
Health Homes Program: 2019 Learning Collaborative Plan

Updated on 5/13/19

The Health Homes Program (HHP) Learning Collaborative is designed to provide technical assistance to the Managed Care Plans (MCPs) and to serve as a vehicle for MCPs to share learnings and best practices. Harbage Consulting is facilitating the Learning Collaborative on behalf of the California Department of Health Care Services (DHCS) with MCP input.

Seven Learning Collaborative sessions are being held between February and November of 2019. The upcoming sessions will cover the following topics:

1. Data Sharing for Care Management (May 2019)

Topics may include: Data sharing requirements and agreements between MCPs and providers/partners (i.e. CB-CMEs, the care team, county agencies, hospitals, other providers, CBOs), where member consent is needed, types of data being shared (e.g. Health Action Plan components, assessments, real-time alerts related to hospitalizations and emergency visits), and ongoing documentation of member needs.

2. Supporting People with Serious Mental Illness (September 2019)

Topics may include: How MCPs in Phases 1 and 2 developed their models for providing HHP services to individuals with serious mental illness, and lessons learned and promising practices from HHP and other programs on providing services to this population.

3. 2 Sessions – Topics TBD as implementation progresses (October – November 2019)

Previous 2019 Learning Collaborative Sessions

- **CB-CME Network Development and Relationships (February 2019)**
Network development, infrastructure and connections including data sharing, payment structures and incentives, training, care management team structure, ongoing CB-CME relationship, and CB-CME oversight.
- **Housing Navigation Services (March 2019)**
Models for partnering with housing organizations; core competencies to look for in homeless services partners; best practices in working with housing organizations; housing 101 basics; and considerations in engaging this population and providing integrated health care and housing supports.
- **Member Outreach and Engagement Strategies (April 2019)**
State and national best practices for engaging hard-to-reach members and keeping them engaged, and how MCPs and CB-CMEs can work with outreach experts.

Note: This Learning Collaborative plan is subject to change.