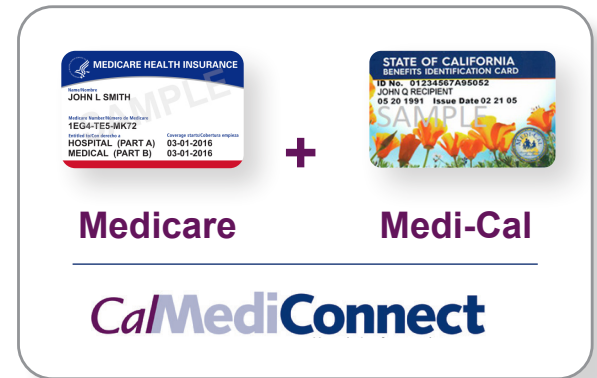


# Medicare Medi-Cal Plans: Information for Providers



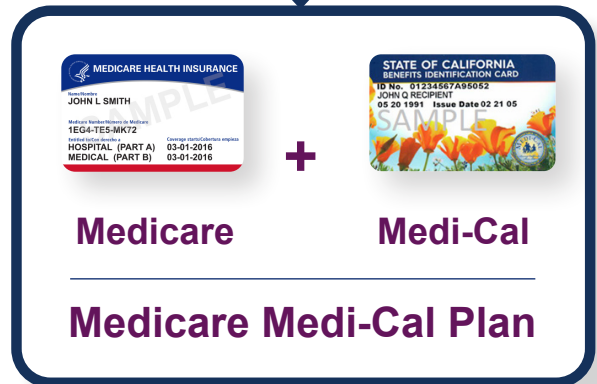
## Cal MediConnect Transition

The Cal MediConnect program is transitioning on December 31, 2022. Starting January 1, 2023, your Cal MediConnect patients will be automatically transitioned to **Medicare Medi-Cal Plans** (MMPs or Medi-Medi Plans). Medi-Medi Plans will be offered in seven counties – Los Angeles, Orange, Riverside, San Bernardino, San Diego, San Mateo, and Santa Clara – by the same health plans that currently offer Cal MediConnect.



## Medi-Medi Plans

Medi-Medi Plans are a type of Medicare Advantage plan in California that are only available to dual eligible beneficiaries. Medi-Medi Plans provide Medicare Part A, B, and D services, specialized care coordination, and wrap-around Medi-Cal services. Medi-Medi Plan patients are automatically enrolled in the aligned Medi-Cal plan operated by their Medicare plan. Medi-Medi Plan patients will have their Medi-Cal and Medicare benefits and care coordinated by one organization.



The benefits of Medi-Medi Plans include:

- Reduced administrative burden through integrated materials for patients, such as a single health plan card and one number to call for both Medicare and Medi-Cal benefits;
- Care coordination, including a unified Health Risk Assessment, a person-centered Individualized Care Plan, and an Interdisciplinary Care Team that includes a patient's Medicare, Medi-Cal, and carved-out service providers; and
- Continuity of care so patients can continue to see their providers if they are not in the health plan's provider network.

### Medicare and Medi-Cal Benefits

Medi-Medi Plans will coordinate all benefits and services across both Medicare and Medi-Cal, including:

- All Medicare covered services, including medical providers, hospitals, prescription drugs, labs, and x-rays
- All Medi-Cal covered services, including long-term services and supports, durable medical equipment, and medical transportation
- Additional supplemental benefits over and above Original Medicare and Medi-Cal
- Coordination with carved-out benefits, such as In-Home Supportive Services and Medi-Cal Specialty Mental Health Services provided by the county
- One care management team to coordinate care and help a beneficiary manage their services

### Provider Networks and Continuity of Care

Patients enrolled in a Medi-Medi Plan must receive their physician services from providers who are in the plan's network. If your Cal MediConnect patient remains in a Medi-Medi Plan after the transition, you will eventually need to be in the Medi-Medi Plan provider network to continue seeing your patient. If you are a Cal MediConnect provider, please contact the Cal MediConnect plan's provider relations department to learn more about remaining in network after the Cal MediConnect transition.

If you decide to remain out-of-network, there will be a **continuity of care** period, where your patient can continue to see you as their provider for up to 12 months (in most cases). The patient must have a prior relationship with you as their provider, and you and the health plan must agree to terms, including payment terms.

### Balance Billing

**It continues to be unlawful to bill dual eligible patients.** Your dual eligible patients should never receive a bill for their medical services. This is called improper billing (or balance billing) and is illegal under state and federal law. These patients should not pay for physician visits and other medical care when they receive services from a provider in their Medi-Medi Plan provider network. Patients may still have a copay for prescription drugs.

### Information for Your Patients

As a trusted source of information, your patients may come to you with questions about the Cal MediConnect transition and Medi-Medi Plans. When talking to your patients, consider sharing the following messages:

- If you are in Cal MediConnect today, you do NOT need to do anything to enroll in the Medi-Medi Plan and keep your current benefits. You will be automatically transitioned from your Cal MediConnect plan into the Medi-Medi Plan on January 1, 2023.
- Your Medi-Medi Plan will operate like Cal MediConnect, with care coordination, one health plan card, and one number to call for both Medicare and Medi-Cal benefits.
- You will receive a new member ID card in the mail from your Medi-Medi Plan. It will include your new plan name.
- There will be no gap in coverage and your provider network should be similar. You can continue to receive services from your current provider for up to 12 months.
- Enrollment in Medi-Medi Plans will be voluntary. You will be provided choices of additional Medicare options if you do not want to be in an Medi-Medi Plan.
- If you would like to enroll into Cal MediConnect, you can enroll through November 2022, with a plan start date of December 1, 2022. You will still transition on January 1, 2023, into a Medi-Medi Plan.