

# Information for People with Medicare & Medi-Cal

The Health Homes Program (HHP) offers extra services to Medi-Cal members with certain chronic health and/or mental health issues who have high health care needs or do not have a place to live.



## Who is a Dual Eligible?

A dual eligible member is an individual who has both Medicare and Medi-Cal coverage. Dual eligibles are also known as Medi-Medis.

## What Should Dual Eligibles Know about the Health Homes Program?

The HHP gives you a care team that connects your Medi-Cal doctors and services. HHP works best if you only have Medi-Cal because it can work with all of your Medi-Cal doctors and services.

The HHP will try to work with your Medicare doctors and services, but Medicare doctors do not have to work with the HHP.

The table below shows the main services covered by Medicare and Medi-Cal if you have both.

Medi-Cal Services	Medicare Services	
<ul style="list-style-type: none"> <li>• Nursing Facility</li> <li>• Medicare Copays</li> <li>• Long-Term Services and Supports</li> <li>• Transportation</li> <li>• In-Home Supportive Services</li> </ul>	<ul style="list-style-type: none"> <li>• Doctors</li> <li>• Hospitals</li> <li>• Urgent &amp; Emergency Care</li> <li>• Prescription Drugs</li> </ul>	<ul style="list-style-type: none"> <li>• Medical Supplies &amp; Equipment</li> <li>• X-Rays and Labs</li> <li>• Home Health Services</li> <li>• Hospice</li> <li>• Restorative Therapies</li> <li>• Skilled Nursing</li> <li>• Care Management*</li> </ul>

\*For more information: see [bit.ly/MedicareCareManagement](https://bit.ly/MedicareCareManagement)



## What Other Choices do Dual Eligibles Have?

If you have Medicare and Medi-Cal, you may have other health care choices in your county that will work better with all your doctors and services.

Examples of other health care choices:

- The Program of All-Inclusive Care for the Elderly (PACE)
- Fully Integrated Dual Eligible Special Needs Plan (FIDE-SNP)
- Dual Eligible Special Needs Plan (D-SNP)

These choices will help coordinate both your Medi-Cal and Medicare services to help you get all the care you need.

## Can Dual Eligibles Get HHP Services?

To get HHP services, you must meet all 3 of these requirements:

1. Be enrolled in a Medi-Cal health plan;
2. Have certain chronic health conditions, including:
  - a. Health issues (such as asthma, diabetes, kidney or liver disease, heart failure, etc.) and/or
  - b. Mental health issues (such as major depression, bipolar disorder, or schizophrenia);
3. Have been in the hospital, had visits to the emergency room, or do not have a place to live

You can choose to get HHP services if you qualify.

***Joining the HHP will not take away your Medi-Cal or Medicare services.***

**For More Information:** Call your local Medi-Cal plan. To find the phone number, call Health Care Options at 1-800-430-4263, or go to [bit.ly/PlanDirectory](http://bit.ly/PlanDirectory).

Call HICAP (the Health Insurance Counseling & Advocacy Program) at 1-800-434-0222 for free neutral information and counseling about Medicare and Medi-Cal.

You can also go to [www.MyCareMyChoice.org](http://www.MyCareMyChoice.org) to learn more about your health care choices.

If you are enrolled in a Medi-Cal plan, call the member services number on your health care ID card.



**The Health Homes Program**

[bit.ly/HHPInformation](http://bit.ly/HHPInformation)