California Department of Health Care Services
Dual Eligible Special Needs Plan (D-SNP) Performance Monitoring Dashboard Report – Quarter Two 2023
Released May 2024

Program Background: Medi-Medi Plans are for members with both Medicare and Medi-Cal, and the plan coordinates all benefits and services across Medicare and Medi-Cal. Medi-Medi Plans provide unified member materials, grievance and appeals, and administration of benefits. These plans are also known as Exclusively Aligned Enrollment (EAE) Dual-Eligible Special Needs Plans (D-SNPs). Cal MediConnect (CMC) demonstration plans transitioned members on January 1, 2023 to Medi-Medi Plans in Los Angeles, Orange, Riverside, San Bernardino, San Diego, San Mateo, and Santa Clara counties.

Non-EAE D-SNPs are a type of Medicare Advantage plan for dually eligible members that coordinate all Medicare and Medi-Cal benefits. These plans usually do not have an affiliated Medi-Cal plan in the member's county, and the member is enrolled in a separate Medi-Cal managed care plan.

For more background and information about DHCS' D-SNP policy, please visit Dual Eligible Special Needs Plans in California.

Quarterly Release Notes:
- Overall Medi-Medi Plan enrollment continues to show a significant increase, from 111,285 CMC members in Quarter 4 2022, to 234,581 Medi-Medi Plan members in quarter 2 of 2023. From Quarter 1 to Quarter 2, enrollment in non EAE D-SNPs remained stable.
- Compared to non-EAE D-SNP members, Medi-Medi Plan members in Quarter 2 are more likely to be Hispanic, with 43% of MMP members reporting Hispanic ethnicity, compared 28% of non EAE D-SNP members. This observation is consistent with findings from Quarter 1.
- DHCS is analyzing results from Care Coordination measures. The next dashboard publication (Q3 data) will have Q1- Q3 care coordination measures, as well as Q2 and Q3 LTSS measures.

Detailed Measure Information:
This dashboard provides select data and measures on key aspects of D-SNPs in California. The dashboard presents the most current data available, for measures that may be either quarterly or annually published. Therefore, the reporting time periods for each metric reported may vary in future releases as some measures are quarterly and some annual. For quarter two of 2023, all figures represent current quarter data. Subsequent dashboard updates will publish additional Care Coordination measures as well as annual measures.

- **Enrollment and Demographics:** *Figures 1-6*

The enrollment and demographic figures display metrics for both Medi-Medi Plans and non-EAE D-SNPs. Figure 1 displays both current D-SNP and historical CMC enrollment for comparison purposes. CMC enrollment will be included in the first three releases of the D-SNP dashboard (quarters one through three of 2023). Given the organizational differences, data for Medi-Medi Plans and non-EAE D-SNPs are displayed separately. Enrollment and demographic data are a point-in-time view of the D-SNP population. The data comes from the DHCS data warehouse and the Medi-Cal Management Information System/Decision Support System (MIS/DSS).

Plan Key:

Plan Organization Name	Plan Abbreviation on Dashboard	Plan Type
Aetna Medicare	Aetna	Medi-Medi Plan and Non-EAE D-SNP
Alignment Health Plan	Alignment	Non-EAE D-SNP
Anthem Blue Cross of California Partnership Plan/Anthem Blue Cross Life & Health Insurance Company	Anthem	Medi-Medi Plan and Non-EAE D-SNP
Humana (Arcadian)	Arcadian	Non-EAE D-SNP
Blue Shield of California Promise Health	Blue Shield	Medi-Medi Plan and Non-EAE D-SNP
Bright HealthCare/Brand New Day/Central Health Plan	Bright	Non-EAE D-SNP
CalOptima	CalOptima	Medi-Medi Plan
Chinese Community Health Plan	CCHP	Non-EAE D-SNP
Community Health Group	CHG	Medi-Medi Plan

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Plan Organization Name	Plan Abbreviation on Dashboard	Plan Type
Health Plan of San Mateo	HPSM	Medi-Medi Plan
Imperial Health Plan of California	Imperial	Non-EAE D-SNP
Inland Empire Health Plan	IEHP	Medi-Medi Plan
Kaiser Permanente	Kaiser	Medi-Medi Plan and Non-EAE D-SNP
L.A. Care Health Plan	L.A. Care	Medi-Medi Plan
Molina Healthcare	Molina	Medi-Medi Plan and Non-EAE D-SNP
Santa Clara Family Health Plan	SCFHP	Medi-Medi Plan
United Health Care	United	Non-EAE D-SNP
Wellcare by Healthnet	Wellcare	Medi-Medi Plan and Non-EAE D-SNP

