

Plan Name	Plan Enrollment	HCO	QOC	HCP	EDU	COC	ELG	OHC	PRV	MISC	Total Issues	Total Cases	Percent of Total Issues
No Plan - FFS		2,260	2	41	146	1	233	105	10	263	3,061	2,840	30.95%
Unknown/Unspecified Plan		12	0	6	2	0	12	3	1	97	133	101	1.34%
Aetna Better Health of California	2,686	21	0	0	1	0	0	0	0	0	22	18	0.22%
Alameda Alliance for Health	262,192	135	0	1	17	0	14	2	0	7	176	162	1.78%
AltaMed Health Services Corporation	67,251	38	0	0	2	0	1	3	0	0	44	44	0.44%
Anthem Blue Cross Partnership Plan	767,234	481	2	27	72	1	17	14	5	24	643	610	6.50%
Anthem Blue Cross Cal MediConnect	2,743	1	0	0	0	0	0	0	0	0	1	3	0.01%
Brandman Centers for Senior Care	226	0	0	0	0	0	0	0	0	0	0	0	0.00%
Cal Viva Health	362,209	95	0	4	13	0	8	7	1	0	128	120	1.29%
California Health and Wellness Plan	195,676	105	1	3	15	0	4	1	0	6	135	134	1.37%
CalOptima	766,147	224	2	9	38	3	34	18	1	15	344	378	3.48%
Care 1st Partner Plan, LLC	83,941	41	0	1	4	0	3	1	0	1	51	49	0.52%
Care 1st Cal MediConnect	5,363	2	0	0	0	0	0	0	0	0	2	3	0.02%
CareMore Cal MediConnect	3,502	4	0	0	0	0	0	0	0	0	4	3	0.04%
CenCal Health	178,802	41	0	2	6	1	4	1	1	4	60	65	0.61%
Center for Elders Independence	696	0	0	0	0	0	0	0	0	0	0	0	0.00%
Central California Alliance for Health	351,759	98	0	1	11	0	8	2	1	4	125	133	1.26%
Central Valley Medical Services Corp	448	0	0	0	0	0	0	0	0	0	0	0	0.00%
Communicare Advantage Cal MediConnect	5,623	1	0	0	0	0	0	0	0	0	1	1	0.01%
Community Health Group Partnership	277,413	50	0	0	5	0	3	5	0	3	66	63	0.67%
Contra Costa Health Plan	181,793	83	1	5	13	0	7	3	0	6	118	101	1.19%
Family Mosaic Project	26	2	0	0	0	0	0	0	0	0	2	0	0.02%
Gold Coast Health Plan	201,361	110	0	4	25	2	9	15	0	4	169	173	1.71%
Health Net Cal MediConnect	13,252	11	0	2	2	0	2	0	0	1	18	14	0.18%
Health Net Community Solutions, Inc.	1,492,530	680	3	36	73	0	26	11	8	43	880	986	8.90%
Health Plan of San Joaquin	348,590	118	0	2	18	0	5	5	0	7	155	148	1.57%
Health Plan of San Mateo	111,284	32	0	1	1	1	1	0	0	0	36	38	0.36%
Health Plan of San Mateo Cal MediConnect	9,022	5	0	0	1	0	0	0	0	1	7	5	0.07%
Humboldt Senior Resource Center, Inc	140	0	0	0	0	0	0	0	0	0	0	0	0.00%
Inland Empire Health Plan	1,227,718	996	0	26	84	1	78	38	3	29	1,255	1,216	12.69%

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Inland Empire Health Plan Dual Choice Cal MediConnect	24,738	22	0	0	2	0	4	0	0	0	28	26	0.28%
InnovAge PACE	446	1	0	0	0	0	0	0	0	0	1	1	0.01%
Kern Family Health Care	252,519	78	1	2	2	1	6	4	0	3	97	104	0.98%
KP Cal LLC	146,194	140	0	5	21	0	5	5	0	6	182	161	1.84%
L.A. Care Health Plan	2,071,603	647	4	61	101	4	53	26	6	57	959	1,032	9.70%
L.A. Care Health Plan Cal MediConnect	15,048	13	0	2	0	0	0	0	0	0	15	15	0.15%
Molina Dual Options Cal MediConnect	8,684	7	0	0	0	0	0	0	0	0	7	6	0.07%
Molina Healthcare Of California Partner	461,938	381	1	13	33	2	17	19	3	15	484	446	4.89%
On Lok Lifeways	1,453	0	0	0	0	0	0	0	0	0	0	0	0.00%
OneCare Connect Cal MediConnect	14,658	2	0	0	0	0	0	0	0	0	2	2	0.02%
Partnership HealthPlan of California	565,479	180	1	14	47	0	13	3	1	12	271	273	2.74%
Positive Healthcare (a.k.a. AIDS Healthcare Foundation)	667	3	0	0	0	0	0	0	0	0	3	3	0.03%
Rady Children's Hospital CCS Demonstration	0	0	0	0	0	0	0	0	0	0	0	0	0.00%
San Francisco Health Plan	131,367	51	0	1	6	0	0	2	0	1	61	59	0.62%
Santa Clara Family Health Plan	255,776	62	0	8	7	0	1	2	0	6	86	90	0.87%
Santa Clara Family Health Cal MediConnect	7,145	2	0	0	0	0	1	0	0	0	3	3	0.03%
Senior Care Action Network (SCAN)	13,284	5	0	0	0	0	0	0	0	0	5	4	0.05%
Sutter Senior Care	281	0	0	0	0	0	0	0	0	0	0	0	0.00%
United Healthcare Community Plan of California	6,174	44	0	1	2	0	1	0	0	2	50	52	0.51%
Total	10,890,907	7,240	18	277	768	17	569	295	41	615	9,840	9,633	100.00%

HCO - Enrollment/Disenrollment  
QOC - Quality of Care  
HCP - Health Care Plan Issues

EDU - Education & Outreach  
COC - Continuity of Care  
ELG - Eligibility

OHC - Other Health Coverage  
PRV - Plan Subcontractor/Provider Issues  
MISC - Miscellaneous Issues