

Managed Care Expansion

28 Counties

- Operations under four geographic areas:
 - 8 County Organized Health Systems (COHS) counties (09/01/13 Implementation), 18 Regional counties, Imperial county & San Benito county (11/01/13 implementation)
- Four Medi-Cal Managed Care Health Plans
- Plan Enrollment

Managed Care Model	September 2013	November 2013	August 2014
COHS (Expansion only)	111,675	-	154,418
Regional	-	132,362	215,092
Imperial	-	35,214	52,828
San Benito	-	6,425	6,502

Progress Report

- No systemic issues
- Continue to resolve member issues on case by case basis
- Ombudsman call volume decrease 6% to 1.6%
- Plan network
- DHCS conducted pre-implementation expansion survey of beneficiaries. Follow up will be conducted 18 months after implementation.
 - March 2015-COHS. May 2015-Regional, Imperial and San Benito

Seniors and Persons with Disabilities (SPD) and Community-Based Adult Services (CBAS) Transition

- SPD
 - 19 Rural Expansion counties (San Benito excluded)
 - Approximately 22,000 Medi-Cal SPD beneficiaries were transitioned
 - Implementation December 1, 2014
- CBAS
 - 4 Counties (Butte, Humboldt, Imperial, Shasta) have CBAS centers with approximately 550 Beneficiaries
 - Must be in a Managed Care Health Plan to continue CBAS after transition
 - Implementation December 1, 2014