## Performance Outcomes System Children/Youth in Foster Care Report Report run on June 8, 2018

## Background

Three reports will be created during each new reporting period. The reports that will be produced are as follows: statewide-aggregate data, population-based county groupings, and county-specific reports where possible. These reports help meet the intent of the Legislature, as stated in Welfare and Institutions Code Section 14707.5, to develop a performance outcomes system for Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) mental health services that will improve outcomes at the individual, program, and system levels and inform fiscal decision-making related to the purchase of services. This reporting effort is part of the implementation of a performance outcomes system for Medi- Cal Specialty Mental Health Services (SMHS) for children and youth.

Since 2012 DHCS has worked with several groups of stakeholders to create a structure for reporting, to develop the Performance Measurement Paradigm, and to develop indicators and measures. The Performance Outcomes System will be used to evaluate the domains of access, engagement, service appropriateness to need, service effectiveness, linkages, cost effectiveness and satisfaction. Further information on the Performance Measures System implementation is available on the DHCS website. Documents posted include the relevant legislation, plans submitted to the Legislature, and handouts for meetings with the Stakeholder Advisory Committee back to the first meeting in 2012. To obtain this information go to: http://www.dhcs.ca.gov/provgovpart/pos/Pages/default.aspx

## Purpose and Overview

This report provides updated information on the initial indicators that were developed for the Performance Outcomes System. DHCS plans to move to annual reporting of this data for the Performance Outcomes System.

The first series of charts and tables focus on the demographics of Foster Care case children and youth under 21 who are receiving SMHS' based on approved claims for Medi-Cal eligible beneficiaries. Specifically, this includes demographics tables of this population by age, gender, and race/ethnicity. Penetration and engagement rate data are provided. Both penetration rates tables are also broken out by demographic characteristics. Utilization of services data are shown in terms of dollars, as well as by service, in time increments. The snapshot table provides a point-in-time view of children/youth arriving, exiting, and continuing services over a two-year period. The time to step down table provides a view over the past four years of the time to step-down services following inpatient discharge.

Where possible, the reports provide trend information by displaying information for four Fiscal Years (FY). A FY is from July 1st to June 30th. For all of the measures and indicators included in this report, the denominator is the "Unique Count of Children and Youth receiving SMHS" shown on page 3 of the report and is broken out by state FY.

Utilization of services reports are shown in terms of dollars, as well as by service in time increments. The final report provides a view over the past four years of the time to step-down services (i.e., time to next contact after an inpatient discharge). **Note:** The time to step-down report has a change in methodology from the first report produced in February 2015. In the initial report only outpatient services provided at least one day after the inpatient discharge were included in the calculations. On subsequent reports any outpatient service that occurs on or after the inpatient discharge is included in the analysis.

## Definitions

Population: Foster Care or Open Child Welfare beneficiaries with approved services adjudicated through the Short Doyle/Medi-Cal II claiming system that were:
Age 20 or younger during the approved date of service on the claim.

## Data Sources:

• Short-Doyle/Medi-Cal II (SD/MC II) claims with dates of service in FY 13/14 through FY 16/17.

• Medi-Cal Eligibility Data System (MEDS) data from the Management Information System/Decision Support System (MIS/DSS) FY 13/14 through FY16/17.

• Child Welfare Services/Case Management System (CWS/CMS) data for children in FY 13/14 through FY 16/17.

## Additional Information

The **Measures Catalog** is the companion document for these reports and provides the methodology and definitions for the measures. Each measure is defined and the numerator and denominator used to develop the metrics are provided with relevant notes and additional references. The Measures Catalog may be found at: http://www.dhcs.ca.gov/services/MH/Documents/POS\_MeasuresCatalog\_Sept2016.pdf

#### Note on Privacy:

The Health Insurance Portability and Accountability Act (HIPAA) and Code of Federal Regulations (CFR) 42 rules protect most individually identifiable health information in any form or medium, whether electronic, on paper, or oral. DHCS has strict rules in place to protect the identification of individuals in public reports. A "Public Aggregate Reporting – DHCS Business Reports" process has been established to maintain confidentiality of client Personal Information. The Performance Outcomes System complies with Federal and State privacy laws. Thus, the POS must appropriately and accurately de-identify data for public reporting. Due to privacy concerns, some cells in this report may have been suppressed to comply with state and federal rules. When necessary, this data is represented as follows: 1) Data that is missing is indicated as "-" 2) Data that has been suppressed due to privacy concerns is indicated as "-".

## **Report Interpretation**

\*Population-based and county-specific report findings may be interpreted alongside the POS statewide report findings.

\*New Age Methodology for Identifying Children under 21 (POS reports posted after 7/1/17): Beneficiaries that were under the age of 21 for the entire fiscal year (their age was less than 21 as of June 30th of the reported fiscal year).

\*The **penetration rates** reported here were calculated using a different methodology than that used by the External Quality Review Organization (EQRO). For the POS, the penetration rate is calculated by taking the total number of youth who received one or more SMHS' in a FY and dividing that by the total number of Medi-Cal eligible youth for that FY. This methodology results in lower penetration rates as compared to the EQRO rates, but it does so across the board so that all counties and the state will be similarly impacted. Penetration rates provide a measure of initial contact with the specialty mental health system.

