

# Medi-Cal Dental Los Angeles Stakeholder Meeting

November 8, 2023  
9:00 a.m. – 11:00 a.m.

# Agenda

- » Medi-Cal Dental Program Updates
- » Outreach Updates
- » Continuous Coverage Requirement Unwinding
- » Stakeholder Topics
- » Open Forum

# Medi-Cal Dental Program Updates



# Dental Managed Care Contract

- » 54-month operations
- » Quality Improvement and Oral Health Equity Transformation Program
- » Accountability and commitment to compliance
- » Increased focus on integrating medical and dental care

# Dental Managed Care Procurement

- » The Dental Managed Care (DMC) Request for Proposal (RFP) was released on August 3, 2023
- » Administrative Bulletin 4: released Monday November 6th
  - Third release of DHCS' official responses to questions submitted by prospective Proposers
  - Proposal Due Date has been extended to February 22, 2024, 4:00 p.m. PT

# **Medi-Cal 2020 Waiver Dental Transformation Initiative Fact Sheet**



**Sarah Costa  
Health Program Specialist I  
Program Evaluation and Reporting Unit**

# California Advancing and Innovating Medi-Cal Section 1915(b) Waiver Monitoring Requirements

- » Data to evaluate the utilization between Fee-for-Service and Dental Managed Care in the following metrics:
  - Annual Dental Visits
  - Use of Preventive Services
  - Use of Sealants
  - Medi-Cal Dental Reports
- » Data necessary to monitor health outcomes and quality metrics at the local and aggregate level
- » Data necessary to monitor grievances and appeals
- » [CalAIM 1915\(b\) Waiver Special Terms and Conditions](#)

# **California Advancing and Innovating Medi-Cal Oral Health Initiatives Performance Fact Sheet**



**Sarah Costa  
Health Program Specialist I  
Program Evaluation and Reporting Unit**

# **San Mateo Medi-Cal Dental Fee-for-Service**



# Proposition 56

## Supplemental Payments

*as of August 31, 2023*

### Fiscal Year

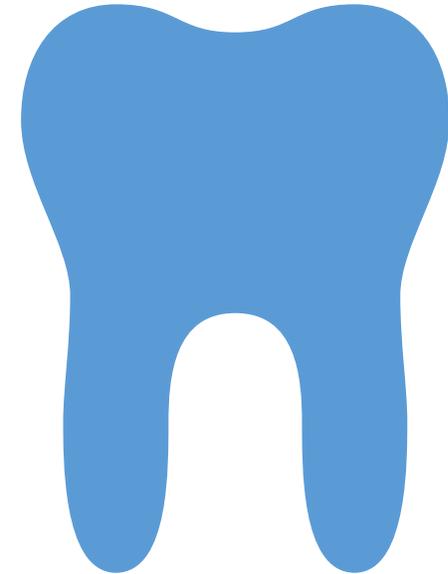
**2022-23**

- » \$593.7 million total
- » \$560.6 million FFS
- » \$33.1 million DMC

### Fiscal Year

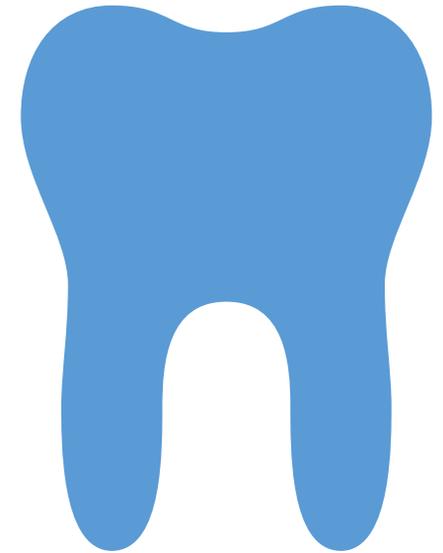
**2023-24**

- » \$58.0 million total
- » \$52.4 million FFS
- » \$5.6 million DMC



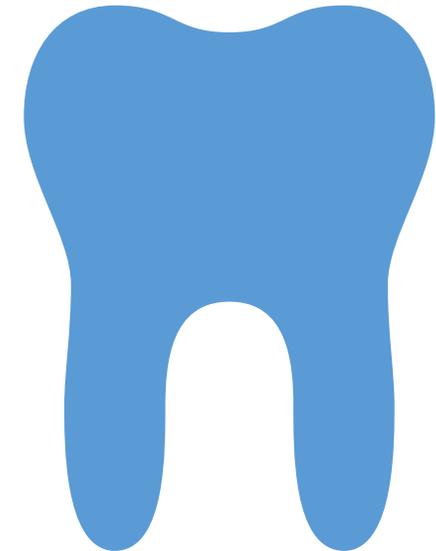
# Teledentistry

Modality for the provision of select dental services, which can be rendered via CDT Codes D9996 (asynchronous store-and-forward) and D9995 (synchronous live transmission encounter).



