

Medi-Cal Dental Statewide Stakeholder Meeting

August 9, 2024
1:00 p.m. – 3:00 p.m.

Agenda

- » Medi-Cal Dental Updates
- » Outreach Updates
- » Stakeholder Topics
- » Open Forum

Medi-Cal Dental Updates

- » Improved check writes
- » Provider enrollment updates
- » Dental Managed Care Contract
- » Dental Managed Care Procurement
- » California Advancing and Innovating Medi-Cal (CalAIM) 1915(b) Monitoring Requirements
- » California Advancing Innovating Medi-Cal Oral Health Initiatives
- » San Mateo Medi-Cal Dental FFS
- » Proposition 56
- » Teledentistry
- » Community Health Workers Oral Health Specialty Training Program
- » Children's Presumptive Eligibility
- » Smile, California Campaign
- » Current Dental Terminology 24
- » Fiscal Intermediary-Dental Business Operations
- » Medi-Cal Dental Web Page Updates
- » Medi-Cal Dental Statewide Fact Sheet
- » Plans for Year Ahead

Records Highs for Weekly Payments

- » CY 2023 Average \$42,280,000.00
- » 7/20/2024 Average \$54,368,778.20
- » 7/27/2024 Average \$56,198,722.82
- » 8/3/2024 Average \$61,558,997.29

Provider Enrollment Updates

- » **Enrollment Processing times have decreased from CY 2022 to CY 2023 by an average of:**
- » 18.3 days for rendering provider applications
- » 7.62 days for billing provider applications
- » 40% of all active licensed dentists are enrolled with Medi-Cal

Dental Managed Care (DMC) Contract

- » 54-month operations
- » Quality Improvement and Oral Health Equity Transformation Program
- » Accountability and Commitment to Compliance
- » Increased focus on integrating medical and dental care
- » Transparency

Dental Managed Care (DMC) Procurement

- » Notice of Intent to Award (NOIA) Posted
- » Appeal Deadline
- » Contract Award Date
- » Proposed Contract Execution Date
- » Proposed Operations Period Commencement Date

California Advancing and Innovating Medi-Cal (CalAIM)

Section 1915 (b) Waiver Monitoring Requirements

(CalAIM)
Oral Health Initiatives Performance Fact Sheet



Proposition 56 Supplemental Payments as of May 31, 2024

» Fiscal Year

» 2022-23

» \$605.6 Million Total

- FFS: \$572 million
- DMC: \$33.5 million

» Fiscal Year

» 2023-24

» \$537.9 Million Total

- FFS: \$505.8 million
- DMC: \$32.1 million

Current Dental Terminology (CDT) 24

» D2989: Restorative Service

- Excavation of a tooth resulting in the determination of non-restorability

» D6089 Implant Service

- Accessing and retorquing loose implant screw

» D9957 Sleep Apnea

- Screening for sleep related breathing disorders

Teledentistry

- » Teledentistry Provider Directory
 - Added to Medi-Cal Dental and Smile Websites
 - Flyer for emergency Departments
- » Dental Managed Care Plans Teledentistry Services
 - Teledentistry by video or phone
 - 24 hours a day, 7 days a week

Community Health Worker (CHW)

- » State Plan Amendment (SPA)
SPA #24-0016
- » DHCS Policy to Pathway
- » Oral Health Education Materials

Children's Presumptive Eligibility (CPE)

» Medi-Cal Dental Providers

- August 5, 2024
- Providers must meet qualification standards to become qualified Child Presumptive Eligibility providers.