\*The engagement rates are calculated similarly to penetration rates but are intended to measure ongoing engagement with the specialty mental health system. The engagement rate is calculated by taking the total number of youth who received five or more SMHS' in a FY and dividing that by the total number of Medi-Cal eligible youth for that FY.

\*The **snapshot** report provides a point-in-time look at children and youth's movement through the SMHS system. The report uses six general categories to classify if a youth is entering, exiting, continuing services, or a combination of these categories (e.g., arriving and exiting). Eventually the snapshot data will be used along with measures of service effectiveness to identify whether youth are improving as a result of receiving services from the time they first arrived in the system to when they exit the system. This methodology was adapted from the California Mental Health and Substance Use System Needs Assessment (2012). More information on the original methodology can be found here:

http://www.dhcs.ca.gov/services/MH/Documents/POS\_MeasuresCatalog\_Sept2016.pdf

\*The psychiatric emergency services/hospital data reported on in the **time to step-down services** report includes data from Short Doyle/Medi-Cal II claims data and fee-for-service data. In the future this re port will incorporate other outpatient and inpatient Medi-Cal SMHS' billed through the Managed Care healthcare delivery systems. Currently, the number of days is capped at 365 days (to mitigate the impact of extreme statistical anomalies) when calculating the mean and max for time between discharge and step down service. This methodology will be updated in the next reporting cycle. Additionally, county specific and population-based reports are based off of the beneficiary's county of Medi-Cal responsibility during the eligibility month when the inpatient service occurred.

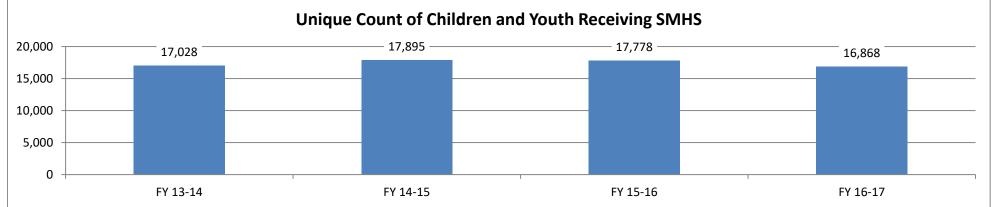
\*Data Source Methodology: Demographic & Penetration and Snapshot - based on MEDS data; Utilization - based on Claims Submission data; Time to step-down - based on Inpatient Hospital data.

\*Open Child Welfare: Children/youth who are provided child welfare services either while living in their home, or while living out-of-home in a foster care setting. Excludes children: placed in California under the jurisdiction of another state (incoming interstate Compact on the Placement of Children (ICPC)) and who are placed with non-dependent guardians.

\*Foster Care Placement: Children/youth who are removed from their home by a child placement agency, including county child welfare services and probation departments and placed in a foster care setting. Excludes children: placed in California under the jurisdiction of another state (incoming interstate Compact on the Placement of Children (ICPC)) and who are placed with non-dependent legal guardians.

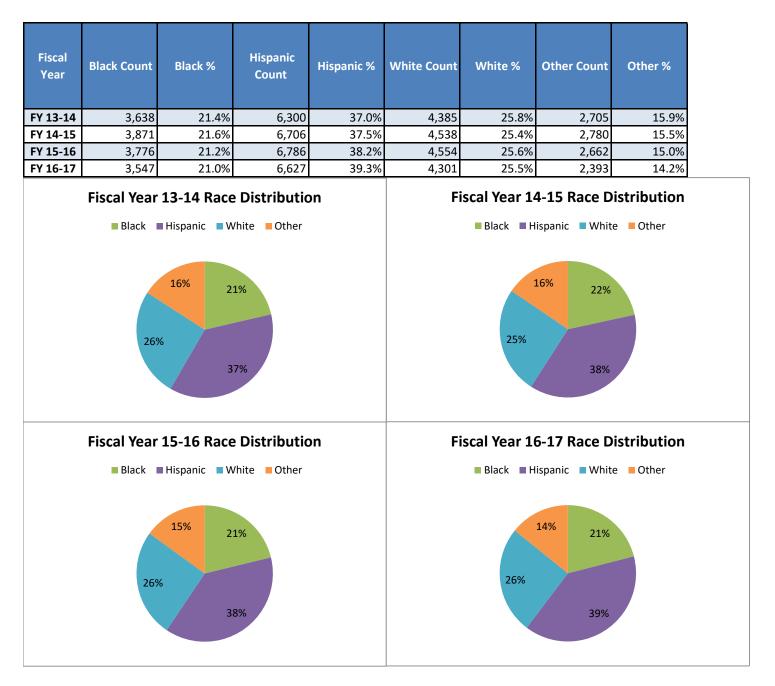
Please contact cmhpos@dhcs.ca.gov for any questions regarding this report.