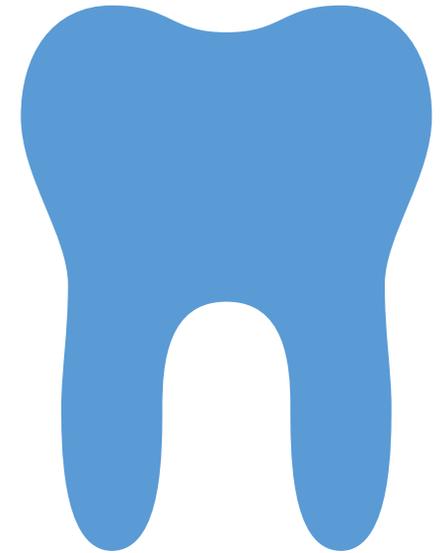
# Children's Presumptive Eligibility (CPE)

- » Specified Medi-Cal providers will be eligible to participate, including Dental Providers. Providers will have to meet qualification standards to become qualified Child Presumptive Eligibility providers.



# Community Health Workers (CHW)

- » DHCS is working to implement a CHW policy for Medi-Cal Dental.
- » The policy will align with the Medi-Cal CHW policy implemented July 1, 2022.



# All Plan Letter (APL) 23-028

- » Dental Services – Intravenous Moderate Sedation and Deep Sedation/General Anesthesia
- » Attachment A: Policy for Intravenous Moderate Sedation and Deep Sedation/General Anesthesia
- » Attachment B: Prior Authorization/Treatment Authorization Requests and Reimbursement Scenarios

# CDT 24

- » CDT-24 is effective for dates of services on or after February 1, 2024.

# *Sealants for a Healthy Smile* campaign



**BRUSH,  
FLOSS,  
SEAL!**

Protect your children and youths from cavities with sealants.

Medi-Cal Dental covers sealants for children and youths under the age of 21.

 Medi-Cal Dental

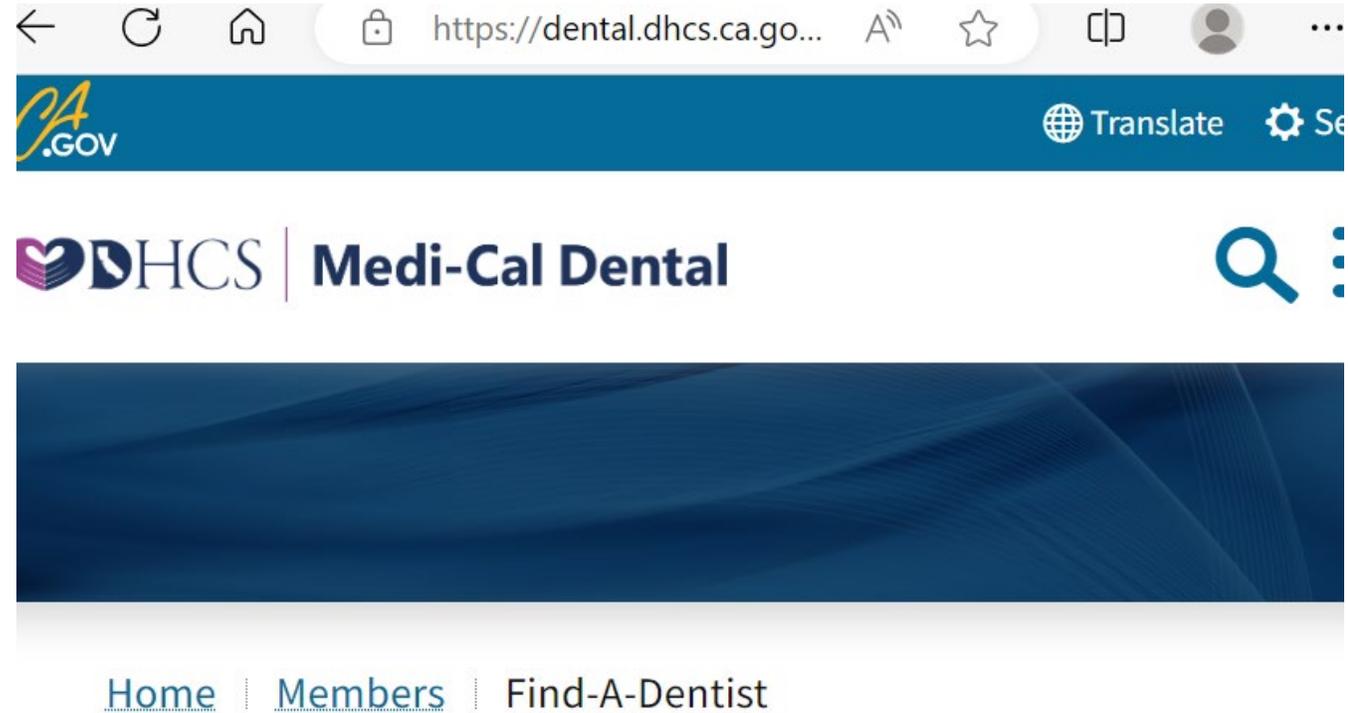
 smile,  
CALIFORNIA™

# **Fiscal Intermediary Dental Business Operations**



# Updates to Webpage

- » Google translate now available on all static pages
- » Will be providing additional clarification on how to resume web browsing.



