CalEVV SPOTLIGHT

CALIFORNIA ELECTRONIC VISIT VERIFICATION

Now That You Registered for CalEVV – What's Next?

Complete Mandatory Training!

Use the CalEVV Identifier received via email from Sandata to register for the Learning Management System (LMS) training.

- Locate the email sent to you from donotreply@sandata.com and click on the LMS training link.

- Log in and complete the self-paced course(s). They only take about 30-60 minutes!

- Can't find the email? Call or contact Sandata Support team at CACustomerCare@sandata.com to get a new email sent to you.

NOTE: Even if you registered months back, you still must complete the 1-2 applicable courses to receive your credentials to access the CalEVV system.

CalEVV Learning Management System Walkthroughs

Join us for our June Office Hours...

Monday, June 10 | 11-12 noon
Register Here

Friday June 21 | 3-4 pm
Register Here

Monday, June 24 | 1-2 pm
Register Here

Navigate the LMS with ease and get step-by-step instructions on how to access your training!

RESOURCES

Here are some helpful links to get you started!

DHCS CalEVV website

Self-Registration Quick Reference Guide

CalEVV Provider Self-Registration Portal

Provider Types and Codes

Need Assistance?

For program policy questions, contact EVV@dhcs.ca.gov.

For CalEVV Technical Support, contact 1-855-943-6070 or CACustomerCare@sandata.com.

DHCS
CALIFORNIA DEPARTMENT OF
HEALTH CARE SERVICES

Questions? E-mail us at: EVV@dhcs.ca.gov