SFY	Unique Count Receiving SMHS*	Year-Over-Year Percentage Change	Unique Count of Foster Care Youth in Medi-Cal	Year-Over-Year Percentage Change
FY 13-14	17,028		39,920	
FY 14-15	17,895	5.1%	40,575	1.6%
FY 15-16	17,778	-0.7%	39,785	-1.9%
FY 16-17	16,868	-5.1%	37,748	-5.1%
Compound Annual Growth Rate SFY**		-0.3%		-1.8%



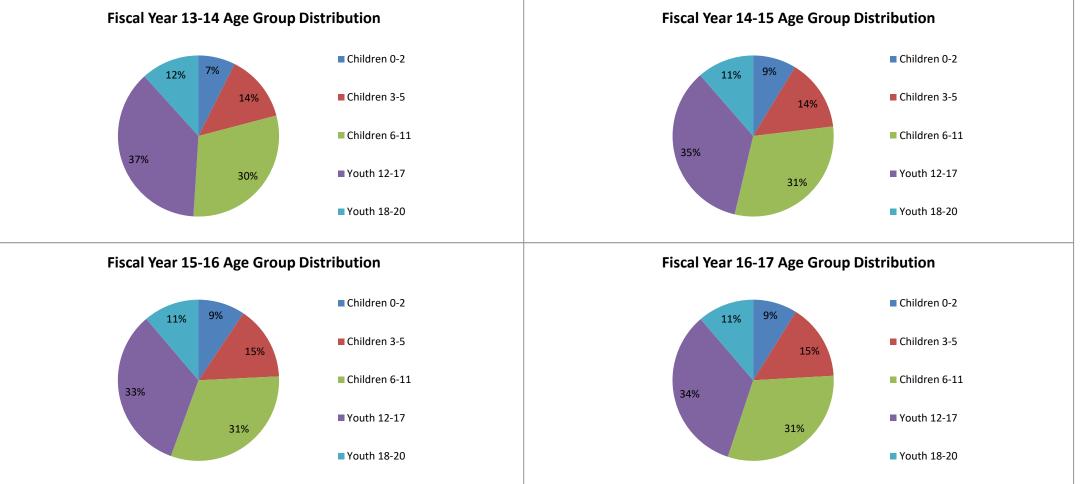
\*SMHS = Specialty Mental Health Services. See Measures Catalog for more detailed information.

\*\*SFY = State Fiscal Year which is July 1 through June 30.

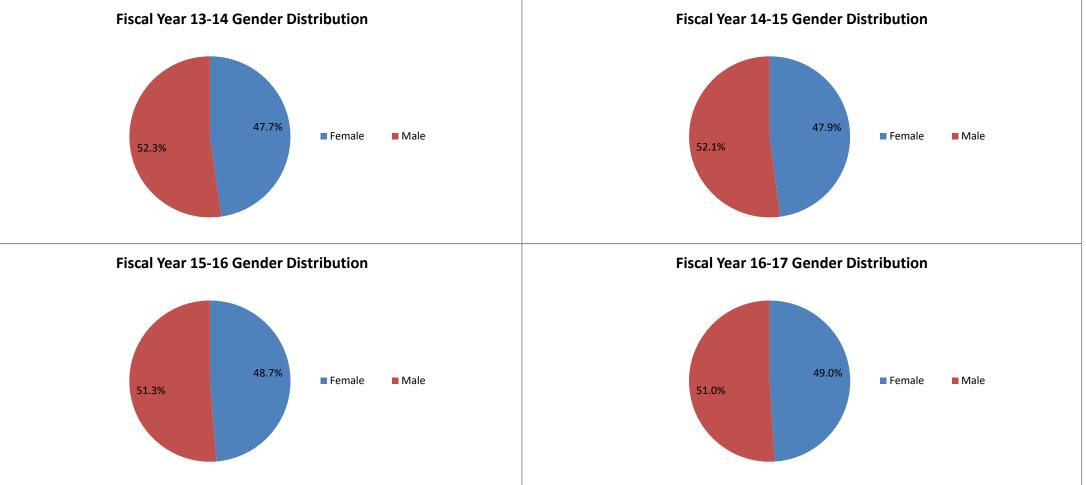


Please note: This report uses the Medi-Cal Eligibility Data System to obtain race/ethnicity data. CDSS uses Child Welfare Services/Case Management System to obtain race/ethnicity data. For more information, please refer to the Measures Catalog.

Fiscal Year	Children 0-2 Count	Children 0-2 %	Children 3-5 Count	Children 3-5 %	Children 6-11 Count	Children 6-11 %	Youth 12-17 Count	Youth 12-17 %	Youth 18-20 Count	Youth 18-20 %
FY 13-14	1,263	7.4%	2,306	13.5%	5,132	30.1%	6,343	37.3%	1,984	11.7%
FY 14-15	1,552	8.7%	2,584	14.4%	5,472	30.6%	6,248	34.9%	2,039	11.4%
FY 15-16	1,680	9.4%	2,637	14.8%	5,565	31.3%	5,896	33.2%	2,000	11.2%
FY 16-17	1,506	8.9%	2,558	15.2%	5,237	31.0%	5,668	33.6%	1,899	11.3%

