

Performance Measures & Benchmarks Reporting - Quarter 4 of 2014/2015
Prepaid Health Plan - Los Angeles County
Dental Plans Reporting: Access Dental Plan, Health Net Dental Plan, & LIBERTY Dental Plan
PHP Contracts began July 2013 and reporting is on the State Fiscal Year

Annual Dental Visits		Access										Health Net								LIBERTY								
Percentage of members who had at least one (1) dental visit during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental procedure (D0100-D9999) during the measurement period	Benchmark	35.5	73.0	73.6	69.3	63.0	55.0	40.9	64.1	N/A	35.5	73.0	73.6	69.3	63.0	55.0	40.9	64.1	N/A	35.5	73.0	73.6	69.3	63.0	55.0	40.9	64.1	N/A
Denominator: Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility	Numerator	3,314	5,108	8,281	6,711	6,014	6,652	1,612	35,468	37,692	1,437	3,478	5,987	6,198	5,996	7,287	2,440	30,340	32,823	350	797	1,534	1,522	1,270	1,483	515	6,945	7,471
	Denominator	11,671	9,956	15,473	13,753	13,497	17,532	6,396	78,396	88,278	7,479	7,746	11,772	12,646	13,095	18,330	8,229	70,377	79,297	2,071	1,967	3,255	3,252	3,184	4,151	1,958	17,674	19,838
	Utilization	28.4%	51.3%	53.5%	48.8%	44.6%	37.9%	25.2%	45.2%	42.7%	19.2%	44.9%	50.9%	49.0%	45.8%	39.8%	29.7%	43.1%	41.4%	16.9%	40.5%	47.1%	46.8%	39.9%	35.7%	26.3%	39.3%	37.7%
Use of Preventive Services		Access										Health Net								LIBERTY								
Percentage of members who received any preventive dental service during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility who received any preventive dental service (D1000-D1999) in the	Benchmark	30.3	68.1	70.1	66.0	59.2	49.6	34.5	56.0	N/A	30.3	68.1	70.1	66.0	59.2	49.6	34.5	56.0	N/A	30.3	68.1	70.1	66.0	59.2	49.6	34.5	56.0	N/A
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Numerator	2,794	4,410	7,074	5,846	5,156	5,290	1,130	30,570	31,700	1,105	2,985	5,203	5,581	5,292	5,875	1,746	26,041	27,787	259	667	1,308	1,322	1,105	1,200	355	5,861	6,216
	Denominator	11,671	9,956	15,473	13,753	13,497	17,532	6,396	81,882	88,278	7,479	7,746	11,772	12,646	13,095	18,330	8,229	71,068	79,297	2,071	1,967	3,255	3,252	3,184	4,151	1,958	17,880	19,838
	Utilization	23.9%	44.3%	45.7%	42.5%	38.2%	30.2%	17.7%	37.3%	35.9%	14.8%	38.5%	44.2%	44.1%	40.4%	32.1%	21.2%	36.6%	35.0%	12.5%	33.9%	40.2%	40.7%	34.7%	28.9%	18.1%	32.8%	31.3%
Use of Sealants		Access										Health Net								LIBERTY								
Percentage of members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant on at least one permanent molar	Age Group	6-9					10-14					6-9				10-14				6-9				10-14				
Numerator: 1.) Number of members ages 6-9 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant (D1351) on a permanent first molar (tooth number = 3, 14, 19, 30). 2) Number of members ages 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility who received a dental sealant (D1351) on a permanent second molar (tooth number = 2, 15, 18, 31)	Benchmark	24.6					14.4					24.6				14.4				24.6				14.4				
	Numerator	2,304					1,155					1,995				1,097				417				211				
	Denominator	20,150					22,573					15,910				21,603				4,382				5,309				
	Utilization	11.4%					5.1%					12.5%				5.1%				9.5%				4.0%				
Sealant to Restoration Ratio (Surfaces)		Access										Health Net								LIBERTY								
