

Capitation Rate Development and Certification

Dental Managed Care

January 1, 2025–June 30, 2025

State of California
Department of Health Care Services
Capitated Rates Development Division

December 13, 2024

Contents

| | |
|---|----|
| 1. Executive Summary..... | 1 |
| • Certified Rate Change..... | 2 |
| 2. General Information..... | 4 |
| • Program History | 4 |
| • Dental Managed Care Organization Participation..... | 4 |
| • Covered Services..... | 5 |
| • Covered Populations | 5 |
| • Rate Structure | 5 |
| • Federal Medical Assistance Percentage | 6 |
| • Rate Methodology Overview | 6 |
| • Medical Loss Ratio..... | 7 |
| 3. Data..... | 8 |
| • Base Data | 8 |
| • Indian Health Care Providers | 9 |
| • Cost Sharing | 9 |
| • Third-Party Liability..... | 9 |
| • Graduate Medical Education | 9 |
| • In Lieu of Services..... | 9 |
| • Retrospective Eligibility Services..... | 9 |
| 4. Projected Benefit Costs and Trends | 11 |
| • Trend..... | 11 |
| • Seasonality..... | 12 |
| • Program Changes | 12 |
| • Managed Care Adjustment..... | 13 |

| | |
|--|----|
| 5. Projected Non-Benefit Costs | 14 |
| • Administration | 14 |
| • Underwriting Gain..... | 14 |
| 6. Special Contract Provisions Related to Payment..... | 15 |
| • Incentive Arrangements | 15 |
| • Withhold Arrangements..... | 15 |
| • Risk-Sharing Mechanisms..... | 15 |
| • State Directed Payments..... | 16 |
| • Pass-Through Payments..... | 18 |
| 7. Risk Adjustment and Acuity Adjustments..... | 19 |
| • Public Health Emergency Acuity Considerations..... | 19 |
| 8. Certification of Final Rates..... | 20 |

Section 1

Executive Summary

The State of California Department of Health Care Services (DHCS) contracted with Mercer Government Human Services Consulting (Mercer), part of Mercer Health & Benefits LLC, to develop actuarially sound capitation rates for the Medi-Cal Dental Managed Care (DMC) program for use during the first half of calendar year (CY) 2025 (1H 2025). The 1H 2025 rating period encompasses the time period of January 1, 2025 through June 30, 2025.

Actuarially sound is being defined by Mercer as follows: Medicaid capitation rates are “actuarially sound” if, for business in the state for which the certification is being prepared and for the period covered by the certification, projected capitation rates and other revenue sources provide for all reasonable, appropriate, and attainable costs. For the purpose of this definition, other revenue sources include, but are not limited to, expected reinsurance and governmental stop loss cash flows, governmental risk adjustment cash flows, and investment income. For purposes of this definition, costs include, but are not limited to, expected health benefits, health benefit settlement expenses, administrative expenses, cost of capital, and government mandated assessments, fees, and taxes.

Per Section 4.2 of Actuarial Standards of Practice (ASOP) 49, capitation rates for Medi-Cal DMC were developed in accordance with the Centers for Medicare & Medicaid Services (CMS) requirements, and this report provides the certification of actuarial soundness, as defined and required in 42 Code of Federal Regulations (CFR) §438.4. Any proposed differences in the assumptions, methodologies, or factors used to develop capitation rates for covered populations comply with 42 CFR §438.4(b)(1), are based on valid rate development standards that represent actual cost differences to the covered populations, and these differences do not vary with the rate of federal financial participation associated with the covered populations in a manner that increases federal costs.

This report was developed to provide the requisite rate documentation to DHCS and to support the rate review process performed by CMS. This report follows the general outline of the CMS 2024–2025 Medicaid Managed Care Rate Development Guide (RDG) dated January 2024, which is applicable to contract periods beginning on or after July 1, 2024. A copy of the RDG, with documentation references, is attached with this report (please see the attached file titled *DMC 1H 2025 Rate Development Guide 2024 12.pdf*).

Multiple exhibits are also included as part of this rate certification package (please see the attached file titled *DMC 1H 2025 Rate Certification Appendices 2024 12.xlsx*). This attachment includes summaries of the 1H 2025 capitation rates by county and category of aid (COA), including the final and certified capitation rates

and a comparison to the prior CY 2024 rating period certified rates, and capitation rate calculation sheet (CRCS) exhibits.