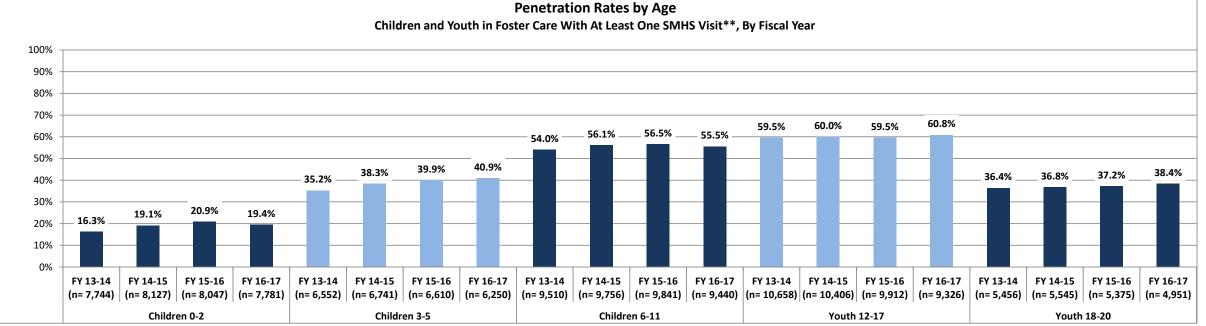


Fiscal Year	Female Count	Female %	Male Count	Male %
FY 13-14	8,119	47.7%	8,909	52.3%
FY 14-15	8,579	47.9%	9,316	52.1%
FY 15-16	8,654	48.7%	9,124	51.3%
FY 16-17	8,272	49.0%	8,596	51.0%



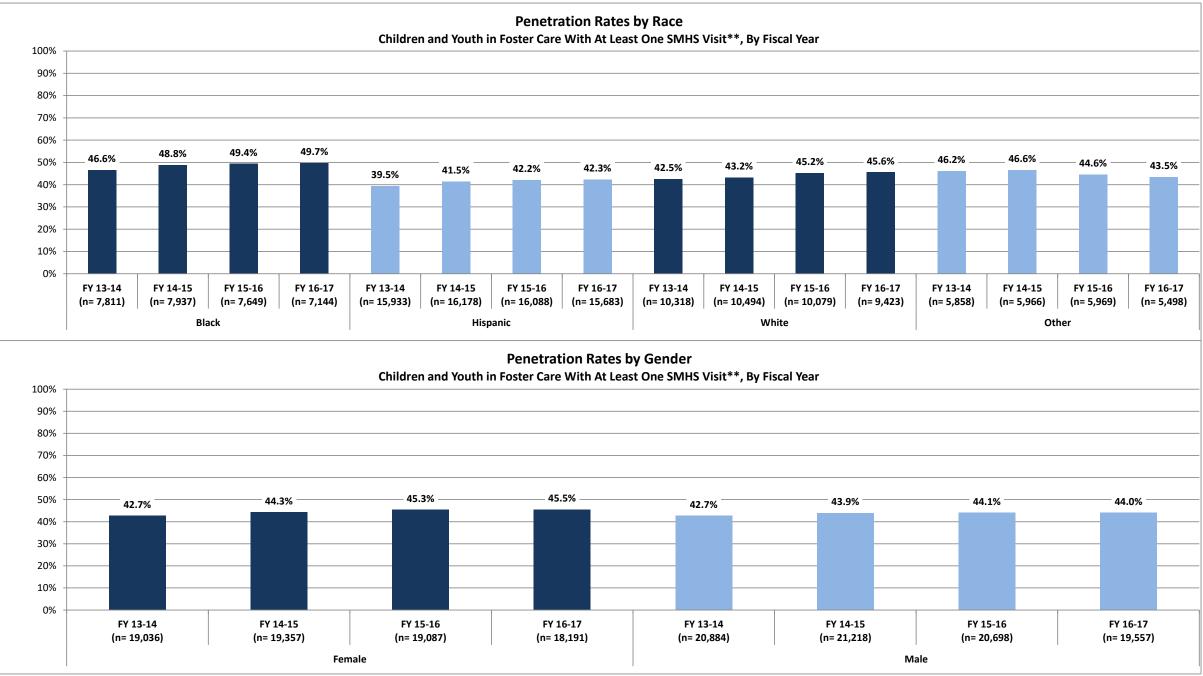
### Penetration Rates\* Report: Children and Youth in Foster Care with At Least One SMHS Visit\*\* Large Sized Counties as of June 8, 2018

		FY 13-14			FY 14-15			FY 15-16			FY 16-17	
	Children and Youth in Foster Care with 1 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate	Children and Youth in Foster Care with 1 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate	Children and Youth in Foster Care with 1 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate	Children and Youth in Foster Care with 1 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate
All	17,028	39,920	42.7%	17,895	40,575	44.1%	17,778	39,785	44.7%	16,868	37,748	44.7%
Children 0-2	1,263	7,744	16.3%	1,552	8,127	19.1%	1,680	8,047	20.9%	1,506	7,781	19.4%
Children 3-5	2,306	6,552	35.2%	2,584	6,741	38.3%	2,637	6,610	39.9%	2,558	6,250	40.9%
Children 6-11	5,132	9,510	54.0%	5,472	9,756	56.1%	5,565	9,841	56.5%	5,237	9,440	55.5%
Youth 12-17	6,343	10,658	59.5%	6,248	10,406	60.0%	5,896	9,912	59.5%	5,668	9,326	60.8%
Youth 18-20	1,984	5,456	36.4%	2,039	5,545	36.8%	2,000	5,375	37.2%	1,899	4,951	38.4%
Black	3,638	7,811	46.6%	3,871	7,937	48.8%	3,776	7,649	49.4%	3,547	7,144	49.7%
Hispanic	6,300	15,933	39.5%	6,706	16,178	41.5%	6,786	16,088	42.2%	6,627	15,683	42.3%
White	4,385	10,318	42.5%	4,538	10,494	43.2%	4,554	10,079	45.2%	4,301	9,423	45.6%
Other	2,705	5,858	46.2%	2,780	5,966	46.6%	2,662	5,969	44.6%	2,393	5,498	43.5%
Female	8,119	19,036	42.7%	8,579	19,357	44.3%	8,654	19,087	45.3%	8,272	18,191	45.5%
Male	8,909	20,884	42.7%	9,316	21,218	43.9%	9,124	20,698	44.1%	8,596	19,557	44.0%