Note: DHCS reports separate data for plans with both a Medi-Medi Plan and a Non-EAE D-SNP.
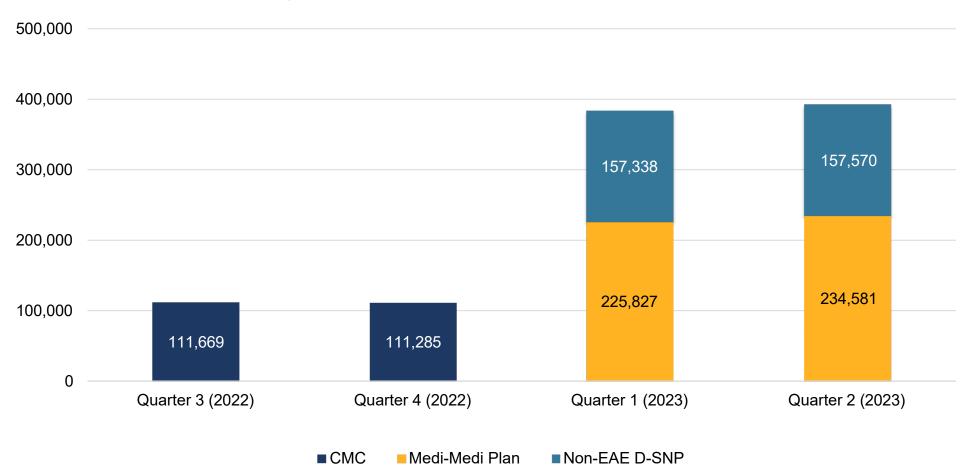
- **Comparison with CMC**

Information on CMC plan performance is from the Cal MediConnect Dashboard/D-SNP Dashboard published in June 2023. Additional information on the Cal MediConnect Dashboard can be found here: https://www.dhcs.ca.gov/Pages/Cal_MediConnectDashboard.aspx.

Figure 1: D-SNP Plan Enrollment--See metric summary for additional information

Figure 1: D-SNP Plan Enrollment for Quarter 2, 2023

Legend: ■ CMC   ■ Medi-Medi Plan   ■ Non-EAE D-SNP

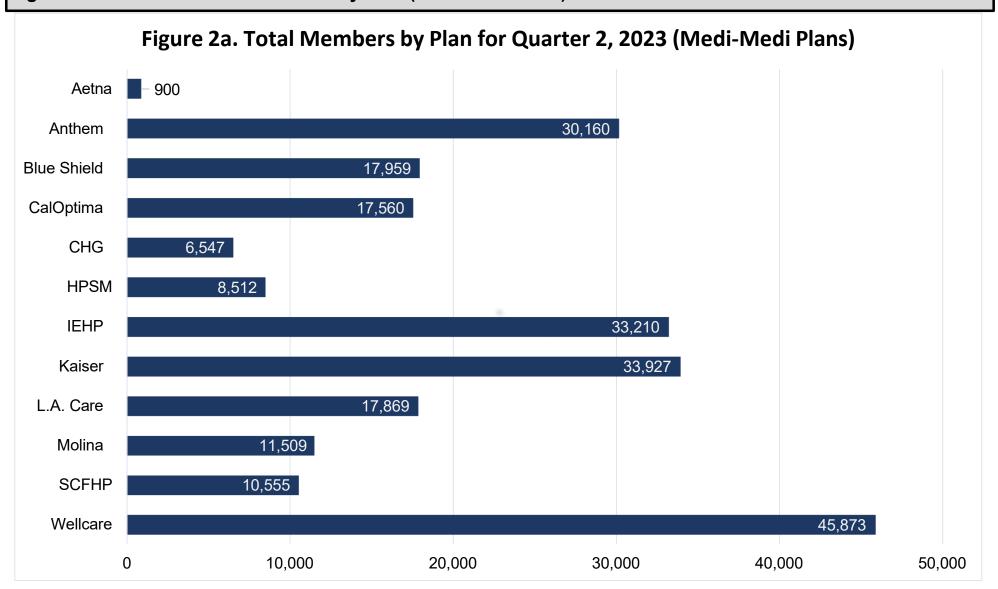| Quarter	CMC	Medi-Medi Plan	Non-EAE D-SNP
Quarter 3 (2022)	111,669		
Quarter 4 (2022)	111,285		
Quarter 1 (2023)		225,827	157,338
Quarter 2 (2023)		234,581	157,570