The ratio of occlusal surfaces of permanent first and second molars receiving dental sealants to those receiving restoration among members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility	Age Group	6-9					10-14					6-9				10-14				6-9				10-14				
Numerator: Number of occlusal surfaces of permanent first molars (tooth number = 3, 14, 19, 30) in 6-9 and 10-14 year olds of permanent second molars (tooth number = 2, 15, 18, 31) in 10-14 year olds receiving dental sealant (D1351) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Benchmark	3.9					1.7					3.2				1.5				3.2				1.5				
	Numerator	1,522					1,347					7,335				9,922				1,473				184				
	Denominator	453					1,069					859				3,638				214				707				
	Utilization (Ratio)	3.4					1.3					8.5				2.7				6.9				0.3				

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Treatment/Prevention of Caries		Access										Health Net								LIBERTY								
Percentage of members who received either treatment for caries or a caries-preventive procedure during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a treatment for caries (D2000-D2999) or a caries-preventive procedure (D1203-D1206, D1310, D1330, D1351) during the measurement period	Benchmark	29.1	66.4	68.6	63.8	56.6	46.2	31.0	54.0	N/A	28.3	63.4	65.3	60.5	52.7	42.4	28.1	50.8	N/A	28.3	63.4	65.3	60.5	52.7	42.4	28.1	50.8	N/A
	Numerator	2,181	3,691	6,294	4,871	4,182	4,314	875	25,533	26408	577	1,634	3,590	3,666	3,360	3,715	1,017	16,542	17,559	139	395	937	926	772	832	232	4,001	4,233
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Denominator	11,671	9,956	15,473	13,753	13,497	17,532	6,396	81,882	88278	7,479	7,746	11,772	12,646	13,095	18,330	8,229	71,068	79,297	2,071	1,967	3,255	3,252	3,184	4,151	1,958	17,880	19,838
	Utilization	18.7%	37.1%	40.7%	35.4%	31.0%	24.6%	13.7%	31.2%	29.9%	7.7%	21.1%	30.5%	29.0%	25.7%	20.3%	12.4%	23.3%	22.1%	6.7%	20.1%	28.8%	28.5%	24.2%	20.0%	11.8%	22.4%	21.3%
Exams/Oral Health Evaluations		Access										Health Net								LIBERTY								
The percentage of members who received a comprehensive or periodic oral health evaluation or, for members under 3 years of age, who received an oral evaluation and counseling with the primary care giver, during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility received a comprehensive or period exam (D0120 or D0150) or, for members under three (3) years of age, who received an oral evaluation and counseling with the primary caregiver (D0145), during the measurement period	Benchmark	16.2	69.4	70.6	66.4	59.8	51.0	37.0	54.0	N/A	16.2	69.4	70.6	66.4	59.8	51.0	37.0	54.0	N/A	16.2	69.4	70.6	66.4	59.8	51.0	37.0	54.0	N/A
	Numerator	3,018	4,606	7,287	5,944	5,396	5,710	1,315	31,961	33276	1,236	2,980	5,197	5,572	5,389	6,216	2,007	26,590	28,597	286	658	1,304	1,349	1,138	1,291	417	6,026	6,443
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Denominator	11,671	9,956	15,473	13,753	13,497	17,532	6,396	81,882	88278	7,479	7,746	11,772	12,646	13,095	18,330	8,229	71,068	79,297	2,071	1,967	3,255	3,252	3,184	4,151	1,958	17,880	19,838
	Utilization	25.9%	46.3%	47.1%	43.2%	40.0%	32.6%	20.6%	39.0%	37.7%	16.5%	38.5%	44.1%	44.1%	41.2%	33.9%	24.4%	37.4%	36.1%	13.8%	33.5%	40.1%	41.5%	35.7%	31.1%	21.3%	33.7%	32.5%
