

Executive Summary

CalHEERS Feature Release 18.6 deployed on 6/3/2018 contains updates to following:

Key New Features that have been added or modified in this release:

- Interfaces

Key System Updates that have been deployed in this release:

- | | |
|----------------------------|----------------------|
| • eHIT | • Plan Management |
| • Eligibility & Enrollment | • Eligibility |
| • Technology | • Online Application |
| • Notices | • MEDS |
| • Interfaces | |

Key Fixes that have been updated or resolved in this release:

- | | |
|-------------------------------------|----------------------|
| • Enrollment – Financial Management | • Online Application |
| • Eligibility | • Reports |
| | • eHIT |

Alternate Procedures that have been provided with this release:

No Longer in Effect with this release

- None

New with this release

- None

Purpose and Scope

This document describes the content of the CalHEERS Priority Feature Release 18.6. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

Key New Features

The following summarizes the new features included in this release.

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
87156	Change Request	CalHEERS did not send appropriate Notice triggers to SAWS for the generation of notices to individuals discontinued or determined Categorically Ineligible for	<ul style="list-style-type: none"> • CalHEERS now produces and sends Eligibility Evaluation Reasons for the MAGI Medi-Cal individuals determined ineligible or discontinued for MAGI Medi-Cal due to failed SAWS administrative verifications for SSN, SSN Waiver, 	Program Eligibility

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
		the following failed SAWS administrative verifications for SSN, SSN Waiver, Incarceration, Deceased, Residency, Medicare and PAI, CMI or dependency of another MAGI Medi-Cal household member's projected annual or current monthly income.	<p>Incarceration, Deceased, Residency, Medicare and PAI, CMI or dependency of another MAGI Medi-Cal household member's projected annual or current monthly income that is administratively assigned as not verified.</p> <ul style="list-style-type: none"> • Footnotes on <i>Program Eligibility</i> page have been updated for any kind of MAGI Medi-Cal ineligibility or discontinuance. • CalHEERS System has renamed the following LTNA Negative Action Reasons code description labels: <ul style="list-style-type: none"> ○ Written Withdrawal to Requested Withdrawal ○ Requested Disc. - Written to Requested Disc. • CalHEERS has added an Eligibility Evaluation Reason, consumer messaging on the <i>Program Eligibility</i> page and sends Eligibility Evaluation Reason code to SAWS for Parent/Caretaker Relative individuals with an FPL greater than 114% up to and including 138% who are discontinued / ineligible for MAGI Medi-Cal because a dependent child who lives in the home does not have minimum essential coverage (MEC). 	

Key System Updates

The following summarizes the modified features included in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
101091	Change Request	CalHEERS triggered Business Validation 145 for Last Name-only changes made by SAWS	CalHEERS no longer triggers Business Validation 145 for Last Name-only changes made by SAWS.	NA

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		which became the highest cause of EDR failures.		
109936	Change Request	<p>CalHEERS granted Full scope MAGI Medi-Cal to immigrants for PRUCOL Last Category when all the following were true:</p> <ul style="list-style-type: none"> • Immigration Status selected was “Document or status not listed” • Document Type was “Document or status not listed” • Admin passed verification for PRUCOL Last Category • Consumer was otherwise eligible for MAGI Medi-Cal. 	<p>CalHEERS will also grant Full scope MAGI Medi-Cal to immigrants for PRUCOL Last Category when all the following are true:</p> <ul style="list-style-type: none"> • Immigration Status selected is “Document or status not listed” • Any Document Type is selected or Document Type is blank • Administratively verified by SAWS as PRUCOL Last Category • Consumer is otherwise eligible for MAGI Medi-Cal. 	NA
113145	Change Request	When users reported changes to their application, the summary of changes reported were displayed to select a Reason and Event date for all the changes reported on the <i>Sign and Submit Your Changed Application</i> page.	When users report changes to their application, the summary of changes reported are no longer displayed on the <i>Sign and Submit Your Changed Application</i> page.	Sign and Submit Your Changed Application
109954	Change Request	The Authorized Representative link under the More Actions section on the Individual Home page was displayed for a SCR, CEW, Agent, CEC, and PBE only when the consumer had created an account.	The Authorized Representative link under the More Actions section on the Individual Home page is always displayed for a SCR, CEW, Agent, CEC, and PBE.	Individual Home page
94030	Change Request	CalHEERS used attestation provided by consumers either through CalHEERS or SAWS access channels along with the FPL and other verifications to establish benefits for either the MAGI Medi-Cal or Exchange programs. Consumers provide their immigration status and documentation information to	<p>This CR is an enhancement to the supporting inputs and interfaces communicating externally to the Federal Data Services HUB, specific to the verification of non-citizens.</p> <p>Mentioned are the enhancements:</p>	Verify Lawful Presence