Data Source: Medi-Cal Eligibility Data System (MEDS) Data in the DHCS Medi-Cal Management Information System/Decision Support System (MIS/DSS); Data is as of the 1st day of the last month of each quarter.

Note: MMP and non-EAE total enrollment in Quarter 1 of 2023 may not match a prior report due to data refresh. For purposes of this report, the most recent total enrollment data is used. Therefore, there may be differences in totals when compared with a prior report
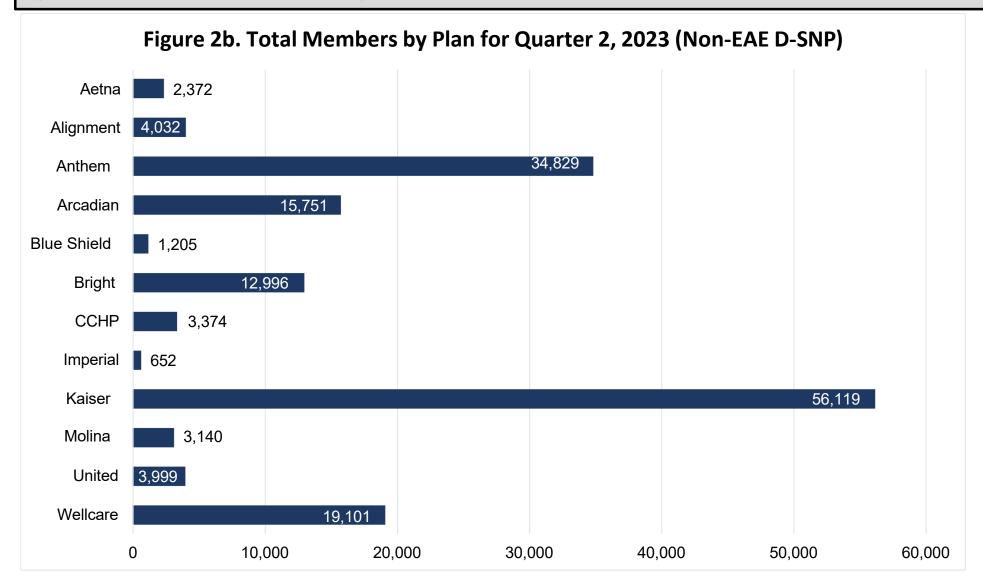
Figure 2a: Total Number of Members by Plan (Medi-Medi Plans)

Figure 2a. Total Members by Plan for Quarter 2, 2023 (Medi-Medi Plans)

Plan	Total Members
Aetna	900
Anthem	30,160
Blue Shield	17,959
CalOptima	17,560
CHG	6,547
HPSM	8,512
IEHP	33,210
Kaiser	33,927
L.A. Care	17,869
Molina	11,509
SCFHP	10,555
Wellcare	45,873

Data Source: Medi-Cal Eligibility Data System (MEDS) Data in the DHCS Medi-Cal Management Information System/Decision Support System (MIS/DSS); Data is as of the 1st day of the last month of each quarter.

Figure 2b: Total Number of Members by Plan (Non-EAE D-SNP)

Figure 2b. Total Members by Plan for Quarter 2, 2023 (Non-EAE D-SNP)

Plan	Members
Aetna	2,372
Alignment	4,032
Anthem	34,829
Arcadian	15,751
Blue Shield	1,205
Bright	12,996
CCHP	3,374
Imperial	652
Kaiser	56,119
Molina	3,140
United	3,999
Wellcare	19,101