Use of Dental Treatment Services		Access										Health Net								LIBERTY								
Percentage of members who received any dental treatment service during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental treatment service (D2000-D9999) in the measurement period	Benchmark	9.2	37.3	46.8	40.5	33.3	29.8	23.0	32.2	N/A	9.2	37.3	46.8	40.5	33.3	29.8	23.0	32.2	N/A	9.2	37.3	46.8	40.5	33.3	29.8	23.0	32.2	N/A
	Numerator	589	1,912	4,169	3,094	2,433	3,081	793	15,278	16071	290	1,276	2,929	2,863	2,558	3,581	1,249	13,497	14,746	76	287	696	658	518	690	266	2,925	3,191
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Denominator	11,671	9,956	15,473	13,753	13,497	17,532	6,396	81,882	88278	7,479	7,746	11,772	12,646	13,095	18,330	8,229	71,068	79,297	2,071	1,967	3,255	3,252	3,184	4,151	1,958	17,880	19,838
	Utilization	5.0%	19.2%	26.9%	22.5%	18.0%	17.6%	12.4%	18.7%	18.2%	3.9%	16.5%	24.9%	22.6%	19.5%	19.5%	15.2%	19.0%	18.6%	3.7%	14.6%	21.4%	20.2%	16.3%	16.6%	13.6%	16.4%	16.1%
Preventive Services to Fillings		Access										Health Net								LIBERTY								
Percentage of members who received one (1) or more fillings in the measurement period who also received preventive services (topical fluoride application, sealant, preventive resin restoration, education) in the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received one (1) or more fillings (D200-D2999) in the measurement period and who also received one (1) or more topical fluoride applications (D1203, D1204, or D1206), dental sealants (D1351), preventive resin restorations (D1352) or education to prevent caries (D1310 or D1330) in the measurement period	Benchmark	93.2	93.1	94.7	92.7	90.6	80.1	66.5	90.8	N/A	93.2	93.1	94.7	92.7	90.6	80.1	66.5	90.8	N/A	93.2	93.1	94.7	92.7	90.6	80.1	66.5	90.8	N/A
	Numerator	304	1,079	2,158	1,394	1,083	1,148	196	7,166	7362	45	241	1,027	986	699	647	138	3,645	7,428	12	62	241	218	145	160	32	838	870
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility, who received one (1) or more fillings (D2000-D2999) in the measurement period	Denominator	414	1,589	3,198	2,140	1,797	2,260	500	11,398	11898	153	880	2,079	1,941	1,566	2,179	681	8,798	18,277	34	193	487	438	313	449	145	1,914	2,059
	Utilization	73.4%	67.9%	67.5%	65.1%	60.3%	50.8%	39.2%	62.9%	61.9%	29.4%	27.4%	49.4%	50.8%	44.6%	29.7%	20.3%	41.4%	40.6%	35.3%	32.1%	49.5%	49.8%	46.3%	35.6%	22.1%	43.8%	42.3%
Overall Utilization of Dental Services - Year 1		Access										Health Net								LIBERTY								
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	Benchmark	33.8	71.3	72.7	68.6	62.2	54.3	40.4	59.6	N/A	33.8	71.3	72.7	68.6	62.2	54.3	40.4	59.6	N/A	33.8	71.3	72.7	68.6	62.2	54.3	40.4	59.6	N/A
	Numerator	958	3,748	6,700	4,385	3,427	3,512	985	22,730	23715	916	2,349	5,310	6,007	6,046	7,545	2,849	28,173	31,022	12	121	310	256	180	200	70	1,079	1,149
Denominator: Number of members continuously enrolled in the same plan for the measurement period	Denominator	1,210	5,057	8,311	5,900	5,027	5,708	1,853	31,213	33066	2,809	4,030	7,560	8,832	9,296	12,986	5,658	45,513	51,171	34	225	408	353	255	345	143	1,620	1,763
