

Performance Outcomes System with an Open Child Welfare Case Report
Report run on June 6, 2018

Background

Three reports will be created during each new reporting period. The reports that will be produced are as follows: statewide-aggregate data, population-based county groupings, and county-specific reports where possible. These reports help meet the intent of the Legislature, as stated in Welfare and Institutions Code Section 14707.5, to develop a performance outcomes system for Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) mental health services that will improve outcomes at the individual, program, and system levels and inform fiscal decision-making related to the purchase of services. This reporting effort is part of the implementation of a performance outcomes system for Medi-Cal Specialty Mental Health Services (SMHS) for children and youth.

Since 2012 DHCS has worked with several groups of stakeholders to create a structure for reporting, to develop the Performance Measurement Paradigm, and to develop indicators and measures. The Performance Outcomes System will be used to evaluate the domains of access, engagement, service appropriateness to need, service effectiveness, linkages, cost effectiveness and satisfaction. Further information on the Performance Measures System implementation is available on the DHCS website. Documents posted include the relevant legislation, plans submitted to the Legislature, and handouts for meetings with the Stakeholder Advisory Committee back to the first meeting in 2012. To obtain this information go to:

<http://www.dhcs.ca.gov/provgovpart/pos/Pages/default.aspx>

Purpose and Overview

This report provides updated information on the initial indicators that were developed for the Performance Outcomes System. DHCS plans to move to annual reporting of this data for the Performance Outcomes System.

The first series of charts and tables focus on the demographics of Foster Care case children and youth under 21 who are receiving SMHS' based on approved claims for Medi-Cal eligible beneficiaries. Specifically, this includes demographics tables of this population by age, gender, and race/ethnicity. Penetration and engagement rate data are provided. Both penetration rates tables are also broken out by demographic characteristics. Utilization of services data are shown in terms of dollars, as well as by service, in time increments. The snapshot table provides a point-in-time view of children/youth arriving, exiting, and continuing services over a two-year period. The time to step down table provides a view over the past four years of the time to step-down services following inpatient discharge.

Where possible, the reports provide trend information by displaying information for four Fiscal Years (FY). A FY is from July 1st to June 30th. For all of the measures and indicators included in this report, the denominator is the "Unique Count of Children and Youth receiving SMHS" shown on page 3 of the report and is broken out by state FY.

Utilization of services reports are shown in terms of dollars, as well as by service in time increments. The final report provides a view over the past four years of the time to step-down services (i.e., time to next contact after an inpatient discharge). **Note:** *The time to step-down report has a change in methodology from the first report produced in February 2015. In the initial report only outpatient services provided at least one day after the inpatient discharge were included in the calculations. On subsequent reports any outpatient service that occurs on or after the inpatient discharge is included in the analysis.*

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Definitions

Population: Foster Care or Open Child Welfare beneficiaries with approved services adjudicated through the Short Doyle/Medi-Cal II claiming system that were:

- Age 20 or younger during the approved date of service on the claim.

Data Sources:

- Short-Doyle/Medi-Cal II (SD/MC II) claims with dates of service in FY 13/14 through FY 16/17.
- Medi-Cal Eligibility Data System (MEDS) data from the Management Information System/Decision Support System (MIS/DSS) FY 13/14 through FY16/17.
- Child Welfare Services/Case Management System (CWS/CMS) data for children in FY 13/14 through FY 16/17.

Additional Information

The **Measures Catalog** is the companion document for these reports and provides the methodology and definitions for the measures. Each measure is defined and the numerator and denominator used to develop the metrics are provided with relevant notes and additional references. The Measures Catalog may be found at: http://www.dhcs.ca.gov/services/MH/Documents/POS_MeasuresCatalog_Sept2016.pdf

Note on Privacy: The Health Insurance Portability and Accountability Act (HIPAA) and Code of Federal Regulations (CFR) 42 rules protect most individually identifiable health information in any form or medium, whether electronic, on paper, or oral. DHCS has strict rules in place to protect the identification of individuals in public reports. A “Public Aggregate Reporting – DHCS Business Reports” process has been established to maintain confidentiality of client Personal Information. The Performance Outcomes System complies with Federal and State privacy laws. Thus, the POS must appropriately and accurately de-identify data for public reporting. Due to privacy concerns, some cells in this report may have been suppressed to comply with state and federal rules. When necessary, this data is represented as follows: 1) Data that is missing is indicated as "-" 2) Data that has been suppressed due to privacy concerns is indicated as "^".