\*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in the Medi-Cal Managed Care sy. \*\*Children and Youth in Foster Care that have received at least one SMHS in the Fiscal Year. Page 7 of 14

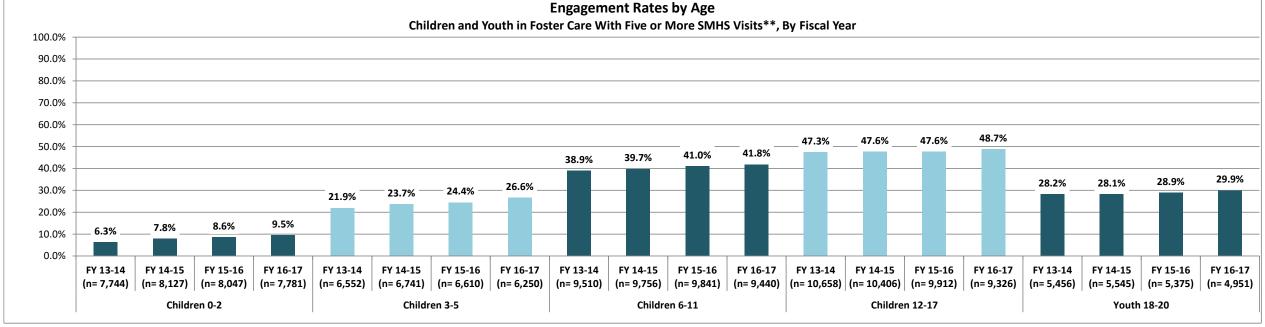
#### Penetration Rates\* Report: Children and Youth in Foster Care with At Least One SMHS Visit\*\* Large Sized Counties as of June 8, 2018



\*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in the Medi-Cal Managed Care sy. \*\*Children and Youth in Foster Care that have received at least one SMHS in the Fiscal Year.

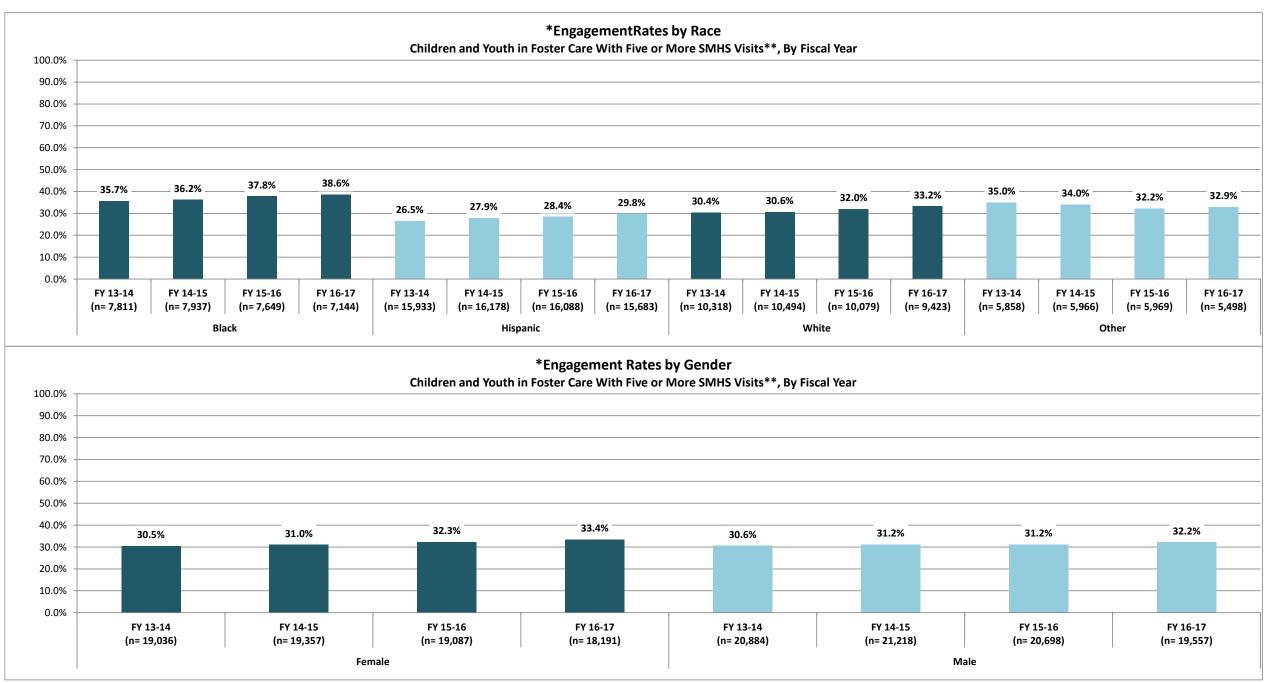
### Engagement Rates\* Report: Children and Youth in Foster Care with Five or More SMHS Visits\*\* Large Sized Counties as of June 8, 2018

