



Michelle Baass | Director

December 22, 2023

VIA ELECTRONIC MAIL

Mr. Bary Bailey, Interim CFO
Access Dental Plan
8890 Cal Center Drive
Sacramento, CA 95826

**2021 DEPARTMENT OF HEALTH CARE SERVICES DENTAL AUDIT –
CORRECTIVE ACTION PLAN CLOSE-OUT LETTER**

Dear Mr. Bailey:

The Department of Health Care Services (DHCS) Audits and Investigations Division (A&I) conducted an on-site audit of Access Dental Plan, a Medi-Cal Dental Managed Care (DMC) plan, from November 1, 2021 through November 12, 2021 and December 13, 2021 through December 21, 2021. The audit covered the review period of January 1, 2020 through June 30, 2021.

On October 24, 2022, the DMC plan provided DHCS with additional information regarding its Corrective Action Plan (CAP) in response to the report originally issued on August 3, 2022.

All items have been reviewed and DHCS accepts the DMC plan's submitted CAP. The CAP is hereby closed. Full implementation of the CAP and effectiveness of the interventions will be evaluated in the subsequent audit.

If you have any questions regarding this notice, please contact DHCS at (916) 938-4848 or dmcdeliverables@dhcs.ca.gov.

Sincerely,

Original signed by:

Adrianna Alcalá-Beshara, JD, MBA
Chief, Medi-Cal Dental Services Division
Department of Health Care Services