**BRUSH,
FLOSS,
SEAL!**

**Protect your children and youths
from cavities with sealants.**

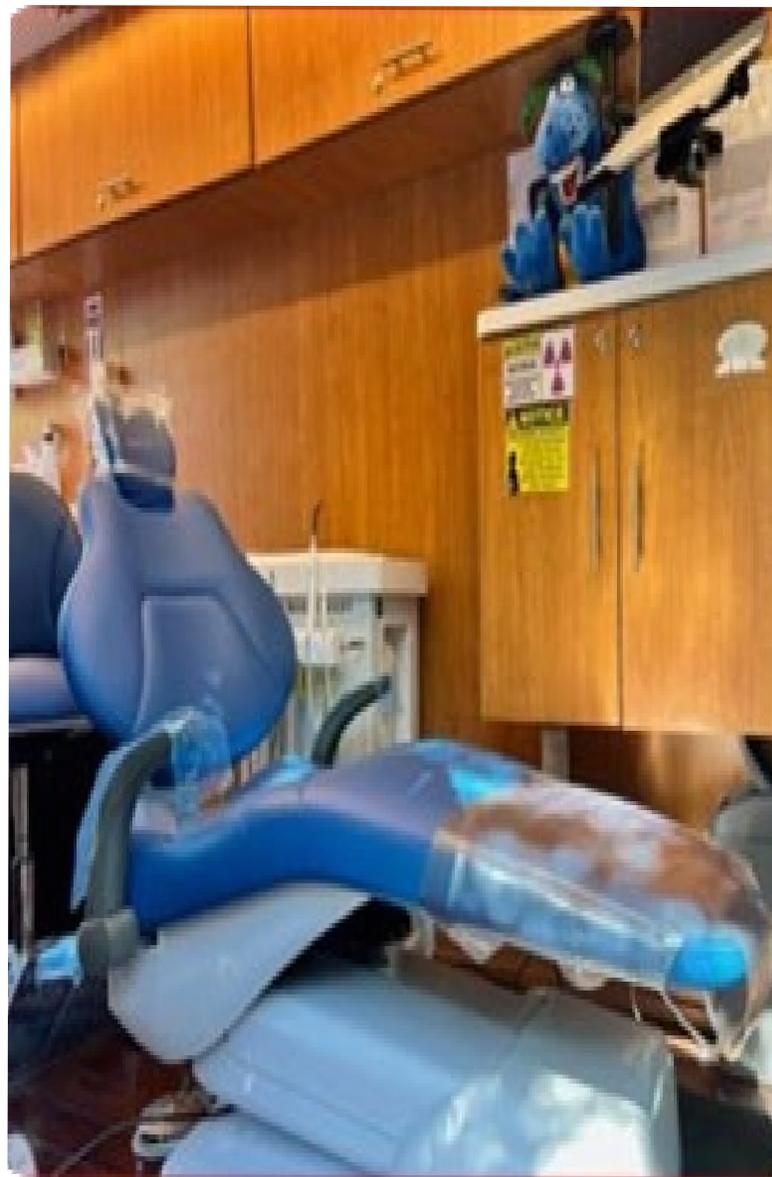
Medi-Cal Dental covers sealants for
children and youths under the age of 21.



Medi-Cal Dental



**smile,
CALIFORNIA™**



Fiscal Intermediary - Dental Business Operations (FI-DBO)

Updates

Upcoming Updates to Medi-Cal Dental Webpage

- » Provider Directory Updates
- » Language Options

Care Coordination

- » Care coordination services allow Medi-Cal members to call and gain access to dental services with the direction and support of our TSC agents, who assist members with:
 - Locating a General Dentist, Specialist Dentist or a Clinic that offers dental services
 - Accessing appointments
 - Language Assistance and American Sign Language Service
 - Transportation Assistance

Why is the Form Impactful

- » Can replace multiple local oral health program software systems
- » School nurses now able to leverage a system
- » Results can report on outcomes for members:
ADV, Preventive, and Treatment.

San Mateo Medi-Cal Dental Fee-for-Service

Updates

Medi-Cal Dental

Plans for Year Ahead

Mobile Digital Platform

- » For Registered Members
- » Access to:
 - A digital ID card
 - Claims history information
- » Offers member and benefit information
- » Allows direct access to support

Medi-Cal Dental Statewide Fact Sheet



Medi-Cal Dental Fee-for-Service (FFS) Provider and Member Outreach

- » Member Outreach
- » Smile, California
- » Provider Outreach

Statewide Medi-Cal Member Outreach

- » 4 Virtual meetings
- » 200 agencies contacted
- » 4,800+ oral health education materials and resources to various organizations
- » 3 social media video series published



Smile, CA Updates

» April to June 2024

- 2,576,576 visits
- 1,720,711 unique users
- 1,329,113 "find a dentist"
- 319,280 downloads

» May to June 2024

- 106,921 new visitors
- 20 new subscribers
- 5,912 pieces of materials distributed to 7 organizations



Provider Outreach Updates

- » 2024 Provider Outreach
 - 5,458 Billing Service Locations: Accepting New Patients
 - Increase of 142
- » Annual Provider Directory Refresh Campaign
 - 6,321 Letters Mailed
- » Provider Recruitment
 - 58 New Service Locations
 - 52 General Dentists, 7 Pedodontists, 3 Certified Orthodontists, 5 Periodontists, 2 Endodontists, 2 Oral Surgeons, 2 RDHAPs
 - 6 Re enrollments and Additional Locations

Provider Trainings and Seminars

- » 15 Basic and Advanced Seminars/Webinars
 - Basic Seminars: 102 Providers Attended
 - Advanced Seminars: 97 Providers Attended
- » Provider Training Schedule
 - 3,254 Visits
 - 941 Unique Visitors

Dental Managed Care (DMC) Updates



Continuous Coverage Requirement: Unwinding

Stakeholder Topics



Open Forum

- » Questions or comments?
- » You may also email dental@dhcs.ca.gov with questions or comments.



**Next Medi-Cal Dental Statewide
Stakeholder Meeting
February 26, 2025**