Report Interpretation

*Population-based and county-specific report findings may be interpreted alongside the POS statewide report findings.

***New Age Methodology** for Identifying Children under 21 (POS reports posted **after** 7/1/17): Beneficiaries that were under the age of 21 for the entire fiscal year (their age was less than 21 as of June 30th of the reported fiscal year).

*The **penetration rates** reported here were calculated using a different methodology than that used by the External Quality Review Organization (EQRO). For the POS, the penetration rate is calculated by taking the total number of youth who received one or more SMHS’ in a FY and dividing that by the total number of Medi-Cal eligible youth for that FY. This methodology results in lower penetration rates as compared to the EQRO rates, but it does so across the board so that all counties and the state will be similarly impacted. Penetration rates provide a measure of initial contact with the specialty mental health system.

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*The **engagement rates** are calculated similarly to penetration rates but are intended to measure ongoing engagement with the specialty mental health system. The engagement rate is calculated by taking the total number of youth who received five or more SMHS' in a FY and dividing that by the total number of Medi-Cal eligible youth for that FY.

*The **snapshot** report provides a point-in-time look at children and youth's movement through the SMHS system. The report uses six general categories to classify if a youth is entering, exiting, continuing services, or a combination of these categories (e.g., arriving and exiting). Eventually the snapshot data will be used along with measures of service effectiveness to identify whether youth are improving as a result of receiving services from the time they first arrived in the system to when they exit the system. This methodology was adapted from the California Mental Health and Substance Use System Needs Assessment (2012). More information on the original methodology can be found here: http://www.dhcs.ca.gov/services/MH/Documents/POS_MeasuresCatalog_Sept2016.pdf

The psychiatric emergency services/hospital data reported on in the **time to step-down services** report includes data from Short Doyle/Medi-Cal II claims data and fee-for-service data. In the future this report will incorporate other outpatient and inpatient Medi-Cal SMHS' billed through the Managed Care healthcare delivery systems. Currently, the number of days is capped at 365 days (to mitigate the impact of extreme statistical anomalies) when calculating the mean and max for time between discharge and step down service. This methodology will be updated in the next reporting cycle. Additionally, county specific and population-based reports are based off of the beneficiary's county of Medi-Cal responsibility during the eligibility month when the inpatient service occurred.

***Data Source Methodology:** Demographic & Penetration and Snapshot - based on MEDS data; Utilization - based on Claims Submission data; Time to step-down - based on Inpatient Hospital data.

***Open Child Welfare:** Children/youth who are provided child welfare services either while living in their home, or while living out-of-home in a foster care setting. Excludes children: placed in California under the jurisdiction of another state (incoming interstate Compact on the Placement of Children (ICPC)) and who are placed with non-dependent guardians.

***Foster Care Placement:** Children/youth who are removed from their home by a child placement agency, including county child welfare services and probation departments and placed in a foster care setting. Excludes children: placed in California under the jurisdiction of another state (incoming interstate Compact on the Placement of Children (ICPC)) and who are placed with non-dependent legal guardians.

Please contact cmhpos@dhcs.ca.gov for any questions regarding this report.

**Demographics Report: Unique Count of Children and Youth with an Open Child Welfare Case Receiving SMHS by Fiscal Year
Los Angeles County as of June 6, 2018**

SFY	Unique Count Receiving SMHS*	Year-Over-Year Percentage Change	Unique Count of Open Child Welfare Youth in Medi-Cal	Year-Over-Year Percentage Change
FY 13-14	26,873		54,696	
FY 14-15	25,660	-4.5%	54,016	-1.2%
FY 15-16	24,062	-6.2%	50,782	-6.0%
FY 16-17	23,123	-3.9%	48,649	-4.2%
Compound Annual Growth Rate SFY**		-4.9%		-3.8%

