



MICHELLE BAASS
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State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

Medi-Cal Rx Advisory Workgroup

Monday, March 14, 2022 from 1:00 pm to 3:00 p.m.

Event registration is required, register for the webinar using the following link:

[**Register Here**](#)

See what's new at Medi-Cal Rx <https://medi-calrx.dhcs.ca.gov/home/>

AGENDA
Welcome & Opening Remarks <i>Harry Hendrix, DHCS</i>
Medi-Cal Rx Updates <i>DHCS and Magellan Staff</i> <ul style="list-style-type: none"> • Call Center Progress • Prior Authorization Progress • Improvement Efforts • California Children’s Services (CCS) • Education and Outreach Task Force • Clinical Liaisons for Special Populations • Customer Service Center (CSC) Empowerment Strategy
Open Discussion with Q&A
Public Comment <i>DHCS</i> <ul style="list-style-type: none"> • The public is invited to provide comments to Workgroup members
Helpful Links: <ul style="list-style-type: none"> • MCRX Homepage • 180-Day Transition Policy • Provider Portal • Medi-Cal Rx Provider Manual • Medi-Cal Rx: Transition Frequently Asked Questions • Medi-Cal Rx Forms & Information

Next Meeting: Monday, May 9, 2022, 1:00 – 3:00 p.m.

For individuals with disabilities, the Department will provide assistive devices such as sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into Braille, large print, audiocassette, or computer disk. To request such services or copies in an alternate format, please call or write:

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Instructions for Public Comment:

Please note that non-workgroup members will be in listen-only mode. For the “Public Comment” portion at the end of the meeting, individuals wishing to provide feedback may use the “chat” feature to ask questions or provide feedback.