Data Source: Medi-Cal Eligibility Data System (MEDS) Data in the DHCS Medi-Cal Management Information System/Decision Support System (MIS/DSS); Data is as of the 1st day of the last month of each quarter.
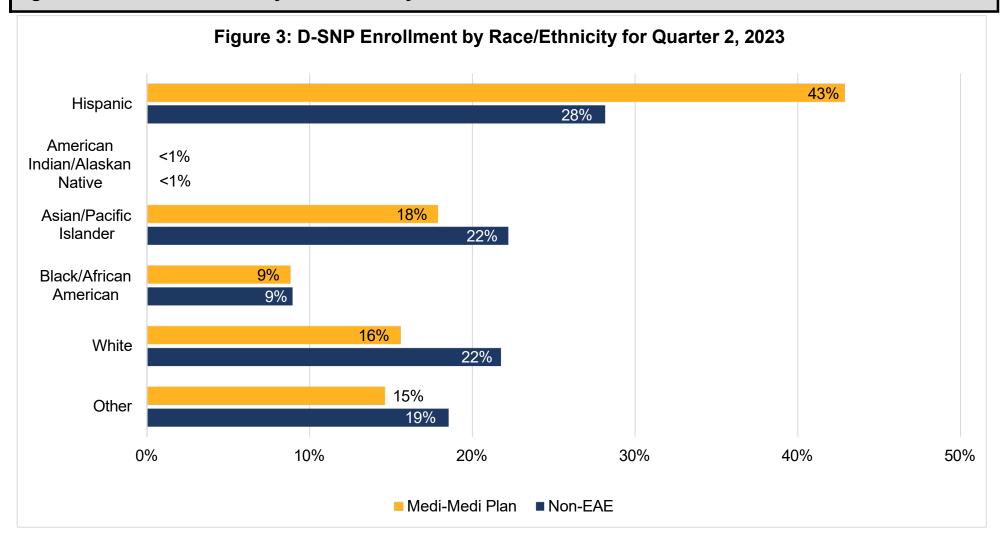
Figure 3: D-SNP Enrollment by Race/Ethnicity

Figure 3: D-SNP Enrollment by Race/Ethnicity for Quarter 2, 2023

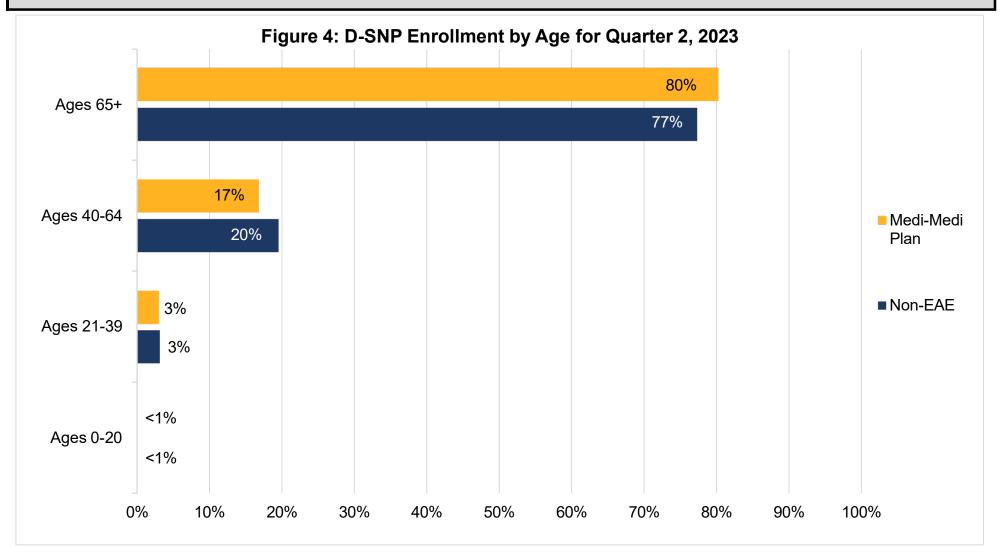| Race/Ethnicity	Medi-Medi Plan	Non-EAE
Hispanic	43%	28%
American Indian/Alaskan Native	<1%	<1%
Asian/Pacific Islander	18%	22%
Black/African American	9%	9%
White	16%	22%
Other	15%	19%

Data Source: Medi-Cal Eligibility Data System (MEDS) Data in the DHCS Medi-Cal Management Information System/Decision Support System (MIS/DSS); Data is as of the 1st day of the last month of each quarter.