# **Medi-Cal Dental Los Angeles Fact Sheet**



**Katherine Martinez  
Health Program Specialist I  
Program Evaluation and Reporting Unit**

# Outreach Updates



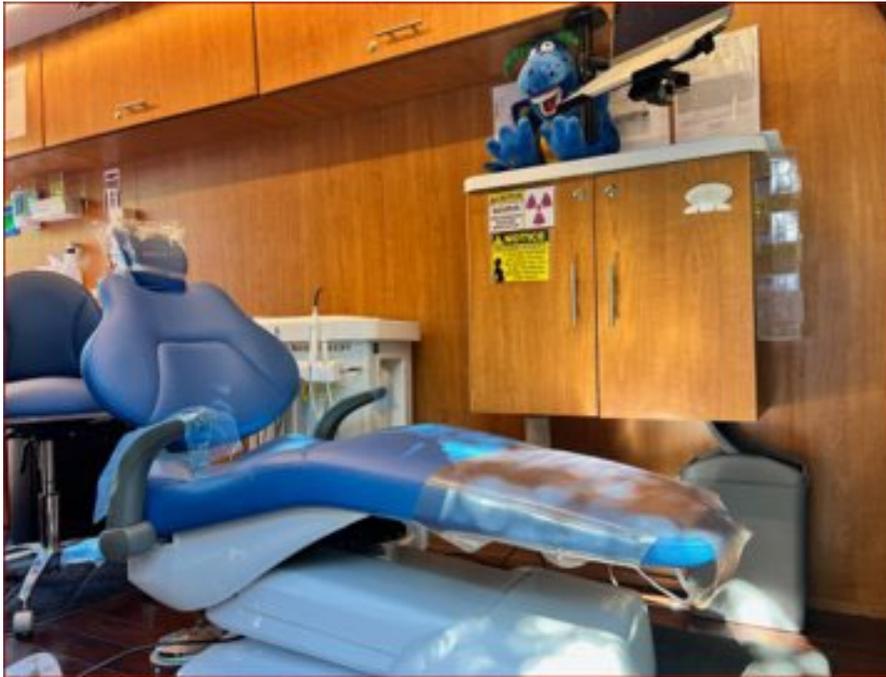
# FFS Provider and Member Outreach

- » Member Outreach Updates
- » Smile, CA Updates
- » Provider Outreach Updates



# Member Outreach Updates

## » Mobile Van Events



County	Date	Members
Sacramento	7/25/2023	Suppressed
Alpine	7/27/2023-7/28/2023	24
Nevada	8/1/2023	11
Mono	8/17/2023-8/18/2023	25
Mariposa	9/12/2023	Suppressed
Calaveras	9/19/2023	12
<b>TOTAL</b>		<b>89</b>

# Member Outreach Updates

- » 4 virtual and 10 in-person member presentations
- » 4 virtual meetings for underserved counties and 26 virtual meetings for non-underserved counties
- » 6 in-person community events in underserved counties and 51 in-person community events in non-underserved counties
- » Contacted 445 agencies in underserved counties and 2,514 agencies in non-underserved counties

# Smile, CA Updates

- » 1,307,346 visits from unique users, 965,017 clicks to the “Find a Dentist” button, and 315,586 downloads.
- » 112,695 new visitors to SmileCalifornia.org
- » 6 Smile Alert emails
- » 135 new Smile Alert subscribers
- » 13,175 pieces of materials in community health fairs, dental screenings, and other related events.



# Provider Outreach Updates

- » Annual Provider Directory Refresh Campaign
- » Provider Recruitment Efforts
- » Provider Training and Seminars

# DMC Provider and Member Outreach



# Continuous Coverage Requirement: Unwinding

## Medi-Cal Beneficiaries:

### Take action to keep your Medi-Cal

Your local county office will mail you a letter about your Medi-Cal coverage.



The letter will tell you if:

Your county needs information from you to renew your Medi-Cal

or

Your Medi-Cal was renewed automatically



If you get a renewal form, please fill it out and return it right away.



Check that your local county office has your updated information, including your name, current address, email address, and phone number.

For more details and to learn how to update your contact information, visit [KeepMediCalCoverage.org](http://KeepMediCalCoverage.org)



Office Name  
Physical Address Line 1  
Physical Address Line 2  
Phone Number  
Website

# Stakeholder Topics



# Open Forum

- » Questions or comments?
- » You may also email [dental@dhcs.ca.gov](mailto:dental@dhcs.ca.gov) with questions or comments.



# **Medi-Cal Dental Los Angeles Stakeholder meeting**

## **May 9, 2024**

