

Medi-Cal Dental Program

Medi-Cal Stakeholder Advisory Committee Meeting

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Presentation Outline

- Medi-Cal Dental Program Overview
- Performance Measures and Benchmarks
- Managed Care Regulations
- Advisory Groups
- Dental Transformation Initiative (DTI)
- Questions

Medi-Cal Dental Program

- The Medi-Cal Dental Services Division (MDSD) oversees the Denti-Cal (FFS) and Dental Managed Care (DMC) delivery systems and sets policy for all dental benefits covered by the Medi-Cal program.

Dental services are administered across three main delivery systems:

- Denti-Cal –The Fee for Service (FFS) delivery system wherein a provider is paid for each covered benefit s/he provides
- Dental Managed Care – The Managed Care delivery system wherein a provider is paid a set rate by the plan s/he is contracted with per member per month
- Safety Net Clinic (SNC) –The delivery system wherein safety net clinics such as Federally Qualified Health Centers (FQHCs) are paid on an encounter basis, meaning all services provided at one visit are billed one set rate.

Performance Measures

FFS

- Welfare and Institutions Section 14132.915 established requirements for Dental FFS Performance Measures.
 - The 11 measures focus on utilization, access, availability and effectiveness of preventive care.
 - Measures include:
 - Overall Utilization of Dental Services
 - Number of Annual Dental Visits, Preventive Dental Services, Dental Treatment Services, and Examinations and Oral Health Evaluations.
 - Number of applications of dental sealants.
 - Continuity of care and overall utilization over an extended period of time.
 - The following ratios:
 - Sealant to restoration
 - Filling to preventive services
 - Treatment to caries prevention
- The most recent FFS report can be found here: http://www.denti-cal.ca.gov/WSI/Bene.jsp?fname=FFS_perf_meas

Performance Measures

DMC

- Welfare and Institutions Section 11459.6 established requirements for DMC Performance Measures. Measures focus on same elements: utilization, access, availability and effectiveness of preventive care.
- The most recent DMC Performance Measures and Benchmarks (PMB) report can be found here: http://www.denti-cal.ca.gov/WSI/ManagedCare.jsp?fname=dental_managed_care_plan_util

Managed Care Regulations

Final Rule 2390-P

New key provisions and oral health services that DHCS must implement in DMC program include:

- Develop and implement network adequacy time and distance standards for pediatric dentists and applicable specialty provider types, and submit compliance certifications to CMS
- Implement additional provider screening and enrollment requirements, as well as state monitoring functions
- Develop a quality rating system and managed care quality strategy for DMC plans
- Modify and expand External Quality Review Organization (EQRO) functions, which includes the validation of network adequacy and assistance with quality rating system
- Implement a beneficiary support system prior to and after enrollment and develop a uniform beneficiary handbook that satisfies broadened accessibility standards
- Amend DMC plan reporting requirements to include additional encounter data measures, network adequacy data, information on ownership and control, and annual reports of overpayment recoveries.

Advisory Groups

Medi-Cal Dental Advisory Committee (MCDAC)

- **Purpose:** Advises on ways to improve dental utilization rates and the delivery of oral health and dental care services, including prevention and education services, for dental managed care and FFS Denti-Cal in Sacramento County.
- **Authority:** AB 1467 (Budget Committee), effective July 1, 2012.
- **Scope of Work (SOW):** As applicable, the MCDAC will provide both verbal and written input on policies that improve the delivery of oral health and dental care services to the Department of Health Care Services (DHCS), the Sacramento County Board of Supervisors (BOS), and the First 5 Sacramento Commission.

Los Angeles Stakeholder Meetings

- **Purpose:** Stakeholders provide input on how DHCS can best perform oversight and guidance for its dental program to improve dental utilization rates and the delivery of oral health and dental care services, including prevention and education services within DMC and FFS Denti-Cal in and around Los Angeles County.
- **SOW:** The LA Stakeholders meeting convenes at least quarterly with DHCS to facilitate communication, dissemination of information, and improvement in the provision of oral health and dental care services under the Medi-Cal program in and around Los Angeles County. Dissemination of information shall include, but not be limited to, data reported from the PMBs used by DHCS.

Medi-Cal 2020 Waiver: DTI

Medi-Cal 2020: DTI Domain Areas

Domain 1: Increase Preventive Services Utilization for Children

Domain 2: Caries Risk Assessment and Disease Management

Domain 3: Increase Continuity of Care

Domain 4: Local Dental Pilot Programs (LDPPs)

Medi-Cal 2020: DTI

Domain 1: Increase Preventive Service Utilization for Children

On Jan. 31, about 2,552 service office locations (SOL) received payments totaling more than \$20.8 million based upon their 2016 performance in increasing utilization identified through approved dental encounters:

- 2,332 FFS SOLs providers received \$19.7 million;
- 156 DMC SOLs providers received \$491,342; and
- 64 SNC SOLs providers received \$606,509.

Medi-Cal 2020: DTI

Domain 2: Caries Risk Assessment and Disease Management

- Useful resources, including the provider opt-in attestation, training, and the Caries Risk Assessment (CRA) tool approved for this domain, are posted on DHCS' DTI [website](#).
- CDA's Treating Young Kids Everyday (TYKE) training kicked off February 6

Domain 2: Caries Risk Assessment and Disease Management

Participating Counties (11)

- Glenn
- Humboldt
- Inyo
- Kings
- Lassen
- Mendocino
- Plumas
- Sacramento
- Sierra
- Tulare
- Yuba

Medi-Cal 2020: DTI

Domain 3: Increase Continuity of Care

- Letters were sent to FFS service office locations in September 2016 and SNC providers in February 2017.
- First payments are scheduled July 2017

Domain 3: Increase Continuity of Care

Participating Counties (17)

- Alameda
- Del Norte
- El Dorado
- Fresno
- Kern
- Madera
- Marin
- Modoc
- Nevada
- Placer
- Riverside
- San Luis Obispo
- Santa Cruz
- Shasta
- Sonoma
- Stanislaus
- Yolo

Domain 4: Local Dental Pilot Programs (LDPP)

| Date | Event |
|------------|---|
| 6/16/2016 | Released revised final application |
| 9/30/2016 | LDPP applications due to DHCS |
| 12/14/2016 | Applications review complete. DHCS sent written questions/concerns to applicants |
| 12/30/2016 | LDPPs responded to DHCS questions/ concerns |
| 2/10/2017 | DHCS made final decisions on approved LDPP applications. DHCS notified CMS and applicants of final decision |
| 2/15/2017 | LDPP Lead Entities provide formal acceptance to DHCS |
| 2/15/2017 | LDPP programs commence |



Domain 4: LDPP

Approved Projects (15):

- Alameda County
- California Rural Indian Health Board, Inc.
- California State University, Los Angeles
- First 5 Kern
- First 5 San Joaquin
- First 5 Riverside (includes San Bernardino County)
- Fresno County
- Humboldt County
- Northern Valley Sierra Consortium (Butte, Nevada, Plumas, Sutter, and Yuba Counties)
- Orange County
- Sacramento County (includes Amador County)
- San Luis Obispo County
- San Francisco City and County Department of Public Health
- Sonoma County
- University of California, Los Angeles

DTI Resources

- DTI Inbox: DTI@dhcs.ca.gov
- DHCS Webpage dedicated to DTI publications, FAQs and public information:
<http://www.dhcs.ca.gov/provgovpart/Pages/DTI.aspx>

Questions?