This rate certification is for a 6-month rating period. DHCS is reprocurring the DMC program with new contracts effective July 1, 2025. The 6-month 1H 2025 rating period encompasses the final six months of the current DMC contract. It is requested that CMS grant an exception to the current definition of a rating period, defined in 42 CFR §438.2 as a period of 12 months.

Mercer developed this rate certification package exclusively for DHCS; subject to this limitation, DHCS may direct this rate certification package be provided to CMS. It should be read in its entirety and has been prepared under the direction of Katharina Katterman, ASA, MAAA, and Dave Dombrowski, ASA, MAAA, CERA, who are members of the American Academy of Actuaries and meet its US Qualification Standards for issuing the statements of actuarial opinion herein.

To the best of Mercer's knowledge, there are no conflicts of interest in performing this work.

The suppliers of the data are solely responsible for its validity and completeness. Mercer has reviewed the data and information for internal consistency and reasonableness but did not audit it. All estimates are based upon the information and data available at a point in time and are subject to unforeseen and random events, and actual experience will vary from estimates.

Mercer expressly disclaims responsibility, liability, or both for any reliance on this communication by third parties or the consequences of any unauthorized use or disclosure other than as mutually contemplated when Mercer was first retained to perform this work.

Certified Rate Change

Mercer has not trended forward the previous year's rates but has completed a comprehensive exercise of rebasing using more recent program experience. The rebasing means rates for various groups do not always move similarly, even with similar prospective trend forces operating on them. The new adjusted base may, and did, emerge differently than expected in the prior year's rate development.

The State of California (State) provides Medi-Cal coverage to certain members with unsatisfactory immigration status (UIS). UIS members are eligible to receive the same State Plan services as members with satisfactory immigration status (SIS), but federally eligible to only receive emergency and pregnancy-related services. Through communication with CMS, DHCS is required to set capitation rates for the UIS and SIS populations separately. Furthermore, the capitation rates for the UIS population are required to be separated by federally eligible services (namely, emergency and pregnancy-related services) and services paid by the State alone (all other services). For the 1H 2025 DMC capitation rates, no portion of the UIS population capitation

rate was determined, at this time, to be federally eligible ¹. Therefore, this rate certification covers only rates applicable to the SIS population. For CY 2022 and prior rating periods, the DMC rates were developed in total across the UIS and SIS populations for all DMC-covered services. Beginning with CY 2023, the split of the UIS and SIS populations occurred within the base data, and capitation rates were developed after the split occurred. Unless otherwise noted in this report, all references to the 1H 2025 capitation rates are assumed to be for the SIS population only.

In aggregate, across all COAs and both Los Angeles County and Sacramento County, the composite 1H 2025 capitation rate (excluding Proposition 56 [Prop 56]) per member per month (PMPM) is projected at \$13.49, and the composite 1H 2025 certified rate PMPM (including Prop 56) is \$16.84. This is an approximate 4.7% increase from the CY 2024 certified rates. Composite values were calculated using projected member months for the 1H 2025 rating period. With an approximate projected 4.7-million-member months, total capitation dollars excluding Prop 56 are projected to be approximately \$63.4 million in 1H 2025. Including Prop 56, total projected dollars are \$79.2 million. Appendix A includes the final certified rates effective January 1, 2025 for each rate cell, and a comparison to the certified rates effective January 1, 2024.

As shown in Appendix A, there are some rate cells with negative changes in rates from the previous rating period, CY 2024. The primary driver of these rate changes is decreases in the Prop 56 add-on PMPMs.

¹ The State and Mercer expressly disclaim any inference that no portion of the UIS population capitation rate is federally eligible. The state continues to refine the parameters needed to distinguish federally eligible and ineligible dental services for the UIS population, and Mercer may revisit this determination in a rate amendment or in future rating periods.

Section 2

General Information

This section provides a brief overview of California's DMC program and an overview of the rate setting process. This section includes the following elements:

- Program history
- DMC organization participation
- Covered services
- Covered populations
- Rate structure
- Federal Medical Assistance Percentage (FMAP)
- Rate methodology overview

The information provided in this section should be supplemented with the DMC contract information for additional detail.

Program History

The DMC program was established in the 1990s to provide dental services to Medi-Cal beneficiaries. These services are provided through contracts DHCS has with dental plans licensed by the Department of Managed Health Care (DMHC), pursuant to the Knox-Keene Health Care Services Plan Act of 1975. DHCS pays the contracted dental plans a capitation payment PMPM to provide oral healthcare to DMC beneficiaries. DMC beneficiaries receive dental services from providers within the plan's provider network. DMC covered dental services are the same as services provided under the Dental fee-for-service (FFS) program.

