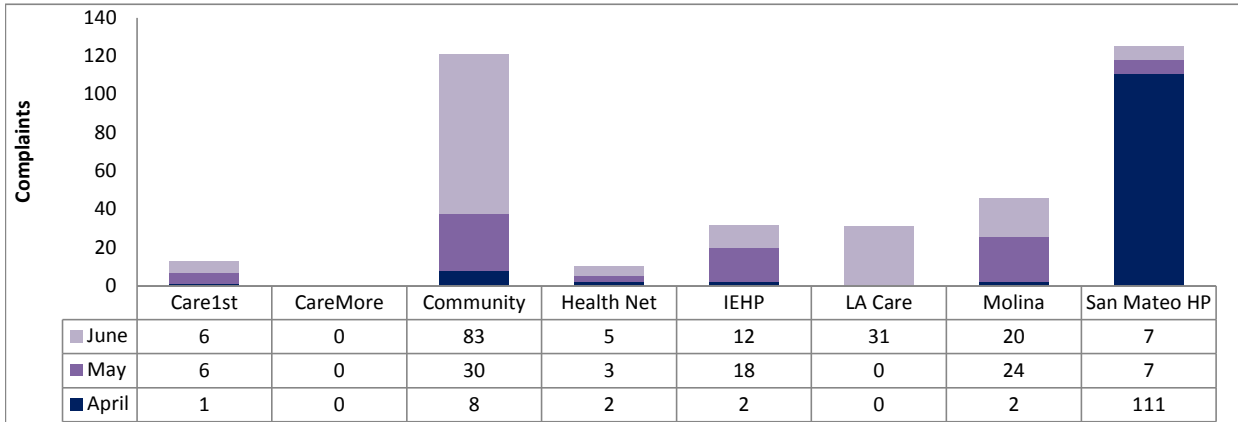


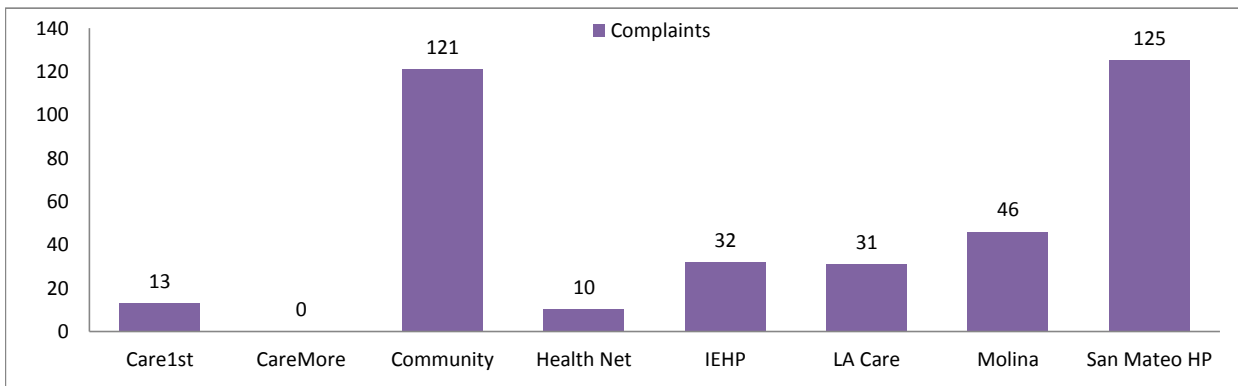


Cal MediConnect Complaint Tracking Dashboard Quarter 2, 2014

Monthly Complaint Totals per Plan



Quarterly Complaint Totals per Plan



Monthly Complaint Total per 1,000 Members

