

Medi-Cal Dental Los Angeles Stakeholder Meeting

November 12, 2024
1:00 p.m. – 3:00 p.m.

Meeting Logistics

- » Everyone will be automatically muted upon entry
- » Please use the chat box to submit comments or questions
- » Questions will be addressed during open forum
- » Input your name and organization in the chat box

Dana Durham

Medi-Cal Dental Services Division

Division Chief

California Advancing and Innovating Medi-Cal (CalAIM)

Agenda

- » Medi-Cal Dental Updates
- » Outreach Updates
- » Stakeholder Topics
- » Open Forum

Medi-Cal Dental Updates

- » Dental Managed Care (DMC) Procurement
- » CalAIM 1915(b) Waiver Monitoring Requirements
- » California Advancing and Innovating Medi-Cal (CalAIM) Oral Health Initiatives
- » Proposition 56
- » Teledentistry
- » Community Health Workers (CHW)
- » Children's Presumptive Eligibility (CPE)
- » Fiscal Intermediary – Dental Business Operations (FI-DBO)
- » Updates to the Medi-Cal Dental Webpage
- » Provider Handbook Updates
- » Medi-Cal Dental Los Angeles Fact Sheet

Dental Managed Care (DMC) Procurement

- » September 20, 2024: Notice of Intent to Award
- » September 27, 2024: Appeal Deadline
- » September 27, 2024: Proposed Contract Award Date
- » Proposed Contract Execution Date is to be determined
- » July 1, 2025: Proposed Operations Period Commencement Date

CalAIM Section 1915 (b) Waiver Monitoring Requirements

Proposition 56 Supplemental Payments as of February 29, 2024

» Fiscal Year

» 2023-2024

» \$666.3 Million Total

- FFS: \$626.1 million
- DMC: \$37.2 million

» Fiscal Year to
Date

» 2024-2025

» \$66.9 Million Total

- FFS: \$62.4 million
- DMC: \$4.5 million

Teledentistry

» Teledentistry Provider Update

- Added Provider Directory List
- Includes approximately 124 Providers

» Dental Managed Care Plans Teledentistry Services

- Teledentistry by video or phone
- 24 hours a day, 7 days a week

Community Health Worker (CHW)

- » New Community Health Worker Benefit
- » Updated Dental Fee Schedule
- » Oral Health Educational Materials

Children's Presumptive Eligibility (CPE)

» **Medi-Cal Dental Providers**

- August 5, 2024
- Providers must meet qualification standards to become qualified Child Presumptive Eligibility providers.

Fiscal Intermediary – Dental Business Operations (FI-DBO)

Updates

Medi-Cal Dental Webpage Updates

- » Provider Directory Updates
- » Language Options
- » Care Coordination Form

Provider Enrollment Updates

- As of **July 2024**, 34,906 current individual dentists licensed to practice in CA.
- As of **October 2024**:
 - Additional 280 pending dentist provider applications.
 - The average application processing times for a rendering application is 3 days and billing application is 4 days.

40%

Of all active dentists are currently enrolled in Medi-Cal

Provider Handbook update

Updates

Medi-Cal Dental Los Angeles Fact Sheet

Provider and Member Outreach

- » Member Outreach
- » Smile, CA
- » Provider

Statewide Medi-Cal Member Outreach

- ❖ The outreach team participated in various county stakeholder meetings and engagements provide materials regarding benefits.
- ❖ Contacts were made in LA addressing updates to the Smile, CA website.



@smileoncalifornia



Smile, California

Smile, CA Updates

- July to August 2024
 - Increase in visitors since Q1 2024
- August to September 2024
 - Increase in visitors since Q2 2024
 - Increase in new subscribers
 - Materials distributed to the County of San Diego Health and Human Agency – Central Pub



Provider Outreach Updates

Provider Recruitment Efforts

» Q2 2024

- 2,420 Billing service locations
- 1,733 rendering providers in LA County

» Q3 2024

- 2,435 billing service locations
- 1,883 rendering providers in LA County

Provider Trainings and Seminars

» Q2 2024

- 8 basic and advanced seminars/webinars
 - Basic Seminars – 84 providers attended
 - Advanced Seminars – 97 providers attended

» Q3 2024

- 12 basic and advanced seminars/webinars
 - Basic Seminars – 72 Provides attended
 - Advanced Seminars – 89 Providers attended

Dental Managed Care Updates

» Health Net

- Felisha Scott
- Timothy Martinez, DMD

» Access

- Elizabeth Bishop
- Destiny Rockwood

» Liberty

- Tricia Schares



Stakeholder Topics

Open Forum

- **For questions, please use the hand raising function.**
 - When you are called upon to speak, please unmute your microphone and introduce yourself

Next Medi-Cal Dental Los Angeles Stakeholder Meeting

May 2025