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<p>determine their benefits and as verification of their status.</p>	<ul style="list-style-type: none"> • Reordering of consumer attestation of non-citizenship input • Enhance labeling and input validation messaging for the “Alien number / USCIS number” and “Receipt or Card number” fields • Restructure “Receipt or Card Number” field for intuitive Consumer input • Enhance submitted value input to conform to specifications • Enhance CalHEERS submission of consumer information to the FDSH VLP service • The VLP external interface enhancements intends to achieve a higher acceptance rate of verifications for communicated verification of consumer information. <p>A new page named <i>Verify Lawful Presence</i> is introduced which provides information of the electronic request of information to the FSDH VLP service. The page supports SCRs, CEW, as well as other Policy administrators of the joint sponsors programs using CalHEERS with useful information provided by the Federal source.</p>	
115292	Change Request	<p>The SAWS consortia: CalWIN and CIV had access to TM03 testing environment.</p>	<p>The SAWS consortia LRS now has access to utilize the TM03 testing environment along with CalWIN and CIV. The time shifter functionality enables all consortia to utilize the testing environment together.</p>	NA

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			<p>CalHEERS can now run SAWS Batch jobs for a specific CalHEERS case and/or specific date range.</p> <p>CalHEERS can now run the County of Responsibility (COR) enablement (SAW-5000-DD-01) batch job or the IAP Discontinuance (ELG-1004-DD-01) batch job for a specific CalHEERS case and/or specific date range.</p>	
110916	Change Request	<ul style="list-style-type: none"> • CalNOD01ab & CalNOD01c <ul style="list-style-type: none"> ▪ The snippets 797 & 798 were present when SSN was not verified. ▪ The snippet 724 was present in the second page of Getting Help in another Language about a Recent Change You Reported section. ▪ The Getting Help in another Language about a Recent Change You Reported section in the notice had Important information in the mentioned languages <ul style="list-style-type: none"> ○ English ○ Spanish ○ Chinese ○ Vietnamese ○ Korean ○ Tagalog ○ Hmong ○ Russian ○ Armenian ○ Farsi ○ Khmer ○ Arabic 	<ul style="list-style-type: none"> • CalNOD01ab & CalNOD01c <ul style="list-style-type: none"> ▪ The snippets 797 & 798 are suppressed when SSN is not verified. ▪ The snippet 724 is deleted from the second page of Getting Help in another Language about a Recent Change You Reported section. ▪ The Getting Help in another Language about a Recent Change You Reported section in the notice has important information in 4 new languages. Mentioned are the complete list of languages <ul style="list-style-type: none"> ○ English ○ Spanish ○ Chinese ○ Vietnamese ○ Korean ○ Tagalog ○ Hmong ○ Russian ○ Armenian ○ Farsi ○ Khmer ○ Arabic ○ Hindi 	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<ul style="list-style-type: none"> • CalNOD03 <ul style="list-style-type: none"> ▪ The snippets 815 & 817 were present when SSN was not verified. ▪ The Getting Help in another Language about a Recent Change You Reported section in the notice had Important information in the mentioned languages <ul style="list-style-type: none"> ○ English ○ Spanish ○ Chinese ○ Vietnamese ○ Korean ○ Tagalog ○ Hmong ○ Russian ○ Armenian ○ Farsi ○ Khmer ○ Arabic 	<ul style="list-style-type: none"> ○ Japanese ○ Punjabi ○ Thai ▪ The Getting Help in another Language about a Recent Change You Reported section is formatted to fit into 2 pages after adding the 4 new languages. ▪ The non-discriminatory language, section 1557 is inserted at the end of the notice before the Getting Help in another Language about a Recent Change You Reported section. • CalNOD03 <ul style="list-style-type: none"> ▪ The snippets 815 & 817 are suppressed when SSN is not verified. ▪ The Getting Help in another Language about a Recent Change You Reported section in the notice has important information in 4 new languages. Mentioned are the complete list of languages <ul style="list-style-type: none"> ○ English ○ Spanish ○ Chinese ○ Vietnamese ○ Korean ○ Tagalog ○ Hmong ○ Russian ○ Armenian ○ Farsi ○ Khmer ○ Arabic ○ Hindi 	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<ul style="list-style-type: none"> • CalNOD11a & CalNOD11b <ul style="list-style-type: none"> ▪ The notices were triggered when the Remaining Years of Consent = 0 • CalNOD61a, CalNOD61b & CalNOD61c <ul style="list-style-type: none"> ▪ The Getting Help in another Language about a Recent Change You Reported