



March 13, 2024

Marzena Fecz, Compliance Director  
Liberty Dental Plan of California, Inc  
340 Commerce, Suite 100  
Irvine, CA 92602

*SENT VIA EMAIL*

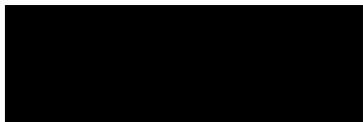
**PLAN NAME:** Liberty Dental Plan of California  
**CONTRACT NUMBER:** 12-89343 and 13-90117  
**AUDIT PERIOD:** July 1, 2022 through June 30, 2023

The Department of Health Care Services has completed the dental audit of Liberty Dental Plan of California (Plan) for the audit period July 1, 2022 through June 30, 2023. This audit was conducted in accordance with Welfare and Institutions Code, section 14456. The audit team evaluated the Plan’s compliance with its contract and regulations in the areas of utilization management, case management and coordination of care, access and availability of care, members’ rights, quality management, and administrative and organizational capacity.

In accordance with the California Code of Regulations, Title 22, section 51021, an Exit Conference was held with the Plan on February 14, 2024. Prior to the Exit Conference, the Plan received a report of the preliminary findings. During the Exit Conference, the audit team discussed the findings in the report and gave the Plan the opportunity to submit additional documentation. The findings in the report reflect the evaluation of all relevant information received prior and subsequent to the Exit Conference. Please review the enclosed audit report. Medi-Cal Dental Services Division will be contacting the Plan to address corrective action procedures for audit deficiencies.

If you have any questions, please contact Martin Gomez, Section Chief, Contract and Enrollment Review Division, at (916) 713-8727.

Sincerely,



for

Mateo Hernandez, Ph.D., Division Chief  
Contract and Enrollment Review Division  
Audits and Investigations  
Department of Health Care Services

Marzena Fecz, Compliance Director  
Page 2  
March 13, 2024

Enclosure: Liberty Dental Plan of California 2023 Audit Report

cc: Candace Oto, Contract Management Section Chief  
Medi-Cal Dental Services Division  
Department of Health Care Services

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