		FY 13-14			FY 14-15			FY 15-16			FY 16-17			
	Children and Youth in Foster Care with 5 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate	Children and Youth in Foster Care with 5 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate	Children and Youth in Foster Care with 5 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate	Children and Youth in Foster Care with 5 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate		
All	12,190	39,920	30.5%	12,616	40,575	31.1%	12,617	39,785	31.7%	12,365	37,748	32.8%		
Children 0-2	486	7,744	6.3%	632	8,127	7.8%	692	8,047	8.6%	736	7,781	9.5%		
Children 3-5	1,432	6,552	21.9%	1,595	6,741	23.7%	1,611	6,610	24.4%	1,662	6,250	26.6%		
Children 6-11	3,696	9,510	38.9%	3,874	9,756	39.7%	4,038	9,841	41.0%	3,950	9,440	41.8%		
Children 12-17	5,040	10,658	47.3%	4,956	10,406	47.6%	4,720	9,912	47.6%	4,539	9,326	48.7%		
Youth 18-20	1,536	5,456	28.2%	1,559	5,545	28.1%	1,556	5,375	28.9%	1,478	4,951	29.9%		
Black	2,788	7,811	35.7%	2,875	7,937	36.2%	2,889	7,649	37.8%	2,758	7,144	38.6%		
Hispanic	4,216	15,933	26.5%	4,508	16,178	27.9%	4,576	16,088	28.4%	4,667	15,683	29.8%		
White	3,137	10,318	30.4%	3,207	10,494	30.6%	3,230	10,079	32.0%	3,129	9,423	33.2%		
Other	2,049	5,858	35.0%	2,026	5,966	34.0%	1,922	5,969	32.2%	1,811	5,498	32.9%		
Female	5,808	19,036	30.5%	5,991	19,357	31.0%	6,160	19,087	32.3%	6,075	18,191	33.4%		
Male	6,382	20,884	30.6%	6,625	21,218	31.2%	6,457	20,698	31.2%	6,290	19,557	32.2%		



\*Engagement Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system.

#### Engagement Rates\* Report: Children and Youth in Foster Care with Five or More SMHS Visits\*\* Large Sized Counties as of June 8, 2018

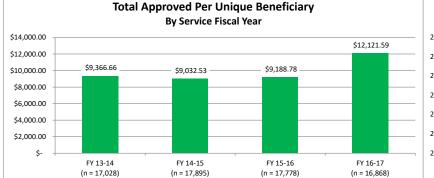


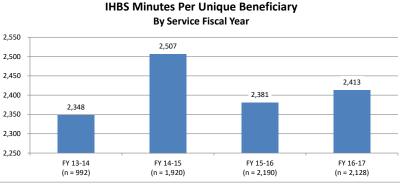
\*\*Engagement Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system. \*\*Children and Youth in Foster Care that have received at least five SMHS in the Fiscal Year.

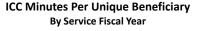
#### Utilization Report\*: Approved SMHS for Children/Youth in Foster Care Mean Expenditures and Service Quantity per Beneficiary by Fiscal Year

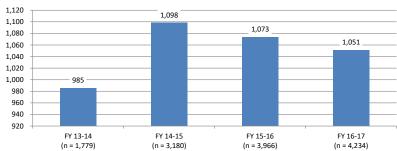
Large Sized Counties as of June 8, 2018

Fiscal Year	SDMC Total Approved	IHBS (Minutes)	ICC (Minutes)	Case Management/ Brokerage (Minutes)	Mental Health Services (Minutes)	Therapeutic Behavioral Services (Minutes)	Medication Support Services (Minutes)	Crisis Intervention (Minutes)	Crisis Stabilization (Hours)	Full Day Treatment Intensive (Hours)	Full Day Rehabilitation (Hours)	Hospital Inpatient (Days)	Hospital Inpatient Admin (Days)	Fee for Service Inpatient (Days)	Treatment		Psychiatric Health Facility (Days)
FY 13-14	\$ 9,367	2,348	985	663	1,988	4,772	369	282	20	514	458	5	12	11	17	75	20
FY 14-15	\$ 9,033	2,507	1,098	645	1,878	4,620	363	304	20	498	586	4	9	11	20	74	24
FY 15-16	\$ 9,189	2,381	1,073	649	1,880	4,715	346	290	24	522	625	6	15	11	17	23	22
FY 16-17	\$ 12,122	2,413	1,051	643	1,956	4,820	367	321	25	602	562	7	14	11	27	80	21
MEAN	\$ 9,927	2,412	1,052	650	1,925	4,732	361	299	22	534	558	5	12	11	20	63	22

