

## DHCS Responses to Follow-Up Items from November 1, 2017

| Agenda Item/Topic  | DHCS Response  | DHCS Follow-Up   |
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| <p><b>Updates</b></p> <p><i>Ron DiLuigi:</i> Is everything on target for the California Children’s Services (CCS) transitions?</p>   | <p><i>Jennifer Kent, DHCS:</i><br/>We are still continuing to move along with the CCS transitions. The first counties and plans targeted to go live – in July 2018 and January 2019 – are on track. We released plan readiness documents and we’re working on notices. We can share those draft documents. We’re working with the counties and health plans around data transfers.</p> | <p><b>The initial transitioning plans are scheduled for a ‘no sooner than’ July 2018 go live.</b></p> <p><b>The Whole-Child Model implementation timeline can be found here:</b><br/> <a href="http://www.dhcs.ca.gov/services/ccs/Documents/ImplementationTimeline.pdf">http://www.dhcs.ca.gov/services/ccs/Documents/ImplementationTimeline.pdf</a></p> <p><b>DHCS is developing 60- and 30-day notices. Final versions will be shared for posting to the DHCS webpage as they are made final.</b></p>   |
| <p><b>Dental No-Show Rates</b></p> <p><i>Diana Vega:</i> There’s a lack of transparency from the parents’ perspective in terms of what the program covers. You rely on the staff to tell you whether or not certain procedures are covered. If there’s a handout or a booklet on what exactly is covered for each plan, that would be helpful.</p> | <p><i>Jennifer Kent, DHCS:</i><br/>We can provide that for both dental managed care and dental FFS as a follow-up item.</p>  | <p><b>The full Denti-Cal dental benefits are listed in the Dental Beneficiary Handbook, posted on the Denti-Cal website in <a href="#">English</a> and <a href="#">Spanish</a>.</b></p> <p><b>Additionally, if you are uncertain of the type of dental services available, you can call the Beneficiary Customer Service line at 1-800-322-6384.</b></p> <p><b>If you live in Sacramento County you will need to enroll in Dental Managed Care (DMC) and will see a dentist through a dental managed care plan. If you live in Los Angeles County you can choose to remain in Denti-Cal or enroll in DMC. The DMC plans have posted their updated member handbooks on their websites. <a href="#">Access</a>, <a href="#">Liberty</a>, and <a href="#">Health Net</a>.</b></p> |