Overview
Medi-Cal Managed Care is an organized system to help you get high quality care and stay healthy. Medi-Cal managed care health plans help Medi-Cal beneficiaries find doctors, pharmacies and health education programs.

Managed care health plans also offer
- Care Coordination
- Ongoing referrals to specialists
- 24-hour Nurse Advice telephone services
- Customer service centers

Managed care serves about 10.8M Medi-Cal beneficiaries in 58 counties. This is about 81% of the total Medi-Cal population.

In California, there are six models of managed care.

County Organized Health Systems
County Organized Health Systems (COHS) serve about 2.2M beneficiaries through six health plans in 22 counties: Del Norte, Humboldt, Lake, Lassen, Marin, Mendocino, Merced, Modoc, Monterey, Napa, Orange, San Luis Obispo, San Mateo, Santa Barbara, Santa Cruz, Shasta, Siskiyou, Solano, Sonoma, Trinity, Ventura and Yolo.

How It Works
In the COHS Model counties, the Department of Health Care Services (DHCS) contracts with a health plan created by the County Board of Supervisors.

Local government, health care providers, community groups, and Medi-Cal beneficiaries are able to give input as the plan is created. The health plan is run by the county.

In a COHS county, everyone is in the same managed care plan.

Geographic Managed Care (GMC)
GMC serves about 1.2M beneficiaries in two counties: Sacramento and San Diego.

How It Works
In GMC counties, DHCS contracts with several commercial plans. This provides more choices for the beneficiaries.

Two-Plan

How It Works
In Two-Plan Model counties, there is a Local Initiative (county organized) and a Commercial Plan. DHCS contracts with both plans.

Regional
Regional serves about 300K beneficiaries in 18 counties: Alpine, Amador, Butte, Calaveras, Colusa, El Dorado, Glenn, Inyo, Mariposa, Mono, Nevada, Placer, Plumas, Sierra, Sutter, Tehama, Tuolumne and Yuba.

How It Works
In Regional Model counties, there are two Commercial Plans that contract with DHCS.

Imperial
Imperial serves about 77K beneficiaries in Imperial County.

How It Works
In the Imperial Model county, there are two Commercial Plans that contract with DHCS.

San Benito
San Benito serves about 8K beneficiaries
How It Works
In the San Benito Model county, there is one Commercial Plan that contracts with DHCS. Beneficiaries can choose the managed care plan or regular (fee-for-service) Medi-Cal.

Managed Care Operations Division
For more information about Medi-Cal Managed Care, please see www.dhcs.ca.gov/services/Pages/Medi-CalManagedCare.aspx
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