

Dental Managed Care Deliverables – Calendar Year (CY) 2025*

Liberty GMC 25-50055; DentaQuest GMC 25-50056; Health Net GMC 25-50057; Liberty PHP 25-50058;
DentaQuest PHP 25-50059; Health Net PHP 25-50060

| Deliverable | Reference | Submission Guideline | Reporting Period | Due Date |
|--|---|---|--|------------------------------|
| ANNUAL (27) | | | | |
| Annual Financial Statement (CPA Audited) | Exhibit A3, Section 3 | 120 days after the end of the CY | 07/01/25 – 12/31/25 | 04/30/26 |
| Annual Financial Statement (DMHC) | Exhibit A3, Section 2, Subsection 4 | 120 days after the end of the CY | 07/01/25 – 12/31/25 | 04/30/26 |
| Annual Forecasts | Exhibit A3, Section 2, Subsection 5 | 60 days prior to the beginning of the DMC plan's FY/CY | FY: 07/01/25 – 06/30/26 CY: 01/01/26-12/31/26 | FY: 05/02/25 CY: 11/03/25 |
| Annual Financial Statement (Medi-Cal Only) | APL 15-004; Exhibit A3, Section 2, Subsection 4 | 120 days after the end of the CY | 07/01/25 – 12/31/25 | 04/30/26 |
| Annual Member Reminder | Exhibit A14, Section 4, Subsection 7 | 30 days after the beginning of the CY | 07/01/25 – 12/31/25 | 01/31/26 |
| Consumer Satisfaction Survey | APL 14-004; Exhibit A5, Section 10.3 | 30 days after the end of the CY | 07/01/25 – 12/31/25 | 01/30/26 |
| Consumer Satisfaction Survey Methodology | APL 14-004; Exhibit A5, Section 10.3 | Methodology due 90 days prior to December 31 of each CY | 07/01/25 – 12/31/25 | 10/02/25 |
| Community Advisory Committee | Exhibit A11, Section 8 | Due April 1 st of each CY year | 07/01/25 – 12/31/25 | 04/01/26 |

Dental Managed Care Deliverables – Calendar Year (CY) 2025*

Liberty GMC 25-50055; DentaQuest GMC 25-50056; Health Net GMC 25-50057; Liberty PHP 25-50058;
DentaQuest PHP 25-50059; Health Net PHP 25-50060

| Deliverable | Reference | Submission Guideline | Reporting Period | Due Date |
|---|--|---|-----------------------------------|----------|
| Demographic Report | | | | |
| EPSDT Policy & Procedure | APL 19-001; Exhibit A12, Section 3 | 30 days after the beginning of the CY | 07/01/25 – 12/31/25 | 01/31/26 |
| EQRO Performance Measure Audit (GMC & PHP) | APL 22-015; Exhibit A5, Section 10 | 120 days after the end of the CY | 07/01/25 – 12/31/25 | 04/30/26 |
| Health Education Programs | APL 24-005; Exhibit A12, Section 4, Subsection 1 | 60 days before the end of the CY | 01/01/26 – 12/31/26 (prospective) | 11/01/25 |
| Initial Screening Policy and Plan-Specific OHI Form | APL 18-007; Exhibit A13, Section 4 | 30 days after the beginning of the CY and any changes within 10 Calendar Days | 07/01/25 – 12/31/25 | 01/31/26 |
| Key Personnel Disclosure Form | Exhibit A2, Section 2 | 30 days after the beginning of the CY | 07/01/25 – 12/31/25 (prospective) | 01/31/26 |
| Marketing Plan | APL 25-005; APL 13-010; Exhibit A17, Section 3 | 60 days before the end of the CY | 01/01/26 – 12/31/26 (prospective) | 11/01/25 |