section in the notice had Important 	<ul style="list-style-type: none"> ○ Japanese ○ Punjabi ○ Thai ▪ The Getting Help in another Language about a Recent Change You Reported section is formatted to fit into 2 pages after adding the 4 new languages. ▪ The non-discriminatory language, section 1557 is inserted at the end of the notice before the Getting Help in another Language about a Recent Change You Reported section. • CalNOD11a & CalNOD11b <ul style="list-style-type: none"> ▪ The notices are triggered when the Remaining Years of Consent ≤ 0. • CalNOD12a, CalNOD12b, CalNOD12c & CalNOD12d <ul style="list-style-type: none"> ▪ A new page is inserted at the end of the notice serving dual purpose. One half of the page has non-discriminatory language, section 1557 and the other half has the Getting Help in another Language about a Recent Change You Reported section in all languages. • CalNOD61a, CalNOD61b & CalNOD61c <ul style="list-style-type: none"> ▪ The Getting Help in another Language about a Recent Change You Reported section in the notice has 	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<p>information in the mentioned languages</p> <ul style="list-style-type: none"> ○ English ○ Spanish ○ Chinese ○ Vietnamese ○ Korean ○ Tagalog ○ Hmong ○ Russian ○ Armenian ○ Farsi ○ Khmer ○ Arabic <p>• CalNOD62b (2017)</p> <ul style="list-style-type: none"> ▪ The Getting Help in another Language about a Recent Change You Reported section in the notice had Important information in the mentioned languages 	<p>important information in 4 new languages. Mentioned are the complete list of languages</p> <ul style="list-style-type: none"> ○ English ○ Spanish ○ Chinese ○ Vietnamese ○ Korean ○ Tagalog ○ Hmong ○ Russian ○ Armenian ○ Farsi ○ Khmer ○ Arabic ○ Hindi ○ Japanese ○ Punjabi ○ Thai <ul style="list-style-type: none"> ▪ The Getting Help in another Language about a Recent Change You Reported section is formatted to fit into 2 pages after adding the 4 new languages. ▪ The non-discriminatory language, section 1557 is inserted at the end of the notice before the Getting Help in another Language about a Recent Change You Reported section. <p>• CalNOD62b (2017)</p> <ul style="list-style-type: none"> ▪ The Getting Help in another Language about a Recent Change You Reported section in the notice has important information in 4 new languages. Mentioned 	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<ul style="list-style-type: none"> ○ English ○ Spanish ○ Chinese ○ Vietnamese ○ Korean ○ Tagalog ○ Hmong ○ Russian ○ Armenian ○ Farsi ○ Khmer ○ Arabic 	<p>are the complete list of languages</p> <ul style="list-style-type: none"> ○ English ○ Spanish ○ Chinese ○ Vietnamese ○ Korean ○ Tagalog ○ Hmong ○ Russian ○ Armenian ○ Farsi ○ Khmer ○ Arabic ○ Hindi ○ Japanese ○ Punjabi ○ Thai <ul style="list-style-type: none"> ▪ The Getting Help in another Language about a Recent Change You Reported section is formatted to fit into 2 pages after adding the 4 new languages. ▪ The non-discriminatory language, section 1557 is inserted at the end of the notice before the Getting Help in another Language about a Recent Change You Reported section. ▪ The verbiage in English, Spanish, Chinese, Korean and Vietnamese are updated. <ul style="list-style-type: none"> • CalNOD63 <ul style="list-style-type: none"> ▪ A new page is inserted at the end of the notice serving dual purpose. One half of the page has non- 	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<ul style="list-style-type: none"> • CalNOD64 <ul style="list-style-type: none"> ▪ The Getting Help in another Language about a Recent Change You Reported section in the notice had Important information in the mentioned languages <ul style="list-style-type: none"> ○ English ○ Spanish ○ Chinese ○ Vietnamese ○ Korean ○ Tagalog ○ Hmong ○ Russian ○ Armenian ○ Farsi ○ Khmer ○ Arabic 	<p>discriminatory language, section 1557 and the other half has the Getting Help in another Language about a Recent Change You Reported section in all languages.</p> <ul style="list-style-type: none"> • CalNOD64 <ul style="list-style-type: none"> ▪ The Getting Help in another Language about a Recent Change You Reported section in the notice has important information in 4 new languages. Mentioned are the complete list of languages <ul style="list-style-type: none"> ○ English ○ Spanish ○ Chinese ○ Vietnamese ○ Korean ○ Tagalog ○ Hmong ○ Russian ○ Armenian ○ Farsi ○ Khmer ○ Arabic ○ Hindi ○ Japanese ○ Punjabi ○ Thai ▪ The Getting Help in another Language about a Recent Change You Reported section is formatted to fit into 2 pages after adding the 4 new languages. ▪ The non-discriminatory language, section 1557 is 	

