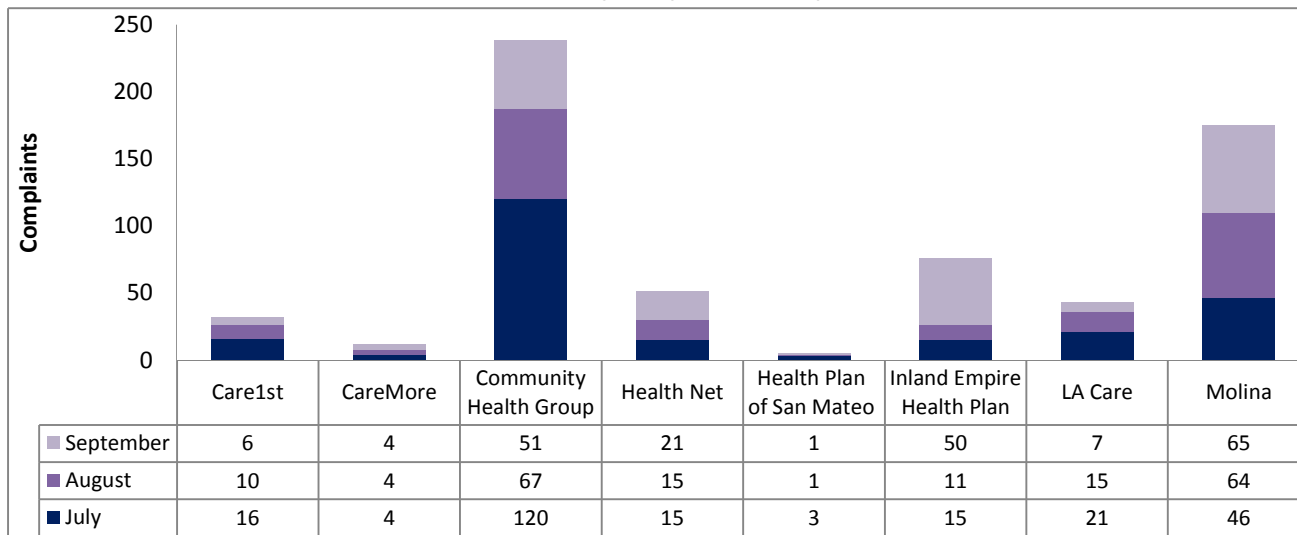


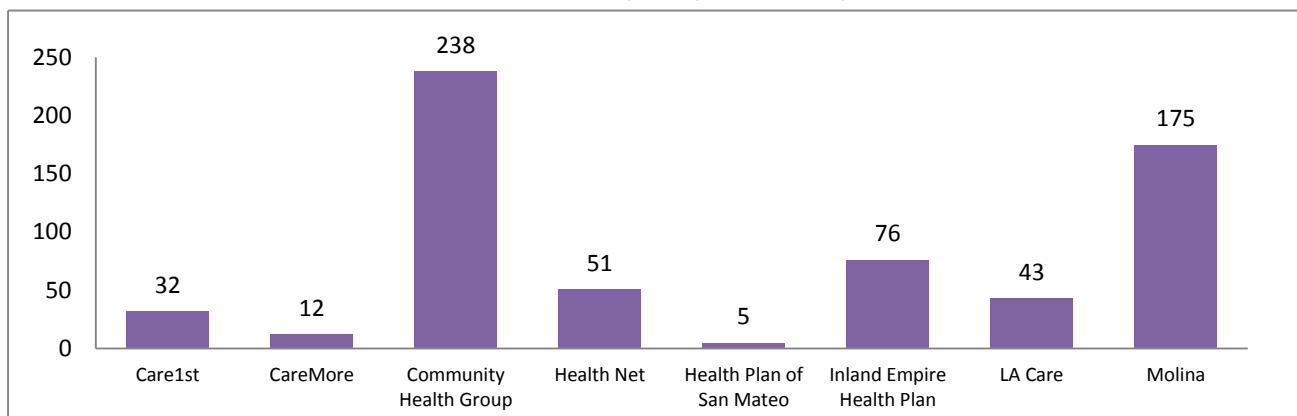


Cal MediConnect Complaint Tracking Dashboard Quarter 3 (July - September), 2014

Monthly Complaint Totals per Plan



Quarterly Complaint Totals per Plan



Monthly Complaint Total per 1,000 Members

