

California Behavioral Health Planning Council
Performance Outcomes Committee
January 16, 2024
Meeting Minutes

Committee Members Present:

Susan Wilson, Chairperson

Noel O’Neill, Chair-Elect

Walter Shwe

Steve Leoni

Karen Baylor

Catherine Moore

Other Council Members Present:

Don Morrison

Invited External Partners Present:

Theresa Comstock, CALBHBC

Staff Present:

Justin Boese

Linda Dickerson

Jenny Bayardo

Naomi Ramirez

Item #1: Welcome and Introductions

Susan Wilson welcomed all committee members and guests. A quorum was reached.

Item #2: Review Meeting Minutes

The Committee reviewed the meeting minutes for October 2023 and November 2023. No edits were made.

California Behavioral Health Planning Council
Performance Outcomes Committee
January 16, 2024
Meeting Minutes

Item #3: Data Notebook Project Updates

Linda Dickerson provided an update on the 2022 Data Notebook on the Impact of COVID-19 on Behavioral Health. She said the full overview report, including appendices, is very long at 164 pages. Despite the length that the appendices add, Linda stated there is a lot of relevant and useful information in them. Linda noted that the importance of resilience was a common theme throughout them. The overview report is currently being prepared for web posting.

Linda then went on to discuss the 2023 Data Notebook on stakeholder engagement. She reported that the committee has received completed surveys from 38 counties. Of the remaining counties, 8 more have surveys in progress, and 14 haven't responded at all. Linda is continuing to follow up with counties to encourage the completion of the surveys.

Item #4: Conference Workshop Updates

Susan Wilson reported out to the committee on some recent conference workshop activities. She presented on stakeholder engagement at California Mental Health Advocates for Children and Youth (CHMACY) conference last year. This year she is planning to present with a specific focus on engagement by transition age youth in the behavioral health system. If possible, Susan will also submit this workshop proposal for the National Alliance for Mental Illness (NAMI) 2024 conference.

Public Comment

Jerry Hall made a public comment about issues with counties underspending funds for stakeholder engagement, which undermines the Community Program Planning (CPP) process. He volunteered to collaborate with the committee on the 2023 Data Notebook report on Stakeholder Engagement.

Item #5: Discussion: Performance Outcomes Measures

Susan Wilson reviewed the materials provided for the discussion on performance outcomes measures. This included excerpts from the California Welfare and Institutions

California Behavioral Health Planning Council
Performance Outcomes Committee
January 16, 2024
Meeting Minutes

Code (WIC) detailing the responsibilities of the Planning Council and the counties regarding performance outcomes measures. Also included was a Planning Council report from 2010 titled “Performance Indicators for Evaluating the Mental Health System”. Susan said that she felt “performance outcomes measures” was a difficult term to use, and that she preferred the term “performance indicators” that was used in the 2010 report.

Noel O’Neill asked the committee to think back to the panels on performance outcomes that the Planning Council held during the April 2023 meeting. He said that one of the primary suggestions from the panelists was to pick 2-3 outcomes and track them over several years.

Steve Leoni noted that some measures of interest are already available through various sources, and that the outcomes selected for the Data Notebook should be among those that are not readily available to ensure that the Data Notebook provides something new and useful. He asked about whether the committee would only look at FSP outcomes and noted the divide between MHSA and MediCal systems and reporting. Noel said that he wanted to focus on all open charts in the public behavioral health system, not just those from other FSPs or MediCal.

Theresa referred the committee to the California Association of Local Behavioral Health Boards and Commissions (CALBHBC) website, where they have a list of performance outcomes collected by each county. She suggested that the committee ask the local boards and commissions to comment on their data, broken down by topic.

Item #6: Public Forums

Susan Wilson updated the committee on the ongoing discussions regarding public forums and the role of the Performance Outcomes Committee in organizing and facilitating them. She asked Jenny Bayardo to speak on this topic. Jenny informed the committee that there was agreement by the leadership team that the Council should engage in more stakeholder engagement and participation, but that there was not currently a place that this function resides. She stated that, given that this activity is very aligned with the role of the Council, they want it to be organized and on a regular basis. The hope is that this committee will provide leadership for it.

Susan noted that they are still working on when, where, and how frequently to hold these public forums. One challenge is that there is not necessarily enough open agenda time to hold them during Council meetings. She also said that these forums needed to

California Behavioral Health Planning Council
Performance Outcomes Committee
January 16, 2024
Meeting Minutes

be timely in terms of content. She asked the committee members to think of important topics for public forums.

The committee spent time asking questions and offering suggestions. Karen Baylor said that each public forum should have an introduction that sets the expectations for the event and explains the role of the Council. Noel suggested that these forums be held twice a year; one in Northern California and one in Southern California. Catherine Moore said that they could also use the opportunity to ask the public what they feel is important and what issues they want the Council to look at.

Item #7: Committee Charter and Workplan Review

Susan Wilson quickly reviewed the committee charter with the members. Edits that were identified included updating the roster, including CALBHBC as partners, and updating the section on committee tasks and activities.

Steve Leoni suggested renaming the committee to the Accountability and Evaluation Committee. This suggestion will be discussed further at the April 2024 meeting.

Item #8: Data Notebook 2024 Planning and Topic Selection

The committee discussed the upcoming 2024 Data Notebook. Susan Wilson asked Noel O'Neill to share his ideas for the upcoming survey and report. Noel said that he felt it was time to stop collecting the data in Part I of the data notebook since the committee now has 5 years' worth of that data to analyze. He expressed a desire to lessen the burden on the counties and staff by reducing the complexity of the Data Notebook survey and focusing the questions. This could also free up time on the committee agenda for other activities, such as guest presenters.

Noel went on to propose that instead of the previous Part I questions, the committee should ask the local boards and commissions what performance indicators/outcomes they are currently collecting, and what outcomes they want the committee to study the following year.

Susan and Noel proposed that the main topic of the 2024 Data Notebook could be homelessness. This would include all open behavioral health charts (mental health and substance use disorder) in the public behavioral health system.

California Behavioral Health Planning Council
Performance Outcomes Committee
January 16, 2024
Meeting Minutes

Committee members and members of the public agreed that this topic is timely and crucial, but also spoke about the difficulty and complexity of it. Theresa Comstock noted that data for housing and homelessness is done differently in each county without any standardization, so it could be helpful to ask counties what they are collecting/reporting and what their comments are on that data. She also said that the California Healthcare Foundation has a big project on homelessness and will be releasing a new report soon.

Item #9: Next Steps and Planning for Future Activities

Susan Wilson and the committee members identified next steps and agenda items for the April 2024 meeting. Agenda items included:

- Updates on the 2022 and 2023 Data Notebooks.
- Committee Charter and Workplan updates
- Further discussion of performance measures/indicators
- Development of the 2024 Data Notebook

Susan also said that there will likely be an in-between meeting held regarding the 2024 Data Notebook.

The meeting adjourned at 5:00pm.