The DMC program provides a comprehensive approach to dental healthcare, combining clinical services and administrative procedures that are organized to provide timely access to primary care and other necessary services in a cost-effective manner. DHCS contracts with three Geographic Managed Care (GMC) Plans and three Prepaid Health Plans (PHPs) that provide dental services to Medi-Cal beneficiaries in Sacramento and Los Angeles Counties, respectively. Those plans for 1H 2025 are Access Dental Plan, Health Net of California, and Liberty Dental Plan of California.

Dental Managed Care Organization Participation

Dental GMC was historically a mandatory program in Sacramento County. Beginning in November 2023, DHCS sent notices to members enrolled in DMC plans in

Sacramento County informing them of their option to either stay with their current plan or disenroll and join FFS. This disenrollment became effective on December 1, 2023. Medi-Cal members in Sacramento County who did not opt out selected one of the available GMC plans for their dental care. Additionally, effective December 1, 2023, newly eligible Medi-Cal members in Sacramento County were enrolled by default into dental FFS. Due to the numerous population shifts also occurring with the public health emergency (PHE) unwinding, as well as transitioning populations, no adjustment was made to the rates. Dental PHP is a voluntary program in Los Angeles County; which was established to allow Medi-Cal recipients the option to enroll in DMC as an alternative to the Medi-Cal Dental FFS program.

Covered Services

Medi-Cal beneficiaries of all ages receive comprehensive dental coverage, which includes, but is not limited to, diagnostic and preventive services, tooth extractions, root canal treatment, prosthetic applications, emergency services, and orthodontics.

Covered Populations

The DMC program covers, or is available, to all eligible Medi-Cal populations (except specific populations) in Los Angeles and Sacramento Counties. In Sacramento County, Medi-Cal members enrolled prior to December 1, 2023 who chose to select and maintain their current DMC provider remained in managed care. Effective December 1, 2023, newly eligible Medi-Cal members in Sacramento County were enrolled by default into dental FFS. These members had the option to select a DMC plan if they were able to establish access to care issues within the dental FFS delivery system.

As part of the California Advancing and Innovating Medi-Cal (CalAIM) initiative, effective January 1, 2024, one population who was previously enrolled in FFS had the option to transition to managed care:

- Long-Term Care Intermediate Care Facility for Developmentally Disabled and Subacute Beneficiaries.

Rate Structure

The base data sets used to develop the DMC 1H 2025 capitation rates were divided into cohorts that represent consolidated COAs, which inherently represent differing levels of risk. Mercer developed rates for each of these three COA cohorts:

- Child (ages 0–20)
- Adult (ages 21 and over)
- ACA Optional Expansion (ages 19 and over)

DMC plans are compensated through monthly capitation payments for the three COA cohorts noted above. The capitation rates for the three COA cohorts include all services under the DMC contract. Capitation rates for all COA groups listed above

are for the SIS population only. The capitation rates also include a Prop 56 supplemental payment component. The supplemental payment is implemented as a Prop 56 Dental State directed payment under 42 CFR §438.6(c).

Federal Medical Assistance Percentage

Depending on the Medicaid managed care program, some services or populations may be subject to a different FMAP than California's regular FMAP. Recognizing this, CMS expects the certifying actuaries to indicate the proportions or amounts of the costs that are subject to a different FMAP and show this information. Furthermore, if there are proposed differences among the capitation rates to covered populations, CMS requires valid rate development standards are applied and are not based on the rate of FMAP associated with the covered populations. This section addresses these FMAP concerns from CMS.

The rates certified in this report include coverage of several populations that receive higher FMAP than the regular FMAP received for most populations.

The populations that receive a higher FMAP than the regular FMAP include the Breast and Cervical Cancer Treatment Program (BCCTP) population who meet federal standards, the Children's Health Insurance Program (CHIP) child population, and the ACA Expansion population. The BCCTP and CHIP populations receive 65% FMAP, while the ACA Expansion population receives 90% FMAP for 1H 2025.

DHCS uses aid codes in its capitation payment system to identify qualifying recipients for higher FMAP. The full capitation rate for these recipients receives the higher FMAP, except for portions attributable to services subject to service-specific rates of FMAP. The COA groups for which capitation rates are paid are tied to the aid codes and since FMAP is also tied to these aid codes, there is an apparent but non-substantive relationship between FMAP and the COA groups.

Rates are developed for each population based on expected cost and homogeneity of risk. The FMAP for each population is not taken into account and is not a consideration. Non-benefit costs are developed using a method that does not consider FMAP for different populations. This includes the provision for underwriting gain.