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			<p>inserted at the end of the notice before the Getting Help in another Language about a Recent Change You Reported section.</p> <ul style="list-style-type: none"> • CalNOD65 <ul style="list-style-type: none"> ▪ A new page is inserted at the end of the notice serving dual purpose. One half of the page has non-discriminatory language, section 1557 and the other half has the Getting Help in another Language about a Recent Change You Reported section in all languages. 	
99895	Change Request	The FDSH FARS schema was on version 2.0 (Service ID: H66).	The FDSH FARS schema is updated to version 2.0 (Service ID: H66.1).	NA
93387	Change Request	<p>The Shop and Compare tool did not match the Covered California application.</p> <ul style="list-style-type: none"> • The tool included MAGI Medi – Cal eligible members along with members eligible for APTC/CSR/CCP. E.g. When a user entered details of one child and one adult on the <i>Preview Plans</i> page, the <i>Browse Health Plans</i> page displayed health plans to be browsed for both adult and child. • The <i>My Options</i> page displayed the eligibility details based on the details entered on <i>Preview Plans</i> page but did not display who in the household qualified for which plan. E.g., when a user 	<p>The Shop and Compare tool matches the Covered California application.</p> <ul style="list-style-type: none"> • The tool does not include MAGI Medi – Cal eligible members along with members eligible for APTC/CSR/CCP. E.g. When a user entered details of one child and one adult on the <i>Preview Plans</i> page, the <i>Browse Health Plans</i> page displays health plans to be browsed only for the adult. • The <i>My Options</i> page displays the eligibility details based on the details entered on <i>Preview Plans</i> page along with displaying who in the household qualified for which plan. • The tool is now mobile friendly • There is a Back button on the <i>Tell us about your health care</i> 	Preview Plans My Options Tell us about your health care needs

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<p>entered 1 adult and 1 child, with an income of \$40,000. The <i>My Options</i> page displayed “You may qualify for Free or Low-Cost for Medical” and “You may qualify for Lower Monthly Premium”. But who qualified for “Lower Monthly Premium” and “MAGI Medi-Cal” was not specified.</p> <ul style="list-style-type: none"> • The tool was not mobile friendly. • There was no Back button on the <i>Tell us about your health care needs</i> page for a user to go back to the <i>My Options</i> page and to the <i>Preview Plans</i> page from there to edit details entered. A user had to close the <i>Tell us about your health care needs</i> page and click on the Shop and Compare link on the Coveredca.com. • Users did not have an option to generate and print their customized proposal after going through the Shop & Compare tool. 	<p><i>needs</i> page for a user to go back to the <i>My Options</i> page and to the <i>Preview Plans</i> page from there to edit details entered.</p> <ul style="list-style-type: none"> • Users have an option to generate and print their customized proposal after going through the Shop & Compare tool. 	
41262 (CR 96126)	Defect Fix	EDR”s from the changed County were rejected by CalHEERS.	EDR”s from the changed County are processed successfully by completing the new case linkage in CalHEERS.	NA
36790 (CR 96126)	Defect Fix	The Carry Forward table in AHBX database displayed Null flag after lifting CFS.	The Carry Forward table in AHBX database displays Y flag after lifting CFS.	NA
37296 (CR 96126)	Defect Fix	The MCAP discontinuance did not happen on the last day of the month in which the 60th day	The MCAP discontinues on the last day of the month in which the 60th day following the end of the pregnancy occurs.	NA

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		following the end of the pregnancy occurred.		
43922 (CR 79501)	System Enhancement	When an admin verification status was received from SAWS, CalHEERS generated both new and old EERC.	When an admin verification status is received from SAWS, CalHEERS generates only new EERC.	NA
39488 (CR 96126)	Defect Fix	The DER-U triggered after active renewals displayed November 1 st as run date for the month of October and January and displayed the user in CFS effective from the 1 st of January with CCP/APTC discontinued and eligible for MAGI Med-Cal.	The DER-U triggered after active renewals displays November 1 st as run date for the month of November and January and does not display the user in CFS effective from the 1 st of January with CCP/APTC discontinued and eligible for MAGI Med-Cal.	Na
37992 (CR 96126)	Defect Fix	When an EDR from SAWS was processed in CalHEERS before 15th of January, the users determined eligible had a start date of 1st February.	When an EDR from SAWS is processed in CalHEERS before 15th of January, the users determined eligible have a start date of 1st January.	NA
39530 (CR 96126)	Defect Fix	The MCAP end date displayed in DERs were incorrect.	The MCAP end date displayed in DERs are correct.	NA
43869 (CR 79501)	System Enhancement	A MAGI Medi-Cal eligible adult was determined ineligible even when the dependent child (non-applicant) was attested to have MEC.	A MAGI Medi-Cal eligible adult is determined eligible when the dependent child (non-applicant) is attested to have MEC.	NA
39079 (CR 111527)	System Enhancement	The <i>Review Household Income</i> page displayed income in the following format \$0.00 Year and blank space was displayed for no income.	The <i>Review Household Income</i> page displays income in the following format \$0.00/ Year and no income as \$0.	Review Household Income
39119 (CR 111527)	System Enhancement	The <i>Review Household Income</i> page did not display the individual income for all the household members.	The <i>Review Household Income</i> page displays the individual income for all the household members.	Review Household Income
39363 (CR 79501)	System Enhancement	The <i>Program Transition Override</i> page displayed in English for a Spanish user.	The <i>Program Transition Override</i> page displays in Spanish for a Spanish user.	Program Transition Override

