DATE: July 28, 2017

TO: ALL MEDI-CAL DENTAL MANAGED CARE PLANS

SUBJECT: APL 17-005: REMINDER REGARDING REQUIREMENT TO SUBMIT SPECIALTY REFERRALS REPORT

The purpose of this All Plan Letter (APL) is to remind all contracted Medi-Cal Dental Managed Care (DMC) plans of existing contract requirements regarding submission of specialty referrals, which the Department of Health Care Services (DHCS) will use for compliance with Assembly Bill 2207 (Chapter 613, Statutes of 2016).

As specified in Exhibit A, Attachment 20, DMC plans shall submit a Specialty Referrals Report in the format specified by DHCS that shows the number of referrals requested per fiscal quarter along with number of beneficiaries referred, number of beneficiaries seen within 30 days, number of beneficiaries seen within 60 days and number of referrals expired without beneficiaries being seen. Age groups children (0-20) and adults (21+) shall be reported separately.

DMC plans must submit the Specialty Referrals Report deliverables no more than 30 days after the end of each quarter. For example, the next Specialty Referrals Report is for April to June 2017, and shall be submitted no later than July 30, 2017.

Please submit Specialty Referrals Report to the DMC Deliverables email to (dmcdeliverables@dhcs.ca.gov)

DMC Plans who submit insufficient or inaccurate data will receive written notification from DHCS. DMC Plans shall ensure that corrected data is resubmitted within fifteen (15) calendar days after receipt of DHCS’ notice.

Sincerely,

Alani Jackson, Division Chief
Medi-Cal Dental Services Division
Department of Health Care Services