Rate Methodology Overview

Capitation rates for the DMC program were developed in accordance with rate setting guidelines established by CMS. The actuaries continue to certify to a single capitation rate for each rate cell. DHCS and Mercer utilized a rate rebase approach for the 1H 2025 DMC capitation rate development.

For the DMC program rate development process, Mercer used CY 2023 data reported by the DMC plans in their rate development template (RDT) response as base data. The most recent Medi-Cal-specific financial reports submitted to DMHC, and the dental-specific financial statements submitted to DHCS and available at the time of the rate development, were considered in the rate development process.

Mercer adjusted the selected base data to match the covered population risk and the State Plan approved benefit package for 1H 2025. Mercer then applied additional adjustments to the selected base data to incorporate:

- Trend factors to project the expenditures and utilization to the rating period.
- Prospective and historic (retrospective) program changes not reflected (or not fully reflected) in the base data.
- Administration and underwriting gain loading.

The above approach has been utilized in the development of the rates for the 1H 2025 DMC program. DHCS will offer the final certified rates as developed by the actuaries to each DMC plan. Each DMC plan has the opportunity and responsibility to independently review the rates offered by DHCS and to determine whether the rates are acceptable based on their individual financial requirements. The various steps in the rate development are described in the following sections.

Medical Loss Ratio

Mercer confirms the capitation rate development process and resulting rates, as outlined in this certification and supporting documentation are reasonable, appropriate, and attainable and managed care organizations (MCOs) are assumed to reasonably achieve medical loss ratios (MLRs) at or greater than 85%.

The 1H 2025 rates utilize a rate rebase methodology, updating the base time period to use CY 2023 experience. This rate rebase, along with the non-benefit loads, result in aggregate priced-for effective MLRs at or greater than 85%.

For 1H 2025, the State will impose remittance provisions related to this MLR. Any revenue will need to be remitted to the State up to 85% MLR, if the calculated actual MLR is less than 85% for an MCO.

Section 3

Data

Base Data

The DMC plans submitted enrollment, dental experience data, and other financial information in the prescribed RDTs for services incurred in CY 2022 and CY 2023. Services incurred in CY 2023 and completed with payment lag factors were used to form the base data for DMC rate development. The CY 2023 time period was selected as the base data period for

1H 2025 rate development, as it is the most recent and complete year of experience available at the time of this certification and reflects historical member utilization, managed care protocols, capitated arrangements, and provider reimbursement contracted amounts as reported by the DMC plans. In accordance with 42 CFR §438.5(c)(2), the base data period is no older than the three most recent and complete years before the rating period. The RDT data included utilization and unit cost details by COA group, by county, and by three categories of service (COS) which are:

- Preventive Services
- FRADS and RADS
- All Other Services

Mercer reviewed the utilization and unit cost data reported in the RDTs at the COA group and COS detail levels for reasonableness. Mercer also reviewed the completion factors and financial statement information the DMC plans reported in their RDTs. The Medi-Cal dental experience separately submitted to DMHC and DHCS were crosschecked with the RDTs. Aggregate experience for each of the three DMC plans appeared reasonable.

The RDT-reported data encompassed all DMC-enrolled members, including both SIS and UIS populations. Plans reported their UIS and SIS experience separately from one another. SIS reported base data was used for 1H 2025 rates. The base data displayed in Appendix B columns labeled (A) through (C) represents the adjusted base data specific to the SIS population.

CY 2023 Prop 56 supplemental payments reported in the DMC RDTs (Prop 56 base data) were removed from the base data and projected separately. Prop 56 base data were reviewed and adjusted similarly for UIS and SIS members.

With regard to overpayments to providers and 42 CFR §438.608(d), claims experience provided by the DMC plans and utilized by DHCS and Mercer was on a net-payment basis, after any recoveries. For the remaining requirements of 438.608(d), please see the DMC contract.

The base data utilized was DMC data that did not include any disproportionate share hospital payments or include any adjustments for Federally Qualified Health Centers (FQHCs) or Rural Health Clinics (RHCs) reimbursement. Any FQHC costs considered in rate development are the costs incurred by the DMC plans, net of any wrap-around payment by DHCS to reimburse the FQHC at their Prospective Payment System rate.

A significant portion of the benefits under the contract with the DMC plans are provided through subcapitated arrangements. In aggregate, subcapitated arrangements make up 35.7% of the CY 2023 base data dollars, 48.2% in Los Angeles and 29.2% in Sacramento, varying between 20.5% and 52.8% by rate cell. As described above, the paid amounts and units under these subcapitated arrangements are reported by the DMC plans in their RDTs and the reported amounts are used as the base data for these services.