Dental Managed Care Deliverables – Calendar Year (CY) 2025*

Liberty GMC 25-50055; DentaQuest GMC 25-50056; Health Net GMC 25-50057; Liberty PHP 25-50058;
DentaQuest PHP 25-50059; Health Net PHP 25-50060

| Deliverable | Reference | Submission Guideline | Reporting Period | Due Date |
|--|--|---|------------------------------------|---|
| Member Incentive Report | APL 18-009 | <i>Long term (more than 6 months):</i> 60 days after the program start and annually on this anniversary date; <i>Short term (6 months or less):</i> 60 days after the program completion | 07/01/25 – 12/31/25 | As Requested |
| Overpayment Recoveries | APL 23-002; APL 22-003E; Exhibit E, Section 28, Subsection 4 | 30 days after the end of the CY | 07/01/25 – 12/31/25 | 01/30/26 |
| Performance Improvement Project (PIP) | APL 25-005; Exhibit A5, Section 10, Subsection 2 | As determined by the DHCS External Quality Review Organization (EQRO) | Remeasurement 1: 01/01/24-12/31/24 | 08/07/25 Resubmission: 10/28/25 |
| Policy and Procedure for <i>detecting</i> Fraud, Waste and Abuse | APL 22-010 | 30 days after the end of the CY | 07/01/25 – 12/31/25 | 01/30/26 |
| Policy and Procedure for <i>reporting</i> Fraud, Waste and Abuse | APL 22-010 | 30 days after the end of the CY | 07/01/25 – 12/31/25 | 01/30/26 |



*DHCS may require additional deliverables as outlined in APLs and the 2025 DMC Transition Policy Guide

Dental Managed Care Deliverables – Calendar Year (CY) 2025*

Liberty GMC 25-50055; DentaQuest GMC 25-50056; Health Net GMC 25-50057; Liberty PHP 25-50058;
DentaQuest PHP 25-50059; Health Net PHP 25-50060

| Deliverable | Reference | Submission Guideline | Reporting Period | Due Date |
|--|---|---|--|----------------------|
| Program Integrity | APL 22-010; Exhibit E, Section 21 | 30 days after the end of the CY | 07/01/25 – 12/31/25 | 01/30/26 |
| Population Needs Assessment (PNA) | APL 25-005; Exhibit A11, Section 7.3; Exhibit A5, Section 5 | 30 days after the beginning of the CY | 07/01/25 – 12/31/25 | 01/31/26 |
| Quality Improvement Annual Report + Plan Accreditation | Exhibit A5, Section 9 | 30 days after the beginning of the CY | 07/01/25 – 12/31/25 | 01/31/26 |
| Time and Distance | Exhibit A8, Section 6 | 30 days after the beginning of the CY | As of 12/31/2025 | 01/31/26 |
| Transition of Care Policy | APL 25-002; APL 17-011E; Exhibit A13, Section 1 | 30 days after the beginning of the CY | 07/01/25 – 12/31/25 (prospective) | 01/30/26 |
| Utilization Data Report | APL 13-006; Exhibit A7, Section 4 | 30 days after the beginning of the CY | 07/01/25-12/31/25 | 01/30/26 |
| QUARTERLY (17) | | | | |
| Call Center Report | APL 25-005; APL 20-004; Exhibit A14, Section 3 | 30 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 10/30/25 01/30/26 |
| Case Management | APL 22-015; Exhibit A13, Section 1 | 30 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 10/30/25 01/30/26 |

Dental Managed Care Deliverables – Calendar Year (CY) 2025*

Liberty GMC 25-50055; DentaQuest GMC 25-50056; Health Net GMC 25-50057; Liberty PHP 25-50058;
DentaQuest PHP 25-50059; Health Net PHP 25-50060

| Deliverable | Reference | Submission Guideline | Reporting Period | Due Date |
|--|--|---|--|----------------------|
| Grievance & Appeal Report | APL 25-005; APL 24-001; APL 23-004; APL 22-006; APL 21-001; APL 20-003; Exhibit A15 | 15 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 10/15/25 01/15/26 |
| Initial Oral Health Assessment Compliance Report | APL 25-005; Exhibit A13, Section 4.3 | 30 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 10/30/25 01/30/26 |
| Interoperability and Patient Access Final Rule | APL 25-005; APL 22-013; Exhibit A4, Section 11.1; Exhibit A4, Section 11.2; Exhibit A4, Section 11.3; Exhibit A14.A, Section 1.3 | 30 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 10/30/25 01/30/26 |
| Linguistic Services Report | APL 25-006; APL 20-004; Exhibit A18; Exhibit A11, Section 7.5; Exhibit A11, Section 7.6 | 30 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 10/30/25 01/30/26 |