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
41047 (CR 96126)	Defect Fix	Days in CFS displayed negative values in the AHBX database.	Days in CFS does not displays negative values in the AHBX database.	NA
42315 (CR 93908)	System Enhancement	The link to Secure Mailbox under the Actions header on the Individual Home page read Secured Mailbox .	The link to Secure Mailbox under the Actions header on the Individual Home page reads Secure Mailbox .	Individual Home page
41409 (CR 96126)	Defect Fix	The transaction HX18 for a case with US Citizenship populated with only #2081 data element (Citizenship Verification).	The transaction HX18 for a case with US Citizenship now defaults #2091 data element (Location Country Code) to with "ZZ" when #2081 data element populated.	NA

Key Fixes

The following summarizes the key defect fixes implemented in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
42300	Defect Fix	The Termination Reason under the Member Details tab was not updated on the <i>Enrollment History</i> page.	The Termination Reason under the Member Details tab is updated on the <i>Enrollment History</i> page.	Enrollment History
41941	Defect Fix	Transaction IND56 terminated the enrollment in GI database but did not update AHBX database resulting in the Coverage End Dates to be out of sync.	Transaction IND56 terminates the enrollment in both GI & AHBX database resulting in the Coverage End Dates to be in sync.	NA
42028	Defect Fix	The PBPS decrypt batch jobs (GIA-1000-DC-01) did not place the decrypt files in the PBP response process input folder.	The PBPS decrypt batch jobs (GIA-1000-DC-01) places the decrypt files in the PBP response process input folder.	NA
43802	Defect Fix	EDR's with eligible APTC members returned an exception error message.	EDR's with eligible APTC members are processed successfully.	NA
44266	Defect Fix	The outbound 834 EDI batch job placed the 834 files in incorrect OAG outbound folder resulted in sending 834 files of one carrier to another.	The outbound 834 EDI batch job places the 834 files in the correct OAG outbound folder resulting in sending 834 files to the correct carrier.	NA
43282	Defect Fix	The Plan Selection Date field in the <i>Plan Selection Date</i> popup on the <i>Next, You Can Enroll Each Group in</i>	The Plan Selection Date field in the <i>Plan Selection Date</i> popup on the <i>Next, You Can Enroll Each Group in</i>	Next, You Can Enroll Each

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<i>a Plan</i> page allowed to enter a date before the application date manually.	<i>a Plan</i> page does not allow to enter a date before the application date.	Group in a Plan
44283	Defect Fix	Clicking on the Continue button in the <i>You're Leaving Our Website</i> popup on the <i>Next, You Can Enroll Each Group in a Plan</i> displayed a We Apologize message for LA Care carrier.	Clicking on the Continue button in the <i>You're Leaving Our Website</i> popup on the <i>Next, You Can Enroll Each Group in a Plan</i> displays the carrier payment page.	Next, You Can Enroll Each Group in a Plan
43279	Defect Fix	The <i>Your Enrollment is Complete</i> page incorrectly displayed when dental plan selection was pending.	The <i>Your Enrollment is Complete</i> page displays when all the members in the Household are enrolled and the payment is complete.	Your Enrollment is Complete
43649	Defect Fix	The newborns without SSN were determined Conditionally Eligible for CCHIP.	The newborns without SSN are determined Eligible for CCHIP.	NA
43671	Defect Fix	The CB (Not Verified PAI verification is needed because CMI is over MAGI limit) EERC (Eligibility Evaluation Reason Code) was not displayed in DER-C.	The CB EERC is displayed in DER-C.	NA
44328	Defect Fix	Aid code was missing in DER-C after lifting Soft Pause.	Aid code is present in DER-C after lifting Soft Pause.	NA
39766	Defect Fix	Clicking on the Next button after pressing the F5 key on the <i>Add Household Member</i> page did not navigate any further.	Clicking on the Next button after pressing the F5 key on the <i>Add Household Member</i> page displays the What is [Household Member Name] sex? Question on the <i>Add Household Member</i> page.	Add Household Member
39962	Defect Fix	Clicking on the Start New Application link on the <i>Agent Portal</i> page displayed broken classic home page before displaying the Single Streamlined Application Individual Home page.	Clicking on the Start New Application link on the <i>Agent Portal</i> page displays the Single Streamlined Application Individual Home page.	Agent Portal
43234	Defect Fix	Clicking on the Back button in the <i>Confirm Identity</i> popup on the <i>Apply for Health Insurance</i> page	Clicking on the Back button in the <i>Confirm Identity</i> popup on the <i>Apply for Health Insurance</i> page	Apply for Health Insurance

