

DATE: May 6, 2025

TO: ALL MEDI-CAL DENTAL MANAGED CARE PLANS

SUBJECT: ALL PLAN LETTER (APL) 25-005: 2025 CALENDAR YEAR (CY)
DELIVERABLE SCHEDULE FOR DENTAL MANAGED CARE PLANS
EFFECTIVE ON OR AFTER JULY 1, 2025

PURPOSE:

The purpose of this Dental All Plan Letter (APL) is to notify all Medi-Cal Dental Managed Care (DMC) Plans of the 2025 Deliverables Schedule for both Geographic Managed Care (GMC) and the Pre-Paid Health Plan (PHP) contracts that are effective on or after July 1, 2025.

POLICY:

Please note this schedule includes the following changes or additional deliverables, in accordance with recent federal Medicaid Managed Care regulations. Additional deliverables may be required as outlined in APLs and the 2025 DMC Transition Policy Guide.

Deliverable	Submission Guideline
274 File (and PDSRF)	Between the 1st and 10th day of the following month
Call Center Report	30 days after the end of the CY quarter
Community Advisory Committee Demographic Report	Due April 1 st of each CY year
Cost Avoidance and Post-Payment recovery for Other Health Coverage	15 days after the end of the month
Discrimination Grievance Reporting Attestation	As of December 31 of the CY
Grievance & Appeal Report	15 days after the end of the CY quarter
Health Education Programs	60 days before the end of the CY
Initial Oral Health Assessment Compliance Report	30 days after the of the CY quarter
Initial Oral Health Assessment Report	30 days after the end of the month
Interoperability and Patient Access Final Rule	30 days after the end of the CY quarter
Marketing Plan	60 days before the end of the CY
Member Handbook (EOC)	30 days before the end of the CY
Outreach Activities to subcontract with Pediatric Dentists	15 days after the end of the CY quarter

Deliverable	Submission Guideline
Performance Improvement Project (PIP)	As determined by DHCS External Quality Review Organization (EQRO)
Population Needs Assessment	30 days after the beginning of the CY
Quarterly Financial Statement (DMHC)	45 days after the end of the CY quarter
Specialist Recruitment Activities	15 days following end of CY quarter
Timely Access and Specialty Referral Report	120 days after the end of the CY quarter

REQUIREMENTS:

If the requirements contained in this APL, including any updates or revisions to this APL, necessitate a change in the DMC plan's policies and procedures (P&Ps), the DMC plan must submit its updated P&Ps in track changes to dmcdeliverables@dhcs.ca.gov within 90 days of the release of this APL. If the DMC Plan determines that no changes to its P&Ps are necessary, the DMC plan must submit an email attestation to dmcdeliverables@dhcs.ca.gov within 90 days of the release of this APL, stating that the DMC plan's P&Ps have been reviewed and no changes are necessary. The email confirmation must include the title of this APL as well as the applicable APL release date in the subject line.

DMC plans are responsible for ensuring that their subcontractors and network providers comply with all applicable state and federal laws and regulations, contract requirements, and other DHCS guidance, including APLs. These requirements must be communicated by each DMC Plan to all subcontractors and network providers.

If you have any questions regarding this APL, please contact the Medi-Cal Dental Services Division at dmcdeliverables@dhcs.ca.gov.

Sincerely,

Original Signed by

Dana Durham
Chief, Medi-Cal Dental Services Division
Department of Health Care Services

Enclosure: 2025 Deliverable Schedule