Dental Managed Care Deliverables – Calendar Year (CY) 2025*

Liberty GMC 25-50055; DentaQuest GMC 25-50056; Health Net GMC 25-50057; Liberty PHP 25-50058;
DentaQuest PHP 25-50059; Health Net PHP 25-50060

| Deliverable | Reference | Submission Guideline | Reporting Period | Due Date |
|--|---|---|--|----------------------|
| Outreach Activities to Subcontract with Pediatric Dentists | APL 25-005; Exhibit A8, Section 5 | 15 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 10/15/25 01/15/26 |
| Performance Measures | APL 22-015; APL 22-002; APL 18-006; Exhibit A6 | 60 days after the end of the CY quarter (30 days contractually and an additional 30 days for administrative processing) | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 11/29/25 03/01/26 |
| Prop 56 Directed Payments | APL 22-012 | 45 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 11/14/25 02/14/26 |
| Provider Monitoring Report | Exhibit A5, Section 12.6 | 30 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 10/30/25 01/30/26 |
| Provider Training | APL 13-014; Exhibit A9, Section 5 | 30 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 10/30/25 01/30/26 |
| QIP Reports | APL 18-002; Exhibit A5, Section 8 | 30 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 10/30/25 01/30/26 |
| Quarterly Financial Statement (DMHC) | APL 25-005; APL 13-001; Exhibit A3, Section 2, Subsection 3 | 45 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 11/15/25 02/15/26 |
| Quarterly Financial Statement (Medi-Cal Only) | APL 13-001; Exhibit A3, Section 2, Subsection 3 | 45 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 11/15/25 02/15/26 |

Dental Managed Care Deliverables – Calendar Year (CY) 2025*

Liberty GMC 25-50055; DentaQuest GMC 25-50056; Health Net GMC 25-50057; Liberty PHP 25-50058;
DentaQuest PHP 25-50059; Health Net PHP 25-50060

| Deliverable | Reference | Submission Guideline | Reporting Period | Due Date |
|---|--|--|--|--|
| Quality Improvement Committee Meeting Minutes | Exhibit A5, Section 4 | 120 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 01/28/26 04/30/26 |
| Specialist Recruitment Activities | APL 25-005; Exhibit A8, Section 5 | 15 days following end of CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 10/15/25 01/15/26 |
| Timely Access and Specialty Referral Report | APL 25-005; APL 18-003; Exhibit A11, Section 2.2; Exhibit A11, Section 2.3; Exhibit A11, Section 2.5 | 120 days after the end of the CY quarter | Q3: 07/01/25 – 09/30/25 Q4: 10/01/25 – 12/31/25 | 01/28/26 04/30/26 |
| MONTHLY (10) | | | | |
| 274 File (and PDSRF) | APL 25-005; Exhibit A4, Section 2 | Between the 1st and 10th business day of the following month | July 2025 August 2025 September 2025 October 2025 November 2025 December 2025 | 08/10/25 09/10/25 10/10/25 11/10/25 12/10/25 01/10/26 |
| Encounter Data (and EDSRF) | APL 18-011; APL 15-007; Exhibit A4, Section 2 | 15 days after the end of the month | July 2025 August 2025 September 2025 October 2025 | 08/15/25 09/15/25 10/15/25 11/15/25 |