Note: American Indian/Alaskan Native has a low number of members reporting. For more information please refer to the de-identification guidelines for low numbers.

Figure 4: D-SNP Enrollment by Age

Figure 4: D-SNP Enrollment by Age for Quarter 2, 2023

Age Group	Medi-Medi Plan	Non-EAE
Ages 65+	80%	77%
Ages 40-64	17%	20%
Ages 21-39	3%	3%
Ages 0-20	<1%	<1%

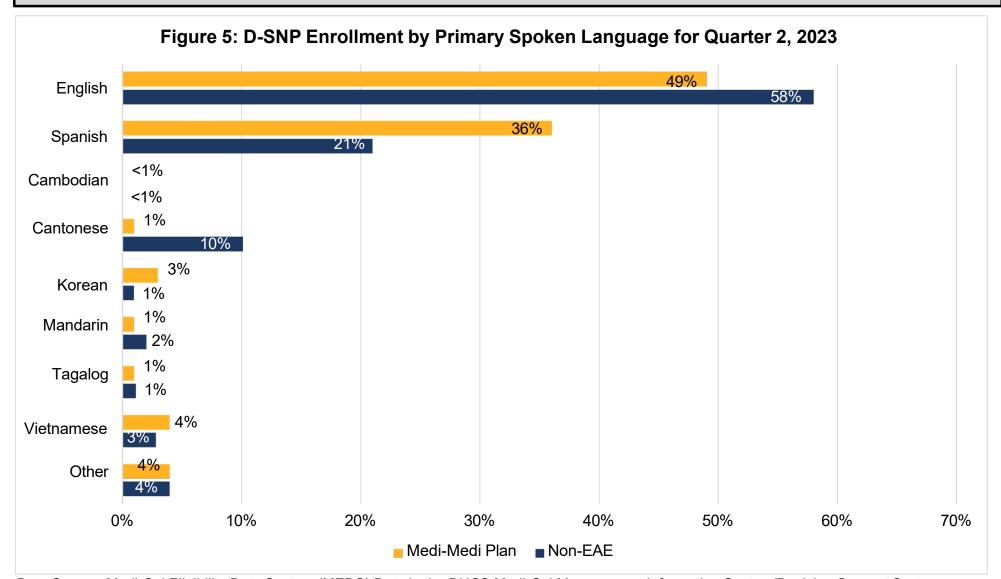Legend: ■ Medi-Medi Plan (orange) ■ Non-EAE (dark blue)

Data Source: Medi-Cal Eligibility Data System (MEDS) Data in the DHCS Medi-Cal Management Information System/Decision Support System (MIS/DSS); Data is as of the 1st day of the last month of each quarter.

Note: Age groups 0-20 has a low number of members reporting. For more information please refer to the de-identification guidelines for low numbers.

Figure 5: D-SNP Enrollment by Primary Spoken Language

Figure 5: D-SNP Enrollment by Primary Spoken Language for Quarter 2, 2023

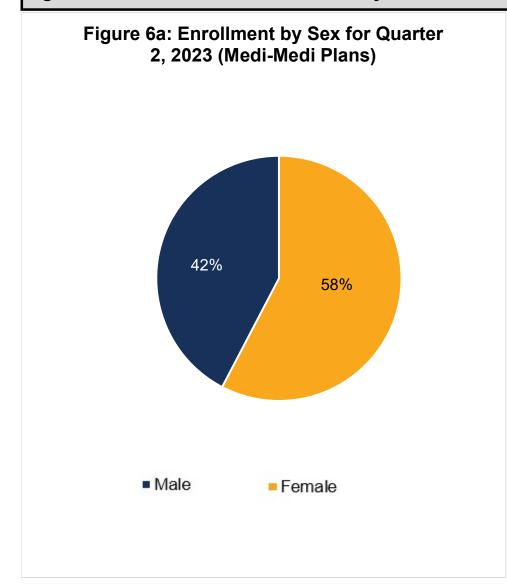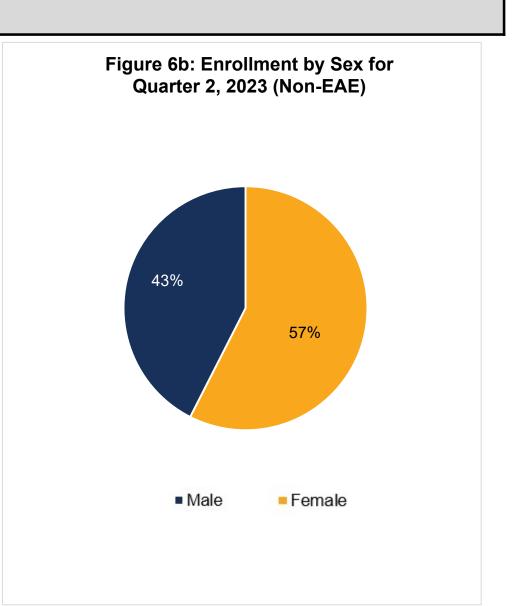| Language	Medi-Medi Plan	Non-EAE
English	49%	58%
Spanish	36%	21%
Cambodian	<1%	<1%
Cantonese	1%	10%
Korean	3%	1%
Mandarin	1%	2%
Tagalog	1%	1%
Vietnamese	4%	3%
Other	4%	4%