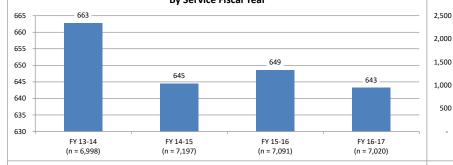




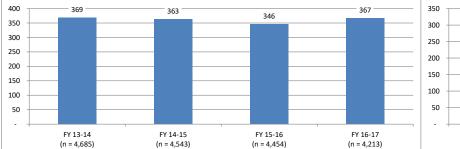




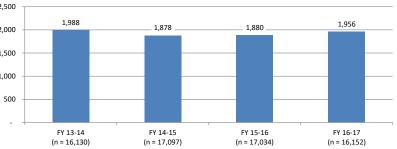
Case Management/Brokerage Minutes Per Unique Beneficiary **By Service Fiscal Year** 



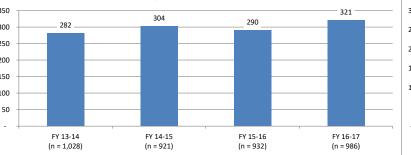
**Medication Support Services Minutes Per Unique Beneficiary By Service Fiscal Year** 



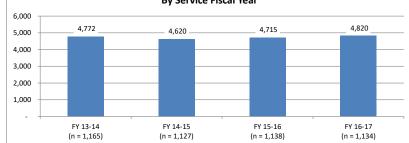
Mental Health Services Minutes Per Unique Beneficiary **By Service Fiscal Year** 



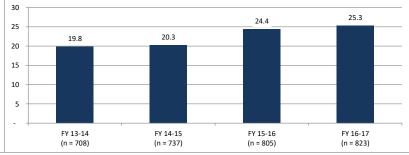
#### **Crisis Intervention Minutes Per Unique Beneficiary By Service Fiscal Year**



**Therapeutic Behavioral Services Minutes Per Unique** Beneficiary **By Service Fiscal Year** 



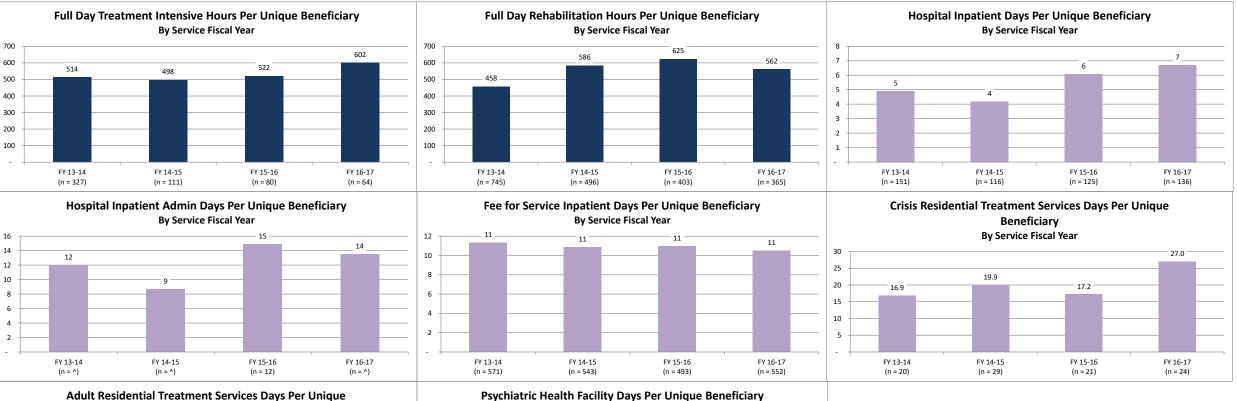
**Crisis Stabilization Hours Per Unique Beneficiary By Service Fiscal Year** 

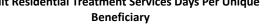


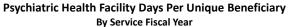
\*The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.

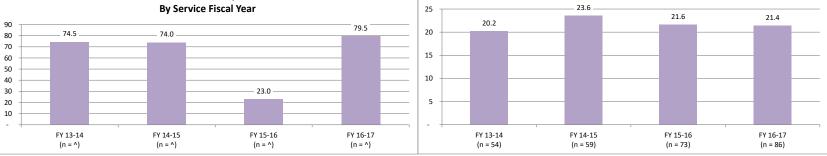
Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.

#### Utilization Report\*: Approved SMHS for Children/Youth in Foster Care Mean Expenditures and Service Quantity per Beneficiary by Fiscal Year Large Sized Counties as of June 8, 2018









\*The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.

Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year. ^ Data has been suppressed to protect patient privacy.

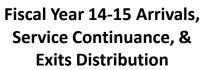
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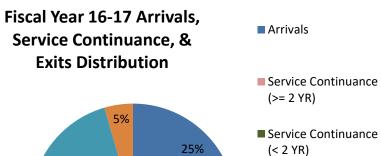
# Snapshot Report: Unique Count of Children and Youth in Foster Care Receiving SMHS Arriving, Exiting, and with Service Continuance by Fiscal Year Large Sized Counties as of June 8, 2018

Category	Description (Please refer to the Measures Catalog for more detailed descriptions on all Performance Outcomes System measures.)
Arrivals	Children/Youth that did not receive any SMHS within 3 months of their first date of service in the Fiscal Year.
Service Continuance	Children/Youth receiving continuous services with no breaks in service greater than 90 days for a period of at least 2 years (>= 2 YR) or a period of 1 to 2 years (< 2 YR).
Exiting	Children/Youth that did not receive any SMHS within 3 months after their last date of service in the Fiscal Year.
Arriving & Exiting	A distinct category in which children/youth met both the criteria for Arrivals and Exiting above for the fiscal year.
Service Continuance &	
Exiting	A distinct category in which Children/Youth had at least 2 years of Service Continuance going into the Fiscal Year and then Exited within the same Fiscal Year.