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		displayed a blank Primary Contact – Name section on the same page.	displays the Primary Contact – Name section with previously entered data.	
43235	Defect Fix	Clicking on the Back button in the <i>Confirm Identity</i> popup on the <i>Apply for Health Insurance</i> page navigated the user to the second screen of <i>Apply for Health Insurance</i> page.	Clicking on the Back button in the <i>Confirm Identity</i> popup on the <i>Apply for Health Insurance</i> page navigates the user to the first screen of <i>Apply for Health Insurance</i> page.	Apply for Health Insurance
42456	Defect Fix	The <i>Identity Confirmation Failed</i> popup on the <i>Apply for Health Insurance</i> page incorrectly displayed the Submit the Application button instead of the Continue button.	The <i>Identity Confirmation Failed</i> popup on the <i>Apply for Health Insurance</i> page correctly displays the Continue button.	Apply for Health Insurance
44025	Defect Fix	The <i>Confirm Identity</i> popup on the <i>Apply for Health Insurance</i> page did not display the referral ID.	The <i>Confirm Identity</i> popup on the <i>Apply for Health Insurance</i> page displays the referral ID.	Apply for Health Insurance
43386	Defect Fix	The View Enrollment for drop down values displayed year 2015 and 2016 on the <i>Choose Enrollment Groups</i> page.	The View Enrollment for drop down values displays year 2017 and 2018 on the <i>Choose Enrollment Groups</i> page.	Choose Enrollment Groups
41786	Defect Fix	Clicking on the Manage Delegate links under the More Actions section on the Individual Home page displayed the <i>We Apologize</i> popup.	Clicking on the Manage Delegate links under the More Actions section on the Individual Home page displays the <i>Manage Delegates</i> page.	Individual Home page
43686	Defect Fix	Clicking on the View Past Application link under the More Actions section on the Individual Home page displayed a <i>We Apologize</i> error message.	Clicking on the View Past Application link under the More Actions section on the Individual Home page displays the <i>Application History</i> page.	Individual Home page
44040	Defect Fix	When an MCIEP admin clicked on the Authorized Representative link under More Actions section on the Individual Home page, the <i>We Apologize</i> popup displayed.	When an MCIEP admin clicks on the Authorized Representative link under More Actions section on the Individual Home page, the <i>Authorized Representative</i> page displays.	Individual Home page
40758	Defect Fix	Clicking on the Confirm button in the <i>Updates are required for [Household Member Name]</i> popup	Clicking on the Confirm button in the <i>Updates are required for [Household Member Name]</i> popup	Individual Information Menu

