

Plan Name	Plan Enrollment	HCO	QOC	HCP	EDU	COC	ELG	OHC	PRV	MISC	Total Issues	Total Cases	Percent of Total Issues
No Plan - FFS		1,980	1	18	222	1	221	97	11	221	2,772	2,660	31.36%
Unknown/Unspecified Plan		14	2	15	8	0	9	2	2	61	113	74	1.28%
Aetna Better Health of California	15,285	31	0	2	3	0	1	2	0	1	40	38	0.45%
Alameda Alliance for Health	255,189	94	0	5	24	0	13	12	5	2	155	166	1.75%
AltaMed Health Services Corporation	2,561	2	0	0	0	0	0	0	0	0	2	3	0.02%
Anthem Blue Cross Partnership Plan	743,895	368	0	26	52	3	19	16	12	12	508	553	5.75%
Anthem Blue Cross Cal MediConnect	5,284	1	0	0	0	0	1	0	0	0	2	1	0.02%
Brandman Centers for Senior Care	244	0	0	0	0	0	0	0	0	0	0	0	0.00%
Cal Viva Health	359,540	62	0	7	8	0	7	4	1	5	94	102	1.06%
California Health and Wellness Plan	198,542	142	0	6	17	0	14	1	1	2	183	191	2.07%
CalOptima	743,138	206	0	16	59	1	33	9	1	9	334	349	3.78%
Blue Shield of California Promise Health Plan	81,926	46	0	0	2	0	2	4	0	2	56	54	0.63%
Blue Shield of California Promise Health Plan Cal MediConnect	4,824	5	0	0	1	0	0	0	0	0	6	4	0.07%
CenCal Health	177,487	27	0	3	8	0	2	0	1	4	45	46	0.51%
Center for Elders Independence	759	0	0	0	0	0	0	0	0	0	0	0	0.00%
Central California Alliance for Health	342,299	75	0	2	5	1	3	2	0	0	88	118	1.00%
Innovative Integrated Health, Inc.	640	0	0	0	0	0	0	0	0	0	0	0	0.00%
Communicare Advantage Cal MediConnect	6,029	1	1	0	0	0	0	0	0	1	3	4	0.03%
Community Health Group Partnership	259,397	50	0	2	5	0	0	6	0	6	69	71	0.78%
Contra Costa Health Plan	178,678	63	0	4	8	0	3	2	1	1	82	88	0.93%
Family Mosaic Project	31	2	0	0	0	0	0	0	0	0	2	2	0.02%
Gold Coast Health Plan	197,427	76	0	6	17	0	7	4	0	7	117	123	1.32%
Health Net Cal MediConnect	10,324	8	0	0	2	0	0	0	0	2	12	11	0.14%
Health Net Community Solutions, Inc.	1,411,282	629	0	18	59	2	52	15	14	32	821	877	9.29%
Health Plan of San Joaquin	341,560	81	1	5	6	0	10	0	1	4	108	118	1.22%
Health Plan of San Mateo	103,758	42	0	1	4	1	1	0	0	1	50	61	0.57%
Health Plan of San Mateo Cal MediConnect	8,777	77	0	0	0	0	0	0	0	0	77	74	0.87%
Humboldt Senior Resource Center, Inc	171	0	0	0	0	0	0	0	0	0	0	0	0.00%
Inland Empire Health Plan	1,231,077	823	0	19	133	0	134	23	4	32	1,168	1,176	13.22%
Inland Empire Health Plan Dual Choice Cal MediConnect	26,450	13	0	0	2	0	1	0	0	0	16	15	0.18%

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InnovAge PACE	661	1	0	0	0	0	0	0	0	0	1	1	0.01%
Kern Family Health Care	256,572	62	0	2	11	0	8	3	0	1	87	85	0.98%
KP Cal LLC	147,861	107	0	4	20	0	17	1	0	9	158	153	1.79%
L.A. Care Health Plan	2,034,008	506	0	51	106	2	68	20	12	43	808	897	9.14%
L.A. Care Health Plan Cal MediConnect	15,421	16	0	0	4	0	0	0	1	0	21	18	0.24%
Molina Dual Options Cal MediConnect	7,615	4	0	0	0	0	0	0	1	0	5	5	0.06%
Molina Healthcare Of California Partner	432,503	366	1	12	18	0	14	6	8	11	436	429	4.93%
On Lok Lifeways	1,571	0	0	0	0	0	0	0	0	0	0	0	0.00%
OneCare Connect Cal MediConnect	13,976	6	0	1	1	0	1	0	0	0	9	6	0.10%
Partnership HealthPlan of California	551,809	139	0	12	40	1	20	2	7	11	232	263	2.63%
Positive Healthcare (a.k.a. AIDS Healthcare Foundation)	600	0	0	0	0	0	0	0	0	0	0	0	0.00%
Rady Children's Hospital CCS Demonstration	365	0	0	0	1	0	0	0	0	0	1	3	0.01%
San Diego PACE	434	0	0	0	0	0	0	0	0	0	0	0	0.00%
San Francisco Health Plan	127,620	41	0	0	12	0	5	1	0	3	62	61	0.70%
Santa Clara Family Health Plan	242,643	46	0	4	11	1	1	1	0	3	67	75	0.76%
Santa Clara Family Health Cal MediConnect	7,571	0	0	1	2	0	1	0	0	0	4	5	0.05%
Senior Care Action Network (SCAN)	13,403	6	0	1	1	0	0	0	0	0	8	9	0.09%
Sutter Senior Care	334	0	0	0	0	0	0	0	0	0	0	0	0.00%
United Healthcare Community Plan of California	10,202	12	0	0	2	0	1	1	0	0	16	16	0.18%
Total	10,561,541	6,218	6	243	872	13	668	233	83	486	8,822	8,989	100.00%

HCO - Enrollment/Disenrollment
QOC - Quality of Care
HCP - Health Care Plan Issues

EDU - Education & Outreach
COC - Continuity of Care
ELG - Eligibility

OHC - Other Health Coverage
PRV - Plan Subcontractor/Provider Issues
MISC - Miscellaneous Issues