



Molina Healthcare of California

Your Extended Family.

Contact List



Provider Quick Reference Guide IMPORTANT NUMBERS

Customer Support Center (Members & Providers): (888) 665-4621 [800-479-3310 TTY]

DEPARTMENT	CONTACT INFORMATION
Behavioral Health Services	(888) 665-4621 Ext. 751125 / Fax: (800) 811-4804
BRIDGE2ACCESS Connections	(877) 665-4627
Case Management	(888) 665-4621 (option 5)
Claims (EDI Vendor: Emdeon) Emdeon Payer ID: 38333	(888) 665-4621 Ext. 751123 P.O. Box 22702, Long Beach, CA 90801
Community Outreach	(800) 232-9998 Ext. 128091
Contracting/Credentialing	(888) 665-4621 (option 6)
Cultural & Linguistic Specialist	(888) 665-4621 Ext. 111032
Eligibility	(888) 665-4621 (option 1)
Encounter Data Submission	(888) 665-4621 Ext. 120111 P.O. Box 22807, Long Beach, CA 90801
Fraud, Waste, & Abuse Tip Line	(866) 606-3889
Health Education	(888) 665-4621 Ext. 751135 or 127524
Motherhood Matters SM Pregnancy Program	(877) 665-4628 / Fax: (855) 556-1424
Pharmacy (CVS Caremark)	(888) 665-4621 (option 2) / Fax: (866) 508-6445
Quality Improvement	(888) 665-4621 Ext. 126137
Transportation	(888) 665-4621
Utilization Management (prior-authorizations)	(888) 665-4621 Ext. 751125 (outpatient) / Ext. 751126 (inpatient) Fax: (800) 811-4804
Vision Services (March Vision Care)	(888) 493-4070
Web Portal Help Desk	(866) 449-6848
24 Hour Nurse Advice Hotline	(888) 275-8750 / TTY: (866) 735-2929

Your Regional Provider Services Team

REGION	CONTACT	PHONE NUMBER
IMPERIAL COUNTY 9275 Sky Park Court, Suite 400, San Diego, CA 92123 Phone: (858) 614-1580 Fax: (858) 503-1210 NOTE: Imperial County Regional Office is pending, please utilize above until further notice.		(760) 550-0693

SUPPORTING PROVIDER SERVICES	CONTACT	PHONE NUMBER
Alvina Ter-Galstanyan (<i>Director, Provider Services</i>)		ext. 127045
RIVERSIDE/SAN BERNARDINO COUNTIES 887 E. 2 nd St., Suite B, Pomona, CA 91766 Phone: (800) 232-9998 Fax: (909) 868-1761	Sue Roth (<i>Supervisor</i>)	ext. 128010
	Lori Cadle	ext. 128007
	Janina Hidalgo	ext. 127709
	Crista Jacobs	ext. 126215
	Candice Reed	ext. 126556
SAN DIEGO COUNTY 9275 Sky Park Court, Suite 400, San Diego, CA 92123 Phone: (858) 614-1580 Fax: (858) 503-1210	Cindy Meacock (<i>Supervisor</i>)	ext. 121587
	Nicholas Campbell	ext. 121722
	Sonya Martinez	ext. 121588
	Jaclynn Thompson	ext. 126236
	Taide Villa	ext. 126225