Indian Health Care Providers

The DMC contract details the Indian Health Care Providers (IHCPs) reimbursement required, as it does for FQHCs and RHCs. Any IHCP costs would be contained within the underlying base data component in the capitation rate development process.

Cost Sharing

There are no copayments, coinsurance, or deductibles in DMC. Hence, no data adjustment for any of these items was necessary.

Third-Party Liability

Medicaid is the payer of last resort. RDT and independent financial statement data were net of any third-party liability data, and so no base data adjustment was necessary.

Graduate Medical Education

DHCS staff has confirmed there are no provisions in the DMC contracts regarding graduate medical education (GME). The DMC plans do not pay specific rates that contain GME or other GME-related provisions. GME expenses are not part of the capitation rate development process.

In Lieu of Services

There were no in lieu of services included in the 1H 2025 rates since none were part of the underlying base costs. In lieu of services will continue to be monitored in future base data and rating periods.

Retrospective Eligibility Services

DMC plans are not required to cover retrospective eligibility periods for their enrollees. These periods are covered in the Medi-Cal FFS program. Since DMC data

serves as the base data for the rates, retrospective eligibility periods are not part of the capitation rate development process. No adjustments are necessary.

Section 4

Projected Benefit Costs and Trends

Mercer projected the adjusted base data (described in Section 3) to the rating period. The adjustments used to produce the projected benefit trended costs are described within this section and are listed below:

- Trend
- Program changes

The adjustments listed above by county and COA group are shown in Appendix B.

Trend

Trend is an estimate of the change in the overall cost of providing healthcare benefits over a finite period. Trend factors are necessary to estimate the expenses of dental services in the prospective rating period. As part of the 1H 2025 dental rate development, Mercer developed trend factors by utilization and unit cost components for each COS. Mercer's selected trends were applied for 21 months, from the midpoint of the base data period (July 1, 2023) to the midpoint of the rating period (April 1, 2025).

Multiple sources of data and information were used in the development of the prospective trend factors. Historical factors utilized were reviewed, data reported in the RDT by quarter were analyzed, and DMC plan-reported projected trends were considered. Other available data/information such as managed care experience data and FFS data were gathered and used to inform trend development. Each source was reviewed for its potential applicability and was utilized collectively with other data and information via actuarial judgment to inform the final trend factors.

The trend factors are applied in columns (D) through (F) of Appendix B. The aforementioned data was also gathered for Prop 56 supplemental payment information where available to establish separate Prop 56 utilization trends. Aggregate PMPM trends by rate cell were used to project the Prop 56 supplemental payment component. Trends were applied at a PMPM level for Prop 56 supplemental payments.

The annualized trend factors by COS are provided in Table 1 below:

Table 1

| COA | COS | Annual Utilization Trend | Annual Unit Cost Trend | Annual PMPM Trend |
|--------|--------------------|--------------------------|------------------------|-------------------|
| Child | Preventive | 3.0% | 1.5% | 4.5% |
| Child | FRADS and RADS | 0.0% | 0.0% | 0.0% |
| Child | All Other Services | 3.0% | 1.5% | 4.5% |
| Child | Prop 56 | 2.0% | N/A | 2.0% |
| Adult | Preventive | 4.0% | 1.5% | 5.6% |
| Adult | FRADS and RADS | 4.0% | 1.5% | 5.6% |
| Adult | All Other Services | 4.0% | 1.5% | 5.6% |
| Adult | Prop 56 | 3.5% | N/A | 3.5% |
| ACA OE | Preventive | 3.0% | 1.5% | 4.5% |
| ACA OE | FRADS and RADS | 4.0% | 1.5% | 5.6% |
| ACA OE | All Other Services | 4.0% | 1.5% | 5.6% |
| ACA OE | Prop 56 | 3.5% | N/A | 3.5% |

Seasonality

The 1H 2025 rating period covers six months (January 1, 2025 through June 30, 2025). Mercer reviewed three years of historical utilization patterns (CY 2021, CY 2022, and CY 2023) using quarterly DMC RDT reporting by COA and COS. Mercer did not identify any consistent and material seasonality patterns when comparing claims experience for the first half of the calendar year with the second half of the calendar year for the three years of reviewed experience. In addition, there is no difference in the number of dental business days between the first half and second half of CY 2025. Therefore, no seasonality adjustments were applied.