■ Medi-Medi Plan ■ Non-EAE

Data Source: Medi-Cal Eligibility Data System (MEDS) Data in the DHCS Medi-Cal Management Information System/Decision Support System (MIS/DSS); Data is as of the 1st day of the last month of each quarter.

Note: Other is a roll-up of several representative categories of primary spoken language. Details are available upon request.

Figures 6a and 6b: D-SNP Enrollment by Sex

Figure 6a: Enrollment by Sex for Quarter 2, 2023 (Medi-Medi Plans)

42%
58%

■ Male   ■ Female

Figure 6b: Enrollment by Sex for Quarter 2, 2023 (Non-EAE)

43%
57%

■ Male   ■ Female

Data Source: Medi-Cal Eligibility Data System (MEDS) Data in the DHCS Medi-Cal Management Information System/Decision Support System (MIS/DSS); Data is as of the 1st day of the last month of each quarter.

Appendix A: Total Members by Plan for Quarter 1, 2023 (Non-EAE D-SNP)

DSNP Plan Name	Count
Aetna	2,244
Alignment	3,813
Anthem	34,514
Arcadian	15,338
Blue Shield	1,219
Bright	13,482
CCHP	3,380
Imperial	662
Kaiser	55,888
Molina	3,225
United	4,172
Well-Care	19,401

Note: Total Enrollment numbers for United Healthcare plans in Quarter 1 were revised to 4,172. Use this table to compare this quarter to previous quarters. Quarter 1 – 'Figure 2b' Data Extraction Date: 12/20/2023 from the DHCS Management Information System/Decision Support System (MIS/DSS) data warehouse.

Appendix B: D-SNP Enrollment by Primary Spoken Language for Quarter 1, 2023

Language	Quarter 1 Published Data using prior methodology (Medi-Medi)	Quarter 1 Data using current methodology (Medi-Medi)	Quarter 1 Published Data using prior methodology (Non-EAE)	Quarter 1 Data using current methodology (Non-EAE)
English	51%	47%	51%	59%
Spanish	39%	36%	22%	21%
Cantonese	2%	2%	10%	9%
Farsi	Less than 1%	-	Less than 1%	-
Mandarin	2%	2%	2%	2%
Tagalog	2%	2%	1%	1%
Vietnamese	5%	5%	3%	3%
Cambodian	-	1%	-	Less than 1%
Korean	-	3%	-	1%
Other*	1%	4%	1%	4%

Note: A new methodology has been adopted for language reporting as of this reporting cycle. This table compares the previously reported Quarter 1 data with the same data as it is now calculated using the new methodology. Quarter 2 data in this report has been prepared using the new methodology. Going forward, the new methodology will be used. *New reporting categories include the following: American Sign Language, Arabic, Armenian, Cambodian, Cantonese, English, Farsi, French, Hebrew, Hindi, Hmong, Ilocano, Italian, Japanese, Lao, Mien, No Response—client declined to state, No Valid Data Reported (MEDS generated), Other Chinese Languages, Other Non-English, Other Sign Language, Polish, Portuguese, Punjabi, Russian, Samoan, Thai, Turkish, and Unknown

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