Service Fiscal Year	Arrivals Count	Arrivals %	Service Continuance (>= 2 YR) Count	Continuance	Service Continuance (<2 YR) Count		Exiting Count	Exiting %	Arriving & Exiting Count	Exiting %		Service Continuance (>= 2 YR) and Exiting %	Total Count	Total %
FY 13-14	4,156	24.4%	1,356	8.0%	1,428	8.4%	3,113	18.3%	6,193	36.4%	782	4.6%	17,028	100%
FY 14-15	4,326	24.2%	1,273	7.1%	1,494	8.3%	3,498	19.5%	6,564	36.7%	740	4.1%	17,895	100%
FY 15-16	4,301	24.2%	1,297	7.3%	1,441	8.1%	3,611	20.3%	6,400	36.0%	728	4.1%	17,778	100%
FY 16-17	4,172	24.7%	1,298	7.7%	1,448	8.6%	3,534	21.0%	5,655	33.5%	761	4.5%	16,868	100%

# Fiscal Year 13-14 Arrivals, Service Continuance, & **Exits Distribution**



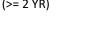


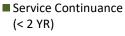
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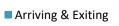
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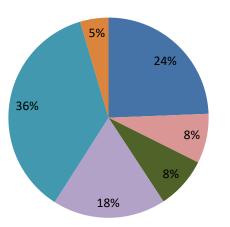




Exiting



Service Continuance (>= 2 YR) & Exiting





20%

37%

24%

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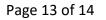


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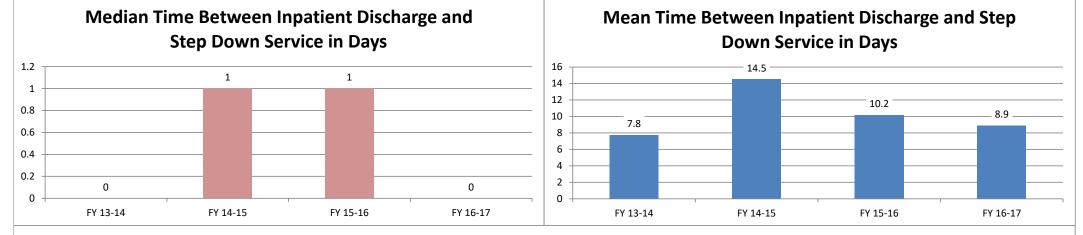
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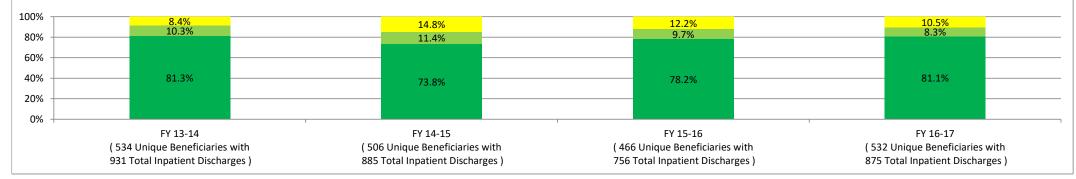
## Time to Step Down Report: Children and Youth in Foster Care Stepping Down in SMHS Services Post Inpatient Discharge\* Large Sized Counties as of June 8, 2018

Service FY	Count of Inpatient Discharges with Step Down within 7 Days of Discharge	Inpatient Discharges with Step Down within 7 Days of	between 8 and 30	Inpatient Discharges with Step Down between 8 and 30	a Step Down > 30 Days from Discharge or No	Percentage of Beneficiaries with a Step Down > 30 Days from Discharge or No Step Down*		Maximum Number of Days between Discharge and Step Down	Mean Time to Next Contact Post Inpatient Discharge (Days)	Median Time to Next Contact Post Inpatient Discharge (Days)
FY 13-14	757	81.3%	96	10.3%	78	8.4%	0	335	7.8	0
FY 14-15	653	73.8%	101	11.4%	131	14.8%	0	329	14.5	1
FY 15-16	591	78.2%	73	9.7%	92	12.2%	0	347	10.2	1
FY 16-17	710	81.1%	73	8.3%	92	10.5%	0	312	8.9	0



# Percentage of Discharges by Time Between Inpatient Discharge and Step Down Service

#### Within 7 Days Within 8 - 30 Days 31 Days + or No Step Down



\* **No Step Down** is defined as no Medi-Cal eligible service was claimed through Short-Doyle/Medi-Cal after a claimed inpatient service was billed with a discharge date. This category may include data currently unavailable to DHCS, such as beneficiaries that were moved to a community-based program or beneficiaries that were incarcerated.