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		on the <i>Individual Information Menu</i> page displayed the <i>We Apologize</i> popup.	on the <i>Individual Information Menu</i> page closes the popup and displays the <i>Individual Information Menu</i> page.	
43897	Defect Fix	Upon disabling CSS, the <i>Individual Information Menu</i> page displayed the Start button as a link and JAWS read Review link as a button.	Upon disabling CSS, the <i>Individual Information Menu</i> page displays the Start button as a button and JAWS reads Review link as a link.	Individual Information Menu
28171	Defect Fix	Clicking on the Log In button after entering the Username and Password details on the <i>Log In or Create an Account to Get Covered</i> page displayed the <i>We Apologize</i> popup.	Clicking on the Log In button after entering the Username and Password details on the <i>Log In or Create an Account to Get Covered</i> page displays the Individual Home page.	Log In or Create an Account to Get Covered
43728	Defect Fix	<ul style="list-style-type: none"> The Send Text button on the <i>Login Assistance – Register Email and Cell Phone Number</i> page was grayed out even after entering the cell phone number. Entering the One Time Passcode after 15 minutes in the Enter One Time Passcode field on the <i>Login Assistance – Register Email and Cell Phone Number</i> page did not display the validation message. 	<ul style="list-style-type: none"> The Send Text button on the <i>Login Assistance – Register Email and Cell Phone Number</i> page is enabled after entering the cell phone number. Entering the One Time Passcode after 15 minutes in the Enter One Time Passcode field on the <i>Login Assistance – Register Email and Cell Phone Number</i> page displays the following validation message “The One Time Passcode is invalid. Please check your email and re-enter the One Time Passcode”. 	Login Assistance – Register Email and Cell Phone Number
44055	Defect Fix	The <i>Manual Verification</i> page displayed the Verification Status of the mentioned Attribute Description (Lawful Presence, Five Year Bar Exempt/Five Year Bar Met & Qualified Non-Citizen) as Not Verified but not greyed out when a user Reported a Change to the citizenship status from being a Non- U.S Citizen to a U.S Citizen.	The <i>Manual Verification</i> page displays the Verification Status of the mentioned Attribute Description (Lawful Presence, Five Year Bar Exempt/Five Year Bar Met & Qualified Non-Citizen) as Not Verified and greyed out when a user Reports a Change to the citizenship status from being a Non- U.S Citizen to a U.S Citizen.	Manual Verification

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
43651	Defect Fix	The second DERU triggered after Reporting a Change to document type incorrectly persisted the old alien number.	The second DERU triggered after Reporting a Change to document type does not persist the old alien number.	NA
44215	Defect Fix	EDR's issued after reporting changes returned an exception error.	EDR's issued after reporting changes are processed successfully.	NA
44256	Defect Fix	MEDS received a very high volume of duplicate HX40 transactions.	MEDS receives a limited volume of duplicate HX40 transactions.	NA
43218	Defect Fix	The Not Eligible section on the <i>Program Eligibility</i> page did not display the description.	<p>The Not Eligible section on the <i>Program Eligibility</i> page displays the mentioned description.</p> <p>“The change you told us about cannot be applied to your <previous year> health coverage because the year is almost over. If you would like these changes to be applied to <current year>, please:</p> <ol style="list-style-type: none"> 1) Click the "Log Out" button 2) Log back into your account 3) Click on Report a Change for <current year> from your account home page 4) Enter any additional changes you want applied to <current year> 5) Then click Continue 6) Then click Submit for <current year>” 	Program Eligibility
43292	Defect Fix	The Eligibility determination factors section on the <i>Program Eligibility</i> page did not display the mentioned text You were previously enrolled in the Medi-Cal Access Program and chose to switch to Medi-Cal during your pregnancy when a user switched to Medi-Cal from MCAP.	The Eligibility determination factors section on the <i>Program Eligibility</i> page displays the mentioned text You were previously enrolled in the Medi-Cal Access Program and chose to switch to Medi-Cal during your pregnancy when a user switches to Medi-Cal from MCAP.	Program Eligibility
43917	Defect Fix	Clicking on the Continue button after entering a password containing either [or / special	Clicking on the Continue button after entering a password containing either [or / special	Reset Your Password

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		character on the <i>Reset Your Password</i> page displayed the <i>We Apologize</i> popup.	character on the <i>Reset Your Password</i> page displays the Individual Home page.	
42643	Defect Fix	Clicking on the View Home button on the <i>Search Individual</i> page displayed the <i>We Apologize</i> popup.	Clicking on the View Home button on the <i>Search Individual</i> page displays the Individual Home page.	Search Individual
43459	Defect Fix	Clicking on either View Home or View Case button on the <i>Search Individual</i> page displayed the <i>We Apologize</i> popup.	Clicking on either View Home or View Case button on the <i>Search Individual</i> page displays the Individual Home page or <i>Application History</i> page accordingly.	Search Individual
41371	Defect Fix	Clicking on any of the household members' avatar on the <i>Select any household members who are an American Indian or Alaska Native</i> page displayed the <i>We Apologize</i> popup.	Clicking on any of the household members' avatar on the <i>Select any household members who are an American Indian or Alaska Native</i> page displays more questions related to American Indian/ Alaska Native on the same page.	Select any household members who are an American Indian or Alaska Native
43630	Defect Fix	The ENROLLEE_STATUS column in the DW_ENRLEE table were not updated correctly. Impacted Attributes: N/A Impacted SA: Enrollee SA	The ENROLLEE_STATUS column in the DW_ENRLEE table are updated correctly.	NA
43734	Defect Fix	The Amounts and Percentages were rounded off and displayed as integers in the Truven report. Impacted Attributes: N/A Impacted SA: N/A	The Amounts and Percentages are displayed as decimals in the Truven report.	NA
43829	Defect Fix	The SAWSAdministrativeVerifications with INC = N in an EDR was incorrectly responded as	The SAWSAdministrativeVerifications with INC = N in an EDR is correctly responded as	NA