Program Changes

Program change adjustments recognize the impact of benefit or eligibility changes that took place during or after the base data period. For the 1H 2025 rating period, there were no material changes identified based on the information available at the

time of rate development; therefore, there were no program changes incorporated in the development of these rates.

Managed Care Adjustment

Mercer made no managed care adjustment factor for the 1H 2025 rating period due to the continued use of DMC plan-specific experience. This represents no change from the CY 2024 rating period.

Section 5

Projected Non-Benefit Costs

The projected costs as described through Section 4 represent benefit costs. This section describes the components of the rate that are not directly related to benefit costs, which include the following:

- Administration
- Underwriting Gain

Capitation rates appropriately include provision for the administrative expenses DMC plans incur as they operate under the risk contract requirements, as well as for the DMC plans' risk and cost of capital.

Non-benefit load percentages and PMPMs by rate cell are provided in Appendix B.

Administration

The administration loading for the 1H 2025 rating period was developed considering the prior CY 2024 rate load, DMC plan financial administrative performance and trends over the last several years and DMC projections via their RDT responses, and regional and national administrative expense benchmarks for similar Medicaid dental programs. The administration percentage is applied as a percentage of the total premium for DMC. This percentage is unchanged from the CY 2024 rating period percentage of 13.0%. The actuaries consider the 1H 2025 13.0% administration percentage to be reasonable, appropriate, and attainable. Historically, one DMC plan has reported administration at or somewhat below the 13% level while the other two have been above that mark.

Underwriting Gain

The underwriting gain was established at 2.0% across all DMC plans. This percentage is unchanged from the prior rating period and is consistent with the internal range of values for the overall Medi-Cal MCO at-risk program capitation rate development. Mercer has implicitly and broadly considered the cost of capital within our rating assumptions. Mercer has concluded the assumptions surrounding the underwriting gain, as well as income that a DMC plan generates from investments, are sufficient to cover at least the minimum cost of capital needs for a typical dental plan.

Section 6

Special Contract Provisions Related to Payment

This section describes the following contract provisions that would impact the capitation rates and the final net payments to the DMC plans under the DMC contract:

- Incentive arrangements
- Withhold arrangements
- Risk-sharing mechanisms
- Stated directed payments
- Pass-through payments

Only the State Directed Payments explicitly appear within the CRCS exhibits.

Incentive Arrangements

No incentive or bonus arrangements between DHCS and the DMC plans have been, or are assumed to be, achieved or paid.

Withhold Arrangements

For 1H 2025, there are no withhold arrangements between DHCS and the DMC plans.

Risk-Sharing Mechanisms

The State will impose an 85% minimum MLR for 1H 2025. The formula for calculating the Contractor's MLR is a/b . Where a is the total covered benefit and service costs of Contractor, including incurred but not reported claim completion in accordance with 42 CFR 438.8(e). Where b is the total capitation payments received by Contractor, including any withhold payments minus taxes, licensing, and regulatory fees, in accordance with 42 CFR 438.8(f). Remittance takes place when the Contractor's MLR is below the 85% minimum requirement and is the difference (excess) between the two percentages. Further details of the MLR can be found in the approved DMC contract. For contractors operating in 1H 2025 that continue service into the second half of CY 2025 (2H 2025) under the new DMC contract, separate MLRs will be conducted for the 2H 2025 6-month rating period. Further details will be included in the 2H 2025 DMC rate certification, to be submitted to CMS ahead of the 2H 2025 rating period.

Although capitation rates are not directly affected by the minimum MLR requirement, the rates were developed in such a way that the DMC plans are reasonably expected to achieve an MLR of at least 85% for 1H 2025. This risk mitigation mechanism has been developed in accordance with generally accepted actuarial principles and practices.

Besides the aforementioned MLR, there are no other risk-sharing mechanisms effective for the capitation rates being certified to in this rate certification.

State Directed Payments

There are two State directed payments applicable to the DMC 1H 2025 capitation rates as summarized in Table 1 below.

Table 2

| Control Name of the State Directed Payment | Type of Payment | Brief Description | Is the Payment Included as a Rate Adjustment or Separate Payment Term? |
|--|--|---|--|
| Control Name TBD — Prop 56 Dental | Uniform dollar and percentage increases | Uniform percentage and dollar increase for specific dental services | Rate adjustment |
| Dental Preventive Services | Minimum fee schedule using State Plan approved rates | Minimum fee schedule for specified preventive service codes at the equivalent of 75% above the State's Schedule of Maximum Allowances | Rate adjustment |

There are no additional directed payments in the program for 1H 2025 that are not addressed in this rate certification. There are no requirements regarding the reimbursement rates the DMC plans must pay to any providers unless specified in the certification as a directed payment or pass-through payment or authorized under applicable law, regulation, or waiver.