	Utilization	79.2%	74.1%	80.6%	74.3%	68.2%	61.5%	53.2%	72.8%	71.7%	32.6%	58.3%	70.2%	68.0%	65.0%	58.1%	50.4%	69.1%	60.6%	35.3%	53.8%	76.0%	72.5%	70.6%	58.0%	49.0%	66.6%	65.2%

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Overall Utilization of Dental Services - Year 1 and 2		Access										Health Net								LIBERTY								
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	Benchmark	49.2	80.7	85.5	82.7	76.7	70.1	60.0	75.1	N/A	49.2	80.7	85.5	82.7	76.7	70.1	60.0	75.1	N/A	49.2	80.7	85.5	82.7	76.7	70.1	60.0	75.1	N/A
	Numerator	1,744	4,943	8,834	7,279	6,531	7,604	2,061	36,935	38996	1,531	3,198	6,462	7,134	7,112	8,955	3,302	34,392	37,694	391	834	1,714	1,727	1,498	1,786	670	7,950	8,620
Denominator: Number of members continuously enrolled in the same plan for the measurement period	Denominator	3,589	7,433	12,412	11,036	10,803	14,076	4,987	59,349	64336	7,201	6,124	10,036	11,283	11,920	16,731	7,436	63,295	70,731	2,037	1,742	2,847	2,899	2,929	3,806	1,815	16,260	18,075
	Utilization	48.6%	66.5%	71.2%	66.0%	60.5%	54.0%	41.3%	62.2%	60.6%	21.3%	52.2%	64.4%	63.2%	59.7%	53.5%	4.4%	54.3%	53.3%	19.2%	47.9%	60.2%	59.6%	51.1%	46.9%	36.9%	48.9%	47.7%
Continuity of Care		Access										Health Net								LIBERTY								
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	Benchmark	82.0	86.0	83.0	81.5	77.6	71.5	60.9	79.9	N/A	78.9	80.8	75.0	74.0	69.4	64.0	54.0	73.0	N/A	78.9	80.8	75.0	74.0	69.4	64.0	54.0	73.0	N/A
	Numerator	637	2,349	4,178	3,347	2,879	2,788	573	16,178	16751	213	1,308	3,074	3,254	3,173	3,242	1,026	14,264	15,290	45	292	685	720	534	578	163	2,854	3,017
Denominator: Number of members continuously enrolled in the same plan for the measurement period	Denominator	938	3,397	6,354	5,163	4,571	5,122	1,363	25,545	26908	406	1,891	4,877	5,164	5,063	5,892	2,229	23,293	25,522	86	437	1,159	1,145	924	1,056	367	4,807	5,174
	Utilization	67.9%	69.1%	65.8%	64.8%	63.0%	54.4%	42.0%	63.3%	62.3%	52.5%	69.2%	63.0%	63.0%	62.7%	55.0%	46.0%	61.2%	59.9%	52.3%	66.8%	59.1%	62.9%	57.8%	54.7%	44.4%	59.4%	58.3%
Usual Source of Care		Access										Health Net								LIBERTY								
The percentage of beneficiaries under 21 years of age who received any dental service each year for two (2) consecutive years	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan for two (2) consecutive years with no gap in coverage who received at least one (1) dental service in each of those years	Benchmark	22.7	57.4	64.4	59.6	52.5	43.3	31.5	51.1	N/A	22.7	57.4	64.4	59.6	52.5	43.3	31.5	51.1	N/A	22.7	57.4	64.4	59.6	52.5	43.3	31.5	51.1	N/A
	Numerator	734	2,650	4,902	3,896	3,234	3,380	748	18,796	19544	283	1,484	3,448	3,617	3,509	3,946	1,307	16,287	17,594	62	341	804	815	600	664	201	3,286	3,487
Denominator: Number of Medi-Cal eligible beneficiaries continuously enrolled for two (2) consecutive years with no gap in coverage	Denominator	3,589	7,433	12,412	11,036	10,803	14,076	4,987	59,349	64336	3,087	5,652	9,296	10,195	10,471	14,585	6,451	53,286	59,737	804	1,433	2,461	2,507	2,374	3,063	1,389	12,642	14,031
	Utilization	20.5%	35.7%	39.5%	35.3%	29.9%	24.0%	15.0%	31.7%	30.4%	9.2%	26.3%	37.1%	35.5%	33.5%	27.1%	20.3%	30.6%	29.5%	7.7%	23.8%	32.7%	32.5%	25.3%	21.7%	14.5%	26.0%	24.9%

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