The Health Homes Program (HHP) Learning Collaborative is designed to provide technical assistance to the Managed Care Plans (MCPs) and to serve as a vehicle for MCPs to share learnings and best practices. Harbage Consulting is facilitating the Learning Collaborative on behalf of the California Department of Health Care Services (DHCS) with MCP input.

The 2020 sessions will cover the following topics:

1. **Managed Care Plan HHP Monitoring Efforts** (January 2020)
   - Topics may include: Internal MCP assessments to monitor and evaluate HHP enrollment and impact. Representatives from three Group 1 and 2 MCPs will present.

2. **Outreach and Engagement Strategies and Promising Practices** (February 2020)
   - Topics may include: Lessons learned and best practices for engaging HHP-eligible members and maintaining their participation in HHP, and an introduction to the Harbage Consulting Outreach Toolkit.

3. **Supporting Members Experiencing Homelessness** (March 2020)
   - Topics may include: How MCPs have leveraged housing navigators and worked with housing organizations, and lessons learned from Whole Person Care Pilot programs.

4. **Additional Sessions – Topics to be determined.**
2019 Learning Collaborative Sessions
The 2019 sessions covered the following topics:

- **CB-CME Network Development and Relationships**
  Network development, infrastructure and connections including data sharing, payment structures and incentives, training, care management team structure, ongoing CB-CME relationship, and CB-CME oversight.

- **Housing Navigation Services**
  Models for partnering with housing organizations; core competencies to look for in homeless services partners; best practices in working with housing organizations; housing 101 basics; and considerations in engaging this population and providing integrated health care and housing supports.

- **Member Outreach and Engagement Strategies**
  State and national best practices for engaging hard-to-reach members and keeping them engaged, and how MCPs and CB-CMEs can work with outreach experts.

- **Data Sharing for Care Management**
  Data sharing requirements and agreements between MCPs and providers/partners, where member consent is needed, types of data being shared, and ongoing documentation of member needs.

- **Supporting People with Serious Mental Illness**
  How MCPs in Phases 1 and 2 developed their models for providing HHP services to individuals with serious mental illness, and lessons learned and promising practices from HHP and other programs on providing services to this population.