



State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
Governor

January 21, 2014

Medi-Cal Eligibility Division Informational Letter: I 14-07

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY ADMINISTRATIVE OFFICERS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: County Compliance with CalHEERS Information Transmittals (CITs)

The Department of Health Care Services (DHCS) is a sponsor of the California Healthcare Eligibility, Enrollment, and Retention System (CalHEERS) and provides policy instruction and guidance to CalHEERS staff and developers. This instruction and guidance is reflected in the CITs provided to counties from the CalHEERS support team. These CITs may or may not be coupled with formal guidance from DHCS or the Statewide Automated Welfare Services (SAWS).

Counties are instructed to read and treat each CalHEERS CIT as official guidance from DHCS similarly to how guidance released by DHCS, in the form of Medi-Cal Eligibility Division Informational Letters and All County Welfare Director Letters, is to be treated. CalHEERS releases CITs to specified county and consortia staff who ensure appropriate distribution of the notices and related information.

If you have any questions, please contact Crystal Haswell by phone at (916) 552-9542 or by email at Crystal.Haswell@dhcs.ca.gov.

Original Signed By

Tara Naisbitt, Chief
Medi-Cal Eligibility Division