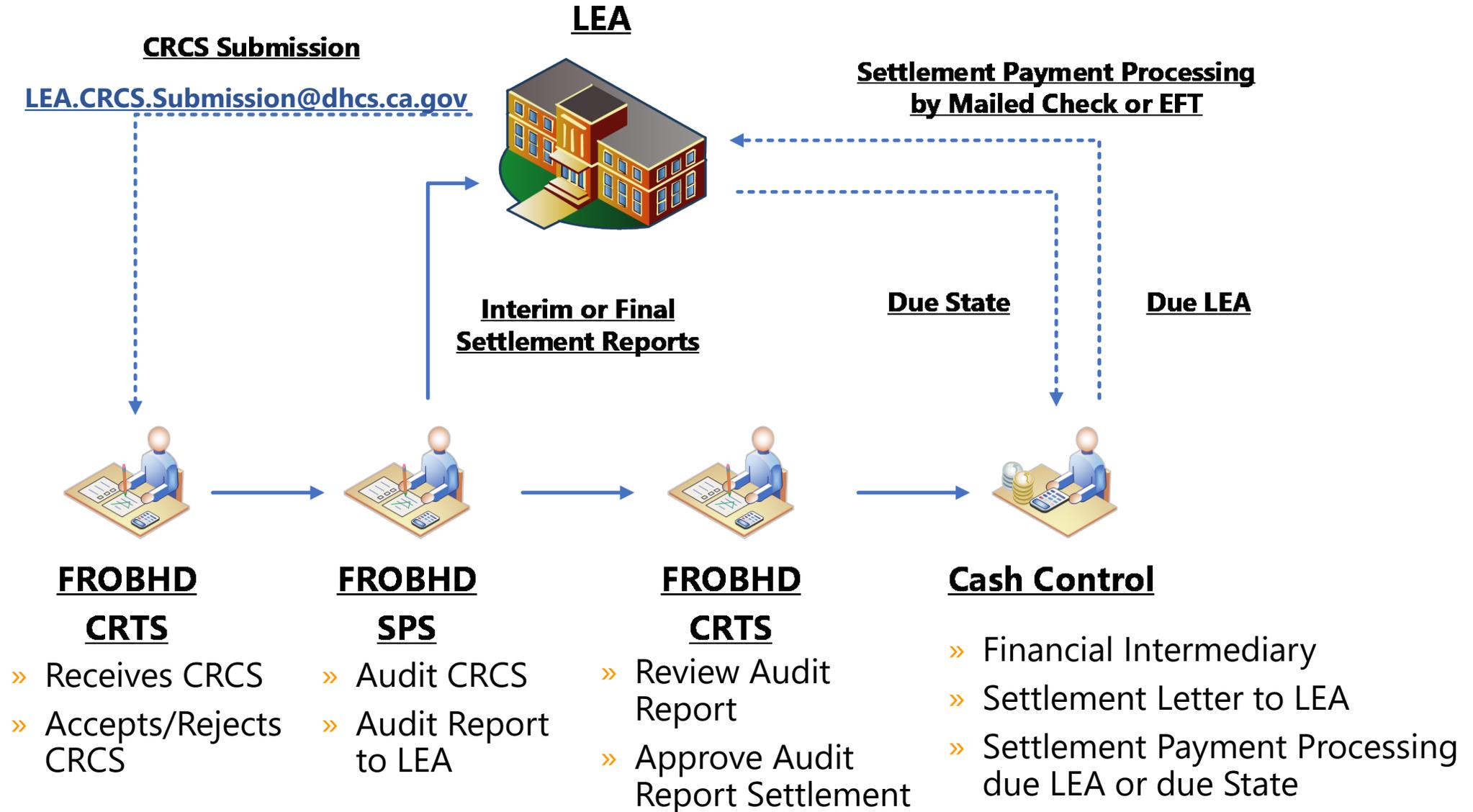
- » Cost Report Tracking Section (CRTS) receives and accepts or rejects the CRCS
- » Special Programs Section (SPS) audits the CRCS

Cash Control



- » Fiscal Intermediary (FI) / California Medicaid Management Information System
- » CRCS audit settlement payment processing due the LEA or due the State by mailed check or Electronic Funds Transfer (EFT).

CRCS Audit Settlement Process



CRCS Risk Assessment

- » Risk assessment includes, but not limited to,:
 - Reconciliation of:
 - Paid Claims Summary Report
 - Federal Medical Assistance Percentage
 - Random Moment Time Survey
 - Indirect Cost Rate
 - Prior CRCS review
 - Analyze and identify high risk areas that may include, but not limited to, Salaries and Benefits, Funding, Billing, Contractor Cost, Transportation, and Medi-Cal Eligibility Ratio
 - Reassessment as needed
 - Supporting documentation review.

CRCS Audit Settlement Due the LEA

- » Payments to the LEA is made by mailed check or EFT. To setup an EFT, log into your LEA account on [Medi-Cal Fee-For-Service Provider Support and Services](#).
- » Payments to the LEA are identified on the Remittance Advice Details (RAD) as code 0710 Payment To Provider of Final Cost Settlement.
- » If the LEA has unpaid balances due State, payments to the LEA are redirected to the unpaid balances due State.

CRCS Audit Settlement Due the State

- » The LEA will receive a Statement of Account Status with instructions on how to pay balances due the State.
- » 100% of future paid claims or CRCS audit settlements due the LEA will be applied to any unpaid balances due the State until the unpaid balances are zeroed.
- » Payments to the State are identified on the Remittance Advice Details (RAD) as code 0707 Final Cost Settlement Principal and Interest Amounts Withheld.
- » If withholds cause the LEA financial hardship, reach out to the Third-Party Liability & Recovery Division at GCU@dhcs.ca.gov to setup a repayment agreement.

Assembly Bill 483 Admin Resources

- » AB 483 administration resources allocated to SPS will be used to meet the bill's requirement to:
 - Issue interim settlements or final settlements within 12 months of the March 1 CRCS filing date and, if interim settlements are issued, issue the final settlements within 18 months of the March 1 CRCS filing date for FYE 06/30/23 forward.

CRCS Audit Issues Escalation Process

- » FROBHD will address and work to resolve CRCS audit questions, concerns, or disagreements. LEAs will receive the Escalation Process Memo and Audit Feedback Memo with the 15 Day Audit Exit Letter. To resolve audit issues, contact and work with FROBHD in the following order:
 - 1) Auditor
 - 2) Said Mursal, LEA Manager, Said.Mursal@dhcs.ca.gov
 - 3) Brandon Smith, Special Programs Section Chief, Brandon.Smith@dhcs.ca.gov
 - 4) Allison Clinton, Outpatient Financial Review Branch Chief, Allison.Clinton@dhcs.ca.gov
 - 5) Stacy Fox, FROBHD Chief, Stacy.Fox@dhcs.ca.gov
 - 6) Bob Sands, Audits & Investigations Assistant Deputy Director, Bob.Sands@dhcs.ca.gov
 - 7) Bruce Lim, Audits & Investigations Deputy Director, Bruce.Lim@dhcs.ca.gov