**SMHS = Specialty Mental Health Services. See Measures Catalog for more detailed information.*

***SFY = State Fiscal Year which is July 1 through June 30.*

**Demographics Report: Unique Count of Children and Youth with an Open Child Welfare Case Receiving SMHS by Fiscal Year
Los Angeles County as of June 6, 2018**

Fiscal Year	Black Count	Black %	Hispanic Count	Hispanic %	White Count	White %	Other Count	Other %
FY 13-14	5,491	20.4%	15,897	59.2%	3,388	12.6%	2,097	7.8%
FY 14-15	5,278	20.6%	15,500	60.4%	3,055	11.9%	1,827	7.1%
FY 15-16	5,106	21.2%	14,631	60.8%	2,662	11.1%	1,663	6.9%
FY 16-17	4,903	21.2%	14,210	61.5%	2,405	10.4%	1,605	6.9%

*This report uses the Medi-Cal Eligibility Data System for racial data, while CDSS uses the Child Welfare Services/Case Management System.

**Demographics Report: Unique Count of Children and Youth with an Open Child Welfare Case Receiving SMHS by Fiscal Year
Los Angeles County as of June 6, 2018**

Fiscal Year	Children 0-2 Count	Children 0-2 %	Children 3-5 Count	Children 3-5 %	Children 6-11 Count	Children 6-11 %	Youth 12-17 Count	Youth 12-17 %	Youth 18-20 Count	Youth 18-20 %
FY 13-14	2,706	10.1%	4,005	14.9%	8,867	33.0%	9,181	34.2%	2,114	7.9%
FY 14-15	2,603	10.1%	3,989	15.5%	8,507	33.2%	8,591	33.5%	1,970	7.7%
FY 15-16	2,347	9.8%	3,746	15.6%	8,176	34.0%	7,979	33.2%	1,814	7.5%
FY 16-17	2,092	9.0%	3,598	15.6%	8,156	35.3%	7,566	32.7%	1,711	7.4%

Demographics Report: Unique Count of Children and Youth with an Open Child Welfare Case Receiving SMHS by Fiscal Year
Los Angeles County as of June 6, 2018

Fiscal Year	Female Count	Female %	Male Count	Male %
FY 13-14	12,965	48.2%	13,908	51.8%
FY 14-15	12,390	48.3%	13,270	51.7%
FY 15-16	11,583	48.1%	12,479	51.9%
FY 16-17	11,127	48.1%	11,996	51.9%

Penetration Rates* Report: Children and Youth with an Open Child Welfare Case with At Least One SMHS Visit**
Los Angeles County as of June 6, 2018

	FY 13-14			FY 14-15			FY 15-16			FY 16-17		
	Children and Youth with an Open Child Welfare Case with 1 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate	Children and Youth with an Open Child Welfare Case with 1 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate	Open Child Welfare Case with 1 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate	Children and Youth with an Open Child Welfare Case with 1 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate
All	26,873	54,696	49.1%	25,660	54,016	47.5%	24,062	50,782	47.4%	23,123	48,649	47.5%
Children 0-2	2,706	8,868	30.5%	2,603	8,681	30.0%	2,347	8,073	29.1%	2,092	7,336	28.5%
Children 3-5	4,005	9,855	40.6%	3,989	9,877	40.4%	3,746	9,387	39.9%	3,598	8,835	40.7%
Children 6-11	8,867	16,068	55.2%	8,507	16,154	52.7%	8,176	15,433	53.0%	8,156	15,160	53.8%
Youth 12-17	9,181	14,954	61.4%	8,591	14,122	60.8%	7,979	13,229	60.3%	7,566	12,545	60.3%
Youth 18-20	2,114	4,951	42.7%	1,970	5,182	38.0%	1,814	4,660	38.9%	1,711	4,773	35.8%
Black	5,491	11,236	48.9%	5,278	11,102	47.5%	5,106	10,414	49.0%	4,903	10,255	47.8%
Hispanic	15,897	32,437	49.0%	15,500	32,667	47.4%	14,631	31,107	47.0%	14,210	30,034	47.3%
White	3,388	6,743	50.2%	3,055	6,220	49.1%	2,662	5,632	47.3%	2,405	4,856	49.5%
Other	2,097	4,280	49.0%	1,827	4,027	45.4%	1,663	3,629	45.8%	1,605	3,504	45.8%
Female	12,965	26,665	48.6%	12,390	26,203	47.3%	11,583	24,625	47.0%	11,127	23,438	47.5%
Male	13,908	28,031	49.6%	13,270	27,813	47.7%	12,479	26,157	47.7%	11,996	25,211	47.6%

*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system.