To facilitate CMS rate review for each of the State directed payment initiatives, Table 3 below summarizes the directed payments incorporated into the capitation rates as a rate adjustment. The following subsections provide more detail around each initiative.

Table 3

| Control Name of the Directed Payment | Rate Cells Affected | Impact | Description of the Adjustment | Confirmation the Rates are Consistent with the Preprint | For Maximum Fee Schedules, Provide the Information Requested |
|---|----------------------------|---|---|--|---|
| Control Name TBD — Prop 56 Dental | All COAs | See Appendix B | Adjustment is applied as a PMPM add-on to the rates. A description of the data, assumptions and methodology is provided in the narrative below. | Confirmed. The preprint will be submitted to CMS in December 2024. | Not applicable |
| Dental Preventive Services | All COAs | Adjustment is included in the CY 2023 base data | Minimum fee schedule for specified preventive service codes at the equivalent of 75% above the State's Schedule of Maximum Allowances. | No preprint required (minimum fee schedule). | Not applicable |

Prop 56 Dental

Consistent with 42 CFR §438.6(c), DHCS implemented a directed provider payment initiative that provides payment increases varying from 20% to 60% of the Schedule of Maximum Allowances, or a fixed dollar amount, for certain dental services. The payment increases for these dental procedure codes are being made to all eligible providers who perform these services for DMC enrollees. The supplemental payments are included as a PMPM add-on to the DMC capitation rates. Prop 56 PMPM add-on is developed in a manner consistent with the rest of the DMC capitation rate development. The projected benefit cost rate development

components are described in Section 3. The Prop 56 add-on is loaded for the non-benefit component consistent with the rest of DMC rate development. The Prop 56 PMPM add-on rate development is provided in Appendix B.

Dental Preventive Services

Consistent with 42 CFR §438.6(c)(1)(iii)(A), DHCS implemented a directed provider payment initiative that imposes a minimum fee schedule for network providers that provide certain dental services under the contract using State plan approved rates. The minimum fee schedule for these dental procedure codes applies to all eligible providers who perform these services for DMC enrollees. These payments are included in the CY 2023 base data.

Pass-Through Payments

There are no pass-through payments applicable to the DMC 1H 2025 capitation rates.

Section 7

Risk Adjustment and Acuity Adjustments

Public Health Emergency Acuity Considerations

An adjustment was made for the unwinding of the COVID-19 PHE within the 1H 2025 DMC rate development process. Due to the PHE, many less acute members remained enrolled in Medicaid, when they would typically have been disenrolled in the past. In order to assess the potential acuity impact of PHE unwinding, Mercer reviewed the projected enrollment for 1H 2025, compared to the enrollment experienced during the base period. Mercer developed several scenarios reflecting various acuity factors amongst the populations that are leaving compared to those expected to remain to arrive at an adjustment. The table below (Table 4) shows the selected acuity adjustments made to the rates by county and COA.

Table 4

| County | COA | Acuity Factor |
|-------------|--------|---------------|
| Los Angeles | Child | 2.70% |
| Los Angeles | Adult | 1.65% |
| Los Angeles | ACA OE | 3.00% |
| Sacramento | Child | 2.65% |
| Sacramento | Adult | 1.50% |
| Sacramento | ACA OE | 3.25% |

Section 7

Certification of Final Rates

This certification assumes items in the Medicaid State Plan or Waiver, as well as the MCO contract, have been approved by CMS.

In preparing the capitation rates described, Mercer used and relied upon enrollment, eligibility, claim, reimbursement level, benefit design, and financial data and information supplied by DHCS, its MCOs, and its vendors. DHCS, its MCOs, and its vendors are solely responsible for the validity and completeness of this supplied data and information. Mercer reviewed the summarized data and information for internal consistency and reasonableness, but we did not audit it. In Mercer's opinion, it is appropriate for the intended rate-setting purposes. However, if the data and information are incomplete or inaccurate, the values shown in this report and associated exhibits may differ significantly from values that would be obtained with accurate and complete information; this may require a later revision to this report.

Because modeling all aspects of a situation or scenario is not possible or practical, Mercer may use summary information, estimates, or simplifications of calculations to facilitate the modeling of future events in an efficient and cost-effective manner. Mercer may also exclude factors or data that are immaterial in our judgment. Use of such simplifying techniques does not, in our judgment, affect the reasonableness, appropriateness, or attainability of the results for the Medicaid program. Actuarial assumptions may also be changed from one certification period to the next because of changes in mandated requirements, program experience, changes in expectations about the future, and other factors. A change in assumptions is not an indication that prior assumptions were unreasonable, inappropriate, or unattainable when they were made.