Dental Managed Care Deliverables – Calendar Year (CY) 2025*

Liberty GMC 25-50055; DentaQuest GMC 25-50056; Health Net GMC 25-50057; Liberty PHP 25-50058;
DentaQuest PHP 25-50059; Health Net PHP 25-50060

| Deliverable | Reference | Submission Guideline | Reporting Period | Due Date |
|--|--|--|--|--|
| | | | November 2025 December 2025 | 12/15/25 01/15/26 |
| Cost Avoidance and Post-Payment Recovery for Other Health Coverage | APL 25-005; Exhibit E, Section 25 | 15 days after the end of the month | July 2025 August 2025 September 2025 October 2025 November 2025 December 2025 | 08/15/25 09/15/25 10/15/25 11/15/25 12/15/25 01/15/26 |
| Initial Oral Health Assessment Report | APL 25-005; Exhibit A13, Section 4, Subsection 3 | 30 days after the end of the month | July 2025 August 2025 September 2025 October 2025 November 2025 December 2025 | 08/30/25 09/30/25 10/30/25 11/30/25 12/30/25 01/30/26 |
| Member Phone Call Report | Exhibit A14, Section 2, Subsection 5; Exhibit A14, Section 2, Subsection 6 | 30 days after the end of the month | July 2025 August 2025 September 2025 October 2025 November 2025 December 2025 | 08/30/25 09/30/25 10/30/25 11/30/25 12/30/25 01/30/26 |
| Monthly Financial Statement (Medical Only) | Exhibit A3, Section 2, Subsection 2 | 30 days after the close of Contractor's fiscal month | July 2025 August 2025 September 2025 October 2025 | 8/30/25 9/30/25 10/30/25 11/30/25 |

Dental Managed Care Deliverables – Calendar Year (CY) 2025*

Liberty GMC 25-50055; DentaQuest GMC 25-50056; Health Net GMC 25-50057; Liberty PHP 25-50058;
DentaQuest PHP 25-50059; Health Net PHP 25-50060

| Deliverable | Reference | Submission Guideline | Reporting Period | Due Date |
|--|--|------------------------------------|--|--|
| | | | November 2025 December 2025 | 12/30/25 01/30/26 |
| Provider Directory | APL 23-001; APL 22-013; Exhibit A14, Section 4, Subsection 5.d | 15 days after the end of the month | July 2025 August 2025 September 2025 October 2025 November 2025 December 2025 | 08/15/25 09/15/25 10/15/25 11/15/25 12/15/25 01/15/26 |
| Plan Provider Network Report (PNR) | APL 19-004; APL 17-010; APL 13-008; Exhibit A8, Section 7; Exhibit A8, Section 8; Exhibit A10, Section 6 | 15 days after the end of the month | July 2025 August 2025 September 2025 October 2025 November 2025 December 2025 | 08/15/25 09/15/25 10/15/25 11/15/25 12/15/25 01/15/26 |
| Self-Reported Monthly Utilization Data (PCD) | APL 22-015; APL 13-006; Exhibit A7, Section 4; | 60 days after the end of the month | July 2025 August 2025 September 2025 October 2025 November 2025 December 2025 | 09/29/25 10/30/25 11/29/25 12/30/25 01/29/26 03/01/26 |
| Treatment Authorization | APL 23-002; APL 22-006; APL 20-004 | 30 days after the end of the month | July 2025 August 2025 September 2025 | 08/30/25 09/30/25 10/30/25 |

Dental Managed Care Deliverables – Calendar Year (CY) 2025*

Liberty GMC 25-50055; DentaQuest GMC 25-50056; Health Net GMC 25-50057; Liberty PHP 25-50058;
DentaQuest PHP 25-50059; Health Net PHP 25-50060

| Deliverable | Reference | Submission Guideline | Reporting Period | Due Date |
|-----------------------------|-----------|----------------------|------------------|----------|
| Request Submission (TAR) | | | October 2025 | 11/30/25 |
| | | | November 2025 | 12/30/25 |
| | | | December 2025 | 01/30/26 |