**Children and Youth with an Open Child Welfare Case that have received at least one SMHS in the Fiscal Year.

Penetration Rates* Report: Children and Youth with an Open Child Welfare Case with Five or More SMHS Visits**
Los Angeles County as of June 6, 2018

	FY 13-14			FY 14-15			FY 15-16			FY 16-17		
	Children and Youth with an Open Child Welfare Case with 5 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate	Children and Youth with an Open Child Welfare Case with 5 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate	Children and Youth with an Open Child Welfare Case with 5 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate	Children and Youth with an Open Child Welfare Case with 5 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate
All	20,576	54,696	37.6%	19,476	54,016	36.1%	18,473	50,782	36.4%	18,005	48,649	37.0%
Children 0-2	1,453	8,868	16.4%	1,393	8,681	16.0%	1,224	8,073	15.2%	1,171	7,336	16.0%
Children 3-5	2,803	9,855	28.4%	2,789	9,877	28.2%	2,683	9,387	28.6%	2,579	8,835	29.2%
Children 6-11	6,860	16,068	42.7%	6,584	16,154	40.8%	6,506	15,433	42.2%	6,534	15,160	43.1%
Children 12-17	7,694	14,954	51.5%	7,122	14,122	50.4%	6,641	13,229	50.2%	6,378	12,545	50.8%
Youth 18-20	1,766	4,951	35.7%	1,588	5,182	30.6%	1,419	4,660	30.5%	1,343	4,773	28.1%
Black	4,266	11,236	38.0%	4,068	11,102	36.6%	4,011	10,414	38.5%	3,903	10,255	38.1%
Hispanic	11,956	32,437	36.9%	11,566	32,667	35.4%	11,120	31,107	35.7%	10,978	30,034	36.6%
White	2,731	6,743	40.5%	2,430	6,220	39.1%	2,056	5,632	36.5%	1,861	4,856	38.3%
Other	1,623	4,280	37.9%	1,412	4,027	35.1%	1,286	3,629	35.4%	1,263	3,504	36.0%
Female	9,900	26,665	37.1%	9,306	26,203	35.5%	8,885	24,625	36.1%	8,599	23,438	36.7%
Male	10,676	28,031	38.1%	10,170	27,813	36.6%	9,588	26,157	36.7%	9,406	25,211	37.3%

*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system.

**Children and Youth with an Open Child Welfare Case that have received at least five SMHS in the Fiscal Year.

**Utilization Report*: Approved SMHS for Children/Youth with an Open Child Welfare Case
Mean Expenditures and Service Quantity per Beneficiary by Fiscal Year
Los Angeles County as of June 6, 2018**

Fiscal Year	SDMC Total Approved	IHBS (Minutes)	ICC (Minutes)	Case Management / Brokerage (Minutes)	Mental Health Services (Minutes)	Therapeutic Behavioral Services (Minutes)	Medication Support Services (Minutes)	Crisis Intervention (Minutes)	Crisis Stabilization (Hours)	Full Day Treatment Intensive (Hours)	Full Day Rehabilitation (Hours)	Hospital Inpatient (Days)	Hospital Inpatient Admin (Days)	Fee for Service Inpatient (Days)	Crisis Residential Treatment Services (Days)	Adult Residential Treatment Services (Days)	Psychiatric Health Facility (Days)
FY 13-14	\$ 8,995	2,019	2,047	291	2,335	5,398	463	535	18	578	485	16	21	10	15	203	57
FY 14-15	\$ 8,832	2,255	2,510	266	2,072	5,254	489	561	18	536	449	13	10	10	26	60	52
FY 15-16	\$ 9,199	2,429	2,680	256	2,120	5,231	491	527	16	593	466	11	17	10	10	254	63
FY 16-17	\$ 9,666	2,496	2,635	261	2,176	5,069	498	551	16	566	345	11	17	10	43	302	62
MEAN	\$ 9,173	2,299	2,468	269	2,176	5,238	485	544	17	568	436	13	16	10	24	204	58

**The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.*

Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.

