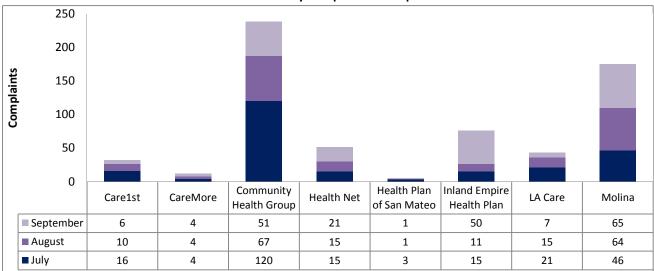


Cal MediConnect Complaint Tracking Dashboard Quarter 3 (July - September), 2014



Monthly Complaint Totals per Plan

238 250 200 175 150 100 76 51 43 32 50 12 5 0 Community Care1st CareMore Health Net Health Plan of Inland Empire LA Care Molina Health Group San Mateo Health Plan

Monthly Complaint Total per 1,000 Members

Quarterly Complaint Totals per Plan

