

| Plan Name | Plan Enrollment | HCO | QOC | HCP | EDU | COC | ELG | OHC | PRV | MISC | Total Issues | Total Cases | Percent of Total Issues |
|---|-----------------|-------|-----|-----|-----|-----|-----|-----|-----|------|--------------|-------------|-------------------------|
| No Plan - FFS | | 1,980 | 1 | 18 | 222 | 1 | 221 | 97 | 11 | 221 | 2,772 | 2,660 | 31.36% |
| Unknown/Unspecified Plan | | 14 | 2 | 15 | 8 | 0 | 9 | 2 | 2 | 61 | 113 | 74 | 1.28% |
| Aetna Better Health of California | 15,835 | 31 | 0 | 2 | 3 | 0 | 1 | 2 | 0 | 1 | 40 | 38 | 0.45% |
| Alameda Alliance for Health | 253,511 | 94 | 0 | 5 | 24 | 0 | 13 | 12 | 5 | 2 | 155 | 166 | 1.75% |
| AltaMed Health Services Corporation | 2,577 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 3 | 0.02% |
| Anthem Blue Cross Partnership Plan | 740,693 | 368 | 0 | 26 | 52 | 3 | 19 | 16 | 12 | 12 | 508 | 553 | 5.75% |
| Anthem Blue Cross Cal MediConnect | 5,207 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 0.02% |
| Brandman Centers for Senior Care | 242 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Cal Viva Health | 359,475 | 62 | 0 | 7 | 8 | 0 | 7 | 4 | 1 | 5 | 94 | 102 | 1.06% |
| California Health and Wellness Plan | 198,280 | 142 | 0 | 6 | 17 | 0 | 14 | 1 | 1 | 2 | 183 | 191 | 2.07% |
| CalOptima | 740,307 | 206 | 0 | 16 | 59 | 1 | 33 | 9 | 1 | 9 | 334 | 349 | 3.78% |
| Blue Shield of California Promise Health Plan | 81,477 | 46 | 0 | 0 | 2 | 0 | 2 | 4 | 0 | 2 | 56 | 54 | 0.63% |
| Blue Shield of California Promise Health Plan Cal MediConnect | 4,812 | 5 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 6 | 4 | 0.07% |
| CenCal Health | 177,283 | 27 | 0 | 3 | 8 | 0 | 2 | 0 | 1 | 4 | 45 | 46 | 0.51% |
| Center for Elders Independence | 753 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Central California Alliance for Health | 341,720 | 75 | 0 | 2 | 5 | 1 | 3 | 2 | 0 | 0 | 88 | 118 | 1.00% |
| Innovative Integrated Health, Inc. | 647 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Communicare Advantage Cal MediConnect | 6,114 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 3 | 4 | 0.03% |
| Community Health Group Partnership | 257,980 | 50 | 0 | 2 | 5 | 0 | 0 | 6 | 0 | 6 | 69 | 71 | 0.78% |
| Contra Costa Health Plan | 177,226 | 63 | 0 | 4 | 8 | 0 | 3 | 2 | 1 | 1 | 82 | 88 | 0.93% |
| Family Mosaic Project | 31 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 0.02% |
| Gold Coast Health Plan | 197,146 | 76 | 0 | 6 | 17 | 0 | 7 | 4 | 0 | 7 | 117 | 123 | 1.32% |
| Health Net Cal MediConnect | 10,092 | 8 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 2 | 12 | 11 | 0.14% |
| Health Net Community Solutions, Inc. | 1,405,754 | 629 | 0 | 18 | 59 | 2 | 52 | 15 | 14 | 32 | 821 | 877 | 9.29% |
| Health Plan of San Joaquin | 340,729 | 81 | 1 | 5 | 6 | 0 | 10 | 0 | 1 | 4 | 108 | 118 | 1.22% |
| Health Plan of San Mateo | 102,683 | 42 | 0 | 1 | 4 | 1 | 1 | 0 | 0 | 1 | 50 | 61 | 0.57% |
| Health Plan of San Mateo Cal MediConnect | 8,745 | 77 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 77 | 74 | 0.87% |
| Humboldt Senior Resource Center, Inc | 170 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Inland Empire Health Plan | 1,230,746 | 823 | 0 | 19 | 133 | 0 | 134 | 23 | 4 | 32 | 1,168 | 1,176 | 13.22% |
| Inland Empire Health Plan Dual Choice Cal MediConnect | 26,635 | 13 | 0 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 16 | 15 | 0.18% |

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| InnovAge PACE | 692 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0.01% |
| Kern Family Health Care | 257,710 | 62 | 0 | 2 | 11 | 0 | 8 | 3 | 0 | 1 | 87 | 85 | 0.98% |
| KP Cal LLC | 147,754 | 107 | 0 | 4 | 20 | 0 | 17 | 1 | 0 | 9 | 158 | 153 | 1.79% |
| L.A. Care Health Plan | 2,029,505 | 506 | 0 | 51 | 106 | 2 | 68 | 20 | 12 | 43 | 808 | 897 | 9.14% |
| L.A. Care Health Plan Cal MediConnect | 15,301 | 16 | 0 | 0 | 4 | 0 | 0 | 0 | 1 | 0 | 21 | 18 | 0.24% |
| Molina Dual Options Cal MediConnect | 7,565 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 5 | 5 | 0.06% |
| Molina Healthcare Of California Partner | 430,211 | 366 | 1 | 12 | 18 | 0 | 14 | 6 | 8 | 11 | 436 | 429 | 4.93% |
| On Lok Lifeways | 1,563 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| OneCare Connect Cal MediConnect | 13,967 | 6 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 9 | 6 | 0.10% |
| Partnership HealthPlan of California | 550,549 | 139 | 0 | 12 | 40 | 1 | 20 | 2 | 7 | 11 | 232 | 263 | 2.63% |
| Positive Healthcare (a.k.a. AIDS Healthcare Foundation) | 603 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Rady Children's Hospital CCS Demonstration | 367 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 3 | 0.01% |
| San Diego PACE | 450 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| San Francisco Health Plan | 126,815 | 41 | 0 | 0 | 12 | 0 | 5 | 1 | 0 | 3 | 62 | 61 | 0.70% |
| Santa Clara Family Health Plan | 240,961 | 46 | 0 | 4 | 11 | 1 | 1 | 1 | 0 | 3 | 67 | 75 | 0.76% |
| Santa Clara Family Health Cal MediConnect | 7,659 | 0 | 0 | 1 | 2 | 0 | 1 | 0 | 0 | 0 | 4 | 5 | 0.05% |
| Senior Care Action Network (SCAN) | 13,381 | 6 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 8 | 9 | 0.09% |
| Sutter Senior Care | 340 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| United Healthcare Community Plan of California | 10,526 | 12 | 0 | 0 | 2 | 0 | 1 | 1 | 0 | 0 | 16 | 16 | 0.18% |
| Total | 10,532,263 | 6,218 | 6 | 243 | 872 | 13 | 668 | 233 | 83 | 486 | 8,822 | 8,989 | 100.00% |

HCO - Enrollment/Disenrollment

QOC - Quality of Care

HCP - Health Care Plan Issues

EDU - Education & Outreach

COC - Continuity of Care

ELG - Eligibility

OHC - Other Health Coverage

PRV - Plan Subcontractor/Provider Issues

MISC - Miscellaneous Issues