Mercer certifies that the DMC capitation rates for 1H 2025 rating period, January 1, 2025 through June 30, 2025, were developed in accordance with generally accepted actuarial practices and principles and are appropriate for the Medi-Cal covered populations and services under the managed care contract. Capitation rates are "actuarially sound" if, for the business for which the certification is being prepared and for the period covered by the certification, projected capitation rates and other revenue sources provide for all reasonable, appropriate, and attainable costs. For purposes of this definition, other revenue sources include, but are not limited to, expected reinsurance and governmental stop-loss cash flows, governmental risk adjustment cash flows and investment income. For purposes of this definition, costs include, but are not limited to, expected health benefits, health benefit settlement expenses, administrative expenses, the cost of capital, and government-mandated assessments, fees, and taxes. The undersigned actuaries are members of the American Academy of Actuaries and meet its qualification standards to certify to the actuarial soundness of these Medicaid managed care capitation rates.

Capitation rates developed by Mercer are actuarial projections of future contingent events. All estimates are based upon the information and data available at a point in time and are subject to unforeseen and random events. Therefore, any projection must be interpreted as having a likely, and potentially wide, range of variability from the estimate. Any estimate or projection may not be used or relied upon by any other party or for any other purpose than for which it was issued by Mercer. Mercer is not responsible for the consequences of any unauthorized use. Actual MCO costs will differ from these projections. Mercer has developed these rates on behalf of DHCS to demonstrate compliance with the CMS requirements under 42 CFR § 438.4 and in accordance with applicable law and regulations. There are no stop loss or reinsurance arrangements in these rates. Use of these rates for any purpose beyond that stated may not be appropriate.

MCOs are advised that the use of these rates may not be appropriate for their particular circumstance, and Mercer disclaims any responsibility for the use of these rates by MCOs for any purpose. Mercer recommends that any MCO considering contracting with DHCS should analyze its own projected medical expense, administrative expense, and any other premium needs for comparison to these rates before deciding whether to contract with DHCS.

DHCS understands that Mercer is not engaged in the practice of law, or in providing advice on taxation matters. This report, which may include commenting on legal or taxation issues or regulations, does not constitute and is not a substitute for legal or taxation advice. Accordingly, Mercer recommends that DHCS secure the advice of competent legal and taxation counsel with respect to any legal or taxation matters related to this report or otherwise.

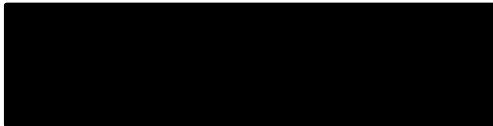
This certification report assumes the reader is familiar with the Medi-Cal program, Medi-Cal eligibility rules, and actuarial rating techniques. It has been prepared exclusively for DHCS and CMS and should not be relied upon by third parties. Other readers should seek the advice of actuaries, or other qualified professionals competent in the area of actuarial rate projections, to understand the technical nature of these results. Mercer is not responsible for, and expressly disclaims liability for, any reliance on this report by third parties.

To the best of Mercer's knowledge, there are no conflicts of interest in performing this work.

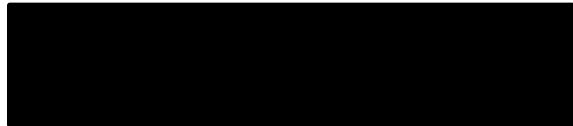
DHCS agrees to notify Mercer within 30 days of receipt of this report if it disagrees with anything contained in this report or is aware of any information or data that would affect the results of this report that has not been communicated or provided to Mercer or incorporated herein. The report will be deemed final and acceptable to DHCS if nothing is received by Mercer within such 30-day period.

If you have any questions on the above certification document or attachments, please contact Katharina Katterman at katharina.katterman@mercer.com, or Dave Dombrowski at dave.dombrowski@mercer.com.

Sincerely,



Katharina Katterman, ASA, MAAA
Principal



Dave Dombrowski ASA, MAAA, CERA
Principal



Mercer Health & Benefits LLC

2325 East Camelback Road, Suite 600

Phoenix, AZ 85016

www.mercer-government.mercer.com

Services provided by Mercer Health & Benefits LLC.

Copyright © 2024 Mercer Health & Benefits LLC. All rights reserved.