**Snapshot Report: Unique Count of Children and Youth with an Open Child Welfare Case Receiving SMHS
Arriving, Exiting, and with Service Continuance by Fiscal Year
Los Angeles County as of June 6, 2018**

Category	Description (Please refer to the Measures Catalog for more detailed descriptions on all Performance Outcomes System measures.)
Arrivals	Children/Youth that did not receive any SMHS within 3 months of their first date of service in the Fiscal Year.
Service Continuance	Children/Youth receiving continuous services with no breaks in service greater than 90 days for a period of at least 2 years (≥ 2 YR) or a period of 1 to 2 years (< 2 YR).
Exiting	Children/Youth that did not receive any SMHS within 3 months after their last date of service in the Fiscal Year.
Arriving & Exiting	A distinct category in which children/youth met both the criteria for Arrivals and Exiting above for the fiscal year.
Service Continuance &	A distinct category in which Children/Youth had at least 2 years of Service Continuance going into the Fiscal Year and then Exited within the same Fiscal Year.

Service Fiscal Year	Arrivals Count	Arrivals %	Service Continuance (≥ 2 YR) Count	Service Continuance (≥ 2 YR) %	Service Continuance (< 2 YR) Count	Service Continuance (< 2 YR) %	Exiting Count	Exiting %	Arriving & Exiting Count	Arriving & Exiting %	Service Continuance (≥ 2 YR) & Exiting Count	Service Continuance (≥ 2 YR) and Exiting %	Total Count	Total %
FY 13-14	6,635	24.7%	1,426	5.3%	1,823	6.8%	6,193	23.0%	9,807	36.5%	989	3.7%	26,873	100%
FY 14-15	6,624	25.8%	1,347	5.2%	1,803	7.0%	5,752	22.4%	9,248	36.0%	886	3.5%	25,660	100%
FY 15-16	5,944	24.7%	1,344	5.6%	1,786	7.4%	5,691	23.7%	8,406	34.9%	891	3.7%	24,062	100%
FY 16-17	6,131	26.5%	1,320	5.7%	1,741	7.5%	5,158	22.3%	7,945	34.4%	828	3.6%	23,123	100%

Time to Step Down Report: Children and Youth with an Open Child Welfare Case Stepping Down in SMHS Services Post Inpatient Discharge*
Los Angeles County as of June 6, 2018

Service FY	Count of Inpatient Discharges with Step Down within 7 Days of Discharge	Percentage of Inpatient Discharges with Step Down within 7 Days of Discharge	Count of Inpatient Discharges with Step Down between 8 and 30 days of Discharge	Percentage of Inpatient Discharges with Step Down between 8 and 30 days of Discharge	Count of Beneficiaries with a Step Down > 30 Days from Discharge or No Step Down*	Percentage of Beneficiaries with a Step Down > 30 Days from Discharge or No Step Down*	Minimum Number of Days between Discharge and Step Down	Maximum Number of Days between Discharge and Step Down	Mean Time to Next Contact Post Inpatient Discharge (Days)	Median Time to Next Contact Post Inpatient Discharge (Days)
FY 13-14	1,550	80.0%	219	11.3%	169	8.7%	0	364	9.3	1
FY 14-15	1,391	75.1%	268	14.5%	193	10.4%	0	365	10.5	2
FY 15-16	1,050	73.0%	200	13.9%	188	13.1%	0	360	12.8	2
FY 16-17	1,064	68.1%	269	17.2%	229	14.7%	0	353	13.5	2

* **No Step Down** is defined as no Medi-Cal eligible service was claimed through Short-Doyle/Medi-Cal after a claimed inpatient service was billed with a discharge date.