CalHEERS Release Notes

Release 18.6

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		SAWSAdministrativeVerifications with INC = Y in the DER.	SAWSAdministrativeVerifications with INC = N in the DER.	
43499	Defect Fix	SAWS batch job (SAW-2000-DD-16) returned an exception error.	SAWS batch job (SAW-2000-DD-16) completes successfully.	NA

Alternate Procedures

Summary of Alternate Procedures

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
None			

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

#	New Alternate Procedures	Ref ID	Planned Release
None			

Glossary

Acronym	Full Form
ABE	Accenture Billing Engine
ADA	Americans with Disabilities Act
AHBX	Accenture Health Benefit Exchange
AI	American Indian
ALM	Application Lifecycle Management
AN	Alaskan Native
APTC	Advance Premium Tax Credits
BOB	Book of Business

Acronym	Full Form
IRS	Internal Revenue System
ISO	Information Security Officer
IVR	Interactive Voice Response
JAWS	Job Access with Speech (JAWS is a computer screen reader program for Microsoft Windows that allows blind and visually impaired users to read the screen either with a text-to-speech output or by a Refreshable Braille display)
LFP	Lawful Presence
LV	Life event needs verification
MCAP	Medi-Cal Access Program
MCIEP	Medi-Cal Inmate Eligibility Program

CalHEERS Release Notes

Release 18.6

Acronym	Full Form
BPM	Business Process Management
BRE	Business Rules Engine
CCHCS	California Correctional Health Care Services
CCHIP	County Children’s Health Initiative Program
CCP	Covered California Programs
CDCR	California Department of Corrections and Rehabilitation
CEC	Certified Enrollment Counselor
CEE	Certified Enrollment Entities
CEW	County Eligibility Worker
CFS	Carry Forward Status
CIN	Client Index Number
CMI	Current Monthly Income
CMS	Centers for Medicare & Medicaid Services
COR	County of Responsibility
CR	Change Requests
CSR	Cost Share Reduction
CSS	Cascading Style Sheets (CSS is a style sheet language used for describing the look and formatting of a document written in a markup language)
CSV	Comma Separated Value
DER	Determination of Eligibility Response
DHCS	Department of Health Care Services
DWH	Data Warehouse
ECM	Electronic Content Management System
EDD	Employment Development Department
EDI	Electronic Data Interchange
EDR	Eligibility Determination Request
EERC	Eligibility Evaluation Reason Code
EPO	Exclusive Provider Organization
ESI	Employer Sponsored Insurance
ETL	Extract, Transform and Load
FDSH	Federal Data Services Hub

Acronym	Full Form
MEC	Minimal Essential Coverage
MEDS	Medi-Cal Eligibility Determination System
MNE	Manual Eligibility
NHELP	National Health Law Program
NIST	National Institute of Standards and Technology
NMEC	Non-MAGI MEC AID Code
NQI	New Qualified Immigrants
OBIEE	Oracle Business Intelligence Enterprise Edition
OPA	Oracle Policy automation
PAI	Projected Annual Income
PBE	Plan Based Enroller
PBPS	Pitney Bowes Presort Services
PDF	Portable Document Format
PLR	Policy Level Reporting
QDP	Qualified Dental Plan
QHP	Qualified Health Plan
RDP	Registered Domestic Partner
ROP	Reasonable Opportunity Period
RTC	Rational Team Concert
SA	Subject Area
SAWS	Statewide Automated Welfare Systems
SCIN	Statewide Client Index Number
SCR	Service Centre Representative
SFTP	Secured File Transfer Protocol
SIR	Service Investigation report
SLCSP	Second Lowest cost silver plan
SNOW	Service Now
SQL	Structure Query Language
SSA	Social Security Administration
SSN	Social Security Number

CalHEERS Release Notes

Release 18.6

Acronym	Full Form
FIPS	Federal Information Processing Standard
FPL	Federal Poverty Level
FTB	Franchise Tax Board
FTI	Federal Tax Information
FTR	Failure to Reconcile
GI	Get Insured
IAP	Insurance Affordability Programs
ICT	Inter County Transfer
IDD	Interface Definition Document
IMM	Immigrant

Acronym	Full Form
STNA	Short Term Negative Action
UAT	User Acceptance Test
UPW	Unplanned Pregnant Woman
URL	Uniform Resource Locator
USPS	United States Postal Service
VLP	Verify Lawful Presence
WAT	Web Accessibility Toolbar
WCC	Web Center Content
WP	Work Products
WSDL	Web Services Descriptor Language